

**Environmental Health Services  
Division Director Staff Report  
Board Meeting Date: July 24, 2025**

**DATE:** July 16, 2025

**TO:** District Board of Health

**FROM:** Robert Fyda, Director  
775-328-2644; [rfyda@nmph.org](mailto:rfyda@nmph.org)

**SUBJECT:** **Environmental Health Services Program Activities for: Consumer Protection** (Food Safety Plan Review & Operations, Commercial Plan Review, Foodborne Illness, Special Events, Permitted Facilities); **Environmental Protection** (Land Development, Safe Drinking Water, Vector-borne Disease Surveillance, Waste Management / Underground Storage Tanks).

---

**Environmental Health Program Activities:**

**Consumer Protection Programs**

**Food Safety Plan Review & Operations**

*Special Processes & Program Standards Team*

- Staff hosted the first Special Process Fair on June 23, 2025 which provided information about HACCP and Operational Plans for facilities that want to implement a special process. The fair was attended by 11 people from 9 different food establishments.
- Staff hosted two Active Managerial Control (AMC) Program courses in June which had 23 food establishments in attendance.

*Food Safety Plan Review*

- In June, the team has been holding predevelopment meetings during office hours (10 AM-12 PM every Tuesday). Meeting discussions have included new commissary kitchens brought forth by Battleborn smokers, Men Wielding Fire, & Nourish & Flourish.

*Temp Foods / Special Events / Mobile Foods*

- June is one of the busiest months of the year for special events in Washoe County.
- In June, staff completed one of our largest events of the year in terms of event duration, attendance and staff time required - the Reno Rodeo. The event was a success with violations corrected on site.
  - Over the 11-day duration of the Reno Rodeo, staff completed over 100 inspections of food vendors in addition to the event venue itself.
- While the Rodeo was going on, staff also conducted inspections at Taco Fest, a 3-day event that occurred in Victorian Square with 21 food vendors.
- June was also the beginning of Food Truck Friday, and its two new sister events, Food Truck Wednesday and Food Truck Thursday. Other food truck events beginning in June included Feed

the Camel and the Lazy 5 Concert Series. Staff have had a presence at these events to inspect any participating temporary food vendors and to conduct random spot checks of mobiles to make sure they operate safely.

### Foodborne Disease Program

<b>Epidemiology</b>	<b>JAN 2025</b>	<b>FEB 2025</b>	<b>MAR 2025</b>	<b>APR 2025</b>	<b>MAY 2025</b>	<b>JUN 2025</b>	<b>YTD 2025</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>
Foodborne Disease Complaints	9	7	4	6	5	11	42	202	107	51
Foodborne Disease Interviews	6	4	3	3	5	3	24	115	102	47
Foodborne Disease Investigations	0	0	1	0	0	1	2	10	7	4
CD Referrals Reviewed	6	6	5	3	5	8	33	61	45	81
Product Recalls Reviewed	9	14	13	22	9	27	94	253	268	250

### Food Operations Enforcement and Investigations:

#### *Unpermitted Food Vendors*

In June, staff investigated unpermitted food vendors at Spanish Springs High School, Desert Skies Clayton and Billingshurst Middle Schools, and Agnes Risley Elementary School with support from Reno Business License, Washoe County Sheriff's Office, Washoe County School Police and Sparks Police Department. Staff found instances of unpermitted mobile trucks selling ice cream and fruit. All food was confiscated and in one instance, the truck was towed by Sparks Police Department. Information was given to the operators on how to obtain mobile food permits.

Recently, EHS has been seeing multiple complaints of unpermitted food vendors within unincorporated Incline Village, with some of these operators coming from Reno. Complaints in this area are uncommon and staff are currently investigating them.

#### *A. Corazon de Mexico, 797 Southwood Blvd #16, Incline Village, NV*

Staff completed an inspection on 6/10/2025 which resulted in a permit suspension for operating outside the scope of their permit. The operator attended an office hearing on 6/12/2025 which resulted in a permit revocation for their snack bar permit for failure to comply with previous hearing requirements and for repeat violations – staff observed the same violation five (5) times in a two (2) year period. The operator was allowed to keep their grocery permit with the stipulation that they would no longer cook onsite.

#### *B. Tortas Ahogadas El Bro, 145 Casazza Dr, Reno, NV*

Staff found the operator serving food without a functional hand sink and inadequate refrigeration on 6/6/2025. The permit to operate was suspended and staff are waiting for the operator to schedule a reinspection.

