



NEVADA
**Humane
Society**

Organizational Update

Prepared for:

Animal Services Advisory Board

February 13, 2026



The 1st Call for Help: Animal Help Desk

When pet owners in crisis don't know where to turn, the Animal Help Desk is there to listen, guide, and offer solutions. Whether it's rehoming a pet, accessing resources, or getting advice, we're helping families stay together and pets stay safe.

Key Stats (Q4)

- 202,299 community contacts to the Help Desk
- 1,693 surrender requests fielded with empathy
- 18 hours average response time
- 7 days median wait time for surrender appointments



"Thanks to the Help Desk, I got the support I needed to keep my dog, and my peace of mind."

-Jane S., Help Desk Caller



As the designated surrender agency for Washoe County, Nevada Humane Society provides a compassionate safety-net for pets who have nowhere else to go.

We're here for the tough cases: the pets whose families are facing housing insecurity, financial hardship, illness, or crisis.

711

Q4 Surrenders

3,578

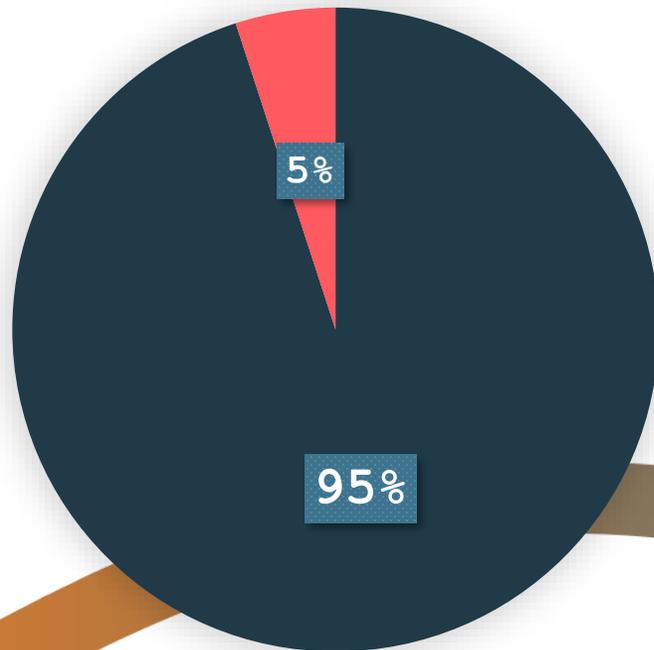
2025 Surrenders

Partnership in Action: Transfers from WCRAS

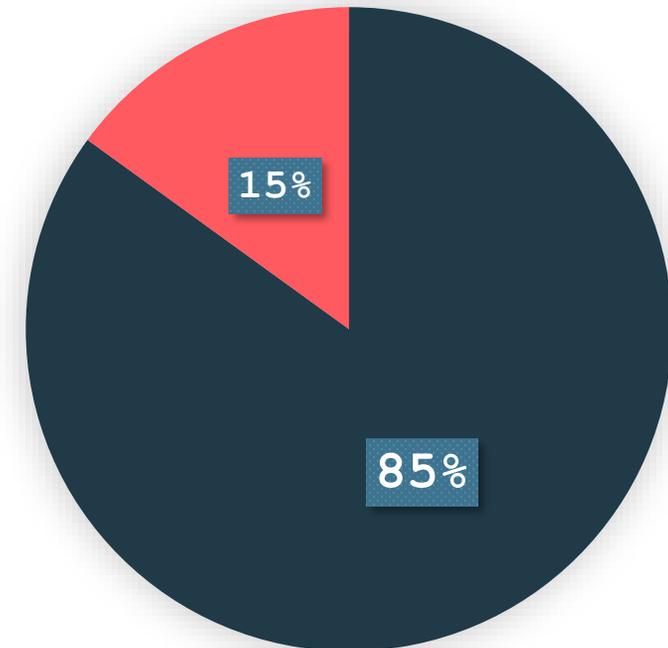
Our partnership with Washoe County Regional Animal Services is the cornerstone of lifesaving in our community.

Every animal transferred from WCRAS into our care represents a coordinated effort to give pets the best possible outcome, whether that's medical treatment, foster care, or a new beginning through adoption.

