



WASHOE COUNTY

Integrity Communication Service

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STAFF REPORT

BOARD MEETING DATE: August 25, 2026

DATE: Thursday, August 20, 2026

TO: Board of County Commissioners

FROM: Pamela Mann, Director, Human Services Agency
775-785-8600, PMann@washoecounty.gov

THROUGH: Ryan Gustafson, Assistant County Manager

SUBJECT: Recommendation to approve an Interlocal Contract between the Nevada Department of Veterans Services and Washoe County Human Services Agency for the term of October 1, 2026 through September 30, 2027 to provide comprehensive and personalized veteran benefits screenings and assistance with applications for compensation, healthcare and survivor benefits; and if approved, authorize the Purchasing and Contracts Manager to execute the Contract. (All Commission Districts.)

SUMMARY

Recommendation to approve an Interlocal Contract between the Nevada Department of Veterans Services and Washoe County Human Services Agency for the term of October 1, 2026 through September 30, 2027 to provide comprehensive and personalized veteran benefits screenings and assistance with applications for compensation, healthcare and survivor benefits; and if approved, authorize the Purchasing and Contracts Manager to execute the Contract.

Washoe County Strategic Objective supported by this item: Vulnerable Populations

PREVIOUS ACTION

On October 28, 2026, the Board, in accordance with the State and Local Fiscal Recovery Fund Obligation Interim Final Rule, approved the replacement of a previously approved allocation of American Rescue Plan Act (ARPA) funds through the Coronavirus State and Local Fiscal Recovery Fund (SLFRF) in the amount of [\$139,690.17] for a project which has been unable to perform their scope of work. The replacement project is within the same scope and for the same purpose. Approve associated resolution and authorize the Interim County Manager to sign necessary award documents, for the award of [\$139,690.17] to the State of Nevada Department of Veterans Services, a government entity.

AGENDA ITEM # _____

- Terminate subaward for [\$139,690.17] Nation's Finest – Veterans Services to support 1.5 Veteran Service Officer (VSO) positions to provide veterans with personalized assistance with applications and appeals for veterans' benefits.
- Replacement subaward \$139,690.17 to Nevada Department of Veterans Services – to support two Veteran Services Officers (VSO) positions to provide veterans with personalized assistance with applications and appeals for veterans' benefits.

On September 17, 2024, the Board of County Commissioners approved the obligation of American Rescue Plan Act (ARPA) funds through the Coronavirus State and Local Fiscal Recovery Fund (SLFRF) in the amount of \$150,000.00 for Nation's Finest - Veterans Services to support Veteran Service Officer (VSO) positions.

BACKGROUND

On October 1, 2025, upon approval by the Board of County Commissioners, Washoe County entered into an Interlocal Contract with the Nevada Department of Veterans Services (NDVS) for the primary purpose of providing two Veteran Service Officers (VSO) to provide comprehensive veteran benefits screenings and assistance with applications. The VSOs were stationed at the Cares Campus and Senior Center in order to provide easy access for Washoe County residents. The positions were funded by Washoe County SLFRF dollars for the one-year term of the Contract.

The current agreement will conclude September 30, 2026, and no additional County funding is available beyond that date. However, given the success of the program, NDVS has committed to fund the positions for an additional year of services. This new Interlocal Contract, which is set to begin October 1, 2026, will provide the same two VSO positions, providing the same set of veterans support services, located at the Cares Campus and Senior Center.

FISCAL IMPACT

No fiscal impact. This is a zero-dollar contract.

RECOMMENDATION

Recommendation to approve an Interlocal Contract between the Nevada Department of Veterans Services and Washoe County Human Services Agency for the term of October 1, 2026 through September 30, 2027 to provide comprehensive and personalized veteran benefits screenings and assistance with applications for compensation, healthcare and survivor benefits; and if approved, authorize the Purchasing and Contracts Manager to execute the Contract.

POSSIBLE MOTION

Should the Board agree with the staff's recommendation, a possible motion would be: *"Move to approve an Interlocal Contract between the Nevada Department of Veterans Services and Washoe County Human Services Agency for the term of October 1, 2026 through September 30, 2027 to provide comprehensive and personalized veteran benefits screenings and assistance with applications for compensation, healthcare and survivor benefits; and if approved, authorize the Purchasing and Contracts Manager to execute the Contract."*