#### *C. Chepos Tacos, 814 S Wells Ave, Reno, NV*

This mobile permit had 8 critical violations including handwashing, temperature, and bare hand contact with ready to eat food violations, but the permit was suspended on May 22, 2025, due to the leaking greywater tank that could not be corrected on site. Staff conducted a reinspection on June 24, 2025, and the mobile did not pass as the inspector was not able to verify equipment was operating and repairs. Staff are waiting for another reinspection.

**D. 117 Tambayan, 1575 Vassar St, Reno, NV**

Staff conducted an inspection of this facility and found 6 critical violations. Violations include handwashing, contact with ready-to-eat food, inadequate cooking and cold holding. The facility remains open, and the manager was required to attend the AMC course. Staff are awaiting a reinspection request.

**E. Genesis Eatery LLC, 1060 Telegraph St, Reno, NV**

Permit was suspended due to lack of power and water on 6/10/2025 when staff found that the generator would not stay on throughout inspection. The permit was reinstated on 6/20/2025.

**Permitted Facilities**

Enforcement and Investigations:

EHS and AQM staff completed a partial walkthrough of Lakemill Lodge at the request of the City of Reno. During the inspection, it was quickly determined unpermitted repairs and construction were completed and taking place in the east tower. At the advisement of AQMD, staff stopped the inspection of the east tower because of potential asbestos contamination. Staff did a partial inspection of the west tower, which found new construction work without permits, environmental contamination due to the presence of birds living and entering various rooms, and multiple rooms full of garbage/trash and personal items which was unexpected as the property was supposed to be free of waste and all rooms empty. EHS is working with Reno on next steps with this property.

Commercial Plans / Development Reviews

- Commercial Plans have continued to decrease at 20.7% year over year for this same time period. With a 20% decrease year over year for the month of June.
- EHS received 133 Commercial Plans to review and conducted 91 EHS specific environmental reviews on those plans during the month of June.
- 92% of all plans in June 2025 were reviewed within the regional goal of 14 days.
  - 10 plans of the 133 submitted in June did not meet the regional goal for review.
- Staff meet routinely with large construction projects to facilitate the multiple plan submittals and review process.

Commercial Plans & Development Reviews		JAN 2025	FEB 2025	MAR 2025	APR 2025	MAY 2025	JUN 2025	YTD 2025	2024	2023
Development Reviews		32	38	24	37	32	19	182	202	449
Commercial Plan Review Submittals		128	108	111	146	125	133	751	115	1,814
Total Reviews Conducted		217	168	160	236	183	191	1,155	10	2,270
Revision Resubmittal Rate		59%	54%	36%	51%	50%	44%	49%	61	
# Plan Reviews exceeding 14 calendar days		14	8	6	9	20	10	67	253	
% Plan Review meeting Regional Goal		89%	93%	95%	94%	84%	92%	91%	202	
Review Type Breakdown	Engineering	104	74	83	122	98	108	589	115	1,568
	Food	25	34	28	23	27	25	162	10	400
	Pool/Spa	7	2	2	6	3	2	22	61	84
	Vector	74	53	41	80	51	49	348	253	278
	Hotel/Motel	0	3	1	2	1	5	12	22	19
	Environmental	2	2	4	2	2	0	12	115	78
	UST / WM	5	0	1	1	1	2	10	10	7

<b>Commercial Plan Review Detail</b>	<b>JAN 2025</b>	<b>FEB 2025</b>	<b>MAR 2025</b>	<b>APR 2025</b>	<b>MAY 2025</b>	<b>JUN 2025</b>	<b>YTD 2025</b>	<b>2024</b>
New Reviews Submitted (1st Review)	53	50	71	69	63	74	380	826
Reno	36	33	51	47	44	48	259	519
Sparks	9	6	9	14	9	18	65	171
Washoe	8	11	11	8	10	8	56	136
Average days in review (1st Reviews)	6	6	6	5	8	8	7	10
Revisions Submitted (2nd Review +)	75	59	40	75	62	59	370	903
Reno	53	39	27	57	46	39	261	619
Sparks	14	10	6	7	9	12	58	192
Washoe County	8	10	7	11	7	8	51	92
Average days in review (Revisions)	7	6	5	3	7	12	7	12

### Program Highlights

- Staff responded to multiple complaints of individuals performing invasive body design from their personal residences.
- A temporary IBD permit was issued and inspected during the Spring Street Vibrations motorcycle event in Reno.
- Staff continue to assist Population Health with environmental assessments and investigations of childcare illness outbreaks throughout Washoe County.
- Staff are working to draft a new set of Child Care regulations to govern all permitted childcare and in-home facilities in Washoe County.

