

Staff Report
Board Meeting Date: July 23, 2026

DATE: June 22, 2026
TO: District Board of Health
FROM: Andrea Esp, Preparedness and EMS Program Manager
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SUBJECT: Discussion and Approval of Revisions to the Amended and Restated Franchise Agreement for Ambulance Service Following Confer Meetings with REMSA Health.

SUMMARY

This item requests approval from the District Board of Health (DBOH) for revisions to the Amended and Restated Franchise Agreement for Ambulance Service, based on outcomes of the confer meetings held between Northern Nevada Public Health (NNPH) and REMSA Health on May 4 and May 14, 2026.

These confer meetings were conducted in accordance with the Board's directive requiring NNPH to meet with REMSA Health within six months of the Franchise Agreement's approval on January 26, 2026. The purpose of these meetings was to address and clarify operational, governance, performance, and accountability issues identified by jurisdictional fire agencies and DBOH members.

The revisions presented today reflect the consensus items discussed during the confer process and are intended to improve clarity, operational alignment, system performance expectations, and long-term accountability within the regional EMS system.

PREVIOUS ACTION

- In January 2026, the DBOH approved the revised Amended and Restated Franchise Agreement for Ambulance Service, effective July 1, 2026.
- In February 2023, the DBOH approved a revision to the Franchise to correct typographical and grammatical errors in the 2014 document and to modify the language in the Amended and Restated Franchise Agreement for Ambulance Service, specifically in Article 1.1 Definitions, Article 2.3 Level of Care, and Article 12 Reporting.
- An update to the Amended and Restated Franchise Agreement for Ambulance Service was approved at the District Board of Health meeting on August 25, 2022.

BACKGROUND

Following approval of the Amended and Restated Franchise Agreement for Ambulance Service on January 26, 2026, Northern Nevada Public Health (NNPH) conducted targeted stakeholder engagement to gather post-approval systemwide input. Skilled nursing facilities, long-term care providers, and memory care facilities were offered multiple opportunities to provide feedback through both virtual and in-person meetings held in February 2026; however, no facilities attended or submitted comments.

NNPH also facilitated two fire service stakeholder workshops on March 18 and April 1, 2026, which identified several operational, governance, and system performance concerns requiring clarification and potential revision. District Board of Health members raised related concerns during the January 26 meeting, including issues of contractual clarity, compliance and enforcement mechanisms, governance structure, and long-term system accountability.

In accordance with the Board's directive to confer with REMSA Health within six months of the agreement's approval, NNPH and REMSA Health conducted formal confer meetings on May 4 and May 14, 2026. These sessions resulted in a set of mutually reviewed and refined revisions intended to improve clarity, operational alignment, performance expectations, and system accountability within the EMS franchise framework.

The revisions presented for approval represent the consolidated outcomes of the post-approval stakeholder engagements, fire service workshops, Board input, and the May 4 and May 14 confer meetings with REMSA Health.

FISCAL IMPACT

There is no anticipated fiscal impact

RECOMMENDATION

Staff recommends that the District Board of Health approve the proposed revisions to the Amended and Restated Franchise Agreement for Ambulance Service, based on the confer meetings held with REMSA Health.

POSSIBLE MOTION

Move to approve the revisions to the Amended and Restated Franchise Agreement for Ambulance Service as presented, reflecting the outcomes of the confer meetings.

ATTACHMENTS:

- DBOH - 7-23-2026 - Amended and Restated Franchise Agreement for Ambulance Service
- DBOH - 7-23-2026 - Topics for Franchise Agreement Confer Meeting_notes for DBOH
- DOBH - 7-23-2026 - Amended and Restated Franchise Agreement for Ambulance Service - redline