



WASHOE COUNTY

Integrity Communication Service

www.washoecounty.gov

STAFF REPORT

BOARD MEETING DATE: *March 17, 2026*

DATE: Thursday, March 12, 2026

TO: Board of County Commissioners

FROM: Ryan Gustafson, Director, Human Services Agency
775-785-8600, rgustafson@washoecounty.gov

THROUGH: Kate Thomas, County Manager

SUBJECT: Recommendation to approve Amendment #2 to the CrossRoads Operator contract with The Reno Initiative for Shelter and Equality (RISE), which was awarded by the Board on May 20, 2025 resulting from Request For Proposal (RFP) 3266-24, to increase the contract amount by [\$119,180] retroactive for the period of March 1, 2026 through September 30, 2027, to support a CrossRoads STAR Mental Health Counselor and a CrossRoads STAR Peer Recovery Support Specialist; and authorize the Purchasing and Contracts Manager to execute the amendment. (All Commission Districts).
FOR POSSIBLE ACTION

SUMMARY

Recommendation to approve Amendment #2 to the CrossRoads Operator contract with The Reno Initiative for Shelter and Equality (RISE), which was awarded by the Board on May 20, 2025 resulting from Request For Proposal (RFP) 3266-24, to increase the contract amount by [\$119,180] retroactive for the period of March 1, 2026 through September 30, 2027, to support a CrossRoads STAR Mental Health Counselor and a CrossRoads STAR Peer Recovery Support Specialist; and authorize the Purchasing and Contracts Manager to execute the amendment.

Washoe County Strategic Objective supported by this item: Vulnerable Populations

PREVIOUS ACTION

On March 10, 2026, the Board approved the transfer of the existing grants, funds and budget authority of the Support in Treatment, Accountability and Recovery (STAR) Program from the Department of Alternative Sentencing (DAS) to the Human Services Agency (HSA), retroactive to January 1, 2026. This includes all previously accepted grant awards and related contracts, subawards, positions, equipment, property and infrastructure. On August 19, 2025, the Board accepted the Fund for a Resilient Nevada Sub-Award from the Department of Health and Human Services, Director's Office for the amount not to exceed [\$310,536.00; no County match required] retroactive to July 1, 2025 through June 30, 2027 to be used to fund treatment and recovery support services for participants of the STAR program, to include transitional and permanent supportive

AGENDA ITEM # _____

living recovery housing, medical services gaps, and bus passes for participant transportation, approved a Resolution necessary for same. On November 14, 2023, the Board retroactively accepted a direct grant award [\$826,852.00, no County match required] from the Bureau of Justice Assistance (BJA), FY 2023, Project number 15PBJA-23-GG-02433-SCAX, to DAS to expand treatment and recovery services for the STAR program for the grant period of October 1, 2023 to September 30, 2027.

On October 28, 2025, the Board approved Amendment #1 to the CrossRoads Operator contract with The Reno Initiative for Shelter and Equality (RISE), which increased the contract amount by [\$47,840] to support the CrossRoads Peer Support Specialist Academy.

On May 20, 2025, the Board awarded a contract resulting from Request For Proposal (RFP) 3266-24 for CrossRoads Operator to the most responsive and responsible bidder, The Reno Initiative for Shelter and Equality (RISE). CrossRoads is a tiered, supportive, alcohol and drug-free housing approach with targeted and intensive case management services focused on life skills development, workforce readiness, community linkage, and physical and behavioral health. Under this contract, RISE will provide staffing, program management and administrative oversight for the various CrossRoads locations, including Men's CrossRoads, Women's CrossRoads and Women and Children's CrossRoads. The contract will be awarded for the initial term of twenty-four (24) months commencing July 1, 2025 to June 30, 2027 in an amount not to exceed [\$1,938,186] for the period of July 1, 2025 to June 30, 2026 and [\$2,006,023] for the period of July 1, 2026 to June 30, 2027, with the provision for up to three (3), one (1) year renewals.

BACKGROUND

On November 18, 2025, the Board approved the recommendation of the Chief Financial Officer, through the Washoe County Clerk and pursuant to Washoe County Code (WCC) 2.030, to amend the WCC by repealing Chapter 11 in its entirety to dissolve the Department of Alternative Sentencing (DAS) effective January 1, 2026. Since that time, the Board also transitioned the Support in Treatment, Accountability and Recovery (STAR) program from DAS to the Human Services Agency (HSA). STAR now operates under HSA's CrossRoads program.

STAR was first implemented in October 2022 in an effort to provide probationers and pretrial releasees supervised by DAS with the wrap-around support necessary to successfully address foundational causes of opioid use disorder, as well as underlying criminogenic behaviors.

RISE is the current operator of the CrossRoads program. The amendment to the RISE contract will provide funding for a Mental Health Counselor and a Peer Recovery Support Specialist who will work specifically with the STAR CrossRoads program participants as HSA continues the important work of the STAR program.

FISCAL IMPACT

Should the Board approve this agreement there will be no additional impact to the FY26 and FY27 Human Services Agency, Homelessness Fund (F223) adopted budget as there

is sufficient authority in IO 12643 (FFY26/FFY27 BJA STAR GRANT) in General Ledger 710100 (Professional Services).

Funding of this contract amendment is contingent upon approval of a Grant Award Modification by the Bureau of Justice Assistance.

RECOMMENDATION

Recommendation to approve Amendment #2 to the CrossRoads Operator contract with The Reno Initiative for Shelter and Equality (RISE), which was awarded by the Board on May 20, 2025 resulting from Request For Proposal (RFP) 3266-24, to increase the contract amount by [\$119,180] retroactive for the period of March 1, 2026 through September 30, 2027, to support a CrossRoads STAR Mental Health Counselor and a CrossRoads STAR Peer Recovery Support Specialist; and authorize the Purchasing and Contracts Manager to execute the amendment.

POSSIBLE MOTION

Should the Board agree with staff's recommendation, a possible motion would be: *“Move to approve Amendment #2 to the CrossRoads Operator contract with The Reno Initiative for Shelter and Equality (RISE), which was awarded by the Board on May 20, 2025 resulting from Request For Proposal (RFP) 3266-24, to increase the contract amount by [\$119,180] retroactive for the period of March 1, 2026 through September 30, 2027, to support a CrossRoads STAR Mental Health Counselor and a CrossRoads STAR Peer Recovery Support Specialist; and authorize the Purchasing and Contracts Manager to execute the amendment.”*