Public Health

Quality Improvement

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Quality Improvement Program

Purpose: Create a culture of continuous learning and innovation

- Enable adherence to best practices
- Improve efficiencies
- Greater impact



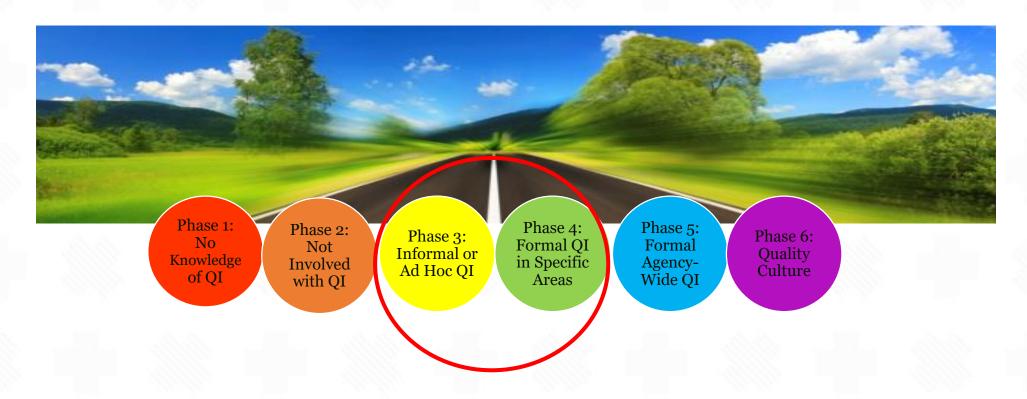








Roadmap to a Culture of Quality









Culture of Quality Survey Key Findings

Element 1: Staff Empowerment

 Access to tools to train and complete job responsibilities

Element 2: Teamwork and Collaboration

 Information is being shared within the divisions

Element 5: QI Infrastructure

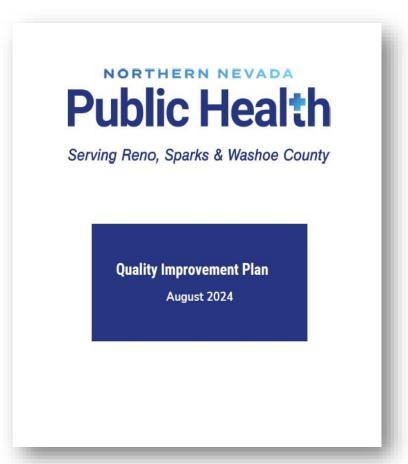
 Data driven decision making for strategic planning





Quality Improvement Plan

- 1. Establishes accountability
- Provides an action plan for how to grow the QI culture.
- The QI Council developed a process to measure progress annually
- 4. Aligns with other NNPH plans including to maintain focus on overall strategy and performance.





Next Steps

- 1. Create a culture of continuous improvement that fosters innovation
- 2. Provide QI training to all staff
- 3. Utilize the performance management system to make data informed decision
- 4. Increase the implementation of QI practices across the organization







Questions?

Public Health