

**Environmental Health Services  
Division Director Staff Report  
Board Meeting Date: December 18, 2025**

**DATE:** December 8, 2025

**TO:** District Board of Health

**FROM:** Robert Fyda, Director  
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**SUBJECT:** **Environmental Health Services Program Activities for: Consumer Protection** (Food Safety Plan Review & Operations, Commercial Plan Review, Foodborne Illness, Special Events, Permitted Facilities); **Environmental Protection** (Land Development, Safe Drinking Water, Vector-borne Disease Surveillance, Waste Management / Underground Storage Tanks).

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**Environmental Health Program Activities:**

**Consumer Protection Programs**

Food Safety Plan Review & Operations

*Special Processes & Program Standards Team*

- The team collaborated with the NNPH Communications Team to develop public-facing social media content and press release materials to notify the community of a large-scale infant formula recall associated with potential botulism risk.

*Food Safety Plan Review*

- Office hours every Tuesday in November have been utilized by potential food establishment operators from the Rock Church, Rocket Ramen, potential commissary kitchen, Ryan's Saloon, Stellar's lounge & grill, Yuzu Sushi, Book bar, and Kam Foods. These potential operators were meeting to inquire about construction and opening requirements for food establishments.
- The team has been busy with food establishment change of ownerships in November for all three Popeyes restaurants, three Dunkin Donuts facilities, two NV Taco Grill restaurants, Beefys restaurant, Hobey's Casino, Good Days Café (old Laughing Planet), Ryan's Saloon, and Jack's Café.

*Temp Foods / Special Events / Mobile Foods*

- Large events in November included the Riverside Farmers Market Holiday Bazaar held at Idlewild Park and Fantasies in Chocolate held at the Grand Sierra Resort.
  - The Riverside Farmers Market had nearly 60 vendors that were selling food or beverage. While inspections were not required for all vendors, they were all vetted by our team beforehand to ensure their food came from an approved source (establishment with an active health permit or cottage food registration, or Producer Certificate issued by the Nevada Department of Agriculture). This event was so large that a Promoter Permit was required to ensure adequate resources such as restrooms, and solid and liquid waste removal.

- Fantasies in Chocolate is a benefit for local non-profit organizations and had 28 permitted food and beverage vendors.

#### Foodborne Disease Program

<b>Epidemiology</b>	<b>JAN 2025</b>	<b>FEB 2025</b>	<b>MAR 2025</b>	<b>APR 2025</b>	<b>MAY 2025</b>	<b>JUN 2025</b>	<b>JUL 2025</b>	<b>AUG 2025</b>	<b>SEP 2025</b>	<b>OCT 2025</b>	<b>NOV 2025</b>	<b>YTD 2025</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>
Foodborne Disease Complaints	9	7	4	6	5	11	3	10	8	7	6	76	202	107	51
Foodborne Disease Interviews	6	4	3	3	5	3	3	7	5	5	5	49	115	102	47
Foodborne Disease Investigations	0	0	1	0	0	1	1	0	0	2	0	5	10	7	4
CD Referrals Reviewed	6	6	5	3	5	8	18	15	13	13	3	95	61	45	81
Product Recalls Reviewed	9	14	13	22	9	27	27	19	24	11	5	180	253	268	250

#### Food Operations Enforcement and Investigations:

##### **Permit Suspensions**

Ongoing enforcement activities related to continued non-permitted food operations throughout Reno, Sparks and unincorporated Washoe County. Staff continue to partner with other agencies regarding these complaints.

##### *A. Little Caesars Pizza, H20-0396FOOD, 951 W Moana Ln, Reno, NV*

The permit was suspended on 11/19/2025 after a routine inspection found sewage backing up into the kitchen under the three-compartment sink. The facility was required to hire a plumber to clear/repair the line and ensure all sewer lines were properly flowing. The permit was reinstated later the same day after repairs were verified by staff.

