

**Environmental Health Services  
Division Director Staff Report  
Board Meeting Date: August 28, 2025**

**DATE:** August 12, 2025

**TO:** District Board of Health

**FROM:** Robert Fyda, Director  
775-328-2644; [rfyda@nmph.org](mailto:rfyda@nmph.org)

**SUBJECT:** **Environmental Health Services Program Activities for: Consumer Protection** (Food Safety Plan Review & Operations, Commercial Plan Review, Foodborne Illness, Special Events, Permitted Facilities); **Environmental Protection** (Land Development, Safe Drinking Water, Vector-borne Disease Surveillance, Waste Management / Underground Storage Tanks).

---

**Environmental Health Program Activities:**

**Consumer Protection Programs**

**Food Safety Plan Review & Operations**

*Special Processes & Program Standards Team*

- Food safety inspector, Taylor Stokes, successfully completed Food Safety Inspection Officer Standardization exercises which help with uniformity and consistency in regulation application.
- Team members reviewed and approved six operational plans. Team members continued the review of 7 new Hazard Analysis and Critical Control Point (HACCP Plans) and 3 HACCP Plan updates.
- Team members conducted an environmental assessment at a local food establishment in response to receiving two separate foodborne disease complaints with food items in common. A thorough assessment of the facility did not result in confirmation of the complaints. Team members reviewed thorough safe food handling practices with operators at the time of the assessment.
- Staff hosted two Active Managerial Control (AMC) Program courses in July which had 26 food establishments in attendance.

*Food Safety Plan Review*

- In July, the team started the plan reviews for the Grand Sierra Resorts new arena project which is projected to have over 30+ food establishments.
- The Cal Neva Resort in Crystal Bay will have close to 20 food facilities and NNPH EHS is working jointly with Placer County EHS / Building department since this property is on the California / Nevada Stateline.

*Temp Foods / Special Events / Mobile Foods*

- In July, staff worked on special events all across Washoe County - Winnemucca Ranch Road to Crystal Bay and all over Reno and Sparks. Staff conducted pre-event reviews and inspections at:

Star Spangled Sparks in Victorian Square, Dancing in the Streets in Midtown Reno, Lavender Festival at Idlewild Park, The Biggest Little City Wing Fest on Virginia Street in front of The Row, the Maison T Ortiz Youth Outdoor Skills Camp on Winnemucca Ranch Road, The Brighter Daze Music Festival at the J Resort Festival Grounds, the Gambler's Run Music Festival at the Crystal Bay Casino in Crystal Bay and more.

- Staff worked on the Maison T Ortiz Youth Outdoor Skills Camp to ensure that camp attendees have access to safe food, water and restrooms and that all waste is disposed of appropriately. This camp is for kids who may not have had the opportunity to camp outdoors overnight, learn outdoor skills and more.

### Foodborne Disease Program

<b>Epidemiology</b>	<b>JAN 2025</b>	<b>FEB 2025</b>	<b>MAR 2025</b>	<b>APR 2025</b>	<b>MAY 2025</b>	<b>JUN 2025</b>	<b>JUL 2025</b>	<b>YTD 2025</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>
Foodborne Disease Complaints	9	7	4	6	5	11	3	45	202	107	51
Foodborne Disease Interviews	6	4	3	3	5	3	3	27	115	102	47
Foodborne Disease Investigations	0	0	1	0	0	1	1	3	10	7	4
CD Referrals Reviewed	6	6	5	3	5	8	18	51	61	45	81
Product Recalls Reviewed	9	14	13	22	9	27	27	121	253	268	250

### Food Operations Enforcement and Investigations:

#### *A. L & L Hawaiian BBQ, 5150 Mae Anne Ave, Reno, NV*

Staff completed an inspection on 7/1/2025 which resulted in a permit suspension for consecutive repeat violations. The facility attended an office hearing on 7/2/2025 which discussed cold holding violations present and as well as the facility's plan to address the issues. NNPH staff requires a policy regarding cold holding to be submitted and implemented prior to reopening. The facility was reopened after passing a reinspection on 7/16/2025.

