

**Environmental Health Services
Division Director Staff Report
Board Meeting Date: February 27, 2025**

DATE: February 19, 2025

TO: District Board of Health

FROM: Robert Fyda, Director
775-328-2644; rfyda@nmph.org

SUBJECT: **Environmental Health Services Program Activities for: Consumer Protection** (Food Safety Plan Review & Operations, Commercial Plan Review, Foodborne Illness, Special Events, Permitted Facilities); **Environmental Protection** (Land Development, Safe Drinking Water, Vector-borne Disease Surveillance, Waste Management / Underground Storage Tanks).

Environmental Health Program Activities:

Consumer Protection Programs

Food Safety Plan Review & Operations

Special Processes & Program Standards Team

- Staff completed the 2024 Risk Factor Study Report, which utilized data collected from January 2022 through April 2024 and focused on the five food safety risk factors. Southern Nevada Health District conducted an audit and determined that NNPH successfully met Standard 9 of the FDA Retail Food Program Standards, and documentation of that success was submitted to the FDA for recognition on December 23, 2024.
- A journalist from the Reno Gazette-Journal attended the Active Managerial Control (AMC) Program course on January 21, 2025. This outreach demonstrated the educational resources and tools that NNPH provides to food establishment operators.
- The team welcomed three new trainees on January 13, 2025 – Nadia Noel, Sarah Velto, and Jasmine Olvera. All three new trainees are working on learning food safety inspection protocol and participating in online FDA Food Safety coursework.
- The entire Consumer Protection Program team received a refresher training entitled “Risk Based Inspections” on January 22, 2025, which covered topics such as situational awareness in restaurant kitchens, capturing dynamic observations during inspections, and answering questions related to marking procedures contained in the January 2025 update of the Food Safety Field Inspection Guide.
- Members of the Special Processes & Program Standards Team participated in a professional development team retreat focused on developing community engagement and public speaking skills.

Food Safety Plan Review

- Staff have completed a food plan review checklist that will be given to potential stakeholders who want to go through the plan review process for food facility construction. This document will educate and help stakeholders when drawing up plans and submitting them to building departments in Washoe County. The goal of the checklist is to have a more structured approach to the plan review process.
- Staff completed a construction inspection template/checklist for internal staff to use when conducting rough, pre-final, & final inspections. This checklist document will help provide consistency within the team and provide a more structured approach to training.

Temp Foods / Special Events / Mobile Foods

- Staff have been working on developing materials and methods to reduce the number of violations when inspecting mobiles and special events. One such method is creating educational handouts for our mobile food operators to ensure safer food handling and a better understanding of what is required to operate safely.
- Staff welcomed Enrique Llamas, a new trainee, to the team. Enrique previously worked for NNPH as a disease investigator during COVID-19, and staff are excited to have him join the team. Staff are working on getting him up to speed on all our programs and routine health inspections of food establishments.

Foodborne Disease Program

- Staff conducted three (3) environmental assessments at local food establishments in December 2024. Two of the three environmental assessments were in response to the recent outbreak of Shigellosis. The third environmental assessment was conducted in response to multiple complaints received from the same facility within a 30-day period. Nothing of note was found during the assessment.

Epidemiology	JAN 2024	FEB 2024	MAR 2024	APR 2024	MAY 2024	JUN 2024	JUL 2024	AUG 2024	SEP 2024	OCT 2024	NOV 2024	DEC 2024	2024	2023	2022	2021
Foodborne Disease Complaints	26	17	13	14	16	25	12	10	7	28	20	14	202	107	51	98
Foodborne Disease Interviews	4	7	12	6	12	22	6	4	4	16	13	9	115	102	47	59
Foodborne Disease Investigations	1	1	1	0	2	1	0	0	0	1	0	3	10	7	4	12
CD Referrals Reviewed	2	2	8	2	2	2	5	15	4	7	6	6	61	45	81	178
Product Recalls Reviewed	29	35	14	19	17	26	18	18	11	23	17	26	253	268	250	251

