



# State of the ROV

September 9, 2025

## Registrar of Voters

Andrew McDonald

**Deputy – Division 1**

Addison Vetter

**Deputy – Division 2**

Reginald Greer



## Old Mission Statement:

The Washoe County Registrar of Voters Department is to ensure that each citizen of Washoe County who is eligible to register and vote is able to do so; that Washoe County's Elections are operated with the utmost integrity, transparency, and accountability; and that the department is known for excellence in customer service and the administration of elections.

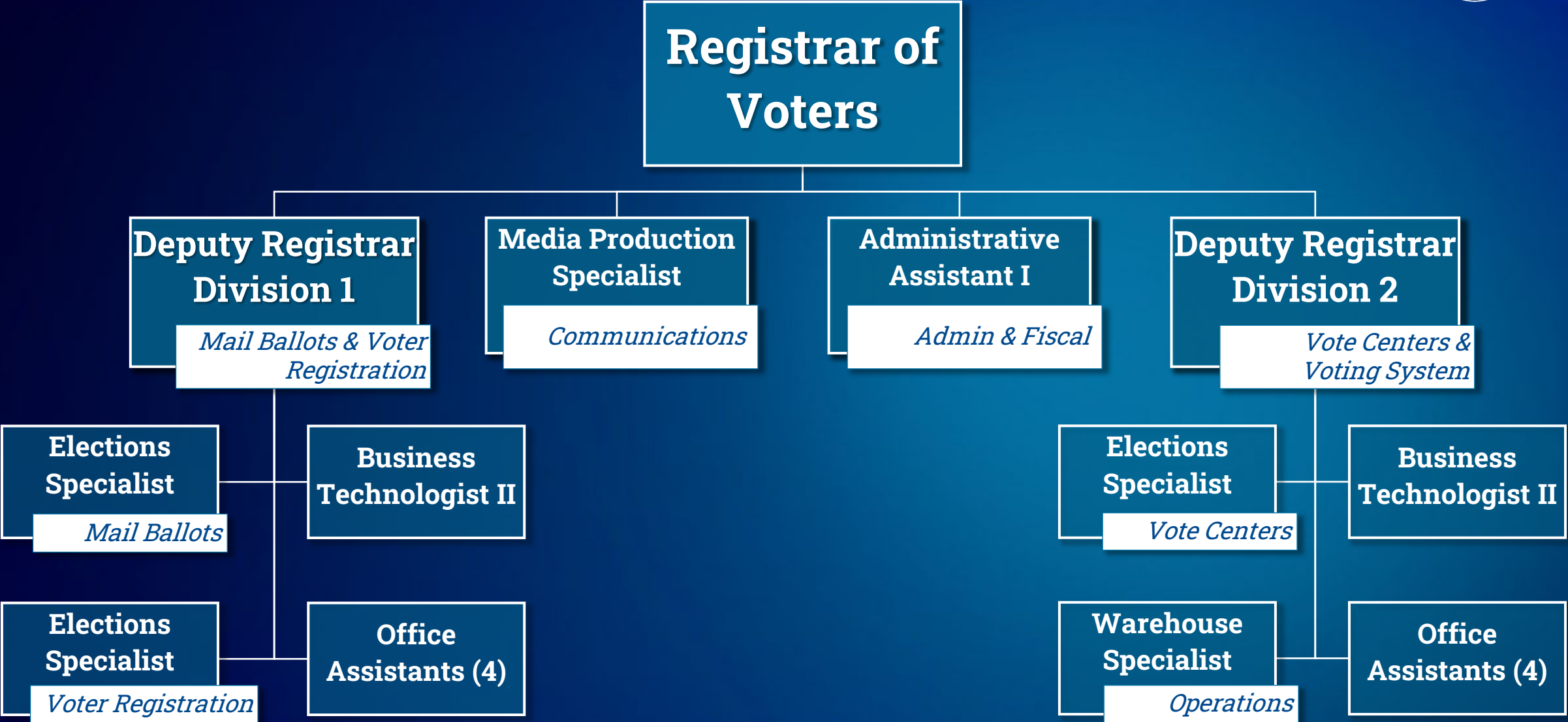
## New Mission Statement:

Washoe County Registrar of Voters is committed to safe, secure, and transparent election administration- protecting every eligible citizen's right to vote and maintaining public trust through accuracy, integrity, and innovation.





