



**MINUTES OF THE
WASHOE COUNTY HUMAN SERVICES AGENCY
SENIOR ADVISORY BOARD MEETING**

February 11, 2026

Washoe County, 1155 East Nineth Street Reno, NV
Senior Center, Building E, The Mint Room
&

Zoom Webinar

<https://zoom.us/j/92347908306?pwd=K2k5UGdYSEVXVGNuRGFPZ3pub2kwQT09>

1. Call To Order [Non-Action Item] - Meeting was called to order at time 3:02p.m. by Chair – Pamela Roberts.

2. Roll Call [Non-Action Item] – There was a quorum present in-person.

WASHOE COUNTY SENIOR SERVICES ADVISORY BOARD MEMBERS:

PRESENT

C. Mark Neumann
Mac Rossi
Mary Ann McCauley
Patricia Gallimore
Adolfo Correa

Benecia Price
Pam Roberts
Edward Lamb
Ann Guinn
Alan Di Stefano

ABSENT (EXCUSED*)

Thuy Tran
Denise Myer
Monica Webb

WASHOE COUNTY STAFF PRESENT

Cara Paoli
Herb Kaplan
Cynthia Shonnard
William Martinez
Abby Badolato

EX-OFFICIO PRESENT

Donald Abbott, Sparks
City Council
Commissioner Michael
Clark, BCC (left early)

ADVISOR PRESENT

Sue Meuschke
Larry Weiss
Donna Clontz
Connie McCullen

3. Public Comment [Non-Action Item] –

Katherine Yriarte introduced herself as a candidate for Washoe County Commission in District 5.

Bill Serto from OnMed provided an update on the OnMed Care Center, a telehealth facility offering free medical consultations and prescriptions, and encouraged attendees to promote the service.

Mac Rossi announced that Western Nevada's Economic Growth Development Authority expects a significant increase in residents aged 55 and older in the coming year, emphasizing the need for preparedness.

4. Approval of the Minutes from the Advisory Board Meeting on January 20 [for Possible Action] Advisory Board members may identify any additions or corrections to the draft minutes as transcribed.

Many mistakes were pointed out and have been corrected.

After the Amendments, C. Mark Neumann motioned to approve, Mac Rossi seconded. Minutes passed unanimously.

5. Update on Northern Nevada Legal Services [Non-Action Item] – Sarah Molleck, Northern Nevada Legal Aid Supervising Attorney (5 min)

Sarah Mollick, supervising attorney for Northern Nevada Legal Services, presented an update on their work, noting they handled 605 cases in 2025, down from 645 the previous year, and introduced their new attorney, Kas Caton. She described a new housing self-help program that provides on-site assistance to seniors with habitability issues. She also touched upon establishing a partnership with Nevada Legal Services which would allow for more specialized services.

6. Discuss and decide whether to hold the monthly Senior Advisory Board Meeting on the 2nd Wednesday of the month or move back to the 1st Wednesday. Board Members [Action Item] (5 min)

Chair Pamela Roberts stated that the newly appointed board members applied thinking that the board met on the second Wednesday of the month and were used to meeting on said day.

Deputy District Attorney, **Herb Kaplan** expressed his opinion that one or the other Wednesdays be stated in the Bylaws rather than meeting monthly to keep the public informed of meeting date.

C. Mark Neumann made the motion to keep meeting on the second Wednesday of the month. Mary Ann McCauley seconded the motion. The motion passed unanimously to continue meeting on the second Wednesday which will be stated in the Bylaws.

7. Review Bylaws and identify any suggested changes to the Bylaws. Board Members [For Discussion Only] (10 minutes)

Changes to the bylaws were discussed.

8. Orientation for Senior Advisory Board Members relating to programs Washoe County provides for seniors. Abby Badolato, Human Services Agency Senior Services Coordinator (10 min)

Abby Badolato via a PowerPoint Slideshow presentation provided an overview of Senior Services, explaining their mission to maintain seniors' independence and detailing the various resources and programs available at senior centers, including congregate meals, home-delivered meals, and partnerships with organizations like the library and Medicare Assistance Program. Abby outlined the structure of the agency and its divisions, emphasizing the importance of the Senior Law Project and other resources available at the centers. The discussion also covered the nutrition program, including meal requirements, donation suggestions, and the need for annual re-registration, as well as the current contract for home-delivered meals and the process for renewing or bidding out the contract in the future.

Washoe County defines a senior as age 60 years or older.

Abby also provided an overview of Meals on Wheels, explaining that recipients must be homebound due to factors like geographical isolation, illness, or disability, with no income qualification required. She detailed the program's delivery methods, including home delivery and congregate meal sites, and highlighted the importance of volunteer drivers and case managers in providing not just meals but also vital check-ins and support services. She mentioned the pet food delivery service provided to seniors in need via the home delivered meals drivers.

