

Staff Report
Emergency Medical Services Advisory Board
Board Meeting Date: August 6, 2026

DATE: July 28, 2026
TO: Emergency Medical Services Advisory Board
FROM: Andrea Esp, Preparedness and EMS Program Manager
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SUBJECT: **EMS Oversight Program and Performance Data Updates** - Joint Advisory Committee Activities, EMS Strategic Plan, Special Projects, EMS Planning, Data Performance, REMSA Health Franchise Agreement Updates, REMSA Health Exemption Requests, Community Services Department Reviews, Mass Gatherings and Special Events Reviews, and Trauma Registry Project

EMS Partners – Joint Advisory Committee (JAC)

The EMS Joint Advisory Committee (JAC) continued to advance several regional initiatives during the reporting period. Representatives from the 988 Suicide & Crisis Lifeline attended a JAC meeting to strengthen collaboration and discuss opportunities for improved coordination in responding to behavioral health emergencies. The JAC also continued development of a regional policy for responding to behavioral health calls, with the goal of promoting a consistent, coordinated approach among EMS agencies and community partners. Additionally, the committee continued refining its governance structure through the development of bylaws and is considering establishing a formal charter to define its purpose, roles, and responsibilities.

EMS Strategic Plan

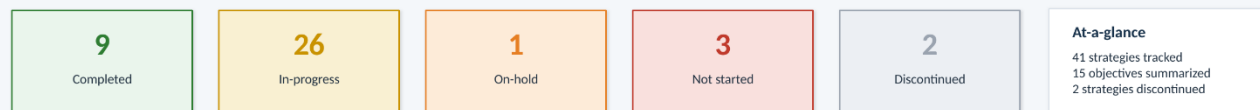
The EMS Strategic Plan continues to reflect a largely active portfolio, with most strategies either completed or currently progressing. Of the 41 strategies tracked, 9 are completed, 26 are in progress, 1 is on hold, 3 are not started, and 2 are discontinued.

Current progress is most visible in practitioner safety, communication systems, quality improvement, and regional reporting. Goal 1 shows strong advancement in EMS culture of safety, while communications and CAD-related work remains active under Goal 4. Continuous quality improvement, performance reporting, and related system development under Goal 5 also represent a significant share of current implementation activity. Goal 3 now includes two discontinued strategies, reflecting a change in approach within that area rather than a broader slowdown across the portfolio.

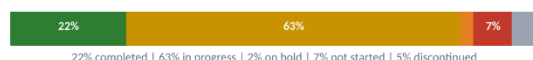
Only one strategy is currently on hold. That held work appears tied to regional and technical dependencies rather than a shift away from the strategic objective itself. Similarly, the few not-started items are concentrated in future planning-cycle work and should be understood as scheduled later-phase activities rather than current performance gaps.

Overall, the portfolio indicates sustained forward movement, with the majority of work underway and relatively little activity paused. Based on current status, the board may wish to prioritize discussion on dependency-driven initiatives, particularly CAD implementation, CQI infrastructure, and data-sharing readiness, as these areas are likely to have the greatest influence on pace and system-wide progress.

Washoe County 2023-2028 EMS Strategic Plan Update



Portfolio distribution



Most of the portfolio remains active, with only one strategy currently on hold. Goal 3 includes two discontinued strategies, and Goal 2 dispatch work is shown as active during CAD implementation.

