

**Environmental Health Services
Division Director Staff Report
Board Meeting Date: June 25, 2026**

DATE: June 15, 2026

TO: District Board of Health

FROM: Robert Fyda, Director
775-328-2644; rfyda@nmpH.org

SUBJECT: **Environmental Health Services Program Activities for: Consumer Protection** (Food Safety Plan Review & Operations, Commercial Plan Review, Foodborne Illness, Special Events, Permitted Facilities); **Environmental Protection** (Land Development, Safe Drinking Water, Vector-borne Disease Surveillance, Waste Management / Underground Storage Tanks).

Environmental Health Program Activities:

Consumer Protection Programs

Food Safety Plan Review & Operations

Special Processes & Program Standards Team

- NNPH staff continued the investigation for the Salmonella outbreak reported last month.
- Staff hosted 2 Active Managerial Control courses for a total of 15 Washoe County food establishments.

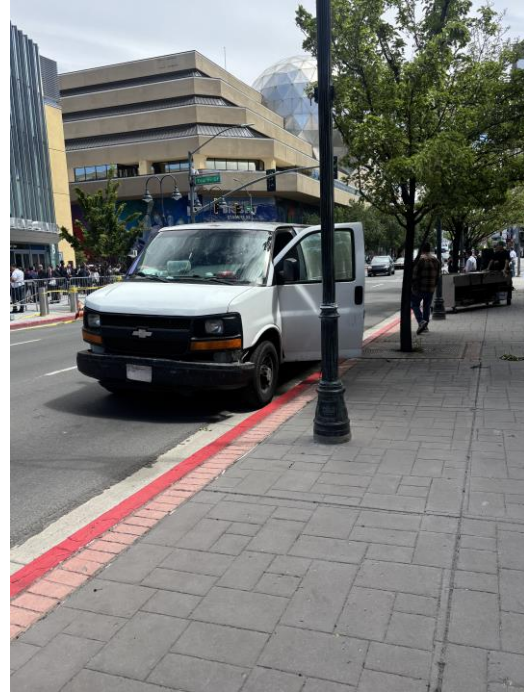
Food Safety Plan Review

- Staff are completing procedures to streamline the affidavit/business license process for change of ownerships for food establishments. This will be made into a checklist for the front staff to be able to use and make the process easier to route to inspectors.
- Staff are working on a quick reference guide on how to build a food establishment for potential operators. This will be made into a checklist so potential operators will be able to know where to go to get information and help.
- Staff have been busy training a new team member Sarah Velto on plan reviews, change of ownerships inspections, construction inspections, advisories, business license procedures, and the inter working of the subprogram.

Temp Foods / Special Events / Mobile Foods

- Large events in May included the Drifters Music Festival held at the J Resort Festival grounds, the Reno Antique Faire held in Downtown Reno, Reno River Festival held at Idlewild Park, and the Riverside Farmers Market Mother's Day event.
- Staff continued to work with our partners at the City of Reno, City of Sparks and Washoe County to combat the unpermitted vendor issue in Washoe County. As part of this effort, staff conducted inspections with the City of Reno and issued cease and desist orders on food carts that were operating without permits.

- These actions are important because an outbreak caused by an unpermitted vendor would most likely be very difficult to identify and subsequently mitigate, as foodborne illness is often underreported and NNPH cannot determine where the food from these vendors originated or if it was handled in a safe manner.



Foodborne Disease Program

Epidemiology	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	YTD	2025
Foodborne Disease Complaints	15	6	19	17	11								68	99
Foodborne Disease Interviews	10	3	15	15	10								53	65
Foodborne Disease Investigations	0	1	1	1	0								3	5
CD Referrals Reviewed	8	9	8	11	12								48	104
Product Recalls Reviewed	12	14	16	12	33								87	198

Food Operations Enforcement and Investigations:

- A. *Hana Garden, H17-0337FOOD, 1605 Sullivan Ln, Sparks, NV*
 During an inspection on 5/13/2026 for a mobile unit utilizing the facility as a servicing area, it was found that the walk-in unit was not functioning properly. As a result, all affected foods were voluntarily discarded, and the permit suspended until the walk-in unit is repaired due to inadequate cold storage for normal operations. Permit was reinstated on 5/14/2026 when inspector verified the walk-in was functional.

- B. *Pho Kietzke, H19-1011FOOD, 3004 Kietzke Ln, Reno, NV*
 The health permit was suspended on 5/19/2026 pending an office hearing for repeat critical violations for cross contamination and improper date marking. The facility met with staff on 5/27/2026 where the establishment was placed on a 90-day probationary period with conditions. A reinspection is still pending for the facility.

