

**Office of the District Health Officer
District Health Officer Staff Report
Board Meeting Date: May 23, 2024**

DATE: May 14, 2024

TO: District Board of Health

FROM: Kevin Dick, Former District Health Officer
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THROUGH: Dr. Chad Kingsley, District Health Officer
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SUBJECT: **District Health Officer Report** – New District Health Officer, Northern Nevada Public Health Communications Update, Accreditation, Quality Improvement, Workforce Development, Community Health Improvement Program, Equity Projects/collaborations, Community Events, and Public Communications and Outreach.

New District Health Officer

On May 13, 2024, Dr. Chad Kingsley, M.D. MBA joined Northern Nevada Public Health as the new District Health Officer. Former District Health Officer, Kevin Dick remains on staff to assist with orientations, onboarding, and a smooth transition for Dr. Kingsley.

NNPH Communications Update

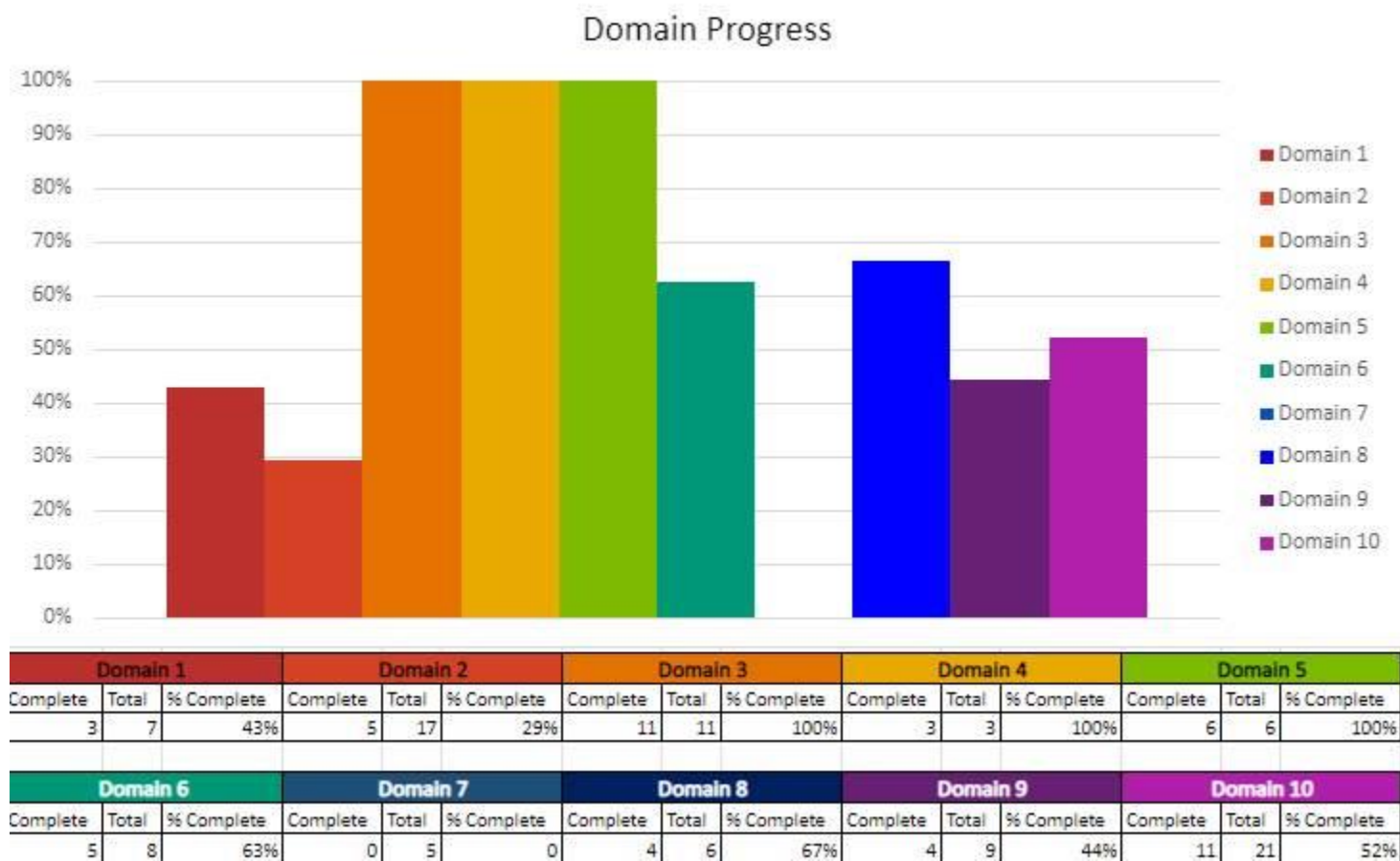
We kicked off April with National Public Health Week, which included a press release in English and Spanish about the importance of investing in public health. We also ran daily social media posts about the importance of public health week and why it matters. Other press releases included the official announcement of Chad Kingsley as the new District Health Officer, National Bike Month, public comment request on our air quality PM10 Maintenance Plan and a new process of obtaining temporary food establishment permits.