Epidemiology	JAN 2025	YTD 2025	2024	2023	2022
Foodborne Disease Complaints	9	9	202	107	51
Foodborne Disease Interviews	6	6	115	102	47
Foodborne Disease Investigations	0	0	10	7	4
CD Referrals Reviewed	6	6	61	45	81
Product Recalls Reviewed	9	9	253	268	250

Food Operations Enforcement and Investigations:

A. Anna's Taqueria #2, 1485 Gieger Grade Rd

An inspection of Anna's Taqueria was conducted on November 14, 2024, and it was determined that the restaurant had undergone a remodel on a Stop Work Order issued by EHS in May 2024. The operator and property owner were given a list of items needing to be addressed and a requirement for the submittal of building plans. Plans have been submitted, reviewed, and currently placed in corrections—awaiting a resubmittal from the operator.

B. Anna's Taqueria, 271 Wonder Street

EHS staff conducted a follow-up inspection to address issues found during a joint inspection with the City of Reno Building Department regarding unpermitted work and potential zoning issues. Staff provided a compliance date of 2/28/2025 in order to obtain permits for an outdoor storage shed with a reach-in cooler and freezer. The facility is not allowed to use a walk-in cooler, reach-in cooler, or freezer in the sheds until building permits are submitted and approved and EHS staff approve use for food service. Temporary use for dry storage in the shed was approved by EHS staff while corrections were ongoing.

C. Corazon De Mexico, 797 Southwood Blvd #16, Incline Village

The facility was found cooking with unapproved equipment and no fire suppression equipment installed, while their permit allowed only the repackaging of bulk foods and fruit cutting. Since this is the second time the facility was found cooking without permits in two years, it had its snack bar permit suspended and was required to come in for an office hearing. The operator met with staff and agreed to return to the approved menu, cease all cooking activities, and go through the construction/plan review process if they want to expand their menu in a safe manner.

D. Golden Flower, 205 W 5th Street, Reno

The Health Permit to Operate was suspended for multiple repeat violations on December 16, 2024. An office hearing was held on December 18, 2024, where the operators provided active managerial plans to bring the facility back into compliance. The plans were edited during the hearing, and the facility was allowed to reopen but is pending a reinspection to ensure ongoing compliance with the active managerial control plans.

E. Ice Age Meals, 13945 Mt. Bismark, Reno

The health permit was suspended on December 17, 2024, for operating outside the Health Permit to Operate scope and failing to address building plan corrections. The permit was reinstated on December 18, 2024, with the operator addressing the building plan issues, agreeing to operate within the scope of the permit, and submitting the operations plan.

F. Tacos Jalisco-Mariscos & Cantina, 551 E Moana Ln, Reno

The Health Permit to Operate was suspended on December 18, 2024, after a required reinspection and multiple repeat critical violations were found. An office hearing was held on December 19, 2024, at which time the operator provided a plan to stay in compliance with health standards, the permit was reinstated with another planned reinspection during the week of January 6, 2025, to ensure compliance with the agreed stipulations from the office hearing.

G. Got Pho, 6340 Mae Anne, Reno

On January 15, this restaurant was found operating without valid Health Permits to Operate as the facility had changed ownership and a name change. A cease and desist was issued, and the applicant was told to apply for health permits. The applicant has applied for permits, and staff is working on his application.

H. Tacos Mazatlan, 1790 S. Wells Ave, Reno

The permit was suspended for this mobile because it did not have an active servicing area. The lack of a servicing area poses a health risk as mobile operators need storage and prep space that is not

available on a mobile device, and a location is not available to dispose of wastewater and fill potable water for food service. The operators are actively working to find a suitable facility to work out of at this time.

I. Peach Queens Traveling Tavern, 5303 Louie Ln, Reno

The permit was suspended due to a lack of running water. It was reinstated when the water lines were repaired, and staff completed reinspection to verify the corrective action.

Multi-Agency Responses:

A. Eden Night Club, 219 W 2nd St

On December 27, 2024, the City of Reno requested EHS staff support in conducting a reopening inspection after the owners were found to be complaining and their business license was reinstated. The team found the club was under renovation and has not reopened to date. A future reinspection date has not been set at this time.