- C. *Bawarchi Indian Cuisine, H20-0648FOOD, 9333 Double R Blvd #600, Reno, NV*
 The health permit was suspended on 5/13/2026 pending an office hearing for repeat critical violations for improper date marking. The facility met with staff on 5/14/2026 where the establishment submitted policies designed to address the violations found. The permit was reinstated and a reinspection is still pending for the facility.

- D. *South 40, H22-0391FOOD, 1445 S Meadows Pkwy, Reno, NV*
 The health permit was suspended on 5/5/2026 pending an office hearing for repeat critical violations for improper date marking. The facility met with staff on 5/6/2026 where the establishment submitted policies designed to address the violations found. The permit was reinstated.

Commercial Plans

Commercial Plans / Development Reviews

- EHS received 15 Commercial Plans to review for the month of May.
 - 230 specific EHS reviews were completed for the 159 plans received in April.
 - 206 specific EHS reviews were completed for the 158 plans received in May.
- Commercial plans have increased 122% compared to this same time last year.
 - GSR Arena Project has been approved and is moving forward.
 - CalNeva (Crystal Bay) has an approved Site Plan, and numerous other plans are in review.
 - Plan review must be coordinated with Placer County as the site has infrastructure that crosses the state line between Nevada and California.
 - Multiple facilities will be required to hold operational permits in both Nevada and California.

Permitted Facilities

Program Highlights

Aquatic Facilities:

- In May, the team completed 262 pool inspections (openings and reinspections).
- Staff are working with several operators to ensure all pools offering swimming lessons have the proper number of lifeguards with the appropriate certification.

Body Art (IBD):

- Received a complaint regarding a new facility at the mall offering nose and ear cartilage piercings operating without an IBD permit. Staff responded and issued a Cease and Desist for all non-approved activities.

Public Accommodations:

- Staff suspended operations at a hotel utilizing laundry machines without proper sanitization between guests. Operator attended an office hearing and must demonstrate compliance with the regulations prior to resuming operations.
- Investigated a hotel complaint for bedbugs and possible biohazards. The complaint was substantiated for bedbugs and unclean rooms.
- Team is working with several hotels and motels changing ownership and working with them to meet full compliance with the regulations.

Schools:

- All spring semester permitted school facility inspections were completed in April.
- Four employees attended the Certified Playground Safety Inspector (CPSI) Training held in Tucson, AZ and passed the certification test. All four employees now carry the CPSI credential.

Mobile Home / RV Park & RV Dump Stations:

- Backflow prevention correction notices continue to be issued during routine inspections of facilities that are out of compliance.

Miscellaneous:

- Working with Reno Business Licensing to streamline workflow interface with NNPH and ensure applicants' licenses are correctly marked and routed to the appropriate group within EHS.

Commercial Plans & Development Reviews		JAN 2026	FEB 2026	MAR 2026	APR 2026	MAY 2026	JUN 2026	JUL 2026	AUG 2026	SEP 2026	OCT 2026	NOV 2026	DEC 2026	YTD 2026	2025	2024	2023
Development Reviews		38	29	34	41	34								176	374	349	461
Commercial Plan Review Submittals		123	132	181	159	158								753	1,704	1,729	1,814
Total Reviews Conducted		158	187	240	230	206								1,021	2,479	2,469	2,270
Revision Resubmittal Rate		61%	52%	59%	55%	49%								55%	48%	52%	
# Plan Reviews exceeding 14 calendar days		12	13	5	2	0								32	140	438	
% Plan Review meeting Regional Goal		90%	90%	97%	99%	100%								96%	92%	75%	
Review Type Breakdown	Engineering	85	94	139	119	116								553	1,323	1,270	1,568
	Food	37	36	38	40	42								193	369	452	400
	Pool/Spa	5	9	8	4	7								33	55	96	84
	Vector	25	46	44	49	31								195	627	583	278
	Hotel/Motel	4	0	0	13	0								17	44	25	19
	Environmental	1	0	9	4	9								23	44	41	78
	UST / WM	1	2	2	1	1								7	17	34	7