##### *B. Taco T, H19-0160FOOD, 3466 Lakeside Dr, Reno, NV*

The health permit was suspended on 11/6/2025 for repeat consecutive critical violations for storing raw over ready-to-eat foods and cold holding violations. The operator was required to write AMC policies and attend an office hearing prior to permit reinstatement. On 11/7/2025, the office hearing was held and the AMC policies accepted, and the permit was reinstated. The operator subsequently passed reinspection on 11/13/2025.

##### *C. Chemas Real Taco, H19-1069FOOD, 1845 Prater Way, Sparks, NV*

The health permit was suspended for repeat critical violation for proper date marking on 11/4/2025 after it was found out of compliance for the fourth time. The operator was required to attend an office hearing and submit an updated AMC policy for date marking. The office hearing was held on 11/5/2025, and the AMC policy was not completed. The operator was provided with templates and provided additional guidance for developing the policy. An updated and complete AMC policy was provided on 11/6/2025 which was accepted and the permit was reinstated. The operator passed a subsequent facility reinspection on 11/18/2025.

##### *D. Golden Boy Mariscos and Sushi, H23-0553FOOD, 1845 Prater Way, Sparks, NV*

Permit was suspended for lack of a permitted servicing area on 11/05/2025. The operator was found operating on 11/05/2025 on a suspended permit and the prepared food on the mobile unit was discarded. The permit was reinstated on 11/18/2025.

**E. Pillulles Tacos Las Famosos #1 and #2, H23-0454FOOD and H25-0311FOOD, 2100 Victorian Ave, Sparks, NV**

The mobile units were found not utilizing the approved servicing area and their permits were suspended on 11/06/2025. Reinspections were completed at the approved servicing area at Millennium Concert Venue on 11/10/2025 and the permits were reinstated for both units.

**F. La' Mint, 770 South Meadows Pkwy, Reno, NV**

A routine inspection was conducted on 11/5/2025 repeat critical violations for date marking and cold holding. The permit was suspended pending the development of AMC policies and attending an office hearing. The office hearing was held on 11/6/2025 where policies and active managerial control of the restaurant were discussed. After the hearing, a reinspection was conducted on 11/06/2025 where the permit was reinstated.

**Permitted Facilities**

**Commercial Plans / Development Reviews**

- Commercial Plans are still continuing to decrease, although in the last three months staff have seen an increase of commercial plans by an average of 28% and a year over year decrease of 11%
- EHS received 215 Commercial Plans to review and conducted 173 EHS specific environmental reviews on those plans during the month of November.
  - EHS has received a total of 1,517 commercial plans for review with a total of 2,198 EHS specific reviews completed.
- 96% of all plans in October 2025 were reviewed within the regional goal of 14 days.
  - 7 plans of the 178 submitted in October did not meet the regional goal for review.

Commercial Plans & Development Reviews		JAN 2025	FEB 2025	MAR 2025	APR 2025	MAY 2025	JUN 2025	JUL 2025	AUG 2025	SEP 2025	OCT 2025	NOV 2025	YTD 2025	2024	2023
Development Reviews		32	38	24	37	32	22	35	20	29	45	26	340	349	461
Commercial Plan Review Submittals		128	108	111	146	125	133	149	141	173	178	125	1,517	1,729	1,814
Total Reviews Conducted		217	168	160	236	183	191	180	200	246	244	173	2,198	2469	2,270
Revision Resubmittal Rate		59%	55%	36%	51%	50%	44%	43%	48%	53%	47%	58%	49%	52%	
# Plan Reviews exceeding 14 calendar days		14	8	6	9	20	18	20	15	8	7	3	128	438	
% Plan Review meeting Regional Goal		89%	93%	95%	94%	84%	86%	87%	89%	95%	96%	98%	92%	75%	
Review Type Breakdown	Engineering	104	74	83	122	98	108	122	107	133	131	87	1,169	1,270	1,568
	Food	25	34	28	23	27	25	25	30	38	43	38	336	452	400
	Pool/Spa	7	2	2	6	3	2	3	3	8	8	6	50	96	84
	Vector	74	53	41	80	51	49	26	47	50	49	31	551	583	278
	Hotel/Motel	0	3	1	2	1	5	2	7	7	6	5	39	25	19
	Environmental	2	2	4	2	2	0	0	6	10	6	5	39	41	78
	UST / WM	5	0	1	1	1	2	2	0	0	1	1	14	34	7

