

Serving Reno, Sparks & Washoe County

Office of the District Health Officer District Health Officer Staff Report Board Meeting Date: May 23, 2024

**DATE:** May 23, 2024

**TO:** District Board of Health

**FROM:** Rayona LaVoie, Management Analyst

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**SUBJECT:** Presentation and possible acceptance of the FY24 Q3 Strategic Plan Results.

### **SUMMARY**

The 2024-2026 Strategic Plan and annual Action Plan and associated FY24 outcomes and initiatives are tracked and monitored in ClearPoint, a performance management system used by NNPH. The FY24 Q3 Strategic Plan Results are presented for acceptance. Initiatives, outcomes, and goals are evaluated using a green, yellow, and red system. Staff began tracking volume indicators in FY24 to provide additional context about the services delivered to the community but are not included in the evaluation.

#### District Health Strategic Priorities supported by this item:

This item addresses all Health District Strategic Priorities.

#### **PREVIOUS ACTION**

FY24 Q2 Strategic Plan Results presented and accepted on February 22, 2024.

On November 10, 2023, a strategic planning retreat was held to discuss workforce capacity, financial outlook, and a new district snapshot created to share information with the Board of Health, stakeholders, and the public about performance indicators. No changes were made to the Strategic Plan.

On October 26, 2023, FY24 Q1 Strategic Plan Results were presented to and accepted by the DBOH.

On September 28, 2023, a revised Strategic Plan was presented to and approved by the DBOH. Changes included minor revisions to the goals and a new section outlining the community indicators (data) used to inform the development of the strategic plan. The Community Indicator section tightens conformity with PHAB accreditation standards.

On August 24, 2023, the District Board of Health approved revisions to the strategic plan goals based on learnings from the development of the FY24 outcomes and initiatives which are designed to make progress toward the Strategic Plan goals. As a result of learnings from the performance management process, revisions were recommended to some of the District and Division goals. Additionally, the Board of Health approved the Annual FY23 Strategic Plan Results

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On November 10, 2022, a Strategic Planning Retreat was held to discuss a refresh of the Health District's

On December 15, 2022, the 2024-2026 Strategic Plan was presented and accepted by the DBOH.

Strategic Plan.

## **BACKGROUND**

The 2024-2026 Strategic Plan includes mission, values, strategic priorities, district goals, and division goals. An Action Plan including community indicators, outcomes and initiatives was developed and is used at the management and staff level to guide activities and monitor progress. Progress is tracked and reported in ClearPoint. The results include progress on both the Action Plan and Strategic Plan.

# **FISCAL IMPACT**

There is no additional fiscal impact to the FY24 budget should the Board accept the FY24 Q3 Strategic Plan Results.

#### **RECOMMENDATION**

Staff recommends the District Board of Health accept the FY24 Q3 Strategic Plan Results.

### **POSSIBLE MOTION**

Should the Board agree with staff's recommendation, a possible motion would be "Move to accept the FY24 Q3 Strategic Plan Results."

