

# Quarterly Animal Services Report Q 4, 2025

A comprehensive overview of quarter 4, shelter operations, field services, and community impact.



# Quarter Highlights

## Key Achievements

- Facility improvements
- Expanded volunteer program capacity
- Switch to Petco Love Lost

## Challenges Addressed

- Managed seasonal intake surge with overflow protocols
- Addressed staffing gaps

# Intake Summary

Intakes in Q4 2025 saw a decrease of 133 animals (-6.1%) compared to Q4 2024.

## Intakes by Animal Type Q4 2025

**1,309**

**Dogs**

+34 vs Q4 2024

**651**

**Cats**

-142 vs Q4 2024

**84**

**Other Animals**

-25 vs Q4 2024

## Top 5 Intake Reasons

**Stray**

1,605

**Confiscate**

293

**Quarantine**

70

**Owner Surrender**

21

**Safe Hold**

21

# Where Animals Go Next



Transfers: 1,049

-7.9% vs Q4 2024

Moved to rescue partners



Reunited with Family: 894

-0.4% vs Q4 2024

Pets returned to owners



Euthanized: 113

-13.7% vs Q4 2024

Pets Euthanized for a variety of reasons (Bites, Animal/Human Aggression, Quality of Life, Owner request, No Rescue Resources, Outside Vet Euthanasia)



Died: 12

+9.1% vs Q4 2024

Pets that passed away while in care at the shelter

# Power in Partnerships: Q4 Rescue Transfers

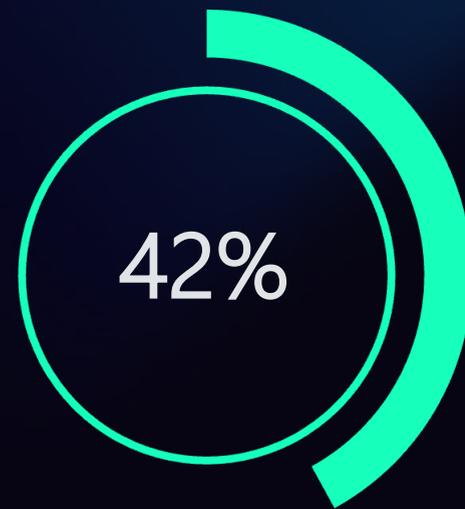
Our network of dedicated rescue partners transferred **1,049** animals for continued care and help finding a happy home this quarter.

Partner	Cats	Dogs	Other	Total
Nevada Humane Society	530	366	15	<b>911</b>
Res-Que	0	22	6	<b>28</b>
Northern Nevada Poultry Fanciers Association	0	0	24	<b>24</b>
Chihuahua Rescue of Truckee Meadows	0	22	0	<b>22</b>
Feral At Heart	17	0	0	<b>17</b>
Other	9	19	19	<b>47</b>
<b>Total</b>	<b>556</b>	<b>429</b>	<b>64</b>	<b>1,049</b>



# Return-to-Owner Success: Benchmarking our success

Our "Return-to-Owner" rates significantly outperform national benchmarks, keeping more families together.



WCRAS Average Reunification

% of stray animals reunited with their families by WCRAS.



National Average Reunification

% of stray animals reunited with their families nationally.

Our impressive **42% overall Return-to-Owner rate** means that nearly half of all stray animals we intake are successfully returned to their homes. This rate is nearly 4 times higher than the national average of 11% ([Shelter Animals Count 2025 Mid-Year Report](#)).

# Return-to-Owner Success: The anatomy of a reunion



**WCRAS Stray Reunification - 690**

Nearly half of all stray animals entering our care are successfully returned home.



**39%**

**Field Reunifications - 271**

Animals identified and returned by officers in the community, diverting shelter intake entirely.

**36%**

**Shelter Reunifications - 251**

Animals brought to the facility by the public and reclaimed by owners at the front desk.

**24%**

**Field -to-Shelter success - 168**

Animals picked up in the field but reclaimed at the shelter after processing.