#### *B. Tacos El Rey Tres, 6633 S Virginia St, Suite A, Reno, NV*

Staff completed an inspection on 7/14/2025 which resulted in a permit suspension for consecutive repeat violations. The facility attended an office hearing on 7/15/2025 which discussed the cross-contamination violations present and as well as the facility's plan to address the issues. NNPH staff required a policy regarding cross contamination prevention to be submitted and implemented prior to reopening. The facility was reopened after passing a reinspection on 7/23/2025.

#### *C. Chopsticks, 120 Country Club Dr, Incline Village, NV*

Staff conducted a joint consultation with the fire department and IVGID of this facility which has been closed since April 2024 to outline requirements for reopening.

#### *D. Crawfish Asian Bistro LLC, 1296 E Plumb Ln, Reno, NV*

Staff conducted an inspection of this facility and found 6 critical violations with 5 of those critical violations as repeat violations. Violations include improper cold holding, lack of date marking, and potential cross contamination issues. The facility remains open, and the manager was required to attend the AMC course.

**E. El Paisano, 1290 E Plumb Ln, Suite A & B, Reno, NV**

Staff completed an inspection on 7/2/2025 which resulted in a permit suspension for consecutive repeat violations. The facility attended an office hearing on 7/15/2025 which discussed date-marking, cold-holding, time as public health control, and handwashing violations present and as well as the facility's plan to address the issues. NNPH staff required a policy regarding cross contamination prevention to be submitted and implemented prior to reopening. The facility was reopened after passing a reinspection on 7/23/2025.

**F. Nori Japan, 5620 Meadowood Mall Cir, Reno, NV**

Staff completed an inspection on 7/22/2025 which resulted in a permit suspension for lack of hot water for hand washing and equipment sanitization due to a broken hot water heater. The facility made the necessary repairs and was reopened on 7/23/2025.

**Permitted Facilities**

Enforcement and Investigations:

Staff have been working with facilities on compliance issues over the past reporting period. Currently, staff are working to address issues regarding barriers around the pool to ensure they are secure, self-closing, and self-latching.

Commercial Plans / Development Reviews

- Commercial Plans are still continuing to decrease, however year over year the decrease is now 16.89%, compared to this same time period for the month of July.
- EHS received 148 Commercial Plans to review and conducted 179 EHS specific environmental reviews on those plans during the month of July.
- 90% of all plans in July 2025 were reviewed within the regional goal of 14 days.
  - 15 plans of the 148 submitted in June did not meet the regional goal for review.
- Staff have been working with the Residence Inn, Echo Suites, and the School District for opening inspections.

<b>Commercial Plans &amp; Development Reviews</b>		<b>JAN 2025</b>	<b>FEB 2025</b>	<b>MAR 2025</b>	<b>APR 2025</b>	<b>MAY 2025</b>	<b>JUN 2025</b>	<b>JUL 2025</b>	<b>YTD 2025</b>	<b>2024</b>	<b>2023</b>
Development Reviews		32	38	24	37	32	22	34	219	202	449
Commercial Plan Review Submittals		128	108	111	146	125	133	148	899	115	1,814
Total Reviews Conducted		217	168	160	236	183	191	179	1,334	10	2,270
Revision Resubmittal Rate		59%	55%	36%	51%	50%	44%	43%	48%	61	
# Plan Reviews exceeding 14 calendar days		14	8	6	9	20	18	15	90	253	
% Plan Review meeting Regional Goal		89%	93%	95%	94%	84%	86%	90%	90%	202	
<b>Review Type Breakdown</b>	Engineering	104	74	83	122	98	108	122	711	115	1,568
	Food	25	34	28	23	27	25	24	186	10	400
	Pool/Spa	7	2	2	6	3	2	3	25	61	84
	Vector	74	53	41	80	51	49	26	374	253	278
	Hotel/Motel	0	3	1	2	1	5	2	14	202	19
	Environmental	2	2	4	2	2	0	0	12	115	78
	UST / WM	5	0	1	1	1	2	2	12	10	7

