

Staff Report
Board Meeting Date: June 27, 2024

DATE: June 7, 2024
TO: District Board of Health
FROM: Lisa Lottritz, CCHS Division Director
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SUBJECT: Discussion and possible acceptance of the 330 Partners Clinical Operations Assessment for Community and Clinical Health Services (CCHS) Division. CCHS Action Plan, and possible direction from the Board of Health.

SUMMARY

This item is for acceptance of the 330 Partners Clinical Operations Assessment for Community and Clinical Health Services (CCHS) Division, CCHS Action Plan, and possible Board direction.

District Health Strategic Priorities supported by this item:

1. **Healthy Lives:** Improve the health of our community by empowering individuals to live healthier lives.
4. **Impactful Partnerships:** Extend our impact by leveraging partnerships to make meaningful progress on health issues.
5. **Organizational Capacity:** Strengthen our workforce and increase operational capacity to support a growing population.
6. **Financial Stability:** Enable the Health District to make long-term commitments in areas that will positively impact the community's health by growing reliable sources of income.

PREVIOUS ACTION

No previous action taken.

BACKGROUND

Northern Nevada Public Health (NNPH) recognized the need for a Clinical Operations Assessment of the Community and Clinical Health Services (CCHS) Division. 330 Partners conducted the Clinical Operations Assessment and compiled the attached report. CCHS developed an Action Plan to address the recommendations identified by 330 Partners.

As part of the assessment 330 Partners identified the CCHS Division “displayed several strong program attributes” including “positive performance in the areas of Quality and Safety, 340B Pharmacy Program Integrity and Data/Grants Management”. Staff also demonstrated commitment to NNPH, the CCHS programs and the clients being served.

The report focuses on recommendations that should be considered. The recommendations are broken down into seven categories: Communication, Culture, Human Resources, Finance and Data, Electronic Health Record, Quality and Compliance, and Programs and Services. The team has taken these recommendations seriously and developed an Action Plan to address these recommendations. The Action Plan has already started to be implemented and is an attachment.

FISCAL IMPACT

No fiscal impact.

RECOMMENDATION

Staff recommends that the Board accept, and provide possible direction, of the 330 Partners Clinical Operation Assessment for Community and Clinic Health Services and the CCHS Action Plan.

POSSIBLE MOTION

Should the Board agree with the staff's recommendation, a possible motion would be: *"Move to accept the 330 Partners Clinical Operation Assessment for Community and Clinical Health Services and the CCHS Action Plan (and provide direction as desired)."*

ATTACHMENTS

CCHS Assessment – 6-27-2024

CCHS Action Plan – 6-27-2024

330 Partners Power Point Presentation 6-27-2024

CCHS Power Point Presentation 6-27-2024