Commercial Plan Review Detail	JAN 2026	FEB 2026	MAR 2026	APR 2026	MAY 2026	JUN 2026	JUL 2026	AUG 2026	SEP 2026	OCT 2026	NOV 2026	DEC 2026	YTD 2026	2025	2024
New Reviews Submitted (1st Review)	48	64	73	72	81								338	874	826
Reno	29	48	47	34	51								209	598	519
Sparks	7	7	13	12	11								50	144	171
Washoe	12	9	13	26	19								79	132	136
Average days in review (1st Reviews)	8	5	5	4	8								6	6	10
Revisions Submitted (2nd Review +)	75	68	107	87	77								414	810	903
Reno	53	48	74	44	49								268	560	619
Sparks	13	10	25	18	19								85	138	192
Washoe County	9	10	8	25	9								61	112	92
Average days in review (Revisions)	7	5	4	3	5								5	6	12

Vector-Borne Disease Program

- Staff have begun distribution of mosquito fish.
- Adult mosquito surveillance will start on June 1st.
- A 4th public service intern candidate has been selected and will join the program in early June.

Vector	JAN 2026	FEB 2026	MAR 2026	APR 2026	MAY 2026	JUN 2026	JUL 2026	AUG 2026	SEP 2026	OCT 2026	NOV 2026	DEC 2026	YTD 2026	2025	2024	2023
Total Service Requests	1	0	8	2	7								20	107	51	99
Mosquito Pools Tested	0	0	0	0	0								0	602	403	948
Mosquito Surveys and Treatments	0	0	0	19	60								79	651	151	242

Environmental Protection

Residential Septic & Well Plan Reviews

- A total of 92 plans were received in May, versus 69 in 2025. This continues a slow uptick in plans overall plans. Plans received are tracking about 12% higher than 2025.
- 82 septic and well inspections were conducted in May.
- After several months, the team's quarterly realtor presentation was approved – realtors who attend the program will now get CEUs. This will hopefully increase interest in the program and further the cause of helping realtors and property owners understand the rules and requirements of owning a property served by septic.
- The team continues its march towards digital inspection forms. Test trenches are now able to be entered and the reports generated in Accela. This provides easy access for customers and simplified paperwork processing. The next project that is currently being worked on is improved plan approval notes that will also be able to be generated directly within Accela.

Land Development	JAN 2026	FEB 2026	MAR 2026	APR 2026	MAY 2026	JUN 2026	JUL 2026	AUG 2026	SEP 2026	OCT 2026	NOV 2026	DEC 2026	YTD 2026	2025	2024	2023
Plans Received (Residential/Septic)	61	64	81	76	92								367	784	885	828
Residential Septic/Well Inspections	72	46	80	107	82								387	884	1,001	1,004
Well Permits	12	5	5	6	7								35	86	115	90

Safe Drinking Water

- Two sanitary surveys were conducted in May. For the year, 6 surveys have been completed. 18 surveys and 5 water hauler surveys remain to be completed for calendar year 2026.
- The first “real” round of sampling was completed over the second half of May for the residential well PFAS sampling grant. Nine samples were delivered to the lab, including the 2 staff residence samples. A goal of 60 samples per month was decided as an initial target with available staff resources which includes a lab drop-off every couple of weeks. Informational materials for the public are almost complete and will be ready when results begin coming in.
- Discussions with TMWA, NDEP, and other agencies to discuss the possibility for direct potable reuse legislation are continuing; however, it does appear that the timeline is going to be extended for the legislation session after next.

Safe Drinking Water	JAN 2026	FEB 2026	MAR 2026	APR 2026	MAY 2026	JUN 2026	JUL 2026	AUG 2026	SEP 2026	OCT 2026	NOV 2026	DEC 2026	YTD 2026	2025	2024
Sanitary Survey	0	1	1	2	2								6	20	23
Level 1 Assessments	0	0	0	0	1								1	2	6
Level 2 Assessments	0	0	0	0	0								0	4	2
Water Projects Received	0	0	0	0	0								0	2	23

Waste Management / Underground Storage Tanks (USTs)

