

Office of the District Health Officer District Health Officer Staff Report Board Meeting Date: September 26, 2024

DATE: September 17, 2024
TO: District Board of Health
FROM: Dr. Chad Kingsley, District Health Officer 775-328-2416; ckingsley@nnph.org
SUBJECT: District Health Officer Report- Northern Nevada Public Health Communications Update, Accreditation, Quality Improvement, Workforce Development, Community Health Improvement Program, Equity Projects/collaborations, Community Events, and Public Communications and

DHO Overview

DHO Community Connections/Collaborations/Communications

REMSA (CEO, CFO); City of Reno, City of Sparks, and Washoe County (City Manager & Asst. Manager(s), Fire Chief); Nevada Association of Counties (Chair, board meeting); Burning Man Co.; Aces Annual Event; Nevada Department of Public and Behavioral Health (Director, Staff); NV Public Health Association (Chair); NV Public Health Foundation (Chair); Washoe County School District; Washoe County Commissioners, Management, Financial Department.

DHO Authorization

Outreach.

Per DBOH 02.22.18 Agenda Item 13, "Authorize the District Health Officer to approve changes to the Washoe County Health District Fee Schedule, specific to the Community and Clinical Health Services (CCHS) Division, to reflect new pharmaceuticals or laboratory procedures for existing services provided. The motion was approved with the provision that the DHO report any approvals made in his monthly report to the District Board of Health."

Approval was made to adjust fees specific to CCHS as follows:

- Analysis for antibody for HIV-1 and HIV-2 virus CPT code 86703 Fee \$27.97
- Glucose Testing/Glucometer CPT Code 82948 Fee \$6.53

NNPH Staff Coordination/Collaboration

Deputy Director (daily/weekly), Department Directors (bi-weekly), Department of District Health Officer (bi-weekly), Budget (as needed), Departments/Divisions (CCHS biweekly team huddle, Vital Records, EHS, PHEP, Public Information/Comms).

- Responded to Davis Creek Fire, performing in ICS as Health and Medical Support.
- Held Budgetary meetings for strategic planning.
- Attended Government Liaison visit for Burning Man Co. annual event.

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- Attended EMS Joint Advisory Committee for EMS/REMSA Franchise collaboration.
- Participated in Annual Rib cook-off EH inspections.
- Monitored/Directed rabies exposures.
- Responded to local businesses regarding permitting.
- Submitted quarterly NV State Board of Health Report for NNPH.
- Attended the annual community Pride Parade.
- Meet with WIC staff.

DHO Performance/Updates

DHO average work week August 22 to September 20: 49 hours

Community Health Improvement Plan

Family Health Festival

The final Family Health Festival of 2024 will be held on Wednesday, Oct 9, from 3-6 PM at O'Brien Middle School in Stead. Numerous health-related vendors will be onsite providing a variety of services and information related to immunizations, medical, employment, transportation, education, and other related fields to FHF clients. NNPH expects more than 100 family members from the area to attend.

5210 Healthy Washoe

The 5210 Healthy Washoe coordinators connected with Glenn Duncan to implement two initiatives to increase vegetable consumption during lunchtime. The two initiatives will incorporate smarter lunchroom tactics and the Fuel Up Healthy Go! Program offered by NNPH CDIP by adding nudge name cards to fruits and vegetables and a poster board with messaging on how kids can fuel their bodies with the 5210 message. In addition, Alice Smith is a new school participating in the program. 5210 coordinators will work with the school to incorporate smarter lunchroom concepts and physical activity opportunities.

<u>Un Plan Financiero para Abrir Puertas / Financial Plan to Open Doors (Financial Literacy)</u> The Health Equity Team, Hello Real Estate, and the Women and Children's Center of the Sierra (WACCS) are collaborating to host a series of classes for their bilingual families. Last month, the team worked together to collect community input about the topics they were most interested in. The first two sessions will focus on budgeting and saving, utilizing credit effectively

Aca Entre Nos

The first session at Clayton Middle School will be in October. The project team is working together to identify a location close to the school so that transportation barriers remain minimal for families and students. Additionally, program staff are looking for incentives for families attending the AEN session series.

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Communications

The NNPH Communications Team supported every division in August with media relations help regarding air quality, the family health festival, West Nile virus, flu/COVID-19, pox, and back-to-school vaccines.

Overall, we had 27 media inquiries, 53 stories about NNPH or public health locally, 10 press releases issued in English and Spanish, and a social media following of 12,451 across all five platforms.

Accreditation

The remaining review of documentation is underway while uploading documents into the ePHAB system for final submission. The organization is on track to submit NNPH's PHAB Reaccreditation application by September 30th. Following the submission of all documents, the DPP will coordinate efforts with the PHAB Site Visit team to schedule the team's onsite review. Site visitors use their public health experience and expertise to make assessments of the health department's conformity with the PHAB Standards and Measures for reaccreditation. Through this review, the health department's strengths and opportunities for improvement are identified.



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Domain Progress

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Workforce Development

NNPH is partnering with the de Beaumont Foundation to conduct the organization's 2024 PH WINS Survey (workforce development survey). The Public Health Workforce Interests and Needs Survey (PHWINS) will measure strengths and gaps to inform future funding, training, recruitment, and retention investments. PH WINS is the only nationally representative source of data about the governmental public health workforce. It collects data on the demographics of the workforce and captures individual public health workers' perspectives on key issues such as workforce engagement and morale, training needs, and emerging concepts in public health. Every 5 years, NNPH must complete a workforce development assessment to maintain accreditation. The survey will launch on September 9, 2024.

Equity

The Health Equity team (HET) is focusing efforts on building relationships with Washoe County's faith-based community by learning about congregations' needs and being present during conversations about community partnerships. For example, a representative attended the Faith-based and Law Enforcement Breakfast to discuss safety concerns for congregations and how to implement community engagement strategies.

The HET has continued to build relationships with the tribal communities in Washoe County through several means, including CHIP support, event attendance, and ongoing conversations about the tribal community's needs. Recently, the HET attended the Reno-Sparks Tribal Health Center Annual Health Fair to continue building relationships with Tribal communities. The HET interacted with 70+ clients on direct services that NNPH offers. In addition, the HET is looking for opportunities with tribal partners to support mental health among youth.

Language Accessibility

In accordance with Assembly Bill 266 (AB 266), NNPH has utilized County resources to identify and translate vital documents using the County's Vital Document Identification Guidance. Staff are now using the Language Line and Wordly to provide interpretation to those seeking NNPH's services. In addition, the Communications and HET are collaborating on developing signage to inform visiting community members about NNPH's ability to provide services in multiple languages. The signage also serves as a tool to help community members request services in their preferred language. A draft of the signage has been developed, and the project team has met with program staff to identify the signage location.