Commercial Plan Review Detail	JAN 2025	FEB 2025	MAR 2025	APR 2025	MAY 2025	JUN 2025	JUL 2025	AUG 2025	SEP 2025	OCT 2025	NOV 2025	YTD 2025	2024
New Reviews Submitted (1st Review)	53	50	71	69	63	74	85	74	81	95	53	768	826
Reno	36	33	51	47	44	48	50	53	61	59	33	515	519
Sparks	9	6	9	14	9	18	20	10	10	22	7	134	171
Washoe	8	11	11	8	10	8	15	11	10	14	13	119	136
Average days in review (1st Reviews)	6	6	6	5	8	11	8	5	4	5	5	6	10
Revisions Submitted (2nd Review +)	75	59	40	75	62	59	64	67	92	83	72	748	903
Reno	53	39	27	57	46	39	46	41	61	54	51	514	619
Sparks	14	10	6	7	9	12	11	18	14	15	13	129	192
Washoe County	8	10	7	11	7	8	7	8	17	14	8	105	92
Average days in review (Revisions)	7	6	5	3	7	13	8	5	4	3	4	6	12

### Program Highlights

- Training will begin on December 1 for a new team member who will be focusing on schools and plan review to start out the new year.
- All schools will have their inspections completed on time through the end of this school session.

### Vector-Borne Disease Program

- Program staff presented the end of mosquito season report to the Board of Health with a three-year comparison of New Jersey trap numbers, service request summaries, and treatment numbers.

Vector	JAN 2025	FEB 2025	MAR 2025	APR 2025	MAY 2025	JUN 2025	JUL 2025	AUG 2025	SEP 2025	OCT 2025	NOV 2025	YTD 2025	2024	2023	2022	2021
Total Service Requests	1	2	5	6	7	24	25	18	13	5	1	107	51	99	65	59
Mosquito Pools Tested	0	0	0	0	8	29	124	146	232	63	0	602	403	948	506	385
Mosquito Surveys and Treatments	0	0	0	0	5	4	315	311	11	4	0	650	151	242	791	821

### Environmental Protection

#### Residential Septic & Well Plan Reviews

- Intake for residential well and septic plans saw a surprising uptick in November. A total of 71 plans came in, 44 of which were new submittals, compared to 46 in 2024 with 23 being new submittals.
- A project to recover septic and well records from the Washoe Regional Mapping System and combine them with NNPH records began in November. When completed, this project will result in all septic and well records being stored in a single place with a standardized naming convention. Longer term, this will allow for the public records requests for these records, a very high-volume activity, to no longer be necessary, as the records will be able to be made available to the public.
- A new inspection checklist for test trench inspections was created during November and demonstrated for the team. The checklist is still in production but would move the team towards digital inspections and away from the current paper system saving time and improving consistency and efficiency.
- The team continues the search for a source for sand filters. In November, a new source was found but was still in the process of being permitted in Lyon County. Team leadership wrote a letter of support to hopefully allow for a temporary permit for the source to produce sand for the backlog of sand filter projects within Washoe County. No response was received as of early December.