### Vector-Borne Disease Program

- Adult mosquito population surveillance remains ongoing.
- Three Public Service Interns have been hired for the 2025 program season starting June 30<sup>th</sup>.

<b>Vector</b>	<b>JAN 2025</b>	<b>FEB 2025</b>	<b>MAR 2025</b>	<b>APR 2025</b>	<b>MAY 2025</b>	<b>JUN 2025</b>	<b>YTD 2025</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>
Total Service Requests	1	2	5	6	7	24	45	51	99	65	59
Mosquito Pools Tested	0	0	0	0	8	29	37	403	948	506	385
Mosquito Surveys and Treatments	0	0	0	0	5	4	9	151	242	791	821

### **Environmental Protection**

#### Residential Septic & Well Plan Reviews

- Intake for septic and well permits are down approximately 25% year over year.
- Staff began to work with Tech Services to create record types for over-the-counter permits and get them into an online format - this will include applications for: Test Trenches, Advisory Inspections, Tank Abandonments, Tank Replacements and Septic Replacements. This has been a strategic initiative for 4 years and work has finally started. These are the last permits that EHS issues that are not currently in Accela.
- Staff continue to work on transitioning their outreach course for realtors into a standing course for realtors and/or owners on the responsibilities and requirements for properties served by septic and private well. The first class is scheduled for Monday, September 8<sup>th</sup>, in the NNPH A/B conference rooms. Staff began working with the NNPH Communications team in June to begin advertising the classes and developing an RSVP system. The team plans to hold a class once a quarter thereafter.
- Team leadership communicated extensively throughout the month of June with local septic engineers and sand manufacturers regarding the impending closure of the R.T. Donovan Pit. For many years R.T. Donovan was the only local manufacturer of sand that met NNPH's specifications for engineered

sand filtration systems. Other local companies have begun testing their products and creating blends to determine if they can meet the specifications.

<b>Land Development</b>	<b>JAN 2025</b>	<b>FEB 2025</b>	<b>MAR 2025</b>	<b>APR 2025</b>	<b>MAY 2025</b>	<b>JUN 2025</b>	<b>YTD 2025</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>
Plans Received (Residential/Septic)	58	48	65	77	65	75	388	885	828	999	918
Residential Septic/Well Inspections	79	53	86	90	75	86	469	1001	1,004	1,436	1,282
Well Permits	8	14	9	8	4	3	46	115	90	141	150

### Safe Drinking Water

- Four sanitary surveys were completed in the month of June, including one for a found water system, Chocolate Nugget Candy Factory in New Washoe City. Twelve surveys remain for the year, and 6 water hauler inspections.
- Chocolate Nugget is considered a found public water system. They were notified that they needed to become a permitted water system and have been working with an engineering firm to prepare the documentation to submit a water project. Part of this process includes conducting a sanitary survey to identify any sanitary defects that may need to be corrected prior to becoming fully permitted.

<b>Safe Drinking Water</b>	<b>JAN 2025</b>	<b>FEB 2025</b>	<b>MAR 2025</b>	<b>APR 2025</b>	<b>MAY 2025</b>	<b>JUN 2025</b>	<b>YTD 2025</b>	<b>2024</b>
Sanitary Survey	1	0	2	2	0	4	9	23
Level 1 Assessments	1	0	0	0	0	0	1	6
Level 2 Assessments	1	0	1	0	0	0	2	2
Water Projects Received	0	0	2	0	0	0	2	23

### Waste Management / Underground Storage Tanks (USTs)

- UST staff inspected 10 fuel sites in the month of June and 4 compliance document review re-inspections. Staff received an application and issued a permit for constructing a UST system. No construction or decommissioning inspections occurred in June.
- NNPH and NDEP staff conducted a joint UST inspection on June 24<sup>th</sup> and red tagged a premium tank with failed tightness testing. Additional violations were also noted on the regular tank.
- Two plans were reviewed by UST staff and neither plan required permitting or inspections since they are outside of NNPH oversight.
- Staff received 16 complaints for the month of June. Oversight and team discussion on follow up and consistency is continuing.
- Solid Waste Management staff inspected 16 permitted waste facilities / liquid waste trucks and conducted no re-inspections. The team conducted an opening inspection for one new waste hauler permit and two new liquid waste trucks.
- Staff received an application for a biohazardous waste generator, but payment has yet to be received.
- Staff are still reviewing the comments and making final clean up edits for the Solid Waste Management Plan. Staff anticipate submitting the Plan to the Office of the District Health Officer and then to the District Board of Health for final approval before sending it to the Nevada Division of Environmental Protection.