<b>Commercial Plan Review Detail</b>	<b>JAN 2025</b>	<b>FEB 2025</b>	<b>MAR 2025</b>	<b>APR 2025</b>	<b>MAY 2025</b>	<b>JUN 2025</b>	<b>JUL 2025</b>	<b>YTD 2025</b>	<b>2024</b>
New Reviews Submitted (1st Review)	53	50	71	69	63	74	85	465	826
Reno	36	33	51	47	44	48	49	308	519
Sparks	9	6	9	14	9	18	21	86	171
Washoe	8	11	11	8	10	8	15	71	136
Average days in review (1st Reviews)	6	6	6	5	8	8	7	7	10
Revisions Submitted (2nd Review +)	75	59	40	75	62	59	64	434	903
Reno	53	39	27	57	46	39	47	308	619
Sparks	14	10	6	7	9	12	10	68	192
Washoe County	8	10	7	11	7	8	7	58	92
Average days in review (Revisions)	7	6	5	3	7	12	7	7	12

### Program Highlights

- Staff have been meeting with NNPH Epi and Informatics programs with WC Animal Services to work on a new reporting / surveillance tool for rabies across Northern Nevada.
- Staff are continuing to complete Aquatic Facility inspections for facilities that have not been able to open and would like to operate prior to the end of the season.
- NNPH leadership received an email from an apartment complex complementing one of the inspectors regarding the assistance provided to them even though they could not open. The complex complemented our inspector on their problem-solving nature and for helping them figure out the necessary steps to be able to open their facility.
- One of our inspectors was onsite and rescued a 4-week kitten from a fountain at a complex. When no one could take the kitten, the inspector took the kitten, and it is now living its best life and has been given a clean bill of health from the Vet.

### Vector-Borne Disease Program

- Adult mosquito population surveillance remains ongoing.
- All pending program complaints/service requests have been serviced.
- Staff continue to monitor adult mosquito population numbers which remain at moderate levels.

<b>Vector</b>	<b>JAN 2025</b>	<b>FEB 2025</b>	<b>MAR 2025</b>	<b>APR 2025</b>	<b>MAY 2025</b>	<b>JUN 2025</b>	<b>JUL 2025</b>	<b>YTD 2025</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>
Total Service Requests	1	2	5	6	7	24	25	70	51	99	65	59
Mosquito Pools Tested	0	0	0	0	8	29	124	161	403	948	506	385
Mosquito Surveys and Treatments	0	0	0	0	5	4	315	324	151	242	791	821

## **Environmental Protection**

### Residential Septic & Well Plan Reviews

- Plan intake for septic and wells remains at reduced levels, though for July itself, plans were only 10% below July of last year.
- Progress on creating new septic record types for the last remaining EHS permits not in Accela continued during the month of July. The project is getting close to completion, hopefully by the end of August.
- Thus far, no suitable replacement sand for sand filters has been found. Team leadership is continuing to work with local septic engineers and sand manufacturers to find a suitable alternative. The current situation is not good for current construction projects which may have to be redesigned or be put on hold. Discussions with the engineering community have also included options for existing projects if no alternative is found. While not ideal, elevated standard systems such as what are used in Lighting

W subdivision may be an option, though with a larger footprint, or a variance process with advanced treatment.

- In relation to the ongoing sand filter sand issue, but also a long-standing project, the team has started the process to update the regulations. Draft regulations have been worked on for a couple of years and these were posted to the EHS website and circulated amongst three small stakeholder groups – the SWS board, a group of septic installers, and a group of septic engineers. The update includes the use of advanced treatment technologies without a variance process which would alleviate the issue of lack of suitable sand filter sand. The team is shooting to hold public workshops by the end of September.
- The team had a conversation with TMWA regarding orphan wells - when a property connects to a public water system but does not abandon their well. This creates the potential for cross connection with the potable water system. Existing processes prevent future orphan wells, most of the existing orphan wells pre-date this process. The team is working on developing the best way to deal with them as they are found.