B. Spice House, 310 Spokane St

EHS staff was requested to conduct a joint inspection with the City of Reno. It was found the owner had been serving alcohol without a permit. Additional findings include renovating and remodeling the facility (including the bars and kitchen) without permits. The facility was notified of the permitting requirements. To date, the ownership has not applied for health permits or building permits as required.

C. La Tiendita Latina, 785 Southwood Blvd #1 & Tu Comidas, Unpermitted Food Truck

A joint inspection with IVGID and Tahoe Fire found that the facility was again operating on a suspended health permit. Additionally, an unpermitted food truck, Tus Comidas, was found operating at the location, using La Tiendita Latina as a support kitchen. To date, neither operator has applied for health permits or scheduled their required office hearing with staff.

D. Christmas Tree Village (Multiple Facilities), 868 Tahoe Blvd

On December 9, 2024, staff became aware of a major sewer issue at the Christmas Tree Village that impacted multiple food and non-food facilities. Food facilities' health permits were suspended for open sewage and lack of water. EHS staff instructed facilities could reopen once repairs were made, a reinspection was conducted, and remediation documentation was submitted. Repairs were conducted the week of Christmas, and the facilities reopened without the required reinspection or documentation submitted. On December 26, EHS staff conducted an inspection after the fact and approved to operate. EHS staff is still awaiting a final report on the remediation and repair activities.

Community Support and Services Team (CSAST) Actions:

A. CSAST operations in Midtown and North Reno focusing on bar operations. Sixteen (16) facilities were checked, and six had food safety violations related to scooping ice and handwashing. Verbal correction notices were given. One (1) food truck was found in full compliance.

B. On December 14, CSAST operations inspected 26 facilities. Staff found four (4) unpermitted food vendor operations, where they were provided with cease-and-desist orders, educated on how to apply for permits, and had food confiscated for food safety. Additionally, Pignic Pub was found operating a bar without a health permit or business license. The bar was ordered closed, and the operator complied. Staff provided direction on how to obtain the necessary permits for the bar.

Permitted Facilities

Commercial Plans / Development Reviews

Commercial plans decreased over the year as a whole, as confirmed by a decrease in commercial plan submittals throughout the region.

- EHS received 108 Commercial Plans to review and conducted 179 different reviews during the month of December.
- EHS received 128 Commercial Plans in January 2025, with 218 different EHS reviews.
- 95% of all plans in December were reviewed within the regional goal of 14 days.
 - 5 plans of the 108 that were submitted in December did not meet the regional goal for review.
- Plan Review staff have been meeting with regional partners and some developers to articulate changes in the plan review process, communication, and plan review goals for the region.
- The team also meets and coordinates meetings with a large redevelopment project in the Lake Tahoe Basin and works with project designers to facilitate plan review.

Commercial Plans & Development Reviews		JAN 2024	FEB 2024	MAR 2024	APR 2024	MAY 2024	JUN 2024	JUL 2024	AUG 2024	SEP 2024	OCT 2024	NOV 2024	DEC 2024	2024	2023
Development Reviews		42	17	28	24	41	38	24	24	24	27	32	28	349	449
Commercial Plan Review Submittals		152	152	122	171	172	166	148	161	125	155	97	108	1729	1,814
Total Reviews Conducted		189	205	162	237	225	237	221	252	201	230	167	179	2496	2,270
Revision Resubmittal Rate		56%	45%	54%	39%	48%	61%	55%	56%	47%	62%	54%	53%	52%	
# Plan Reviews exceeding 14 calendar days		48	17	18	58	75	62	56	52	12	21	14	5	438	
% Plan Review meeting Regional Goal		68%	89%	85%	66%	56%	63%	62%	68%	90%	86%	86%	95%	75%	
Review Type Breakdown	Engineering	107	118	89	119	127	122	113	121	95	105	72	82	1,270	1,568
	Food	40	35	32	55	45	41	34	38	24	55	25	28	452	400
	Pool/Spa	2	5	6	14	7	12	4	14	8	9	10	5	96	84
	Vector	31	43	30	38	33	54	63	69	63	55	48	56	583	278
	Hotel/Motel	2	0	1	5	1	2	1	3	3	2	1	4	25	19
	Environmental	4	3	1	1	9	3	5	5	4	3	1	2	41	78
	UST / WM	3	1	3	5	3	3	1	4	4	2	3	2	34	7

