

**Office of the District Health Officer  
District Health Officer Staff Report  
Board Meeting Date: June 25, 2026**

**DATE:** June 18, 2026  
**TO:** District Board of Health  
**FROM:** Dr. Chad Kingsley, District Health Officer  
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**SUBJECT:** **District Health Officer Report** - Northern Nevada Public Health  
Communications Update, Accreditation, Quality Improvement, Workforce  
Development, Community Health Improvement Program, Equity  
Projects/Collaborations, Community Events, Public Communications and  
Outreach.

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**DHO Overview**

**Current Update:**

Due to the nature of public health, the District Health Officer may provide updates on subject matter that affects local, state, and national interests regarding issues deemed important to NNPH and the DBOH. The scope of NNPH Public Health can be located here [www.nnph.org](http://www.nnph.org).

**Performance Measures Narrative Highlights:**

**Effective Relationships**

I engaged multiple strategic partners to support NNPH priorities—county/city management, interagency boards, regional healthcare, academic partners, and faith/community organizations (UNR-SPH, County, REMSA, NALHO, NV Interfaith Association, UNR Clinical Research, Registrar of Voters). Strengthened trust and alignment across jurisdictions and partners, improving NNPH’s ability to coordinate agenda setting, crisis awareness, and program planning.

**Communication**

I led timely communications to staff and partners, advanced board-ready messaging, and coordinated external awareness on public health topics. Ensured consistent, accurate messaging and responsive stakeholder communication; improved board awareness and staff alignment on near-term operational issues.

**Community Engagement**

Participated in and supported public-facing events: regional boards, academic showcases, and NNPH Board proceedings (WRBHP, REMSA, Refugee Health Services, NV Interfaith, UNR-SPH; NPHA). Expanded NNPH visibility, strengthened ties to behavioral health, refugee services, academic partners, and maintained transparency through Board proceedings.

**Effective Representation**

Represented NNPH positions and priorities in national/local forums and vendor/partner discussions (NACCHO/SACCHO; OnStrategy). Advanced NNPH perspectives on evaluation and performance topics; reinforced our role in regional and national public health dialogues.

### **Personal Development**

Advanced leadership development planning and external learning opportunities (Registered for Intermountain Health Leadership Institute webinar; extended invite for a colleague and began formalizing performance-goal alignment to Board strategy).

### **Leadership**

Maintained high-touch leadership cadence via 1:1s, core leadership forums, and all-staff communications. Reinforced leadership presence, clarified priorities, and supported communication improvements across divisions.

### **Strategic Decision-Making**

Led and participated in EMS/EHS strategy sessions and Board agenda development; ensured readiness for deliberations.

### **Crisis Management**

Improved cross-functional readiness and information flow for emergent operational issues affecting public services (Emergency shutdown of voter centers; EMS/PHP alignment meeting, cross-division coordination).

### **Policy / Program / Budget Implementation**

Advanced multiple agreements, approvals, and agenda reviews supporting NNPH operations. Kept critical contracts, sponsorships, and agenda processes moving; ensured timely signatures and approvals to support program delivery.

### **Other Key Activities**

- Advanced NNPH Buzz editorial review to highlight recent win
- Directed staff recognition (“Health Heroes”) for outstanding IT support.
- Coordinated REMSA sponsorship to support a youth event organizer fee.
- Requested social promotion of the Nevada 988 post to maintain public awareness
- Initiated data-center public health checklist concept (AQMD anchored) for consistent NNPH voice.
- EMS Franchise Alignment: Continued work with legal counsel and partners to clarify exclusivity language and prepare franchise discussion materials; positioned NNPH for constructive engagement with REMSA and stakeholders.
- Board Readiness & Agenda Development: Multiple sessions ensured DBOH agenda readiness and strategic focus for the late-May meeting.
- Staff & Culture: Sustained leadership cadence via 1:1s and briefings, focusing on transparency and communication across divisions.