Land Development	JAN 2025	FEB 2025	MAR 2025	APR 2025	MAY 2025	JUN 2025	JUL 2025	AUG 2025	SEP 2025	OCT 2025	NOV 2025	YTD 2025	2024	2023	2022	2021
Plans Received (Residential/Septic)	58	48	65	77	65	75	71	64	69	72	59	723	885	828	999	918
Residential Septic/Well Inspections	79	53	86	90	75	86	67	56	70	68	67	797	1,001	1,004	1,436	1,282
Well Permits	8	14	9	8	4	3	4	1	7	4	12	74	115	90	141	150

### Safe Drinking Water

- Two sanitary surveys and one water hauler inspection were completed in the month of November. One sanitary survey remains for the year.
- The team received a grant from the State for conducting PFAS sampling at residential wells. The team was aware the project was incoming and had started discussions but with the grant being approved in November, real work on the project can begin. The project will start with the development of outreach to the public to inform them of the opportunity. Team member Josh Philpott will be leading the project.

- Team leadership conducted a training session on public water systems which is revisited every few years for new staff coming into the division and to refresh all EHS staff regarding permitted facilities that were served by public water systems other than TMWA. This awareness helps keep lists and Accela updated so that in the event of water emergencies – out of water, boil water notices, etc. – it is easier to respond. A spreadsheet that includes all permitted facilities and their water systems was made available on the EHS SharePoint site and Accela also has notices in each permit.

Safe Drinking Water	JAN 2025	FEB 2025	MAR 2025	APR 2025	MAY 2025	JUN 2025	JUL 2025	AUG 2025	SEP 2025	OCT 2025	NOV 2025	YTD 2025	2024
Sanitary Survey	1	0	2	2	0	4	2	2	5	2	0	19	23
Level 1 Assessments	1	0	0	0	0	0	1	0	0	0	0	2	6
Level 2 Assessments	1	0	1	0	0	0	1	1	0	0	0	4	2
Water Projects Received	0	0	2	0	0	0	0	0	0	0	0	2	23

#### Waste Management / Underground Storage Tanks (USTs)

- UST staff inspected 13 fuel sites and 7 compliance document review re-inspections in November.
- Staff received 14 complaints for the month of October and conducted 24 on-site inspections.
- Solid Waste Management staff inspected 21 permitted waste management facilities / liquid waste trucks and conducted one (1) re-inspection. One change of ownership for a waste management permit occurred during the month.
- The Senior recruitment was posted on November 14<sup>th</sup>. The posting will close on December 5<sup>th</sup> with interviews likely occurring in early January.

#### Inspections:

EHS Inspections	JAN 2025	FEB 2025	MAR 2025	APR 2025	MAY 2025	JUN 2025	JUL 2025	AUG 2025	SEP 2025	OCT 2025	NOV 2025	YTD 2025	2024	2023	2022
Child Care	16	14	12	5	5	7	11	9	35	10	7	131	119	133	128
Food/Exempt Food	286	322	349	351	351	300	380	466	466	465	337	4,073	3,803	3,576	4,419
Schools/Institutions	25	45	25	45	12	0	0	8	51	37	38	286	276	300	292
Tattoo/Permanent Make-Up	15	7	7	8	4	5	5	20	5	10	12	98	285	110	130
Temporary IBD Events	0	0	1	0	117	3	0	0	1	0	0	122	147	36	5
Liquid Waste Trucks	24	18	5	3	6	3	5	16	8	33	17	138	161	113	111
Mobile Home/RV Parks	16	2	12	2	4	1	3	11	15	25	10	101	97	108	121
Public Accommodations	7	6	7	4	1	2	5	6	5	14	16	73	126	68	139
Aquatic Facilities/Pools/Spas	3	49	60	105	246	145	92	56	9	41	28	834	847	739	712
RV Dump Station	2	0	5	0	1	0	4	8	1	2	0	23	2	14	21
Underground Storage Tanks	19	18	17	17	18	10	21	19	15	28	20	202	210	202	161
Waste Management	15	31	18	13	8	16	22	17	16	9	6	171	139	166	132
Temporary Foods/Special Events	23	24	29	119	147	265	179	304	114	139	64	1,407	1,342	1,358	1,174
Complaints	41	59	53	69	78	68	134	78	89	106	50	825	654	760	613
<b>TOTAL</b>	492	595	600	741	998	825	861	1,018	830	919	605	8,484	8,208	7,683	8,158
EHS Public Record Requests	165	180	221	209	128	156	239	127	205	289	130	2,049	3,361	4,962	5,707