Commercial Plans & Development Reviews		JAN 2025	YTD 2025	2024	2023
Development Reviews		32	32	202	449
Commercial Plan Review Submittals		128	128	115	1,814
Total Reviews Conducted		218	218	10	2,270
Revision Resubmittal Rate		59%	59%	61	
# Plan Reviews exceeding 14 calendar days				253	
% Plan Review meeting Regional Goal				202	
Review Type Breakdown	Engineering	104	104	115	1,568
	Food	25	25	10	400
	Pool/Spa	8	8	61	84
	Vector	74	74	253	278
	Hotel/Motel	0	0	202	19
	Environmental	2	2	115	78
	UST / WM	5	5	10	7

Commercial Plan Review Detail	JAN 2024	FEB 2024	MAR 2024	APR 2024	MAY 2024	JUN 2024	JUL 2024	AUG 2024	SEPT 2024	OCT 2024	NOV 2024	DEC 2024	2024
New Reviews Submitted (1st Review)	67	83	56	105	90	65	67	71	66	60	45	51	826
Reno	43	57	33	59	65	40	45	42	45	36	27	27	519
Sparks	8	19	16	33	13	10	13	17	14	11	6	11	171
Washoe	16	7	7	13	12	15	9	12	7	13	12	13	136
Average days in review (1st Review)	9	7	8	13	14	11	13	11	8	8	9	6	10
Revisions Submitted (2nd Review +)	85	69	66	66	82	101	81	90	59	95	52	57	903
Reno	66	46	48	47	57	63	52	64	38	62	34	42	619
Sparks	15	15	11	16	15	28	17	15	13	24	13	10	192
Washoe County	4	8	7	3	10	10	12	11	8	9	5	5	92
Average days in review (Revisions)	12	10	10	13	14	15	14	14	9	9	8	7	12

Commercial Plan Review Detail	JAN 2025	YTD 2025	2024
New Reviews Submitted (1st Review)	53	53	826
Reno	36	36	519
Sparks	9	9	171
Washoe	8	8	136
Average days in review (1st Review)	6	6	10
Revisions Submitted (2nd Review +)	75	75	903
Reno	53	53	619
Sparks	14	14	192
Washoe County	8	8	92
Average days in review (Revisions)	7	7	12

Program Highlights

- The team is working on getting all facilities requiring one inspection completed.
- We have modified some workloads to assist our program in ensuring completion prior to the end of the year.
 - All inspections have been assigned and are anticipated to be completed.
- Staff are beginning to work on Regulations to be drafted for Child Care Facilities and Aquatic Facilities for implementation in 2025.

Vector-Borne Disease Program

- Staff are coordinating with Frey Spray and the helicopter contractor to schedule four aerial larvicide treatments for 2025.
- Staff are preparing product orders for mosquito larvicides for 2025.

Vector	JAN 2024	FEB 2024	MAR 2024	APR 2024	MAY 2024	JUN 2024	JUL 2024	AUG 2024	SEPT 2024	OCT 2024	NOV 2024	DEC 2024	YTD 2024	2023	2022	2021
Total Service Requests	1	0	0	7	16	9	4	6	4	1	3	0	51	99	65	59
Mosquito Pools Tested	0	0	0	0	21	75	101	162	44	0	0	0	403	948	506	385
Mosquito Surveys and Treatments	0	0	0	0	14	21	40	58	18	0	0	0	151	242	791	821

Vector	JAN 2025	YTD 2025	2024	2023	2022	2021
Total Service Requests	2	2	51	99	65	59
Mosquito Pools Tested	0	0	403	948	506	385

Mosquito Surveys and Treatments	0	0	151	242	791	821
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Compliance and Enforcement Activities

A. Lakemill Lodge, 200 Mill St

On November 7, 2024, EHS staff testified in the administrative hearing for Lakemill Lodge. The court ruled to suspend the business license through June 30, 2025. The business license can be reinstated by meeting public and environmental health standards. Throughout December, follow-up checks have been conducted on the property to ensure compliance with their closure order.