Q4: Cats



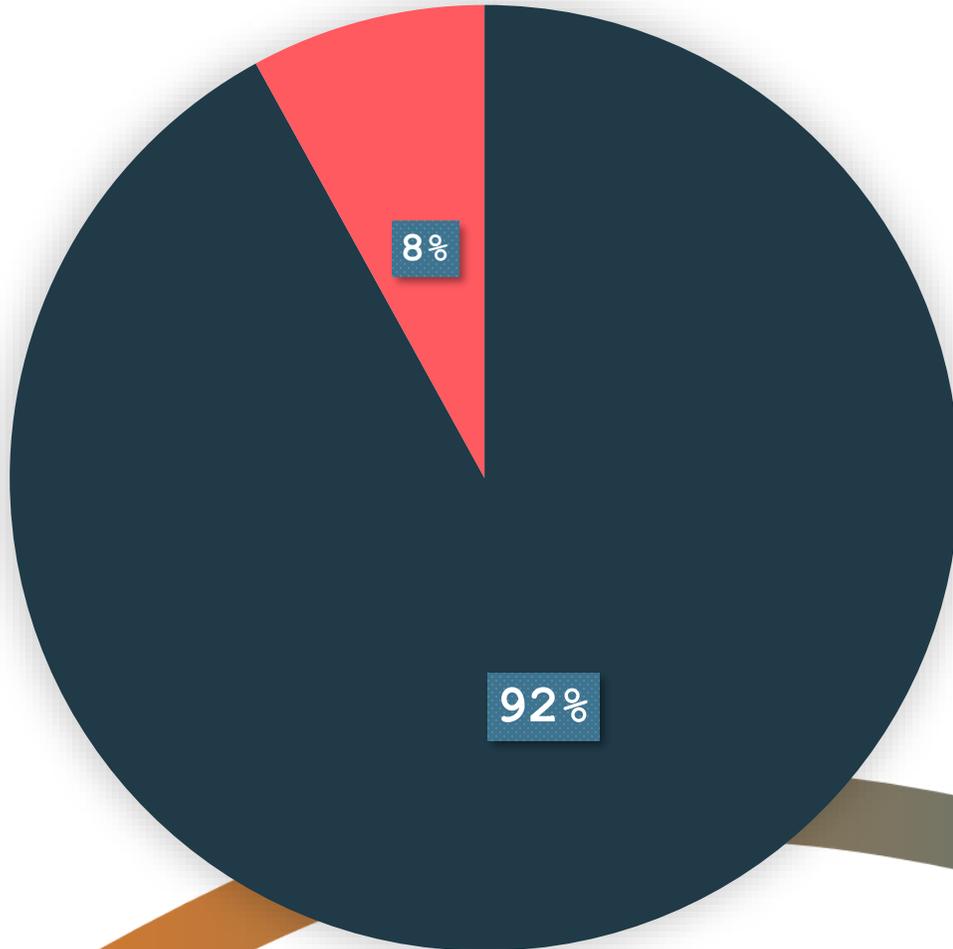
Q4: Dogs



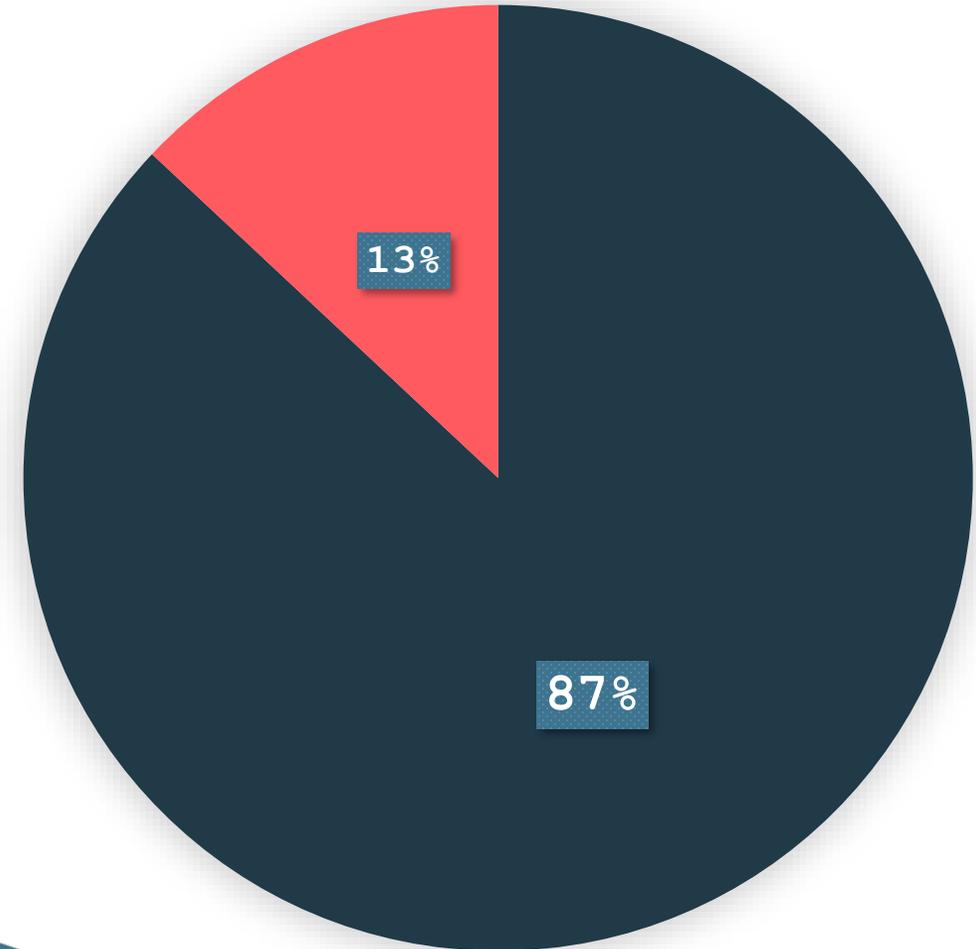
■ NHS

2025 Transfers from WCRAS

2025: Cats



2025: Dogs



■ NHS



Q4 Total Intakes

1,846

637

Intakes - Surrender

896

Intakes - WCRAS Transfer

1,57

Intakes - Good Samaritan

156

Intakes - Other

2025 Intakes

8,720

2,922

