



WASHOE COUNTY

Integrity Communication Service

www.washoecounty.gov

STAFF REPORT

BOARD MEETING DATE: February 10, 2026

DATE: January 9, 2025

TO: Board of County Commissioners

FROM: Quinn Korbolic, Information Technology Manager,
Technology Services, 775-328-2348, qkorbolic@washoecounty.gov
On behalf of the 911 Emergency Response Advisory Committee

THROUGH: Behzad Zamanian, Chief Information Officer

SUBJECT: Recommendation to approve the reimbursement and funding of costs incurred by the City of Reno, the City of Sparks, and Washoe County for expenses related to and in support of the Enhanced 911 Emergency Response System and portable event recording devices as recommended by the 911 Emergency Response Advisory Committee on January 19, 2023, and November 20, 2025, in an amount not to exceed [\$231,244.11] as specified within the adopted Enhanced 911 Fund's operating budget. (All Commission Districts.) **FOR POSSIBLE ACTION**

SUMMARY

The 911 Emergency Response Advisory Committee was created with the intent to develop a plan for the enhancement of the County's 911 emergency response system and make recommendations to the County Commission concerning the expenditures of the money collected through the telephone line surcharge provided for by the Nevada State Legislature.

The 911 Emergency Response Advisory Committee has recommended that the Board of County Commissioners approve the reimbursement of associated and allowable costs related to and in support of the Enhanced 911 Emergency Response System; travel and training for 911 Public Safety Answering Point (PSAP) staff; portable event recording devices; and other miscellaneous hardware and software technology purchases related to regional PSAP operations. The specific requests are summarized in Table 1. Further information and documentation supporting each of these requests can be found at: https://www.washoecounty.gov/technology/board_committees/911_response/index.php by clicking on the relevant 911 Emergency Response Advisory Committee meeting date. Agency reimbursements are not disbursed unless the requesting agency provides proper documentation (receipts, paid invoices, etc.).

Washoe County Strategic Objective supported by this item: Fiscal Sustainability

Table 1

Agency	Reimbursement amount (Not to Exceed)	Application (911 Emergency Response Advisory Committee Action Date/Agenda Item #)	Cost Center
City of Reno	\$1,746.82	City of Reno Dispatch Equipment (Monitors and Accessories) (11/20/25, #7a)	800801
	\$25,204.75	City of Reno Harris VIP Dispatch Workstation Licenses and Accessories (11/20/25, #7b)	800801
	\$60,900.00	City of Reno Power911 Workstations and Bandwidth Services Provided by Intrado, requiring a Change Order and paid directly by Washoe County (1/19/23, #13)	800801
Total		\$87,851.57	
City of Sparks	\$1,861.00	City of Sparks APCO Group Membership (11/20/25, #7c)	800801
	\$1,650.00	City of Sparks NENA Group Membership (11/20/25, #7c)	800801
Total		\$3,511.00	
Washoe County	\$6,931.54	Washoe County Sheriff's Office Dispatch Equipment (Computers and Monitors) (11/20/25, #7d)	800801
	\$26,450.00	Regional Hexagon CAD Integration with Verint 911 (911 Audio Recording Software) (11/20/25, #9)	800801
	\$76,800.00	FY26 Emergency Management Rave Alert Software (11/20/25, #7e)	800801
	\$29,700.00	Regional Emergency Communications Center Architectural Review/Conceptual Design Services (11/20/25, #8)	800801
Total		\$139,881.54	
Grand Total		\$231,244.11	

PREVIOUS ACTION

On November 18, 2025, the Board of County Commissioners (Board) approved the reimbursement of costs incurred by the City of Reno, the City of Sparks, and Washoe County for expenses related to and in support of the Enhanced 911 Emergency Response System and portable event recording devices as recommended by the 911 Emergency Response Advisory Committee on July 17, 2025, and September 18, 2025, in an amount not to exceed [\$1,047,166.19]

On June 10, 2025, the Board approved the reimbursement of costs incurred by the City of Sparks, the City of Reno, Truckee Meadows Fire Protection District, and Washoe County for expenses related to and in support of the Enhanced 911 Emergency Response System as recommended by the 911 Emergency Response Advisory Committee on April 17, 2025, in an amount not to exceed [\$1,559,510.71].