B. Vagabond Inn, 3131 S Virginia St

On November 7, 2024, EHS staff testified in the administrative hearing for Vagabond Inn. The case was continued into December, including hearings on December 5, which resulted in an order to inspect the property on December 11, 2024. The interagency inspection included three EHS staff and two Air Quality staff. Violations were found in every inspected room. A follow-up hearing was held on December 17, 2024. The results of the hearing required another follow-up inspection in January 2025.

C. Wonder Lodge, 430 Lake St

On November 14, 2024, EHS Hazmat staff were requested by the Reno Police Department to the Wonder Lodge for drugs and biohazardous waste issues, resulting in the closure of one room. The issues were addressed, and the room was cleared for occupancy on December 12, 2024.

Environmental Protection

Residential Septic & Well Plan Reviews

- The team continued to train its newest member, Daniel Timmons. Daniel is conducting most septic and well construction inspections and plan reviews independently, with assistance only as needed.
- Staff processed the variance request for a new subdivision to be served by septic and held the Sewage, Wastewater, and Sanitation Advisory Board meeting in January. The variance seeks to reduce the minimum acreage required (5 acres) to 2.5 acres per parcel by holding an additional 2.5 acres per parcel available as open land.

Land Development	JAN 2024	FEB 2024	MAR 2024	APR 2024	MAY 2024	JUN 2024	JUL 2024	AUG 2024	SEP 2024	OCT 2024	NOV 2024	DEC 2024	2024	2023	2022	2021
Plans Received (Residential/Septic)	76	80	78	84	83	81	80	81	67	76	44	55	885	828	999	918
Residential Septic/Well Inspections	114	87	95	105	93	86	84	76	55	79	69	58	1001	1,004	1,436	1,282
Well Permits	13	11	10	10	13	15	4	4	5	16	4	10	115	90	141	150

Land Development	JAN 2025	YTD 2025	2024	2023	2022	2021
Plans Received (Residential/Septic)	58	58	885	828	999	918
Residential Septic/Well Inspections	79	79	1001	1,004	1,436	1,282
Well Permits	8	8	115	90	141	150

Safe Drinking Water

- One sanitary survey was completed in December. By the end of the calendar year 2024, all surveys were completed, and report letters were sent out.

- One sanitary survey was completed in January. Eighteen surveys and six water haulers remain to be inspected before the end of 2025.
- The water team conducted a Level 2 Assessment during the month of January at the Black Rock Station Public Water System. This Level 2 Assessment was triggered when after a routine bacteriological water sample was confirmed to contain E. Coli. The Level 2 Assessment identified a possible loss of pressure when work was performed on the system in early December. The water system conducted all required corrective actions by the deadline.
- The team met to discuss ways to improve our internal continuous verification process. Continuous Verification is a process where the team checks in with facilities that were once Public Water Systems but have gone inactive or facilities that do not meet the requirements of a Public Water System but could change their business practices. The team divided the list into calendar quarters to spread the workload throughout the year.
- Staff monitored one precautionary boil water order due to pressure losses.
- The team continued to assist the Bureau of Safe Drinking Water with the development of an Administrative Order on Consent for the Rosemount Water Company. This water system has been issued numerous monitoring and Maximum Contaminant Limit (MCL) Violations and a Treatment Technique Violation for not correcting items identified on their sanitary surveys.

Safe Drinking Water	JAN 2024	FEB 2024	MAR 2024	APR 2024	MAY 2024	JUN 2024	JUL 2024	AUG 2024	SEPT 2024	OCT 2024	NOV 2024	DEC 2024	2024
Sanitary Survey	0	2	0	1	2	2	1	6	4	2	2	1	23
Level 1 Assessments	0	0	0	0	0	1	0	0	2	2	0	1	6
Level 2 Assessments	0	0	0	0	0	0	0	0	0	0	0	2	2
Water Projects Received	0	2	0	1	2	2	1	6	4	2	2	1	23

Safe Drinking Water	JAN 2025	YTD 2025	2024
Sanitary Survey	1	1	23
Level 1 Assessments	1	1	6
Level 2 Assessments	1	1	2
Water Projects Received	0	0	23