Intakes - Surrender

3,857

Intakes - WCRAS Transfer

1,578

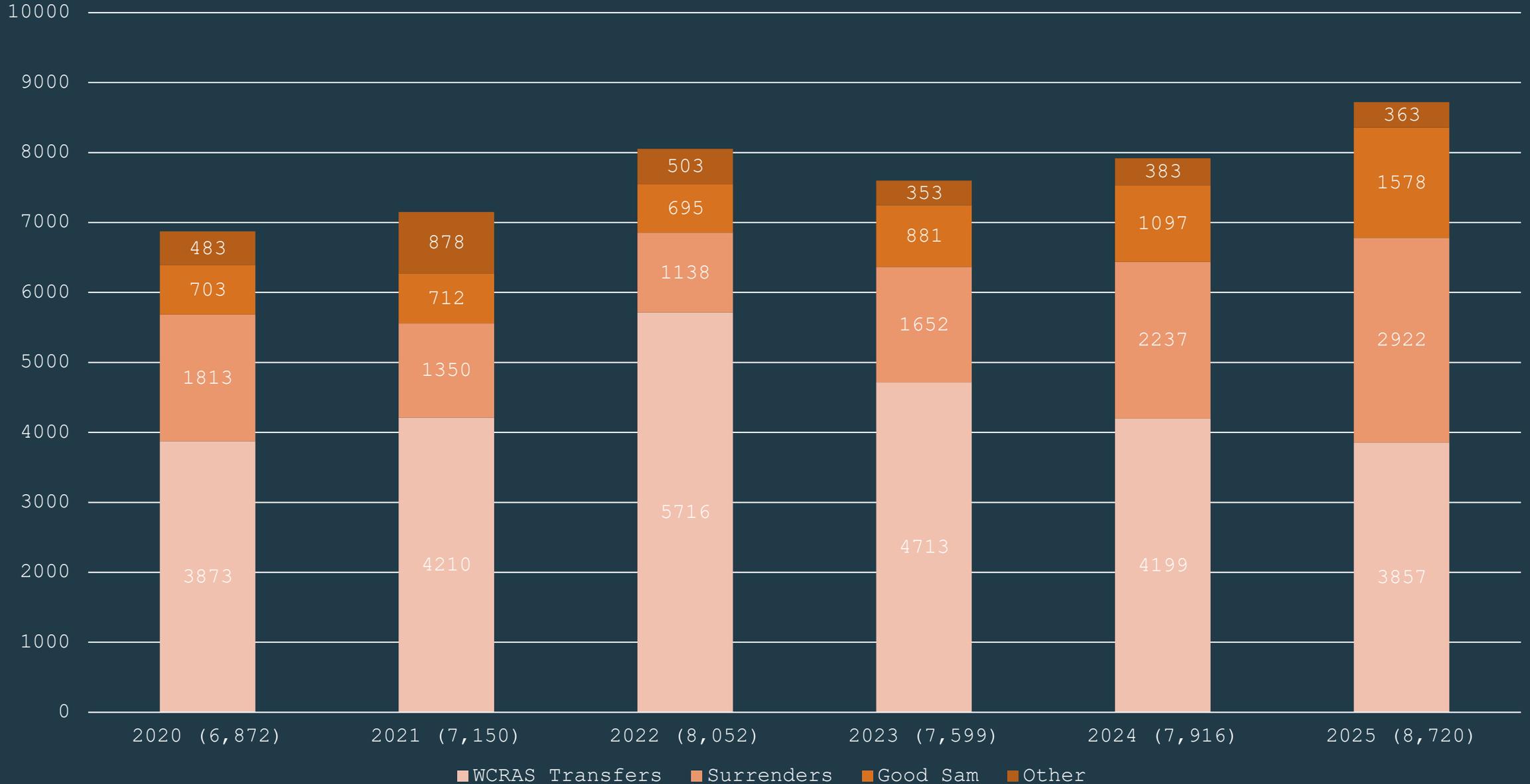
Intakes - Good Samaritan

363

Intakes - Other



Intake Trends Since 2020



Happiness From Nose to Tail

The thousands of pets each year just like him, are why we do what we do:
creating happiness from nose to tail for pets and the people who love them.