- UST staff inspected 20 fuel sites and conducted 16 compliance document review re-inspections in May.
- Staff received 28 complaints for the month of May and conducted 34 on-site inspections.
- Solid Waste Management staff inspected 18 permitted waste management facilities / liquid waste trucks and conducted 3 re-inspections. One (1) opening inspection and opening reinspection on a new liquid waste truck and one (1) closure of a waste management facility occurred during the month.
- The team finalized a side contract with KTMB for a rapid response illegal dump site clean-up pilot program. The cost was split with the County Manager’s office and work will begin in June. The program will have a once a week KTMB staff member who visits known illegal dump sites to clean them up and hopefully reduce the likelihood of them accumulating more waste. The response staff will also assist NNPH staff with complaints that are found on public lands to get more rapid clean up. Both the Manager’s office and NNPH are also interested in the data collection that will occur on the locations and make up of the waste found.
- Team leadership met with WM for their quarterly meeting. The group discussed the upcoming waste characterization study that the group will be contracting out in conjunction with the County Manager’s office. WM provided ideas and feedback. WM discussed problems that were occurring along the I80 corridor due to non-tarped waste loads from haulers and how they were messaging out to try and prevent garbage from falling out of trucks. The WM team will look for opportunities to help reinforce WM messaging, including discussing with permitted waste haulers.

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- The team began the process of improving the standardizing of complaint responses. Improvements being discussed include standardized response times and follow ups, template letters, and reformatted letters to include more specific compliance requirements. The goal is to hopefully improve compliance.

EHS Inspections	JAN 2026	FEB 2026	MAR 2026	APR 2026	MAY 2026	JUN 2026	JUL 2026	AUG 2026	SEP 2026	OCT 2026	NOV 2026	DEC 2026	YTD 2026	2025	2024	2023
Child Care	9	14	16	11	0								50	133	119	133
Food/Exempt Food	284	292	328	247	281								1432	4,434	3,803	3,576
Schools/Institutions	45	59	31	11	0								146	301	276	300
Tattoo/Permanent Make-Up	13	18	5	8	5								49	128	285	110
Temporary IBD Events	2	0	1	0	0								3	122	147	36
Liquid Waste Trucks	13	8	2	2	13								38	170	161	113
Mobile Home/RV Parks	15	1	6	17	0								39	103	97	108
Public Accommodations	3	1	3	11	7								25	88	126	68
Aquatic Facilities/Pool/Spas	13	22	41	126	262								464	836	847	739
RV Dump Station	2	0	0	3	0								5	23	2	14
Underground Storage Tanks	22	22	31	30	36								141	234	210	202
Waste Management	23	21	18	11	12								85	194	139	166
Temporary Foods/Special Events	15	44	25	96	121								301	1,452	1,342	1,358
Complaints	58	63	65	84	70								340	895	654	760
TOTAL	517	565	572	657	807								3,118	9,113	8,208	7,683
EHS Public Record Requests	234	251	249	208	126								1,068	2,186	3,361	4,962

Complaint Breakdown	JAN 2026	FEB 2026	MAR 2026	APR 2026	MAY 2026	JUN 2026	JUL 2026	AUG 2026	SEP 2026	OCT 2026	NOV 2026	DEC 2026	YTD 2026	2025	2024	2023
EHS - Invasive Body Decoration	0	0	0	1	0								1	5	4	1
EHS – Food	22	34	22	37	37								152	408	276	248
EHS – General	1	1	1	1	0								4	6	4	4
EHS - Hotels/Motels	2	2	3	1	0								8	28	23	20
EHS - Liquid Waste	9	4	10	0	1								24	74	64	62
EHS - Mobile Home/RV Park	1	0	0	0	0								1	7	6	9
EHS - Pools/Spas	0	2	3	1	0								6	25	16	3
EHS – Schools	0	1	0	0	0								1	8	33	3
EHS - Solid Waste	23	19	25	38	23								128	220	157	177
EHS – Vector	0	0	0	4	9								13	100	59	98
EHS – Wells	0	0	1	1	0								2	3	4	0

New Openings	JAN 2026	FEB 2026	MAR 2026	APR 2026	MAY 2026	JUN 2026	JUL 2026	AUG 2026	SEP 2026	OCT 2026	NOV 2026	DEC 2026	YTD 2026	2025	2024	2023
Child Care	0	3	0	2	0								5	15	10	8
Food/Exempt Food	19	22	39	37	22								139	380	428	524
Schools/Institutions	0	0	0	0	0								0	4	3	3
Tattoo/Permanent Make-Up (IBD)	0	1	1	1	4								7	39	32	38
Liquid Waste Trucks	3	2	0	1	1								7	24	41	21
Mobile Home/RV Parks	2	0	0	0	0								2	6	6	42
Public Accommodations	0	0	0	2	0								2	3	4	19
Aquatic Facilities/Pool/Spas	0	0	1	4	1								6	71	26	48
RV Dump Station	1	0	0	0	0								1	4	0	0
Waste Management	2	1	1	2	0								6	13	9	13
TOTAL	27	29	42	49	28								175	559	559	716