### Inspections:

EHS Inspections	JAN 2025	FEB 2025	MAR 2025	APR 2025	MAY 2025	JUN 2025	YTD 2025	2024	2023	2022
Child Care	16	14	12	5	5	7	59	119	133	128
Food/Exempt Food	285	321	350	350	350	296	1952	3803	3,576	4,419
Schools/Institutions	25	45	24	45	12	0	151	276	300	292
Tattoo/Permanent Make-Up (IBD)	15	7	7	8	4	6	47	285	110	130
Temporary IBD Events	0	0	1	0	117	3	121	147	36	5
Liquid Waste Trucks	24	18	5	3	6	4	60	161	113	111
Mobile Home/RV Parks	16	2	12	2	4	1	37	97	108	121
Public Accommodations	7	6	7	4	1	2	27	126	68	139
Aquatic Facilities/Pool/Spas	3	49	60	105	246	145	608	847	739	712
RV Dump Station	2	0	5	0	1	0	8	2	14	21
Underground Storage Tanks	19	18	17	17	18	10	99	210	202	161
Waste Management	13	31	18	14	8	17	101	139	166	132
Temporary Foods/Special Events	23	24	29	124	143	263	606	1342	1,358	1,174
Complaints	40	58	53	69	78	65	363	654	760	613
<b>TOTAL</b>	<b>488</b>	<b>593</b>	<b>600</b>	<b>746</b>	<b>993</b>	<b>819</b>	<b>4,239</b>	<b>8,208</b>	<b>7,683</b>	<b>8,158</b>
EHS Public Record Requests	165	180	221	209	128	156	1,059	3,361	4,962	5,707

### Complaints:

Complaint Breakdown	JAN 2025	FEB 2025	MAR 2025	APR 2025	MAY 2025	JUN 2025	YTD 2025	2024	2023	2022
EHS - Invasive Body Decoration	0	0	0	0	0	2	2	4	1	
EHS - Food	21	26	32	35	32	28	174	276	248	
EHS - General	1	1	0	0	1	1	4	4	4	
EHS - Hotels/Motels	1	3	1	2	2	2	11	23	20	
EHS - Liquid Waste	5	5	1	10	6	6	33	64	62	
EHS - Mobile Home/RV Park	0	1	0	0	0	3	4	6	9	
EHS - Pools/Spas	1	0	0	1	0	4	6	16	3	
EHS - Schools	1	1	1	2	2	1	8	33	3	
EHS - Solid Waste	10	13	17	12	27	14	93	157	177	
EHS - Vector	0	6	1	5	8	4	24	59	98	
EHS - Waste Mgt	0	1	0	2	0	0	3	12	3	
EHS - Wells	0	1	0	0	0	0	1	4	0	

### New Permits/Change of Ownership Inspections:

New Openings*	JAN 2025	FEB 2025	MAR 2025	APR 2025	MAY 2025	JUN 2025	YTD 2025	2024	2023	2022	2021
Child Care	1	0	1	0	4	0	6	10	8	8	8
Food/Exempt Food	33	39	31	43	26	32	204	428	524	486	479
Schools/Institutions	0	0	0	0	0	0	0	3	3	6	3
Tattoo/Permanent Make-Up (IBD)	3	1	4	5	4	3	20	32	38	32	50
Liquid Waste Trucks	3	1	4	1	5	0	14	41	21	17	11
Mobile Home/RV Parks	2	0	0	1	0	2	5	6	42	8	5
Public Accommodations	0	0	0	1	0	1	2	4	19	9	9
Aquatic Facilities/Pool/Spas	0	0	0	6	30	14	50	26	48	28	41
RV Dump Station	1	0	0	0	0	0	1	0	3	2	
Waste Management	1	3	0	1	2	1	8	9	13	8	6
<b>TOTAL</b>	<b>44</b>	<b>44</b>	<b>40</b>	<b>58</b>	<b>71</b>	<b>53</b>	<b>310</b>	<b>559</b>	<b>716</b>	<b>605</b>	<b>614</b>

\*This table identifies new business opening inspections but does not include re-inspections during the opening process.