



# WASHOE COUNTY

Integrity Communication Service

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## STAFF REPORT

BOARD MEETING DATE: *August 26, 2025*

**DATE:** August 14, 2025

**TO:** Board of County Commissioners

**FROM:** Ryan Gustafson, Director, Human Services Agency  
(775) 785-8600, [rgustafson@washoecounty.gov](mailto:rgustafson@washoecounty.gov)

**THROUGH:** Kate Thomas, County Manager

**SUBJECT:** Recommendation to approve a Sole Source Waiver and retroactively execute a contract with New Hope Placement, PLLC aka Well Care Services Reno for a term of thirteen (13) months commencing January 1, 2025 through January 31, 2026 in an amount not to exceed [\$522,254]; and if approved, authorize the Purchasing and Contracts Manager to execute the Agreement and subsequent amendments. This Agreement will provide supportive housing of persons with intellectual or developmental disabilities or mental health conditions that impede their ability to live with complete independence. (All Commission Districts) FOR POSSIBLE ACTION

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### SUMMARY

Recommendation to approve a Sole Source Waiver and retroactively execute a contract with New Hope Placement, PLLC aka Well Care Services Reno for a term of thirteen (13) months commencing January 1, 2025 through January 31, 2026 in an amount not to exceed [\$522,254]; and if approved, authorize the Purchasing and Contracts Manager to execute the Agreement and subsequent amendments. This Agreement will provide supportive housing of persons with intellectual or developmental disabilities or mental health conditions that impede their ability to live with complete independence.

Initial funding for this Agreement was received through an ARPA SLFRF allocation of \$100,254, which was approved in December 2024. Remaining funding was received in installments from Opioid Settlement Funds subawards through the Director's Office of the State of Nevada Department of Health and Human Services. All funding installments were approved by the Board of County Commissioners as detailed under Previous Action, and all staff reports referenced an Agreement with Well Care to provide these services. However, these items did not explicitly request approval from the BCC to execute the Agreement. This staff report seeks to clarify this request and obtain Board approval to retroactively authorize the Purchasing and Contracts Manager to execute the Agreement and subsequent amendments with New Hope Placement, PLLC aka Well Care Services Reno.

AGENDA ITEM # \_\_\_\_\_

**Washoe County Strategic Objective supported by this item: Vulnerable Populations**

**PREVIOUS ACTION**

On August 19, 2025, the Board of County Commissioners accepted an Opioid Settlement Funds subaward through the Director's Office of the State of Nevada Department of Health and Human Services to increase the award amount to [\$261,126.00; no county match] retroactive to July 1, 2025 through December 31, 2025 to provide coordinated services to individuals with Severe Mental Illness (SMI), Substance Abuse Disorders (SUD), and/or Co-Occurring Disorders (COD) through an Assertive Community Treatment (ACT) program.

On June 10, 2025, the Board of County Commissioners approved Amendment #1 to the Opioid Settlement Funds subaward through the Director's Office of the State of Nevada Department of Health and Human Services to increase the award amount to [\$160,872.00; no county match] retroactive to March 1, 2025 to June 30, 2025 to provide coordinated services to individuals with Severe Mental Illness (SMI), Substance Abuse Disorders (SUD), and/or Co-Occurring Disorders (COD) through an Assertive Community Treatment (ACT) program.

On March 18, 2025, the Board of County Commissioners accepted the Opioid Settlement Funds subaward through the Director's Office of the State of Nevada Department of Health and Human Services in the amount of [\$130,563.00; no county match] retroactive to March 1, 2025 to June 30, 2025 to provide coordinated services to individuals with Severe Mental Illness (SMI), Substance Abuse Disorders (SUD), and/or Co-Occurring Disorders (COD) through an Assertive Community Treatment (ACT) program.

On December 10, 2024, the Board of County Commissioners approved an allocation of ARPA SLFRF funds in the amount of [\$100,254] to increase funding for the Our Home contract and extend the service agreement through February 2025. The Our Home facility services community members suffering with severe mental illness, or intellectual or developmental disabilities who have not been able to access supportive housing resources.

**BACKGROUND**

This Agreement with New Hope Placement d.b.a. Well Care Services Reno (Well Care) will allow for continued supportive housing of people with intellectual or developmental disabilities or mental health conditions that impede their ability to live with complete independence. These services include the provision of living space as well as access to comprehensive case management and continuum of care for this high-need/high-intensity population.

This program was originally incorporated as a pilot program to establish an emergency agreement with Well Care because clients needed to be moved immediately from an inappropriate shelter to a location capable of managing their medical, psychiatric, and pharmaceutical needs as well as their case management and support services needs related to their Intellectual/Developmental Disability or Serious Mental Illness diagnoses. The Human Services Agency reviewed other group home service providers available

within the community; however, others did not have the medical, psychiatric, or pharmaceutical resources needed that Well Care has been able to provide. The Human Services Agency continues to collaborate with the State to establish more permanent supportive housing alternatives across the community.

### **FISCAL IMPACT**

Should the Board approve this agreement there will be no additional impact to the FY26 Human Services Agency, Homelessness Fund (F223) adopted budget as there is sufficient authority in IO 12568 in General Ledger 710100 (Professional Services).

### **RECOMMENDATION**

Recommendation to approve a Sole Source Waiver and retroactively execute a contract with New Hope Placement, PLLC aka Well Care Services Reno for a term of thirteen (13) months commencing January 1, 2025 through January 31, 2026 in an amount not to exceed [\$522,254]; and if approved, authorize the Purchasing and Contracts Manager to execute the Agreement and subsequent amendments. This Agreement will provide supportive housing of persons with intellectual or developmental disabilities or mental health conditions that impede their ability to live with complete independence.

### **POSSIBLE MOTION**

Should the Board agree with staff's recommendation, a possible motion would be:  
*"Recommendation to approve a Sole Source Waiver and retroactively execute a contract with New Hope Placement, PLLC aka Well Care Services Reno for a term of thirteen (13) months commencing January 1, 2025 through January 31, 2026 in an amount not to exceed [\$522,254]; and if approved, authorize the Purchasing and Contracts Manager to execute the Agreement and subsequent amendments. This Agreement will provide supportive housing of persons with intellectual or developmental disabilities or mental health conditions that impede their ability to live with complete independence."*