### **DHO Performance Measures:**

Performance Measure	Metric	May 2026 Total	May 2025 Total	
<b>1. Effective Relationships</b>	Number of strategic partnerships engaged	25	11	▲ 127%
<b>2. Communication</b>	Number of internal/external emailed (sent) communications	390	376	▲ 4%
<b>3. Community Engagement</b>	Number of community meetings/forums attended	14	10	▲ 40%
<b>4. Effective Representation</b>	Number of public health activities advocated or supported.	18	9	▲ 100%
<b>5. Personal Development</b>	Hours spent on professional development	8	11	▼ 27%
<b>6. Leadership</b>	Number of staff leadership or mentorship activities conducted	39	23	▲ 70%
<b>7. Strategic Decision-Making</b>	Number of engagement activities for strategic initiatives	24	11	▲ 118%
<b>8. Crisis Management</b>	Number of crisis response or emergency preparedness actions	6	6	0%
<b>9. Policy/Program/Budget Implementation</b>	Number of public health programs evaluated	29	6	▲ 383%
<b>Standard Practices</b>				
Monthly Work Week		160	160	▲ 0.00%
Total Hours Worked		150	175	▼ 14%
Excess Hours (hours over 40/week)		2	23	▼ 91%
PTO		12	0	
Sick-Time		0	0	
Holiday		8	8	

### **Deputy District Health Officer:**

Planning for the modernization of the NNPH 9<sup>th</sup> street spaces is underway. Due to funding constraints, completion of ADA Restrooms in the lobby is not viable at this time. Plans for updating office space in building C, a new nursing station, updated office space and increased access to natural light are all currently being considered. Permits have been submitted and awaiting feedback from jurisdictional partners. Construction is anticipated to begin in mid-July. An internal employee committee has been implemented with the goal of increased communication and addressing staff needs.

The Deputy District Health Officer has begun tracking and coordinating areas of interest for NNPH from the Nevada Legislative Interim Committees. In May, topics covered included the health care costs and structures surrounding the 340B Drug Pricing Program, light rail in Washoe County, and water quality. The DDHO will continue to monitor meetings for the remainder of the interim session.

### **Communications & Public Information:**

In May, the Communications Team supported several major public health initiatives, with notable work on Back-to-School vaccine clinic materials, a safety notice for people doing live animal yoga and a media event celebrating AQMD's new Verdi Monitoring Station as part of Air Quality Awareness Week. In total, 13 news releases were distributed, including in English and Spanish.

The team was working on three paid media campaigns working simultaneously through social media and other traditional platforms for our WIC clinic, senior fall prevention and NNPH sexual health services.

Regional partnerships were reinforced through participation in Triennial Airport Emergency Exercise, the Family Health Festival, and sharing information on the Nevada 988 Suicide & Crisis Lifeline announcement. Also in the news was NNPH's donation of the mobile health vehicle affectionately known as "Cousin Eddy" to the University of Nevada, Reno.

Internal communications also represented a significant portion of May's workload. We supported staff-facing updates, assisted with Board-related presentation preparation, and collaborated with divisions on newsletter and operational messaging needs.

Lastly, the NNPH Instagram account surpassed 1,400 followers, with the organization totaling over 14,500 followers across Facebook, Instagram, X, LinkedIn and YouTube.

## **Financial Activities:**

### **Fiscal**

CDIP received approval notification for its FFY27 Office of Traffic Safety grant application and is awaiting notification of the award amount.

Sexual Health – STD: Submitted a \$14,000 amendment for the STD Core Grant.

Epidemiology submitted their application for their ELC Base grant.

The clinic rooms in CCHS have been fully remodeled. This project was funded through the Family Planning ARPA Grant in the amount of \$75,000. The project included renovation of Rooms 7 through 14, including replacement of cabinetry, countertops, sinks, faucets, and finishes. The renovations modernized clinic workspaces, improved functionality, and addressed aging infrastructure within the clinic area.

A total of 61 invoices were processed for payment during the reporting period, in addition to nine Vendor Payment Vouchers.

### **Invoice activity by division:**

AQM: 2

CCHS: 39

EHS: 3

ODHO: 3

PHD: 16

### **Journal Entries**

AHS processed 26 journal entries, including recurring entries for copiers and Vonage services, as well as multiple mass journal entries.

### **Contracts**

We are monitoring all contracts with June 30, 2026, end dates to ensure that invoices are received and processed by the due date. The following new contracts were processed in April.

AQM: 1 Amendment with MGT to extend the end date

CCHS: 1 ILA with Renown, CAA with Chamberlain, 2 Amendments with Renown to extend the contracts for medical consultants, 1 amendment with North American Millwork to add additional funding for additional work, 1 PSA with Spectrum Reach for advertisement,

EHS: None to report for May

ODHO: 1 PSA with Truckee Meadows Tomorrow-Dashboard, 1 Sponsorship with Truckee Meadows Tomorrow

PHD: 1 MOU with TMFPD

## **Human Resources:**

Staff participated in the COOP Emergency Tabletop Exercise on 6/4/26.