Goal-level progress summary

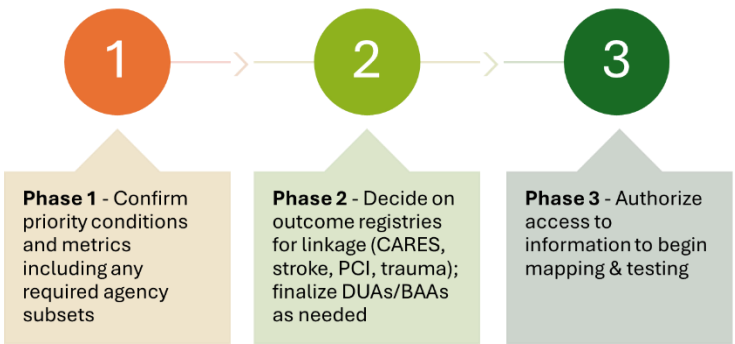
Goal	Focus area	Done	Active	Hold	Not start	Discont.	Board signal
Goal 1	EMS culture of safety	5	7	0	0	0	Strong progress; safety work remains active.
Goal 2	Closest-unit dispatch implementation	0	4	0	0	0	Active during Regional CAD implementation.
Goal 3	Community paramedicine exploration	1	0	0	0	2	Two strategies discontinued.
Goal 4	Communications technology / CAD	0	4	0	0	0	Active regional implementation area.
Goal 5	Continuity of care / CQI / reporting	1	6	1	0	0	Large implementation cluster.
Goal 6	Collaboration, reporting, next-plan cycle, MCI	2	4	0	3	0	Future-cycle planning visible here.
Goal 7	CQI process creation	0	1	0	0	0	Research and development underway.

Legend: Completed = green, In-progress = amber, On-hold = orange, Not started = red, Discontinued = gray

Special Projects

Cardiac Arrest Registry Dashboard for Enhanced Survival (CARES)

The EMS Program has developed a Cardiac Arrest Registry Dashboard for Enhanced Survival, now in an active validation phase. The dashboard is designed for public access and will serve as a transparent tool for monitoring out-of-hospital cardiac arrest outcomes across the region. In parallel, the EMS Program is coordinating a data sharing agreement with the Division of Public and Behavioral Health (DPBH) Cardiovascular Program to integrate pre-hospitalization cardiac arrest data. This data will directly support Continuous Quality Improvement (CQI) efforts for stroke care in Washoe County, strengthening the bridge between EMS response and downstream hospital and cardiovascular care.



Regional EMS Performance Measures – Phase 2 (Update)

The regional initiative to establish agency-blind, patient-focused EMS performance measures continues to advance. Phase 2 was initiated with procurement planning and structured vendor discussions to identify a software platform capable of hosting a secure regional data repository — one that supports measure calculation, reporting, governance, and role-based secure access for participating EMS agencies. The initiative has since reached a significant milestone. Preliminary data has been received from Office of State EMS encompassing **15 quality measures** across four core domains:

Domain	Focus
Clinical Adherence	Protocol compliance and care delivery
Safety & Reliability	System and provider-level safety indicators
Patient Outcomes	Clinical results and survival measures
Patient Experience	Patient-centered care and satisfaction indicators

This preliminary dataset, sourced from the State EMS data repository, ImageTrend ePCR, provides the foundation for assessing the accuracy and validity of data submitted and collected at the state level. A formal review process is now underway, with initial focus on measures directly relevant to EMS protocols and operational standards in Washoe County. This step is critical to ensure the regional performance measurement framework reflects accurate, locally meaningful data before broader reporting and benchmarking begins. **This initiative supports Washoe County EMS Strategic Plan Goal #5: Design an Enhanced EMS Response System Through Improved Continuity of Care.**

Summary of Key Milestones

Initiative	Status
CARES Dashboard	Developed; undergoing validation review meetings scheduled
DPBH Data Sharing Agreement	In coordination
Stroke CQI Data Integration	Planned pending agreement

Initiative	Status
Regional Performance Measures – Phase 2	Procurement planning underway
Vendor Discussions	Initiated
Office of State EMS Preliminary Data (15 Measures)	Received; review in progress