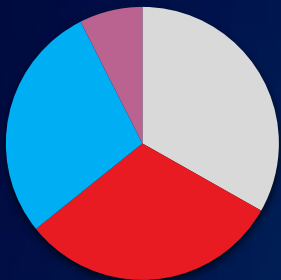
# Registrar of Voters – Organizational Chart



# Registrar of Voters – By the Numbers



## 2024 Election Cycle



344,335

### Active Registered Voters

As of 9/2/2025

<i>Democratic</i>		<i>Republican</i>
97,402	<i>Nonpartisan</i>	106,882
	114,292	
	<i>Other</i>	
	25,759	

**\$5.5m  
Budget**



19 Full Time Positions  
2 Vacancies

25 Temp Positions  
34,606 Calls Received

**103,292**

**Reg. Updates**

11 Petitions

9 Petitions required  
processing during  
active elections

**1,012 Poll  
Workers**

78 Training Sessions

2,538 Pieces of  
Equipment Deployed



**186**

**Vote Centers**

64 Early Voting Sites  
122 Election Day Sites  
189 Mail Ballot Drop  
Boxes

**393,035  
Ballots Cast**

164,260 In-Person 41.8%

228,775 by Mail 58.2%

**113 EIVRs**

**Investigated**

89 EIVRs Closed  
34 EIVRs Open

95 Double Vote  
Investigations

## Internal Technology and Systems

### **Real-Time Language Translation**

- Wordly and Language Line

### **Website**

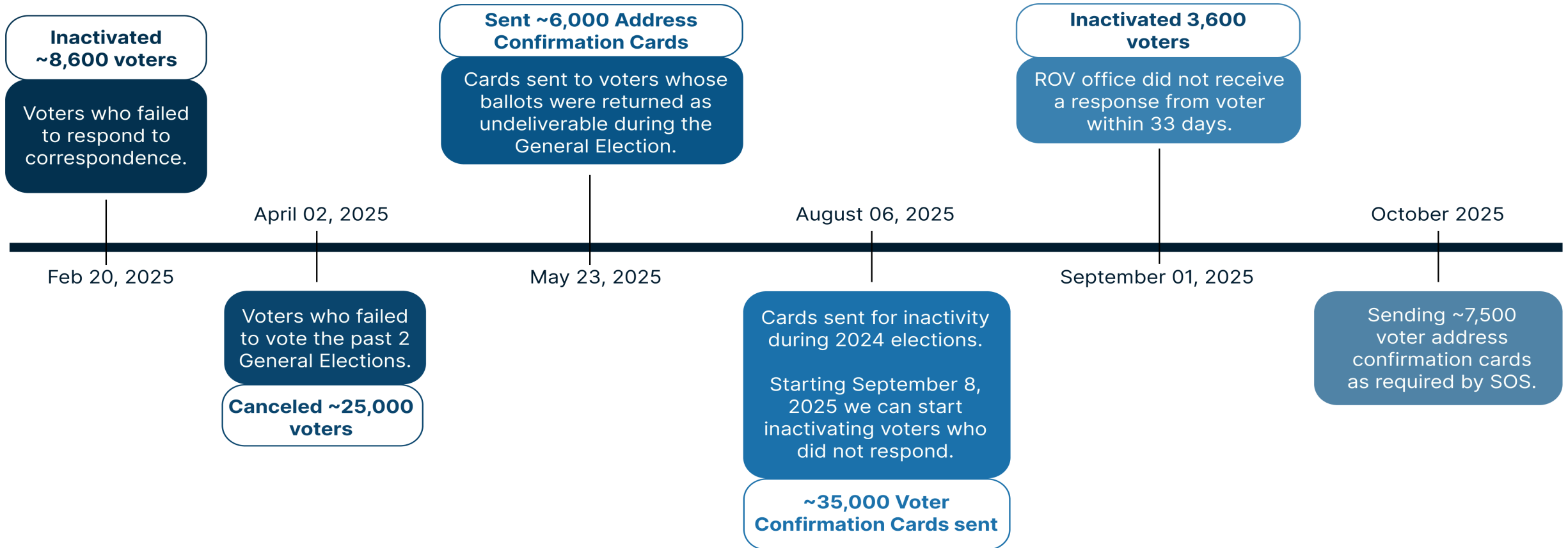
- Overhaul for ADA accessibility while streamlining content

