



WASHOE COUNTY

Integrity Communication Service

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STAFF REPORT

BOARD MEETING DATE: May 27, 2025

DATE: Wednesday, May 21, 2025

TO: Board of County Commissioners

FROM: Quinn Korbolic, Information Technology Manager,
Technology Services, 775-328-2348, qkorbolic@washoecounty.gov
On behalf of the 911 Emergency Response Advisory Committee

THROUGH: Behzad Zamanian, Chief Information Officer

SUBJECT: Recommendation to approve the reimbursement of costs incurred by the City of Sparks, the City of Reno, Truckee Meadows Fire Protection District, and Washoe County for expenses related to and in support of the Enhanced 911 Emergency Response System as recommended by the 911 Emergency Response Advisory Committee on April 17, 2025, in an amount not to exceed [\$1,986,359.93] as specified within the adopted Enhanced 911 Fund's operating budget. (All Commission Districts)
FOR POSSIBLE ACTION

SUMMARY

The 911 Emergency Response Advisory Committee was created with the intent to develop a plan for the enhancement of the County's 911 emergency response system and make recommendations to the County Commission concerning the expenditures of the money collected through the telephone line surcharge provided for by the Nevada State Legislature.

The 911 Emergency Response Advisory Committee has recommended that the Board of County Commissioners approve the reimbursement of associated and allowable costs related to and in support of the Enhanced 911 Emergency Response System; travel and training for 911 Public Safety Answering Point (PSAP) staff; and other miscellaneous hardware and software technology purchases related to regional PSAP operations. The specific requests are summarized in Table 1. Further information and documentation supporting each of these requests can be found at:

https://www.washoecounty.gov/technology/board_committees/911_response/index.php by clicking on the relevant 911 Emergency Response Advisory Committee meeting date. Agency reimbursements are not disbursed unless the requesting agency provides proper documentation (receipts, paid invoices, etc.).

Washoe County Strategic Objective supported by this item: Fiscal Sustainability

AGENDA ITEM # _____

Table 1

Agency	Reimburse- ment amount (Not to Exceed)	Application (911 Emergency Response Advisory Committee Action Date/Agenda Item #)	Cost Center
City of Reno	\$1,931.03	Dispatch Equipment (04/17/2025, #6a)	800801
	\$8,800.00	ProQA call-taking software Spanish (USS) in Emergency Medical Dispatch (EMD) and Emergency Fire Dispatch (EFD) (04/17/2025, #6b)	800801
Total		\$10,731.03	
City of Sparks	\$1,761.35	Dispatch Equipment, 7 monitors (04/17/2025, #6d)	800801
	\$2,200.00	ProQA call-taking software Spanish (USS) in Emergency Medical Dispatch (EMD) and Emergency Fire Dispatch (EFD) (04/17/2025, #6b)	800801
	\$2,445.00	International Academies of Emergency Dispatch (IAED) Emergency Fire Dispatch (EFD) and EFD-Q Certifications (04/17/2025, #6e)	800801
	\$15,000.00	ProQA Priority Dispatch for Emergency Fire Dispatch (EFD) (04/17/2025, #6c)	800801
	\$193,108.13	Axon Bodycamera and Fleet Contract (04/17/2025, #9)	800802
	\$24,000.00	Axon Bodycamera Fiber Internet (04/17/2025, #9)	800802
Total		\$238,514.48	
Truckee Meadow Fire Protection District	\$15,000.00	Priority Dispatch ProQA Emergency Fire Dispatch (EFD) (04/17/25, #6f)	800801
	\$27,262.07	First Due Fire Response Software (04/17/25, #6g)	800801
Total		\$42,262.07	

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Agency	Reimburse- ment amount (Not to Exceed)	Application (911 Emergency Response Advisory Committee Action Date/Agenda Item #)	Cost Center
Washoe County	\$70.00	Dispatch Basic Live Saving/CPR training and certification (04/17/2025, #6h)	800801
	\$1,275.00	International Academies of Emergency Dispatch (IAED) Emergency Fire Dispatch (EFD), Emergency Police Dispatch (EPD)and Emergency Medical Dispatch (EMD) Training & Certifications (04/17/2025, #6i)	800801
	\$1,437.00	Dispatch Pilot Guides (04/17/2025, #6j)	800801
	\$1,736.44	FY25 Washoe County Sheriff's Office Frontline Public Solutions Quality Assurance and Quality Improvement Tracker (04/17/2025, #12	800801
	\$5,000.00	Dispatch AI SkillLab (10 Positions) (04/17/2025, #6k)	800801
	\$21,750.00	Priority Dispatch Q Plus for Emegency Medical Dispatch (EMD) and Emergency Fire Dispatch (EFD) (04/17/25, #6m)	800801
Total	\$31,268.44		
Regional	\$58,500.00	PURVIS Fire Station Alerting Interface to Hexagon Oncall (04/17/2025, #7)	800801
	\$1,207,932.00	City of Reno, City of Sparks and Truckee Meadows Fire Protection District Staff salaries and benefits for positions providing E911 GIS Database update and maintenance; and Computer Aided Dispatch (CAD) system and database administration City of Reno 2.5 FTEs, City of Sparks 1.5 FTEs as reimbursements; Washoe County 2.5 FTEs were approved through FY25 budget process (04/17/2025, #8)	800801; WC as budgeted
	\$397,151.91	Radio System Microwave Link Connectivity to PSAPs (04/17/2025, #11)	800801
Total	\$1,663,583.91		
Grand Total		\$1,986,359.93	

PREVIOUS ACTION

On February 25, 2025, the Board of County Commissioners (Board) approved reimbursement of costs incurred by the City of Sparks, the City of Reno, and Washoe County for expenses related to and in support of the Enhanced 911 Emergency Response System and portable event recording devices, as recommended by the 911 Emergency Response Advisory Committee on January 16, 2025, in an amount not to exceed [\$333,263.16].

