

Staff Report
Board Meeting Date: February 27, 2025

DATE: February 7, 2025
TO: District Board of Health
FROM: Andrea Esp, Preparedness and EMS Program Manager
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SUBJECT: Presentation, discussion, and possible approval of the Regional Emergency Medical Services Authority (REMSA) Health Franchise Compliance Report for the period of 7/1/2022 through 6/30/2023 (FY24). (For Possible Action)

SUMMARY

On an annual basis, the District Board of Health (DBOH) gives a staff presentation and recommendations for possible action on the REMSA Franchise Compliance Report for the previous fiscal year (FY). This report assesses REMSA's adherence to the requirements outlined in the Amended and Restated Franchise Agreement for Ambulance Service (Franchise). REMSA Health was found to be in compliance for FY24.

District Health Strategic Priorities supported by this item:

4. Impactful Partnerships: Extend our impact by leveraging partnerships to make meaningful progress on health issues.

PREVIOUS ACTION

Since the establishment of the REMSA Franchise in 1986, the DBOH has been presented with a REMSA Franchise Compliance Report that reviews REMSA's compliance under the franchise terms and any associated recommendations.

In March 2022, the DBOH was presented with the REMSA Franchise Compliance Report for FY21 and found REMSA in compliance with the franchise's terms.

For FY22, previous actions around Article 7.1 and non-compliance for FY22 include:

- On July 28, 2022, approval was obtained from DBOH for the DHO to issue REMSA a notice of non-compliance.
- August 4, 2022, issuance from DHO to REMSA of notice of non-compliance.
- August 10, 2022, receipt from REMSA to DBOH a response to the notice of non-compliance with corrective action steps outlined.
- August 2022, September 2022, October 2022, and December 2022 REMSA presented to DBOH an agenda item for non-compliance follow-up.
- December 2022 approval from the DBOH to move the non-compliance follow-up into the REMSA Operations report standing agenda item.

- In January 2023 and February 2023, REMSA presented the Operations report, with standing items with non-compliance included.
- In June 2023, DBOH approved the revised REMSA Franchise Compliance Checklist, which will become effective on July 1, 2023.

In March 2024, the DBOH was presented with the REMSA Health Franchise Report for FY23 and found REMSA Health in compliance with the franchise's terms.

BACKGROUND

The REMSA Franchise Compliance Report is based on documentation and analysis of data from REMSA personnel, the District Health Officer, the Nevada Division of Public and Behavioral Health, and the Washoe County EMS Oversight Program staff. Detailed documentation is available to the DBOH upon request.

All franchise articles were reviewed as part of the annual REMSA Franchise Compliance Report. EMS Oversight Program staff used the Amended and Restated Franchise Agreement (approved by the DBOH in August 2023) and Compliance Checklist (approved by the DBOH on May 27, 2021) to determine compliance. EMS Oversight Program staff found REMSA Health to be in compliance for FY24.

FISCAL IMPACT

If the Board approves the FY24 REMSA Health Franchise Compliance Report, there will be no additional fiscal impact on the budget.

RECOMMENDATION

Staff recommends the DBOH move to approve the Regional Emergency Medical Services Authority (REMSA) Health Franchise Compliance Report for the period of 7/1/2023 through 6/30/2024 (FY24).

POSSIBLE MOTION

Should the Board agree with the staff's recommendation, a possible motion would be: *“Move to approve the Regional Emergency Medical Services Authority (REMSA) Health Franchise Compliance Report for the period of 7/1/2023 through 6/30/2024 (FY24)”*

ATTACHMENTS

DBOH – 2-27-2025 – REMSA Health Franchise Compliance Report FY24

DBOH – 2-27-2025 – REMSA Health Franchise Compliance Checklist FY24