### **Centralize Department Internal Operational Services**

- Vendor Contract Repository: tracking and ownership
- Procurement Approval System: automating internal requests
- ROV Intranet Site: central repository
- Internal Election e-Calendar: dates, ownership of election tasks
- Automated Call Response: investigating use of AI call agent



# Registrar of Voters – Bulk Registration List Maintenance



## Mail Ballot Processing

### Mail Ballot Envelope Sorter

- Working towards implementing Automatic Signature Verification (ASV) on the mail ballot envelope sorter beginning in 2026

### Work-Flow and Process Improvements

- Physical Space Limitations
- Life of the Ballot
- Record Retention Procedures

### Staffing

- Microsoft Shifts used to electronically schedule Washoe County Employees

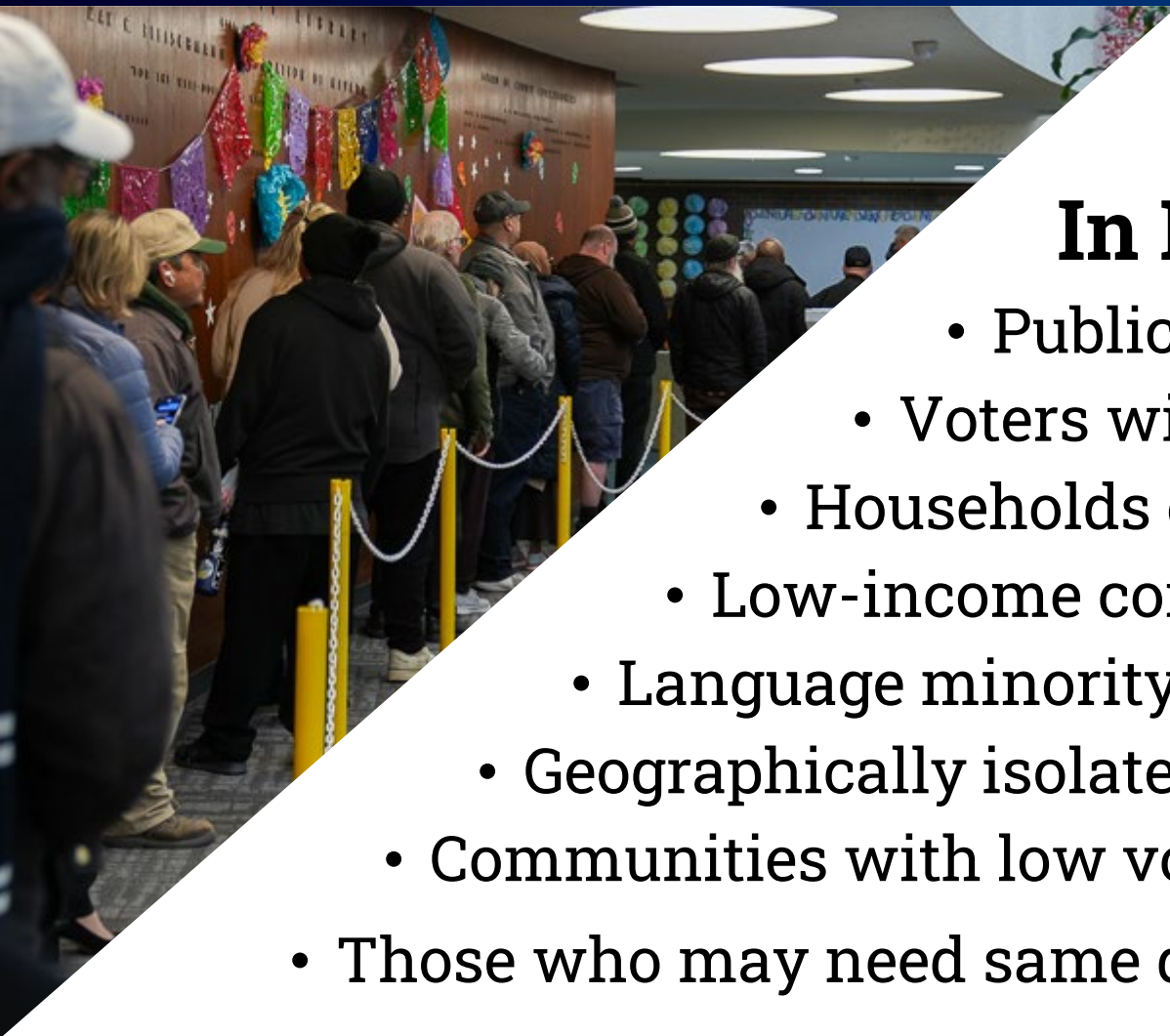
### 4 Statewide Mock Elections





## Vote Centers

- All 79 vote center contracts expired after the Nov. 2024 election cycle
- New contracts and facility use agreements should be signed by Jan. 30, 2026.
- Utilizing community criteria to site new locations
- Renewed focus on Title III of the Americans with Disabilities Act (ADA)
- Worked with County Tech Services to provide heat maps where vote centers should be placed.