# Compassionate Care: Q4 Euthanasia Overview

Our commitment to animal welfare includes quality of life (QOL) end-of-life decisions that consider the physical, social, and emotional aspects of its life.

Euthanasia reason	Cats	Dogs	Other	Total
Behavior	0	50	0	<b>50</b>
Quality of Life	21	12	6	<b>39</b>
No Rescue Resources	0	11	0	<b>11</b>
Wildlife	0	0	6	<b>6</b>
Owner Request	0	1	0	<b>1</b>
<b>Total</b>	<b>21</b>	<b>74</b>	<b>12</b>	<b>107</b>

# Calls for Service

## Top 5 Call Types



**Stray Animal - 1,864**

Animals at large or contained



**Bite Investigation - 347**

Bite incidents requiring officer follow up



**Noise - 324**

Animal noise complaints



**Welfare - 349**

Neglect, abuse, abandonment



**Deceased Animal - 338**

Deceased Animals requiring pickup

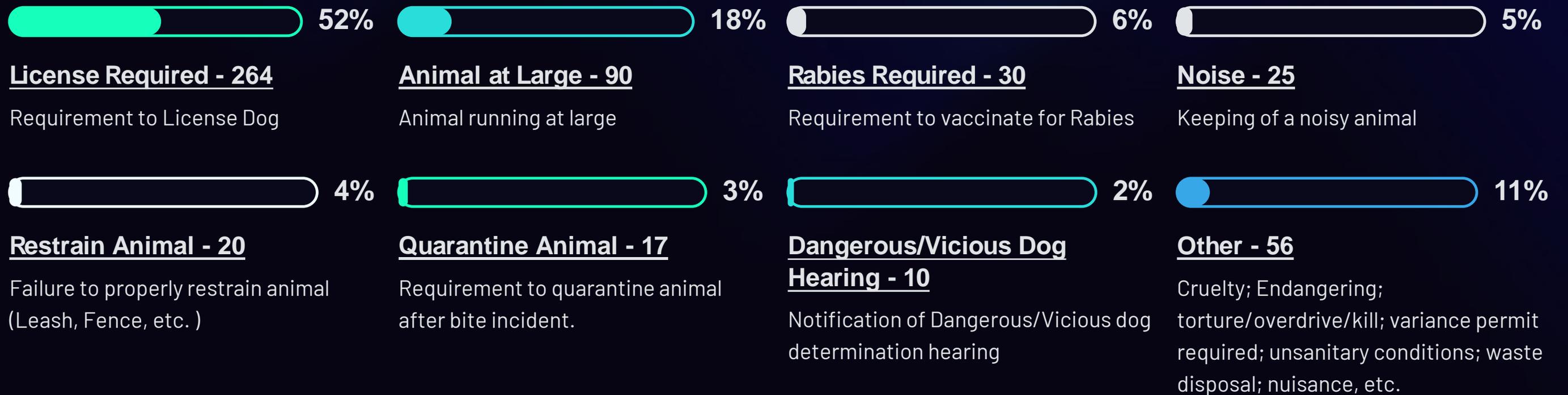


**Other - 800**

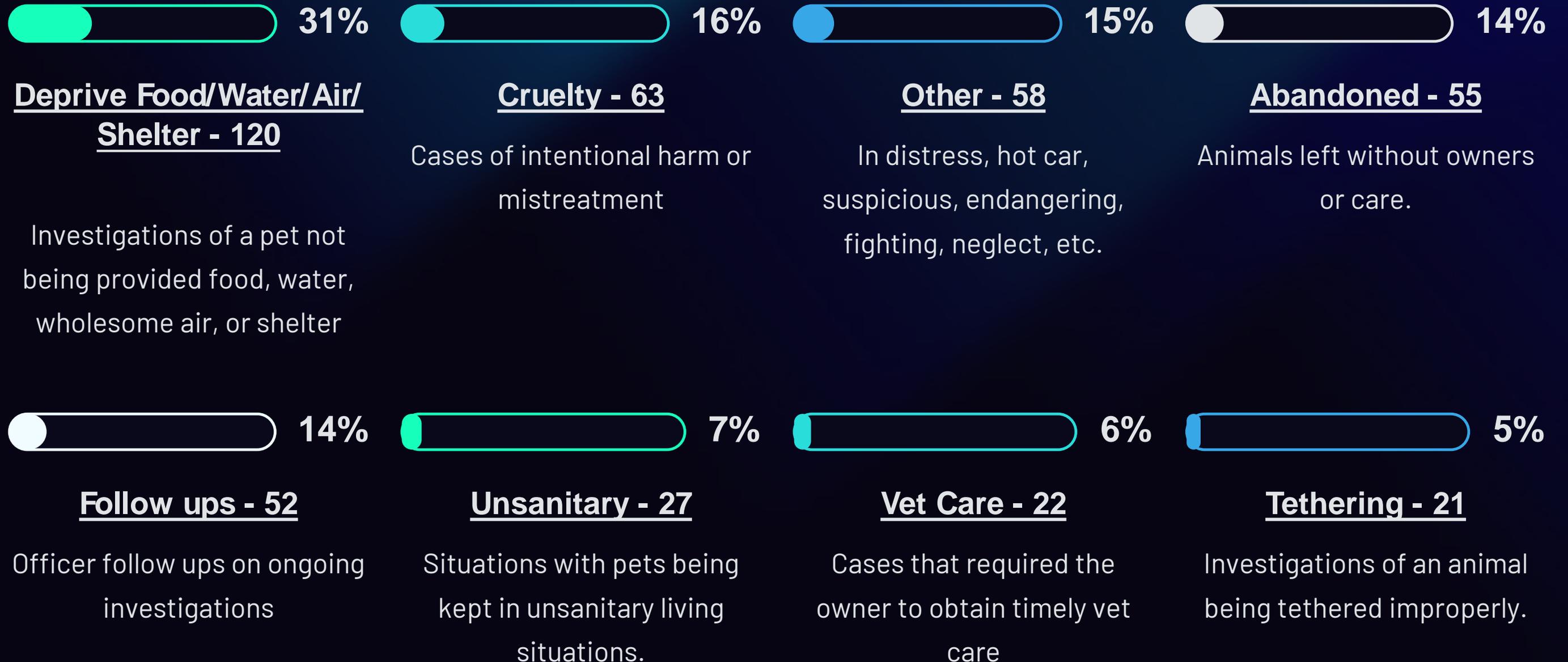
Unrestrained Animal, Permit inspections, Assist, Wildlife, citizen request etc.



# Citations & NCPs Issued



# Cruelty Investigations



# Investigations & Permits Overview

## Warrants Issued

1

Issued

Total warrants issued for investigations

## Permits

Dangerous/Vicious - 35 active permits

Variance - 21 active permits

Exotic - 7 active permits

Commercial - 36 active permits

# Organizational Updates



New Grants Received



Donation Highlights



Improvements



# Our Team

1

## 47 Staff Members

Dedicated professionals collaborating to achieve our mission.

2

## 15 Active Volunteers

Passionate community members supporting our initiatives.

3

## 307 Volunteer Hours

Impactful contributions made this quarter through dedicated time.

Volunteer-led initiatives and events continue to strengthen shelter operations and community engagement, working hand-in-hand with our staff.

# Community Outreach Initiatives & Partnerships

Our comprehensive outreach programs extend our impact beyond the shelter walls, fostering responsible pet ownership and strengthening community bonds.

## Social Media

Active campaigns for lost & found alerts, and educational content.

## Free Microchips & ID Tags

Providing essential identification for Washoe County residents to ensure lost pets can be reunited.

## CARES Spay/Neuter & Vaccination

Subsidized programs to reduce pet overpopulation and prevent common diseases for residents experiencing homelessness.

## Lost & Found Texting Program

Connecting concerned citizens with resources to report and search for lost or found pets.

## Public Microchip Scanning Stations

Accessible scanning stations at key community locations for quick identification of found animals.

