



# WASHOE COUNTY

*Integrity Communication Service*

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## STAFF REPORT

**BOARD MEETING DATE: June 25, 2024**

**DATE:** May 17, 2024

**TO:** Board of County Commissioners

**FROM:** Ben West, County Security Administrator, Office of the County Manager, 775-328-2018, [bwest@washoecounty.gov](mailto:bwest@washoecounty.gov)

**THROUGH:** Eric Brown, County Manager

**SUBJECT:** Recommendation to approve an Interlocal Agreement between Washoe County and the City of Reno to equally share the total cost of security services provided by Allied Universal Security, including dispatch and video monitoring, with each entity paying 50% in an amount not to exceed \$133,879.00 annually, for a 1-year retroactive term effective July 1, 2023, and ending on June 30, 2024, with automatic 1-year renewal terms unless terminated by either party. (All Commission Districts)

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### SUMMARY

Washoe County (County) and the City of Reno (City) have individually entered into separate contracts with Universal Protection Service, LLC dba Allied Universal Security Services ("Allied") to provide uniformed patrol services for County and City facilities. The safety and security of employees, customers, and visitors of the County, and the overall protection of County facilities are highly dependent on the valuable services provided by Allied University security offices.

City has an existing contract with Allied for security operations center (SOC) services, which include a staffed position responsible for dispatching calls to security patrol officers and monitoring video of facilities. To further enhance safety measures, the County Security Administrator determined it would be beneficial for the County to receive SOC services from Allied. The County and Reno Security Managers worked together to develop a concept for a shared dispatch center, with each entity paying for 50% of the costs. The County and Reno Security Managers determined the SOC services could be provided to the County under the existing Reno contract, creating a cost savings while providing improved patrol services to both the County and City through sharing radio communication, patrol services at facilities near one another and accessibility to video cameras for both the County and City.

**AGENDA ITEM # \_\_\_\_\_**

The City approved an amendment to its contract with Allied to fully fund a position for Allied to provide SOC services for 24-hours a day, 365 days per year. Between July 1, 2023, and June 30, 2024 Allied has been providing SOC services for both the County and City. The total annual cost for the SOC services is \$267,758.00. On May 22, 2024, the Reno City Council approved the attached Interlocal Agreement between Washoe County and the City to in which each entity agrees to pay 50% of the costs for SOC services, in an amount not to exceed \$133,879.00 (total professional services for both entities not to exceed \$267,758.00). This Interlocal Agreement is intended to foster efficiency and cost savings with a single cooperative effort between the County and Reno.

**Washoe County Strategic Objective supported by this item:** Fiscal Sustainability:  
Efficient delivery of regional services.

### **PREVIOUS ACTION**

None

### **BACKGROUND**

Since July 2018, Allied has provided armed and unarmed security services for Washoe County. These services included court security personnel in Reno, Sparks, and Incline Village, as well as security personnel at Jan Evans Juvenile Justice Center. Allied has also provided security services at Human Services Agency locations in Downtown Reno, the Reno Senior Center, Our Place, Cares Campus, and the Family Engagement Center. Allied also provides security personnel and/or patrol at the Downtown Reno Library, County Administrative Complex, Sober24, public meetings, and special events at County facilities. Allied Universal also provides specialized coverage for Northern Nevada Public Health and Truckee Meadows Fire & Rescue.

Through 2022, these services were provided under a joinder to the State of Nevada contract for security services.

On April 11, 2022, the Washoe County Purchasing Division released RFP #3188-22 Security Guard Services. Upon completion of the evaluation, Allied was selected to provide security services for Washoe County.

The City has contracted with Allied since 2018 under a joinder to the State of Nevada contract for security services. In 2023, the City hired a Security Manager to oversee security of City facilities, which includes management of the Allied contract. Since that time, Reno has increased coverage of facilities, added nighttime and weekend patrol of City facilities, and the dispatch position at their SOC.

Without a dispatcher, the County's patrol officers have had to call emergency responders, coordinate with alarm companies, and County facilities on their own, while trying to maintain vigilance in their security duties and taking action in dangerous situations. Having dispatch services to relay information to emergency responders, document incidents, and provide information to security personnel from video cameras will increase responsiveness to facilities located in both jurisdictions, and will improve efficiency and safety for patrol officers.

**FISCAL IMPACT**

Sufficient funding for this agreement exists in the FY24 budget in Countywide Security (101111), Security Contracts (710204).

**RECOMMENDATION**

It is recommended the Board of County Commissioners approve an Interlocal Agreement between Washoe County and the City of Reno to equally share the total cost of security services provided by Allied Universal Security, including dispatch and video monitoring, with each entity paying 50% in an amount not to exceed \$133,879.00 annually for a 1-year retroactive term effective July 1, 2023, and ending on June 30, 2024, with automatic 1-year renewal terms unless terminated by either party. (All Commission Districts)

**POSSIBLE MOTION**

Should the Board agree with staff's recommendation, a possible motion would be: "Move to approve an Interlocal Agreement between Washoe County and the City of Reno to equally share the total cost of security services provided by Allied Universal Security, including dispatch and video monitoring, with each entity paying 50% in an amount not to exceed \$133,879.00 annually for a 1-year retroactive term effective July 1, 2023, and ending on June 30, 2024, with automatic 1-year renewal terms unless terminated by either party.