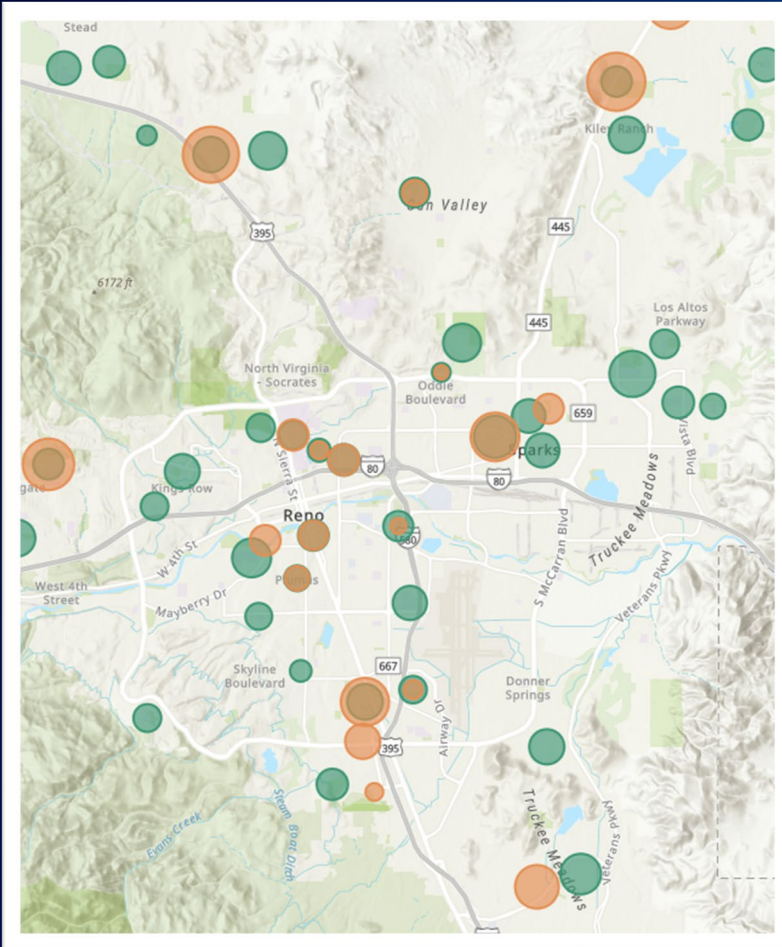


## Site Criteria Examples

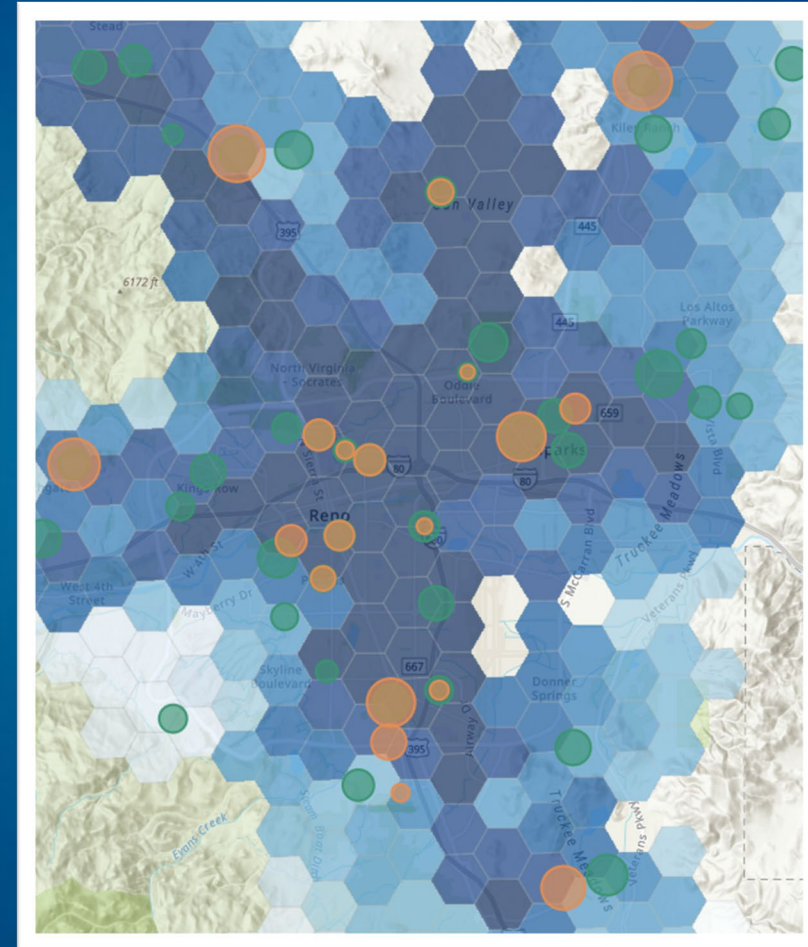
### In Proximity to:

- Public transportation
- Voters with disabilities
- Households of low vehicle ownership
- Low-income communities
- Language minority communities
- Geographically isolated populations
- Communities with low vote by mail usage
- Those who may need same day registration

# Registrar of Voters – Operations



**Vote Centers**



**Heat Map**



## Poll Worker Recruitment and Training

### Recruitment

- Vote Center Recruitment: 1,012 poll workers
- Temp Labor Agencies: 25 (per election) in-house supplemental staff

### Training

- In partnership with Human Resources identified HR trainers to assist in training for upcoming elections
- Looking for additional training facilities
- Adding 45-minute ADA training video
- Updating the Election Worker Manual w/ new technology and process improvements



## Warehouse and Logistics

~13,500 sq. ft. existing warehouse space

- Nearly 3,000 voting system machines and ballot printers
- 650 Vote check-in Pollpads, cases, and charging carts
- 115 Cradlepoint devices
- 124 Metal blue vaults (election supplies)
- 110 White Mail ballot drop boxes
- 500 Tables, 330 plastic chairs, 1,700 privacy shields
- ADA cones/signs/feather flag, etc.