Waste Management / Underground Storage Tanks (USTs)

- UST staff inspected 19 fuel sites in January.
- UST staff completed a final inspection at a new fuel site and issued approval for acceptance of fuel. Additionally, UST staff has reviewed plans to install a new UST system for rental cars at the Reno Tahoe Airport.
- WM staff inspected 4 permitted waste facilities and 6 pump trucks. Two facilities are scheduled for inspection early in February, and another site has been notified that it is late on its annual reporting.
- Waste Management Staff has received notification of a new biohazardous waste hauler and transfer station and has sent permitting information to the VA Hospital to register as a biohazardous waste generator.
- The Waste Management team did not complete all the required inspections for 2024—two permitted WM facilities and four liquid waste trucks were missed. Two trucks have still not been inspected because they are out of town, but both facility permits have been inspected. Additionally, some pump trucks were not entered into the permit system, and some of those have been permanently closed since they are no longer operating.

Inspections:

EHS Inspections	JAN 2024	FEB 2024	MAR 2024	APR 2024	MAY 2024	JUN 2024	JUL 2024	AUG 2024	SEP 2024	OCT 2024	NOV 2024	DEC 2024	2024	2023	2022
Child Care	14	11	11	11	2	5	5	8	12	14	18	8	119	133	128
Food/Exempt Food	323	330	306	386	380	307	341	248	362	359	236	225	3803	3,576	4,419
Schools/Institutions	14	29	34	14	44	14	0	5	12	9	40	61	276	300	292
Tattoo/Permanent Make-Up (IBD)	10	15	10	13	3	2	3	15	14	50	80	70	285	110	130
Temporary IBD Events	2	0	0	0	74	69	0	0	2	0	0	0	147	36	5
Liquid Waste Trucks	6	27	28	4	5	24	5	7	4	24	0	27	161	113	111
Mobile Home/RV Parks	0	4	0	21	14	0	1	5	18	24	8	2	97	108	121
Public Accommodations	14	12	17	3	1	1	0	8	2	10	12	46	126	68	139
Aquatic Facilities/Pools/Spas	53	45	44	88	255	149	94	36	20	42	9	12	847	739	712
RV Dump Station	0	0	0	0	0	0	0	0	0	0	1	1	2	14	21
Underground Storage Tanks	17	18	17	22	20	15	17	18	21	19	12	14	210	202	161
Waste Management	14	19	17	12	15	14	8	11	11	5	1	12	139	166	132
Temporary Foods/Special Events	24	15	12	55	76	294	142	370	110	154	67	23	1342	1,358	1,174
Complaints	33	40	39	50	62	47	50	57	46	92	86	52	654	760	613
TOTAL	524	565	535	679	951	941	666	788	634	802	570	553	8,208	7,683	8,158
EHS Public Record Requests	330	234	518	284	354	214	249	370	300	231	142	135	3,361	4,962	5,707

EHS Inspections	JAN 2025	YTD 2025	2024	2023	2022
Child Care	16	16	119	133	128
Food/Exempt Food	282	282	3803	3,576	4,419
Schools/Institutions	25	25	276	300	292
Tattoo/Permanent Make-Up (IBD)	30	30	285	110	130
Temporary IBD Events	0	0	147	36	5
Liquid Waste Trucks	24	24	161	113	111
Mobile Home/RV Parks	30	30	97	108	121
Public Accommodations	21	21	126	68	139
Aquatic Facilities/Pools/Spas	3	3	847	739	712
RV Dump Station	2	2	2	14	21
Underground Storage Tanks	19	19	210	202	161
Waste Management	12	12	139	166	132
Temporary Foods/Special Events	22	22	1342	1,358	1,174
Complaints	38	38	654	760	613
TOTAL	524	524	8,208	7,683	8,158
EHS Public Record Requests	165	165	3,361	4,962	5,707

Complaints:

