

IVGID Venues & Operations Overview

July 8, 2025

Washoe County Board of County Commissioners Presentation





IVGID's Vision, Mission, Value and Mantra Statements

- **IVGID's Vision Statement**

With passion for quality of life and our environment, we will maintain the reputation of our community as an excellent place to live, work, recreate, visit, and invest.

- **IVGID's Mission Statement**

Incline Village General Improvement District is a fiscally responsible community partner which provides superior utility services and community-oriented recreation programs and facilities with passion for the quality of life and our environment while investing in the Tahoe basin.

- **IVGID's Value Statement**

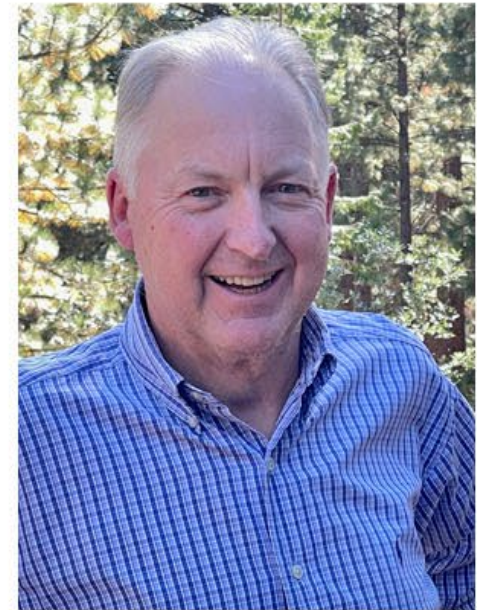
We are dedicated people providing quality service, for our community and environment, with integrity and teamwork.

- **IVGID's Mantra Statement**

One District • One Team



IVGID's Board of Trustees



The Incline Village General Improvement District is governed by an elected five-member Board of Trustees. Trustees are elected to serve a four-year term.

Current Trustees include (left to right): Michaela Tonking (Chair), Michelle Jezycki (Vice Chair), Mick Homan (Treasurer), Dave Noble (Secretary), Ray Tulloch (Trustee)



IVGID's Senior Leadership Team



The Senior Leadership team includes (left to right): Robert Harrison (General Manager), Jessica O'Connell (Director of Finance), Susan Herron (Director of Administrative Services), Mike Bandelin (Director of Community Services), and Kate Nelson (Director of Public Works)

Demographic Data – Incline Village & Crystal Bay

Population & Median Age

- Incline Village: ~9,152 | Median Age: 47
- Crystal Bay: ~148 | Median Age: 72.7



Households & Density

- Incline Village: ~3,930 HHs, avg 2.3 persons/HH
- Crystal Bay: ~80 HHs, avg 1.9 persons/HH



Income & Property Value

- Incline Village: \$162K HH Income, \$74K per capita, \$1.32M median home, poverty rate 6.7%
- Crystal Bay: \$250K+ HH Income, \$365K per capita, \$1.5M+ median home, poverty rate 0%



Race & Ethnicity

- Incline Village: 70% White, 20% Hispanic, 7% Two+ Races
- Crystal Bay: ~100% White



How does IVGID support its amazing amenities?

The District's amenities are supported by a Facility Fee which consists of two parts – a Recreation Facility Fee and a Beach Facility Fee. These fees are billed on the Washoe County property tax bill (the District pays a fee for this service).

In exchange, our parcel owners receive discounted access to IVGID's amenities; and parcel owners who pay the Beach Facility Fee also have access to our restricted-access beaches.

The assessed fees support capital improvements, operating expenses, debt, defensible space work and technology infrastructure/maintenance. A large majority of our parcel owners recognize the incredible value they get for the fees paid.

The Facility Fees are determined by our elected Board of Trustees annually in open public meetings available to all interested parties. The fees, once rendered to IVGID by Washoe County, go directly into our Community Services Fund.

Public Works

The Incline Village General Improvement District (IVGID) Public Works Department oversees essential services for the communities of Incline Village and Crystal Bay.

These services include water and wastewater management, as well as the administration of the Solid Waste Franchise. Additionally, Public Works serves as the host agency for the Tahoe Water Suppliers Association (TWSA).



Public Works – Water & Wastewater Services

The District owns, operates and maintains the water and wastewater infrastructure to meet or exceed Federal EPA and State of Nevada regulations. The District serves approximately 8,120 water users and 8,031 Wastewater users.

The District's systems cover a service area of 15.3 square miles and is very complex with an elevation change from 6229' to over 8000' requiring multiple pressure zones, additional reservoirs, complex pumping, and SCADA control systems.

Due to the Porter-Cologne Water Quality Control Act, the District is required to pump all treated wastewater effluent out of the Tahoe Basin via a 20-mile pipeline terminating at a 900-acre wetland effluent reuse facility within the Carson Valley.



Public Works - Engineering

Public Works is also responsible for District-wide engineering services, which encompass both capital and maintenance projects, fleet maintenance, and building maintenance - commonly referred to as Internal Services. Our major projects for FY 2025/26 are the Incline Beach House Project and the upgrade of the Incline Village Skatepark which is being partially funded with ARPA grant funding via Washoe County.



Community Services Venues

- Diamond Peak Ski Resort
- Incline Village Golf Courses
- Incline Village Recreation Center
- Incline Village Tennis & Pickleball Center
- Ski Beach Boat Ramp
- Incline Beach
 - Snack bar
 - Playground
 - Tiki bar
- Burnt Cedar Beach
 - Burnt Cedar Pool
 - Toddler Pool
 - Snack Bar
- Hermit Beach
 - Paddleboard and kayak storage



Diamond Peak Ski Resort

A community-owned resort with breathtaking views of Lake Tahoe! Diamond Peak offers lessons for beginners, clinics for all levels, signature events, fun terrain parks and miles of welcoming slopes for all to enjoy.



Incline Village Golf Courses

Two distinct golf courses to fit any budget, time frame or type of golfer. Enjoy incredible Lake Tahoe views while playing our par-58 Mountain Course or the par-72 Championship Course. Or work on your game at our clinics or practice facilities.



Parks & Outdoor Recreational Opportunities

- Restricted Access Beaches
- Diamond Peak Ski Resort
- Incline Village Championship Golf Course
- Incline Village Mountain Golf Course
- Incline Village Tennis & Pickleball Center
- Bocce Ball Courts
- Disc Golf Course
- Village Green Park & Temporary Dog Park
- Incline Fitness Trail
- Incline Skate Park
- Ridgeline Park Ball Fields
- Preston Park and Fields
- Group BBQ and Picnic Areas
- Wetlands Hunting Program



Tennis & Pickleball Center

- 7 tennis courts
- 15 pickleball courts
- Youth and adult tennis/pickleball clinics and open play
- Membership and drop-in options
- Incline Open Tennis Tournament - August 1- 3, 2025
- Incline Pickleball Open - August 15 – 17, 2025



Incline Village Restricted-Access Beaches

The Incline Village General Improvement District (IVGID) manages four restricted-access beaches within Incline Village, Nevada, for the use of IVGID Recreation Pass and Recreation Punch Card holders (with beach access), and their guests.

- Hermit Beach
- Ski Beach
- Incline Beach
- Burnt Cedar Beach



Thank you!



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Chair, IVGID Board of Trustees

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