#### Complaints:

Complaint Breakdown	JAN 2025	FEB 2025	MAR 2025	APR 2025	MAY 2025	JUN 2025	JUL 2025	AUG 2025	SEP 2025	OCT 2025	NOV 2025	YTD 2025	2024	2023	2022
EHS - Invasive Body Decoration	0	0	0	0	0	2	0	1	1	1	0	5	4	1	
EHS - Food	22	26	32	35	32	30	48	27	41	52	25	370	276	248	
EHS - General	1	1	0	0	1	1	0	0	0	1	0	5	4	4	
EHS - Hotels/Motels	1	3	1	2	2	2	2	1	3	5	2	24	23	20	
EHS - Liquid Waste	5	5	1	10	6	6	8	4	5	11	8	69	64	62	
EHS - Mobile Home/RV Park	0	1	0	0	0	3	1	0	0	1	1	7	6	9	
EHS - Pools/Spas	1	0	0	1	0	4	10	4	3	0	0	23	16	3	
EHS - Schools	1	1	1	2	2	1	0	0	0	0	0	8	33	3	
EHS - Solid Waste	10	14	17	12	27	14	25	26	17	28	10	200	157	177	
EHS - Vector	0	6	1	5	8	5	37	13	16	6	3	100	59	98	
EHS - Waste Mgt	0	1	0	2	0	0	3	1	2	1	1	11	12	3	
EHS - Wells	0	1	0	0	0	0	0	1	1	0	0	3	4	0	

**New Permits/Change of Ownership Inspections:**

<b>New Openings*</b>	<b>JAN 2025</b>	<b>FEB 2025</b>	<b>MAR 2025</b>	<b>APR 2025</b>	<b>MAY 2025</b>	<b>JUN 2025</b>	<b>JUL 2025</b>	<b>AUG 2025</b>	<b>SEP 2025</b>	<b>OCT 2025</b>	<b>NOV 2025</b>	<b>YTD 2025</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>
Child Care	1	0	1	0	4	0	2	1	4	1	15	14	10	8	8	8
Food/Exempt Food	34	39	31	43	26	33	41	22	35	28	355	331	428	524	486	479
Schools/Institutions	0	0	1	0	0	0	0	2	1	0	4	4	3	3	6	3
Tattoo/Permanent Make-Up (IBD)	3	1	4	5	4	2	2	8	3	3	37	35	32	38	32	50
Liquid Waste Trucks	3	1	4	1	5	2	1	2	1	2	22	22	41	21	17	11
Mobile Home/RV Parks	2	0	0	1	0	0	0	0	0	2	6	5	6	42	8	5
Public Accommodations	0	0	0	1	0	0	0	1	1	0	3	3	4	19	9	9
Aquatic Facilities/Pool/Spas	0	0	0	6	30	15	8	5	0	2	69	66	26	48	28	41
RV Dump Station	1	0	0	0	0	0	1	1	0	1	4	4	0	0	3	2
Waste Management	1	3	0	1	2	1	0	2	0	1	12	11	9	13	8	6
<b>TOTAL</b>	<b>45</b>	<b>44</b>	<b>41</b>	<b>58</b>	<b>71</b>	<b>54</b>	<b>55</b>	<b>43</b>	<b>45</b>	<b>39</b>	<b>527</b>	<b>495</b>	<b>559</b>	<b>716</b>	<b>605</b>	<b>614</b>

\*This table identifies new business opening inspections but does not include re-inspections during the opening process.