EMS Emergency Planning

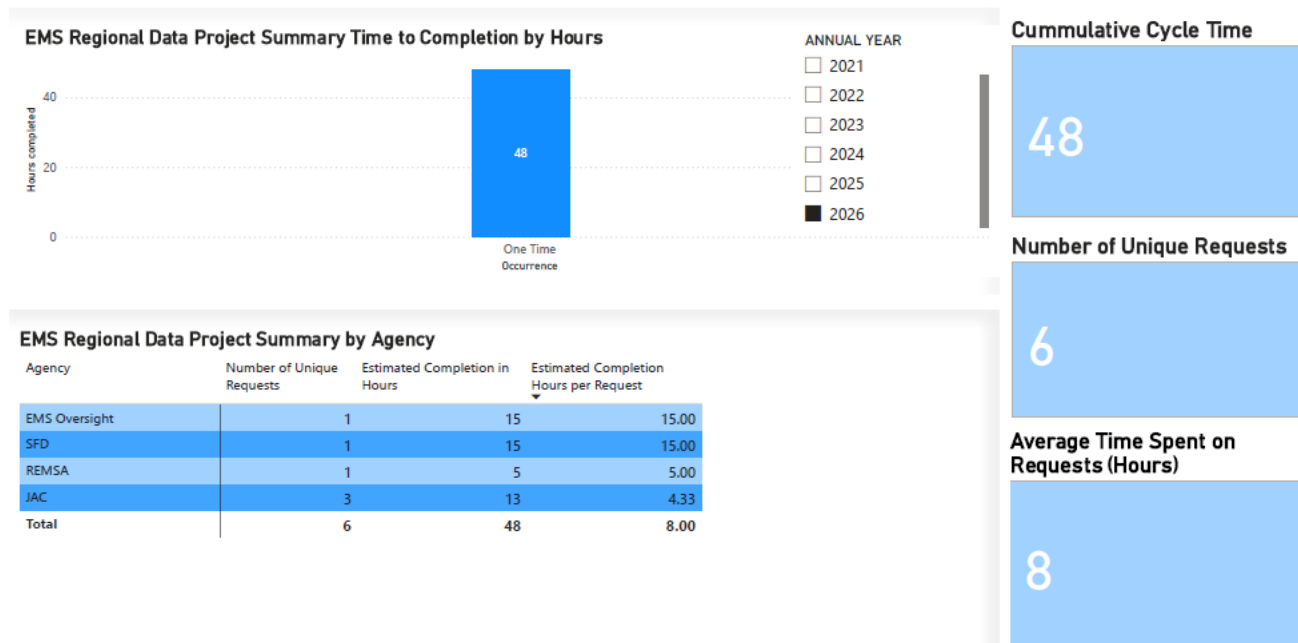
As part of the annual grant requirements, the Multi-Casualty Incident (MCI) Plan, MCI Alpha Annex, and Mutual Aid Evacuation Agreement (MAEA) were reviewed and updated during the fourth quarter of the fiscal year. The update process included participation from partner agencies, providing a structured forum for discussion, feedback, and recommendations to ensure the plans remain current and operationally relevant.

The revised plans were presented to and approved by the Inter-Hospital Coordinating Council (IHCC). Additionally, the MAEA training video was completed and made available to support implementation of the updated agreement.

Data Requests

EMS Data Request Dashboard – For Q3 FY26, the EMS Oversight Program logged 2 data requests.

Northern Nevada Public Health EMS Regional Data Requests Time Based Metric(s) Dashboard



Community Services Department Reviews

The EMS Oversight Program staff reviews and analyzes project applications received from the Planning and Building Division of the Community Services Department (CSD) and the City of Reno Housing and Urban Development (HUD), providing feedback as needed. During the fourth quarter of Fiscal Year 2026, staff received and reviewed seven (7) project applications. There were no comments or concerns regarding the potential impact on EMS response. A total of thirty-five (35) project applications were received and reviewed during Fiscal Year 2026.

Special Event/Mass Gatherings Applications

The EMS Oversight Program received four (4) Mass Gathering applications during the fourth quarter of Fiscal Year 2026. A total of nine (9) Mass Gathering applications were received and reviewed during Fiscal Year 2026.