In addition, communications participated in an emergency response exercise regarding a ricin outbreak. NNPH comms led the Joint Information Center, and also organized media and coordinated interviews with Washoe County Sheriff's Office and NNPH about the exercise, to demonstrate working together regionally and to show how we respond to chemical scenarios.

NNPH comms participated in the local prescription take back day with two interviews in Spanish, a Biketopia event to promote Bike Month and facilitated the bi-weekly restaurant inspection report from the Reno Gazette-Journal.

Accreditation

Efforts continue to prepare NNPH for reaccreditation in July 2024. The PHAB committee has made significant progress within the last month. In addition, a draft of the Access to Health Care Assessment is being circulated for review. The last portion of the assessment will include information from stakeholder interviews with primary and behavioral health care experts which are scheduled in May.



Quality Improvement

Agency-wide results from the QI survey have been shared with all staff, along with analyses on what general areas scored highly and where there are opportunities for growth. Division-specific results were shared with each DD with guidance to have more individualized conversations with their supervisors and teammates as one avenue to improve our QI culture. The QI council (Q-Team) is assembled and

scheduled to meet May 13th. This is a body of individuals comprised of members from all divisions, and they will serve as the chief advisors and advocates for QI initiatives throughout the organization. One of their first projects will be creating a revamped QI plan for NNPH. Additionally, we are planning an in-person, “advanced” QI training delivered by a renowned outside consultant for the QI council. We anticipate this training taking place in June.

Workforce Development

The WFD team is expanding the new employee onboarding program with videos and webinars for staff members who must miss their employee onboarding workshops to ensure they continue to receive important information about the organization and the culture of NNPH. The primary method of delivering the program will continue to be supported through cohorts as it fosters relationship building with colleagues and provides them an opportunity to learn about improving the health of the community through different programs in public health.

CHIP

The first Family Health Festival of 2024 is taking place Wednesday 5/22 from 4-7 PM at the Neil Road Rec. Center. More information is included in the flyer attached.

Aca Entre Nos is focused on increasing collaborative opportunities with the Washoe County School District to better serve students and families. A presentation about the program was delivered to the Washoe County School District’s Counseling Department on April 25th. The presentation generated interest among school counselors and the AEN team will be meeting with Clayton and Incline middle schools for potential Aca Entre Nos sessions.

Equity Projects/Collaborations

- The HE team met with Washoe County Human Resources to receive a demonstration on Wordly which is a transcription-translation tool that offers approximately 50 different languages including the most commonly spoken languages in Washoe County. The implementation of Wordly is part of Washoe County’s and NNPH’s language accessibility efforts to enhance language accessibility in service delivery, public meetings, and public interactions.
- NNPH is partnering with Washoe County to help promote a survey focused on the most impactful and feasible ways to reduce greenhouse gas emissions, in support of the development of a Climate Action Plan. The health equity team will be promoting this survey to diverse audiences specifically communities residing in low air quality areas to help gather robust feedback.

Community Events

- The Asian Community Development Council invited NNPH to participate in their Thai New Year Community Resource Fair on April 21st.
- NNPH's COVID outreach team provided COVID and Flu vaccines, and the Community organizers helped host a table to connect community members to NNPH services.
- The team attended the Older American's Fair hosted by Washoe County's Health and Human Services and connected with 118 seniors about fall prevention tips, clinical and immunization information, and physical activity classes in collaboration with Sanford Center for Aging at UNR.

Att.: Family Health Festival Flyer
April Media Mentions