Land Development	JAN 2025	FEB 2025	MAR 2025	APR 2025	MAY 2025	JUN 2025	JUL 2025	YTD 2025	2024	2023	2022	2021
Plans Received (Residential/Septic)	58	48	65	77	65	75	71	459	885	828	999	918
Residential Septic/Well Inspections	79	53	86	90	75	86	67	536	1001	1,004	1,436	1,282
Well Permits	8	14	9	8	4	3	4	50	115	90	141	150

### Safe Drinking Water

- Two sanitary surveys were completed in the month of July, including one for a found water system, Chocolate Nugget Candy Factory in New Washoe City. Ten surveys remain for the year, and 6 water hauler inspections, 3 of which are scheduled.
- The team met with Office of Financial Assistance (OFA) and the NV PUC regarding Rosemount, a public water system with longstanding management and infrastructure issues that was referred to Bureau of Safe Drinking Water for formal enforcement. The meeting in July was exploring options to assist the water system in getting funding for repairing their water tank, which has been in violation since 2020. A field trip was also held with OFA staff to see the tank and determine next steps for the water system.
- The team met with Bureau of Safe Drinking Water and Grandview Terrace public water system regarding their recent exceedances for Manganese, a secondary contaminant that is regulated in the State of Nevada. Staff facilitated the conversation to help the water system understand their responsibilities and options for blending the water and provided them with potential next steps.
  - Separately, this water system is the only system yet to complete their Lead and Copper inventory that is past due, but their management has changed and staff are hopeful that they will be able to come into compliance with that as well.

Safe Drinking Water	JAN 2025	FEB 2025	MAR 2025	APR 2025	MAY 2025	JUN 2025	JUL 2025	YTD 2025	2024
Sanitary Survey	1	0	2	2	0	4	2	11	23
Level 1 Assessments	1	0	0	0	0	0	1	2	6
Level 2 Assessments	1	0	1	0	0	0	1	3	2
Water Projects Received	0	0	2	0	0	0	0	2	23

### Waste Management / Underground Storage Tanks (USTs)

- UST staff inspected 21 fuel sites in the month of July, and 18 compliance document review re-inspections.

- Staff received three applications for decommissioning UST systems and all three were issued. Staff conducted decommissioning inspections on two of those systems and invited NDEP staff to witness tank closure activities as well.
- Staff received 20 complaints for the month of July. Staff are continuing to develop strategies for consistency when dealing with complaint investigations.
- Solid Waste Management staff inspected 19 permitted waste facilities / liquid waste trucks and conducted 8 re-inspections. The team conducted two opening inspections and issued one new liquid waste truck permit and as well as a new biohazardous waste generator permit.
- One staff member traveled to Las Vegas and observed the WM and UST programs for SNHD to look for possible improvement opportunities. Much of the program set up was similar, but several ideas for efficiencies and program development were observed and will be explored for implementation over the second half of the year.
- At time of writing, the team received a resignation notice from the Senior of the program. The team will be adjusting workloads as needed and evaluating program needs.

