

Staff Report
Board Meeting Date: March 26, 2026

DATE: March 6, 2026
TO: District Board of Health
FROM: Andrea Esp, Preparedness and EMS Program Manager
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SUBJECT: Presentation, discussion, and possible approval of the Regional Emergency Medical Services Authority (REMSA) Health Franchise Compliance Report for the period of 7/1/2024 through 6/30/2025 (FY25). (For Possible Action)

SUMMARY

On an annual basis, the REMSA Health Response Zone Map is reviewed and approved by the District Board of Health (DBOH) when changes are recommended. This process has been in place since the original map was created in FY14.

Annual review of the response zone map is a requirement of the REMSA Health Franchise Agreement. Article 7.3 “Zone Map” states “REMSA Health shall provide, and the DISTRICT shall maintain a current response zone map, which is annually reviewed and approved by the DISTRICT. The response zone map will be made publicly available through the DISTRICT’s website.” The Program intends to bring the map annually to both the Emergency Medical Services Advisory Board (EMSAB) and the DBOH, even when changes are not recommended. This is to increase visibility and awareness of the current response zones.

The most recent revision of the REMSA Health Response Zone Map had an effective date of July 1, 2023. Since that date, no further revisions have been published. This year, the annual review identified hot spot trends in Washoe County and call increase in Zone A areas. In February 2026, the Northern Nevada Public Health Emergency Medical Services (EMS) Oversight Program presented the map review, via accessible format online, to the EMS Joint Advisory Committee with recommendation for no changes made to current REMSA Health response zone map.

PREVIOUS ACTION

The DBOH reviewed and approved the draft REMSA response zone map within the Washoe County REMSA ambulance franchise service area on January 28, 2016.

The DBOH reviewed and approved the implementation plan of the approved REMSA response zones within the Washoe County REMSA ambulance service area on February 25, 2016.

The DBOH was provided an update on the annual REMSA Franchise Map review on October 24, 2017.

The DBOH reviewed and approved the REMSA draft map on December 12, 2019, with an effective date of January 1, 2020.

The DBOH reviewed and approved the REMSA map revisions on May 25, 2023, with an effective date of July 1, 2023.

BACKGROUND

The REMSA Health Franchise map review was conducted using the annual review methodology approved in FY 2017. This methodology compares call volume from FY 2015 (Year 1) to FY 2024 (Year 10), along with census changes from 2010 to 2020. In FY 2025, members of the EMS Joint Advisory Committee recommended resetting the Year 1 baseline to FY 2024 to better reflect current EMS operations and community response patterns.

Each map included in the review illustrates changes in call volume over time, call-volume differences from the new baseline year (FY 2024), and call-volume distribution by day. The WCHD EMS Oversight Program, in partnership with Washoe County GIS, developed all maps included in the review.

During the FY 2022 review, the proposed Damonte Ranch change area showed significant growth in both residential development and call volume - growth that had not been present in earlier franchise map reviews. REMSA Health and Truckee Meadows Fire Protection District (TMFPD), REMSA's only subcontractor at that time, agreed to the proposed adjustment. The updated map, including this modification, was presented to and approved by the EMSAB on May 4, 2023.

Since that approval, no additional changes have been recommended to the REMSA Health response zone map.

FISCAL IMPACT

There is no anticipated fiscal impact.

RECOMMENDATION

Staff recommends that the board approve the proposed REMSA Health Response Zone Map for the ambulance franchise service area with a July 1, 2026, effective date.

POSSIBLE MOTION

Should the Board agree with the staff's recommendations, a possible motion would be: *"Move to approve the proposed REMSA Health Response Zone map for the ambulance franchise service area with a July 1, 2026, effective date."*

ATTACHMENTS

DBOH – 03-26-2026 Annual Franchise Map Review PowerPoint