## Affordable Vaccination Clinics

Regular clinics offering low-cost vaccinations to protect pets and public health.

## Senior Pet Food Distributions

Supporting elderly pet owners by providing free pet food, ensuring pets stay in loving homes.

## Karma Box Partnership

Collaborating with Res-Que to provide pet food and supplies through community Karma Boxes for those in need.

## Volunteer Program

Engaging dedicated community members to support shelter operations, animal care, and outreach events.

# Community Outreach & Engagement

10

Community Events

Vaccine clinics, pet food distributions, school assemblies, other events

885

People Assisted

Through clinics and pet food distributions

1,578

Animals Helped

Through clinics and pet food distributions

135K+

Social Media Viewers

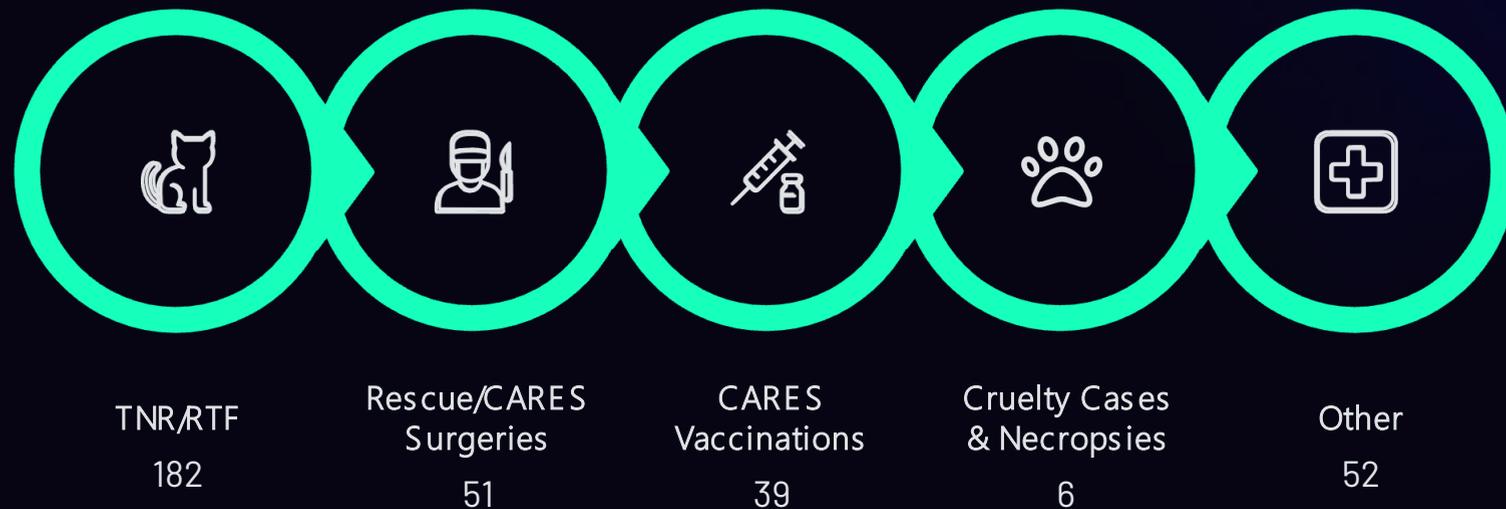
Raising awareness and inspiring action



Outreach efforts strengthen community bonds, promote responsible pet ownership, and improve the welfare of animals in Washoe County, making a tangible difference every day.

# Clinic Medical Services Overview

Our dedicated clinic team provided essential medical care to numerous animals this quarter. The breakdown below highlights the primary services delivered, ensuring the well-being of our community's pets.



# Happy Tail: Prince

- Prince entered Res-Que's Puppy Protection Program and has found a wonderful new home far away from the trauma he experienced
- Previous owner plead guilty WCC55.140.1 and fined \$643, and all boarding fees, and assigned the BARC course



# Looking Ahead

Next meeting: April 24, 9 am

-Ordinance revisions

-Legislative priorities

-Dispatch center updates