### Inspections:

EHS Inspections	JAN 2025	FEB 2025	MAR 2025	APR 2025	MAY 2025	JUN 2025	JUL 2025	YTD 2025	2024	2023	2022
Child Care	16	14	12	5	5	7	11	70	119	133	128
Food/Exempt Food	285	322	350	350	351	299	372	2,329	3803	3,576	4,419
Schools/Institutions	25	45	24	45	12	0	0	151	276	300	292
Tattoo/Permanent Make-Up (IBD)	15	7	7	8	4	5	5	51	285	110	130
Temporary IBD Events	0	0	1	0	117	3	0	121	147	36	5
Liquid Waste Trucks	24	18	5	3	6	3	5	64	161	113	111
Mobile Home/RV Parks	16	2	12	2	4	1	2	39	97	108	121
Public Accommodations	7	6	7	4	1	3	5	33	126	68	139
Aquatic Facilities/Pool/Spas	3	49	60	105	246	145	92	700	847	739	712
RV Dump Station	2	0	5	0	1	0	4	12	2	14	21
Underground Storage Tanks	19	18	17	17	18	10	21	120	210	202	161
Waste Management	15	31	18	14	8	17	22	125	139	166	132
Temporary Foods/Special Events	23	24	29	124	147	264	179	790	1342	1,358	1,174
Complaints	41	59	53	69	78	68	132	500	654	760	613
<b>TOTAL</b>	<b>491</b>	<b>595</b>	<b>600</b>	<b>746</b>	<b>998</b>	<b>825</b>	<b>850</b>	<b>5,105</b>	<b>8,208</b>	<b>7,683</b>	<b>8,158</b>
EHS Public Record Requests	165	180	221	209	128	156	239	1,298	3,361	4,962	5,707

### Complaints:

Complaint Breakdown	JAN 2025	FEB 2025	MAR 2025	APR 2025	MAY 2025	JUN 2025	JUL 2025	YTD 2025	2024	2023	2022
EHS - Invasive Body Decoration	0	0	0	0	0	2	0	2	4	1	
EHS - Food	22	26	32	35	32	30	47	224	276	248	
EHS - General	1	1	0	0	1	1	0	4	4	4	
EHS - Hotels/Motels	1	3	1	2	2	2	2	13	23	20	
EHS - Liquid Waste	5	5	1	10	6	6	7	40	64	62	
EHS - Mobile Home/RV Park	0	1	0	0	0	3	1	5	6	9	
EHS - Pools/Spas	1	0	0	1	0	4	10	16	16	3	
EHS - Schools	1	1	1	2	2	1	0	8	33	3	
EHS - Solid Waste	10	14	17	12	27	14	26	120	157	177	
EHS - Vector	0	6	1	5	8	5	36	61	59	98	
EHS - Waste Mgt	0	1	0	2	0	0	3	6	12	3	
EHS - Wells	0	1	0	0	0	0	0	1	4	0	

**New Permits/Change of Ownership Inspections:**

<b>New Openings*</b>	<b>JAN 2025</b>	<b>FEB 2025</b>	<b>MAR 2025</b>	<b>APR 2025</b>	<b>MAY 2025</b>	<b>JUN 2025</b>	<b>JUL 2025</b>	<b>YTD 2025</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>
Child Care	1	0	1	0	4	0	2	8	10	8	8	8
Food/Exempt Food	33	39	31	43	26	33	37	242	428	524	486	479
Schools/Institutions	0	0	0	0	0	0	0	0	3	3	6	3
Tattoo/Permanent Make-Up (IBD)	3	1	4	5	4	2	2	21	32	38	32	50
Liquid Waste Trucks	3	1	4	1	5	2	1	17	41	21	17	11
Mobile Home/RV Parks	2	0	0	1	0	0	0	3	6	42	8	5
Public Accommodations	0	0	0	1	0	1	0	2	4	19	9	9
Aquatic Facilities/Pool/Spas	0	0	0	6	30	14	8	58	26	48	28	41
RV Dump Station	1	0	0	0	0	0	0	1	0	0	3	2
Waste Management	1	3	0	1	2	1	0	8	9	13	8	6
<b>TOTAL</b>	<b>44</b>	<b>44</b>	<b>40</b>	<b>58</b>	<b>71</b>	<b>53</b>	<b>50</b>	<b>360</b>	<b>559</b>	<b>716</b>	<b>605</b>	<b>614</b>

\*This table identifies new business opening inspections but does not include re-inspections during the opening process.