### **Benefits and Employee Health**

The County held multiple meetings for staff related to retirement (PERS, Medicare/Sr. Care Plus, and Voya deferred compensation). Staff updated the annual TB tracking list and worked with 14 employees to complete and submit their annual TB Questionnaire.

### **Leave Administration**

Printed, reviewed and processed the Career Incentive report. Career Incentive payments were processed for all full and permanent part-time benefits for staff on pay period 12.

### **Flexible Hybrid Work Agreements**

Sent reminder email to 70 employees to encourage them to update their Flexible Hybrid agreement. Received and processed 19 Flexible Hybrid Work Agreements.

### **Compliance and Audits**

NNPH Staff reviewed and provided updated information to the Nevada Dept of Public Safety regarding dissemination of fingerprint results. Nevada Department of Public Safety has not rescheduled the NNPH Fingerprint Audit as of yet.

### **Staffing Activity**

During the month of May/June, NNPH hired one full time employee (Elijah Golish – Public Health Informatics Specialist on 5/4/26) and three Intermittent Hourly Public Service Interns for the EHS Vector program (Mia Martinez 5/4/26, Luisa Segura-Cruz 5/4/26 and Evan Rasner 6/1/26). Processed two (2) progressive promotions: Lauren Staffen from EHS Trainee to EHS Specialist effective 5/18/26 and Daniel Timmons from EHS Trainee to EHS Specialist effective 6/17/26. Processed one retirement (Cindy Hawks effective 5/30/26), and two resignations (Camarina Augusto FT on 5/19/26 and Dean Credico AQM on 5/23/26).

### **Years of Service**

Three (3) NNPH staff hit their 5-year milestone anniversary in May (Vicki Ahrens, Brittany Lucier and Megan Rennie).

### **Recruitments in Progress**

Due to budget constraints, there are no recruitments in progress.

### **Evaluations and Merits**

Processed 20 merit increases (due between 6/2 and 7/1); received and processed 9 performance evaluations in May.

### **Employee Medical Screenings**

Sent three (3) new hires to ARC for TB tests.

### **Training and Compliance**

Training reminders were sent to multiple staff. Currently NNPH is at 97% compliance with required training.

### **Technology Services:**

#### **Service Activity**

Technology Services processed 88 support tickets during the reporting period, providing technical assistance across divisions.

#### **Projects and System Enhancements**

No project or system enhancement took place during the reporting period.

### **Community Health Assessment (CHA) Updates:**

The ODHO team and NNPH's Public Health Division, and Renown Health continue to collaborate closely on finalizing the Community Health Assessment, which remains on track for publication in late June. NNPH's primary role in the assessment process has been the collection, analysis, and interpretation of community health data. Conduent, a third-party contractor, is currently developing the final report and transforming the assessment findings into a comprehensive and accessible publication.

A key objective of the CHA process is to ensure that community partners have access to reliable, data-driven information to guide decision-making, improve health outcomes, and inform program development. To support this goal, NNPH is exploring multiple strategies to increase access to community health data. While the final CHA report is being completed, NNPH is partnering with Truckee Meadows Tomorrow to develop an interactive CHA dashboard that will provide stakeholders with ongoing access to key community health indicators and support more timely, data-informed decision-making.

In preparation for the next phase of community health improvement efforts, the CHA Steering Committee is currently reviewing and selecting a set of core indicators that will be used over the next four years to measure progress in the community's identified priority areas: mental health, access to healthcare, early detection and health screening, and economic stability. These shared indicators will serve as common measures of success for Community Health Improvement Plan (CHIP) partners and help align efforts across organizations. By utilizing shared metrics and outcomes, partners will be better positioned to coordinate activities, measure collective impact, and maximize resources toward achieving common community health goals.

Following publication of the CHA, efforts will transition in July toward development and implementation of the Community Health Improvement Plan. This work will focus on building collaborative strategies and action plans designed to address identified priorities and advance measurable improvements in community health outcomes throughout the region.