Adequate space to conduct warehouse processes while allowing an observation area for the public

Requires 20,000+ sq. ft. space w/ 5,000+ sq. ft. ROV HQ move

## Engagement and Education Efforts

- Weekly: Naturalization ceremonies registering new citizens to vote
- 5/08: Biggest Business Expo and Career Fair” at Convention Center
- 5/17: 3<sup>rd</sup> annual Red Dress Powwow
- 6/14: Naturalization Ceremony for “Flag Day” at the Elk’s Lodge
- 6/18: Reno Town Mall Career Fair
- 7/14-7/16: Annual Inter-Tribal Council of Nevada
- 8/25: UNR’s Change and Engage Volunteer Fair
- 8/30: Numaga Powwow
- 9/17: Constitution Day at UNR
- High School voter education and outreach in progress







## 2024 Legislative Session

- **AB148:** Requires the **Sample Ballot Booklet to be mailed out prior to mail ballots** per each deadline outlined in NRS.
- **AB262:** Allows election officials to pay trainees at the same rate used for election board officers and **allows poll workers to volunteer their time.**
- **AB367:** Codifies **SOS language access line w/ over 200 languages + ASL** on their website. Allows devices for required needs at vote centers.
- **SB421:** Requires **ROV to recruit poll workers for Tribal polling places** and provide accessible training options (virtual or in-person) for tribes.
- **AB562:** Makes appropriations to SOS for costs associated with VREMS and connectivity of automatic voter registration agencies.
- **AB448:** Funds SOS for the costs associated with replacing election tech and equipment; funding voter education materials and outreach, ballot translation and interpretive services, and HAVA election reform budget account.



## Future BCC Items

### **Voting System:**

- Ballot Marking Devices (BMD) and ICP2 Vote Center Ballot Scanner will allow voters to print and cast a full-length ballot at any vote center.
  - 5.20: Voting System software upgrade
- **Contract extension:** expires December 31, 2025

### **State Mail Ballot Print Vendor:**

- Request to join the State contract for ballot printing/mailing

### **Voter Registration Election Management System (VREMS):**

- Interlocal agreement: FY26 between the NV SOS and Washoe County



## 2026 Primary Election Timeline

**November 2025:** Candidate Filing Appointments Available

**January 5:** Judicial Candidate Filing Begins

**February 31:** Vote Center Locations Solidified

**March 2:** Non-Judicial Candidate Filing Begins

**April 23:** Sample Ballots Begin Mailing

**April 24:** Mailing Deadline for UOCAVA Ballots

**April 30:** Mailing Deadline for Out of State Ballots

**May 20:** Mailing Deadline for In-County Ballots

**May 22:** Completion of Pre-Logic and Accuracy Testing, 1st Iteration

**May 23:** In-Person Early Voting Starts



## 2026 Primary Election Timeline Cont.

**June 8:** Completion of Pre-Logic and Accuracy Testing, 2nd Iteration

**June 9:** Election Day

**June 12:** Provisional Ballot Identification Deadline

**June 13:** Last Day to Receive & Count Postmarked Ballots

**June 15:** Last Day to Cure Signature Challenged Ballots

**June 16:** Last Day to Tabulate Mail Ballots

**June 17:** Post-Logic and Accuracy Testing

**June 18:** Final Canvass of the Vote (early due to Juneteenth)

**June 24:** Last Day for a Recount Request

# Thank you

## Questions?