On May 27, 2025, the Board approved the reimbursement of costs incurred by the City of Sparks, the City of Reno, Truckee Meadows Fire Protection District, and Washoe County for expenses related to and in support of the Enhanced 911 Emergency Response System as recommended by the 911 Emergency Response Advisory Committee on April 17, 2025, in an amount not to exceed [\$1,986,359.93]

On February 25, 2025, the Board approved reimbursement of costs incurred by the City of Sparks, the City of Reno, and Washoe County for expenses related to and in support of the Enhanced 911 Emergency Response System and portable event recording devices, as recommended by the 911 Emergency Response Advisory Committee on January 16, 2025, in an amount not to exceed [\$333,263.16].

On February 25, 2025, Board approved reimbursement of costs incurred by the City of Sparks, the City of Reno, and Washoe County for expenses related to and in support of the Enhanced 911 Emergency Response System and portable event recording devices, as recommended by the 911 Emergency Response Advisory Committee on January 16, 2025, in an amount not to exceed [\$333,263.16].

On January 14, 2025, the Board approved reimbursement of costs incurred by the City of Sparks, the City of Reno, and Washoe County for expenses related to and in support of the Enhanced 911 Emergency Response System and portable event recording devices, as recommended by the 911 Emergency Response Advisory Committee on November 21, 2024, in an amount not to exceed [\$199,594.76].

The Board has approved the use of the Enhanced 911 Fund for reimbursements as recommended by the 911 Emergency Response Advisory Committee prior to January 2025; additional history is available.

The Board has approved the use of the Enhanced 911 Fund for various reimbursements of travel and training related to public safety training, subject to approval by the 911 Emergency Response Advisory Committee, consistently since 2010.

BACKGROUND

NRS 244A.7645 authorizes the utilization of 911 surcharge funds to enhance the telephone system for reporting an emergency and for purchasing and maintaining portable event recording devices.

NRS 244A.7645(3)(a)(2) provides, in part, that E911 funds “must be used only... [to pay] costs for personnel and training associated with the routine maintenance and updating of the database for the system.” In the past, the Washoe County District Attorney’s staff has advised the E911 Emergency Response Advisory Committee that it must articulate a nexus between proposed training and the stated purpose of the statute (supporting software database maintenance and call taking), in which case, the expenditure of surcharge funds for such training would be permissible. Here, the E911 Emergency Response Advisory Committee has determined that such a nexus exists and recommends approval of the training. Travel may be included as “costs” of training.

FISCAL IMPACT

The Enhanced 911 Fund (208) has sufficient budget authority in the FY26 budget for agency payment/reimbursement requests in the Enhanced 911 Admin Cost Center (800801), Professional Services (710100), Service Contract (710200), Payments to Other Agencies (710400), Seminars and Meetings (710509), and Travel (711210). Table 2 details reimbursements and funding by agency and cost center.

Table 2 – FY26 reimbursements and costs

Agency	Cost Center	
City of Reno	800801	\$87,851.57
City of Sparks	800801	\$3,511.00
Washoe County	800801	\$139,881.54
Grand Total FY26		\$231,244.11

RECOMMENDATION

It is recommended that the Board approve the reimbursement and funding of costs incurred by the City of Reno, the City of Sparks, and Washoe County for expenses related to and in support of the Enhanced 911 Emergency Response System and portable event recording devices as recommended by the 911 Emergency Response Advisory Committee on January 19, 2023, and November 20, 2025, in an amount not to exceed [\$231,244.11] as specified within the adopted Enhanced 911 Fund’s operating budget.

POSSIBLE MOTION

Should the Board agree with the recommendation, a possible motion would be:

“Move to approve the reimbursement and funding of costs incurred by the City of Reno, the City of Sparks, and Washoe County for expenses related to and in support of the Enhanced 911 Emergency Response System and portable event recording devices as recommended by the 911 Emergency Response Advisory Committee on January 19, 2023, and November 20, 2025, in an amount not to exceed [\$231,244.11] as specified within the adopted Enhanced 911 Fund’s operating budget.”