### **Community Health Improvement Plan:**

#### **5210 Health Washoe**

The team continues to advance efforts that support healthy school environments through participation in the Healthy School Sites program. While recruitment efforts remain ongoing to expand participation among additional schools, Donner Springs Elementary School successfully participated in the Free Screen Week Challenge from May 3–10. The challenge encouraged students and their families to reduce recreational screen

time and engage in healthy activities such as walking, hiking, outdoor play, trying new fruits and vegetables, and spending more time being physically active together. Students who completed five or more activities were entered into a prize raffle featuring items that promoted movement and family engagement, including sports equipment, jump ropes, and interactive games. School staff reported positive feedback regarding student enthusiasm and participation throughout the week. The challenge reinforced practical and achievable habits that support physical activity, healthy eating, and mental well-being while encouraging families to take intentional breaks from screen use. A total of 21 students participated in the challenge and received prizes.

### **Fresh Connect**

The Fresh Connect workgroup continued preparations for the upcoming summer voucher season, which helps connect ITCN-WIC participants with fresh fruits and vegetables through local farmers' markets. During this reporting period, staff developed pre- and post-participation surveys to better assess participants' fruit and vegetable consumption habits, access to healthy foods, and awareness of the Fresh Connect Program. The surveys will support evaluation of short-, intermediate-, and long-term program outcomes, including increased awareness of voucher availability, improved knowledge of farmers' markets throughout the Reno-Sparks area, voucher redemption rates, and positive changes in healthy eating behaviors. Evaluation findings will help measure the program's effectiveness in improving nutrition among WIC families and increasing access to and consumption of fresh fruits and vegetables.

Additional program activities included finalizing implementation timelines and preparing outreach and educational materials to support a successful program launch on June 1, 2026.

### **Aca Entre Nos**

The Aca Entre Nos initiative continues to advance efforts to reduce mental health stigma and increase awareness of available mental health resources within Spanish-speaking communities. During this reporting period, initiative team members attended the Spanish Language Suicide Prevention 101 training hosted at Our Lady of Guadalupe Church in Sun Valley. The training, presented by the Office of Suicide Prevention, provided an engaging condensed version of its standard curriculum and attracted approximately 450 attendees, ranging from young children to older adults.

The strong turnout highlighted both a significant need for mental health education and a growing interest in learning about mental health and suicide prevention within the Spanish-speaking community. The event also demonstrated the importance of delivering health information through trusted community messengers and in environments that community members perceive as safe, familiar, and welcoming. These factors help create opportunities for increased engagement and open dialogue around mental health topics.

Following the event, members of the Aca Entre Nos initiative connected with Father Edgar to discuss potential collaboration opportunities. Planning and follow-up discussions are currently underway to explore partnerships that can further expand the reach of culturally relevant mental health education and resources within the community.

### **Family Health Festival**

The Family Health Festival (FHF) continues to support NNPH's efforts to expand access to direct health services, community resources, and health education in high-need ZIP codes throughout the region. On May

20, NNPH successfully hosted a Family Health Festival at the Neil Road Recreation Center, bringing together community members and partner organizations to provide a wide range of services and resources.

The event attracted 413 attendees and featured participation from 43 community partner organizations. While the comprehensive Results at a Glance impact report is still being finalized, preliminary outcomes demonstrate significant community engagement and service delivery. During the event, 49 vaccinations were administered, more than 50 blood pressure screenings were conducted, and over 200 books were distributed to children and families.

The Family Health Festival continues to serve as an important strategy for connecting residents with preventive health services and community support while strengthening partnerships among local organizations. Planning is currently underway for the next Family Health Festival, scheduled for August 1, with continued focus on increasing access to services and resources for priority populations during a time when students are heading back to school.

### **Reducing Health Disparities:**

#### **BARHII Action Plan Implementation Progress**

The Community Health Survey, developed by an internal NNPH committee, was designed to collect consistent and reliable data across the organization to better understand who is accessing services, identify barriers to care, and inform program improvements and future planning efforts. To encourage participation, survey QR codes are displayed throughout NNPH locations, providing patients and clients with a convenient opportunity to share feedback and help ensure community perspectives are incorporated into the development and enhancement of programs and services.

During the January–March reporting quarter, a total of nine survey responses were received. Survey findings were reviewed and analyzed to identify actionable opportunities for strengthening programs and better meeting community needs. One notable finding was that respondents reported relying on social media as frequently as healthcare providers for health-related information. This highlights an opportunity for NNPH to expand its digital outreach efforts and further establish itself as a trusted source of accurate and accessible health information.

Survey results also underscored the value of identifying and partnering with community leaders and advocates who can help strengthen connections between NNPH and community members, increase awareness of available programs and services, and support broader community engagement efforts. These insights will help guide future outreach strategies and program planning to better serve the communities of Northern Nevada.