Chair Pamela Roberts reiterated that the Home Delivered Meals provided another person visiting our homebound seniors.

Abby described the homemaker program, which offers light housekeeping assistance to help seniors maintain their homes but has a waitlist of over 300. The waitlist is prioritized by need. Washoe's Rep Payee Service helps seniors maintain a budget, makes sure the bills are being paid and spending money is available. This is another service which helps seniors maintain independence within their home.

Abby mentioned the Pearls program which is an evidence-based program to encourage active and rewarding lives.

Slideshow will be emailed to the board members.

9. Implementation of the Senior Advisory Board's Masterplan and discussion of overlap with Washoe County Age Friendly. Board members [For Possible Action] (15-20 min)

The group discussed collaboration between Washoe County, Reno, and Sparks on age-friendly initiatives, with Washoe County currently having its own age-friendly program while Reno and Sparks have separate efforts.

Herb Kaplan provided guidance on the legal implications of forming working groups, noting that subcommittees consisting of appointed members of public bodies may be subject to open meeting laws, though the exact requirements need further clarification.

Chair Pamela Roberts made the motion that we merge our master plan and basically duplicate it into the AARP action plan, and that Benecia Price, who already volunteered as the lead person in the AARP age-friendly plan, would reach out to AARP to come up with a way to implement this merge so that we can move forward on our age-friendly plan.

MaryAnn McCauley seconded the motion. Motion passed unanimously.

10. Update on Sparks current activities for seniors [Non-Action Item] – Donald Abbott, Sparks City Council Ward 1 (5 min)

Donald Abbott passed around a sampling of homemade Valentines stating that 8,800 Valentines were distributed this year for our seniors with the majority made by elementary school children. He explained that the Valentine project started with Sparks seniors in Sparks Assisted Living Centers. It has now grown into a regional approach with many Valentines going out to our Meals on Wheels clients, as well as to seniors at the Washoe County Senior Center, the Sparks Senior Center, and to the Sun Valley Senior Center.

He also mentioned the launch of a Sparks Ambassador Program.

11. Update on Reno Senior Resident Advisory Committee regarding their current activities [Non-Action Item] – Izabella Baumann, City of Reno Activities Coordinator (5 min)

Tabled because Izabella was not present.

12. Updates from Washoe County Senior Services [Non-Action Item] – Cara Paoli, Human Services Division Director, Adult and Senior Services; Abby Badolato, Human Services Agency Senior Services Coordinator (15 min)

Abby Badolato reports that the County has Connection Central for seniors which is about bringing people together to talk about various topics within a facilitated group.

Meeting times are the first Tuesday of the month, 2:30PM to 4:00PM and the third Tuesday of the month, 9:00AM to 10:30AM at the Washoe County Senior Center, 1155 East Ninth Street, Reno.

Abby mentioned the Older Americans' Month Book is in process but needs more events. Please reach out to her with event ideas.

15. Advisory Board Members' announcements, reports, and updates to include requests for information or topics for future agendas [Non-Action Item]. (No discussion among Advisory Board Members will take place on this item.) (5 min)

Chair Pamela Roberts encourages board members to reach out to her via email with senior related topics or resources that they think the board members should all learn about and be placed on a future meeting agenda.

16. Public comment [Non-Action Item]

Comments heard under this item will be limited to three minutes per person and may pertain to matters both on and off the Advisory Board agenda. Comments are to be made to the Advisory Board as a whole.

Mac Rossi repeats that within the next year, people coming into the residence of Nevada, 39% are going to be over the age of 65.

John Killeran, a candidate for Washoe County Commission District 2, spoke about his support for senior services and his personal connection to the issues.

Cindy Leslie pointed out that Waste Management is increasing their rates by 8%. They consider a senior to be 70 years old. A senior can fill out a form to receive a 10% discount for their services.

Donna Clontz AARP has a cupid crew passing out 250 roses to seniors on Friday, February 13 in observance of Valentine's Day.

17. ADJOURNMENT [Non-Action Item] 5:01PM by Chair Pamela Roberts.

Notice of this meeting and the agenda have been posted at the following locations:

Washoe County Administration Building	Washoe County Senior Services
Washoe County Health Department Gerlach Senior Center	Sparks Senior Center Sun Valley Senior Center
Incline Village Recreation Center	Incline Village Library

In compliance with NRS 241.020(4)(b), this agenda has been posted on the Senior Advisory Board's website at:

https://www.washoecounty.gov/seniorsrv/senior_services_advisory_board/index.php and
<https://notice.nv.gov>.