On January 14, 2025, the Board approved reimbursement of costs incurred by the City of Sparks, the City of Reno, and Washoe County for expenses related to and in support of the Enhanced 911 Emergency Response System and portable event recording devices, as recommended by the 911 Emergency Response Advisory Committee on November 21, 2024, in an amount not to exceed [\$199,594.76].

On October 22, 2024, the Board approved reimbursement of costs incurred by the City of Sparks, the City of Reno, Washoe County, and North Lake Tahoe Fire Protection District for expenses related to and in support of the Enhanced 911 Emergency Response System and portable event recording devices, as recommended by the 911 Emergency Response Advisory Committee on September 19, 2024, in an amount not to exceed [\$1,057,812.89].

On August 20, 2024, the Board approved reimbursement of costs incurred by the City of Sparks, the Washoe County School District, and Washoe County for expenses related to and in support of the Enhanced 911 Emergency Response System and portable event recording devices, as recommended by the 911 Emergency Response Advisory Committee on July 18, 2024, in an amount not to exceed [\$165,636].

On June 18, 2024, the Board approved reimbursement of costs incurred by the City of Reno, the City of Sparks, Truckee Meadows Fire Protection District and Washoe County for expenses related to and in support of the Enhanced 911 Emergency Response System and portable event recording devices, as recommended by the 911 Emergency Response Advisory Committee on March 21, 2024, and May 16, 2024, in an amount not to exceed [\$2,754,814.21].

On February 20, 2024, the Board approved reimbursement of costs incurred by the City of Reno, the City of Sparks, and Washoe County for expenses related to and in support of the Enhanced 911 Emergency Response System and portable event recording devices, as recommended by the 911 Emergency Response Advisory Committee on July 20, 2023, August 31, 2023, September 21, 2023, November 30, 2023, and January 18, 2024, in an amount not to exceed [\$1,299,460.50].

The Board has approved the use of the Enhanced 911 Fund for reimbursements as recommended by the 911 Emergency Response Advisory Committee prior to February 2024; additional history is available.

The Board has approved the use of the Enhanced 911 Fund for various reimbursements of travel and training related to public safety training, subject to approval by the 911 Emergency Response Advisory Committee, consistently since 2010.

BACKGROUND

NRS 244A.7645 authorizes the utilization of 911 surcharge funds to enhance the telephone system for reporting an emergency and for purchasing and maintaining portable event recording devices.

NRS 244A.7645(3)(a)(2) provides, in part, that E911 funds “must be used only... [to pay] costs for personnel and training associated with the routine maintenance and updating of the database for the system.” In the past, the Washoe County District Attorney’s staff has advised the E911 Emergency Response Advisory Committee that it must articulate a nexus between proposed training and the stated purpose of the statute (supporting software database maintenance and call taking), in which case, the expenditure of surcharge funds for such training would be permissible. Here, the E911 Emergency Response Advisory Committee has determined that such a nexus exists and recommends approval of the training. Travel may be included as “costs” of training.

FISCAL IMPACT

The Enhanced 911 Fund (208) has sufficient budget authority in the FY25 budget for the agency payment/reimbursement requests in the Enhanced 911 Admin Cost Center (800801), Payments to Other Agencies (710400), Seminars and Meetings (710509), and Travel (711210); and E911 Public Safety Cameras (800802), Payments to Other Agencies (710400).

Table 2 – FY25 Reimbursements

Agency	Cost Center	FY25
Regional	800801	\$1,663,583.91
City of Reno	800801	\$10,731.03
City of Sparks	800801	\$21,406.35
City of Sparks	800802	\$217,108.13
Truckee Meadows Fire Protection District	800801	\$42,262.07
Washoe County	800801	\$31,268.44
Grand Total		\$1,986,359.93

RECOMMENDATION

It is recommended that the Board approve the reimbursement of costs incurred by the City of Sparks, the City of Reno, Truckee Meadows Fire Protection District, and Washoe County for expenses related to and in support of the Enhanced 911 Emergency Response System as recommended by the 911 Emergency Response Advisory Committee on April 17, 2025, in an amount not to exceed [\$1,986,359.93] as specified within the adopted Enhanced 911 Fund’s operating budget.

POSSIBLE MOTION

Should the Board agree with the recommendation, a possible motion would be:

“Move to approve the reimbursement of costs incurred by the City of Sparks, the City of Reno, Truckee Meadows Fire Protection District, and Washoe County for expenses related to and in support of the Enhanced 911 Emergency Response System as recommended by the 911 Emergency Response Advisory Committee on April 17, 2025, in an amount not to exceed [\$1,986,359.93] as specified within the adopted Enhanced 911 Fund’s operating budget.”