2,077

Q4 Adoptions

8,504

2025 Adoptions

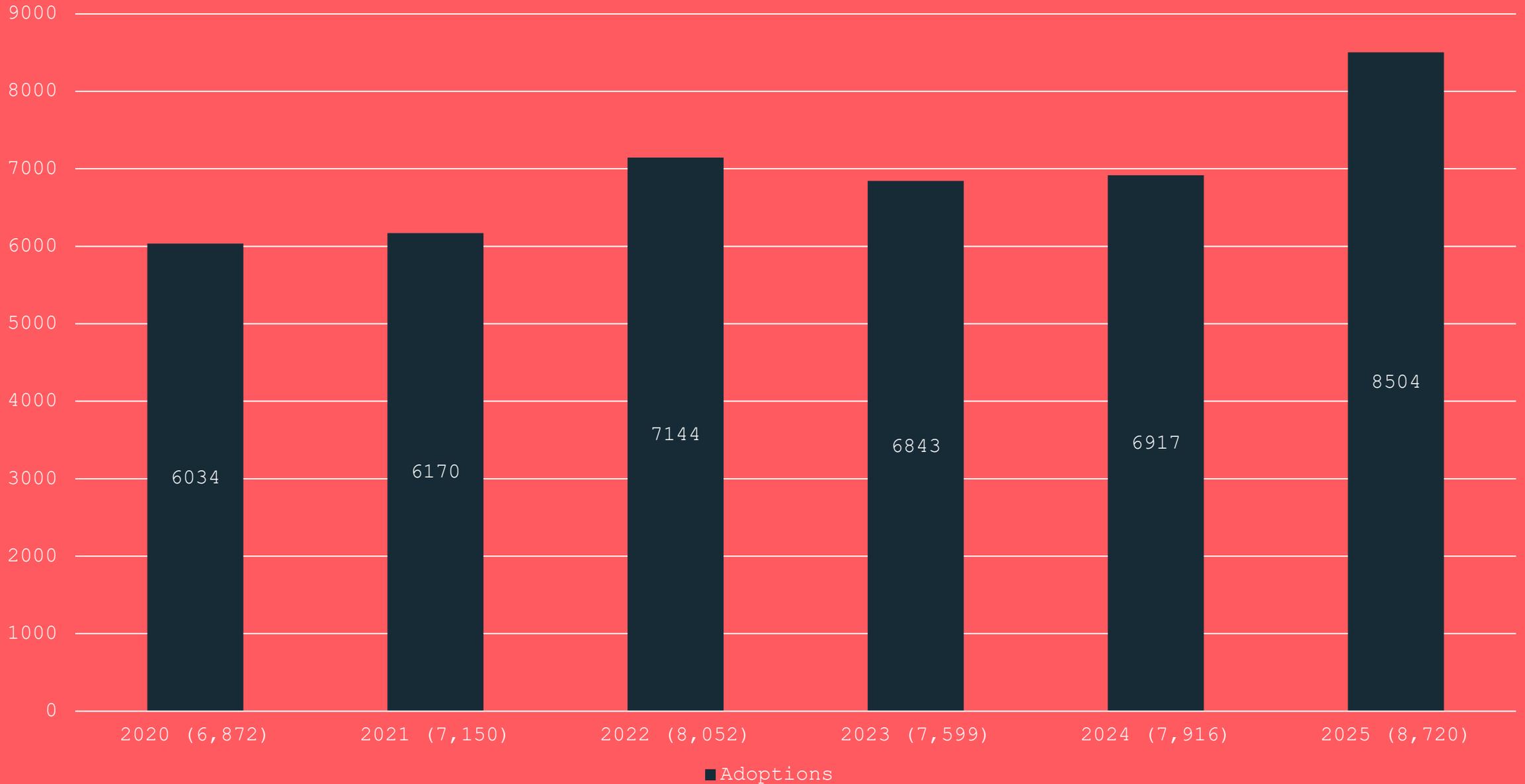
1,918

Q4 2024 Adoptions

6,917

2024 Adoptions

Adoption Trends Since 2020





Clinic Impact: Serving Shelter Pets & the Public

12,404

Total Spay & Neuter Surgeries

38,396

Vaccines administered

11,735

Microchips Placed

32,271

Medical Exams Given



Free Care. Lifesaving Impact.

Thanks to the generosity of the Jason Heigel Foundation, Nevada Humane Society hosted a two-day *free* spay/neuter event for community pets in December 2025, removing cost as a barrier to care and ensuring more animals can live healthier, safer lives.

This event was a powerful reminder of what's possible when compassion meets access.



109 Washoe County pet surgeries — all provided at no cost.

23

Dog Spays

26

Cat Spays

26

Dog Neuters

34

Cat Neuters



Tiny but Mighty: Good Samaritan Surrenders

Every spring, our community sees an influx of fragile kittens, orphaned, underweight, and too young for adoption.

Nevada Humane Society is proud to be the safety-net for these tiny lives. We accept any kittens under 2 lbs. so they can bypass the shelter environment and enter loving foster homes, where they grow strong and social, ready for forever families.

Key Stats:

- **157** Q4 Good Sam Surrenders
141 2024 Q4 208 2023 Q4
- **1,578** 2025 Good Sam Surrenders
881 2024 1,097 2023



Volunteers: The Power of Showing Up

Volunteers are the heart of our mission — walking dogs, cuddling kittens, supporting events, and so much more. Their time and compassion make lifesaving possible every single day.

Key Stats

Q4 2025

- **6,637** Total Volunteer Hours
- Equivalent to **16** Full Time Staff

2025 Total

- **30,783** Total Volunteer Hours

Fostering: Lifesaving Starts at Home

When space is tight or a pet needs extra care, foster families step in. From bottle babies to recovery cases, fostering gives pets the time, comfort, and love they need to thrive.

- **318** Placements in Q4
- **2,821** Placements Year-to-Date



Full Bowls, Full Hearts

Our Pet Pantry helps keep pets where they belong, at home, with the families who love them. By providing free pet food and supplies to those in need, we're preventing surrender and supporting pet owners through tough times.

Key Stats

Q4 2025

- **45,490** lbs. of Food
- **1,931** Dogs Fed
- **2,224** Cats Fed

2025 Total

- **210,908** lbs. of Food
- **9,249** Pets Fed
- **3,083** Families Supported





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Happiness From Nose to Tail