Complaint Breakdown	JAN 2024	FEB 2024	MAR 2024	APR 2024	MAY 2024	JUN 2024	JUL 2024	AUG 2024	SEP 2024	OCT 2024	NOV 2024	DEC 2024	2024	2023	2022
EHS - Invasive Body Decoration	0	0	1	0	0	0	0	0	1	1	1	0	4	1	
EHS - Food	18	23	26	30	24	19	19	13	29	26	23	26	276	248	
EHS - General	0	0	0	0	1	0	0	1	0	0	1	1	4	4	
EHS - Hotels/Motels	2	1	1	1	0	3	0	3	0	3	3	6	23	20	
EHS - Liquid Waste	0	4	3	1	3	0	0	5	2	29	16	1	64	62	
EHS - Mobile Home/RV Park	0	1	0	0	1	0	1	0	0	1	0	2	6	9	
EHS - Pools/Spas	1	2	0	2	1	1	0	3	1	1	1	3	16	3	
EHS - Schools	0	0	2	1	0	0	0	0	0	7	23	0	33	3	
EHS - Solid Waste	11	8	4	14	20	4	14	29	10	14	16	13	157	177	
EHS - Vector	1	0	1	1	9	19	13	3	2	8	2	0	59	98	
EHS - Waste Mgt	0	1	1	0	3	1	3	0	1	2	0	0	12	3	
EHS - Wells	0	0	1	0	0	0	0	0	1	1	1	0	4	0	

Complaint Breakdown	JAN 2025	YTD 2025	2024	2023	2022
EHS - Invasive Body Decoration	0	0	4	1	
EHS - Food	18	18	276	248	
EHS - General	0	0	4	4	
EHS - Hotels/Motels	2	2	23	20	
EHS - Liquid Waste	0	0	64	62	
EHS - Mobile Home/RV Park	0	0	6	9	
EHS - Pools/Spas	1	1	16	3	
EHS - Schools	0	0	33	3	
EHS - Solid Waste	11	11	157	177	
EHS - Vector	1	1	59	98	
EHS - Waste Mgt	0	0	12	3	
EHS - Wells	0	0	4	0	

New Permits/Change of Ownership Inspections:

New Openings*	JAN 2024	FEB 2024	MAR 2024	APR 2024	MAY 2024	JUN 2024	JUL 2024	AUG 2024	SEP 2024	OCT 2024	NOV 2024	DEC 2024	2024	2023	2022	2021
Child Care	1	1	1	1	0	0	0	0	2	1	2	1	10	8	8	8
Food/Exempt Food	23	25	30	39	56	42	30	46	35	48	26	28	428	524	486	479
Schools/Institutions	0	0	1	0	0	0	0	2	0	0	0	0	3	3	6	3
Tattoo/Permanent Make-Up (IBD)	6	4	1	5	1	2	2	5	0	0	2	4	32	38	32	50
Liquid Waste Trucks	3	2	0	1	2	1	1	1	0	6	2	22	41	21	17	11
Mobile Home/RV Parks	0	3	0	0	0	0	1	1	0	0	1	0	6	42	8	5
Public Accommodations	2	0	0	0	1	0	0	0	1	0	0	0	4	19	9	9
Aquatic Facilities/Pools/Spas	0	4	3	2	1	0	2	0	0	7	5	2	26	48	28	41
RV Dump Station	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	2
Waste Management	1	1	0	0	1	1	1	0	0	2	2	0	9	13	8	6
TOTAL	36	40	36	48	62	46	37	55	38	64	40	57	559	716	605	614

*This table identifies new business opening inspections but does not include re-inspections during the opening process.

New Openings*	JAN 2025	YTD 2025	2024	2023	2022	2021
Child Care	1	1	10	8	8	8
Food/Exempt Food	31	31	428	524	486	479
Schools/Institutions	0	0	3	3	6	3
Tattoo/Permanent Make-Up (IBD)	6	6	32	38	32	50
Liquid Waste Trucks	3	3	41	21	17	11
Mobile Home/RV Parks	4	4	6	42	8	5
Public Accommodations	0	0	4	19	9	9
Aquatic Facilities/Pools/Spas	0	0	26	48	28	41
RV Dump Station	1	1	0	0	3	2
Waste Management	1	1	9	13	8	6
TOTAL	47	47	559	716	605	614