

# Quarterly Animal Services Report

## Q 2, 2026

A comprehensive overview of quarter 2, shelter operations, field services, and community impact.



# Quarter 2 Highlights

## Key Achievements

- Hired a new Business Technologist II
- Partnership with Pet Network Humane Society
- Partnership with Humane Society of Truckee Tahoe
- Humane Innovations training
- Free License Campaign & Adoption Alumni Program

## Challenges Addressed

- Addressed staffing gaps
- Positive outcomes

# Intake Summary - By Animal Type Q2 2026

 Intakes in Q2 of 2026 saw a decrease of 448 animals (-17.4%) compared to Q2 2025.

**1,164**



**Dogs**

-216 vs Q2 2025

**822**



**Cats**

-173 vs Q2 2025

**134**

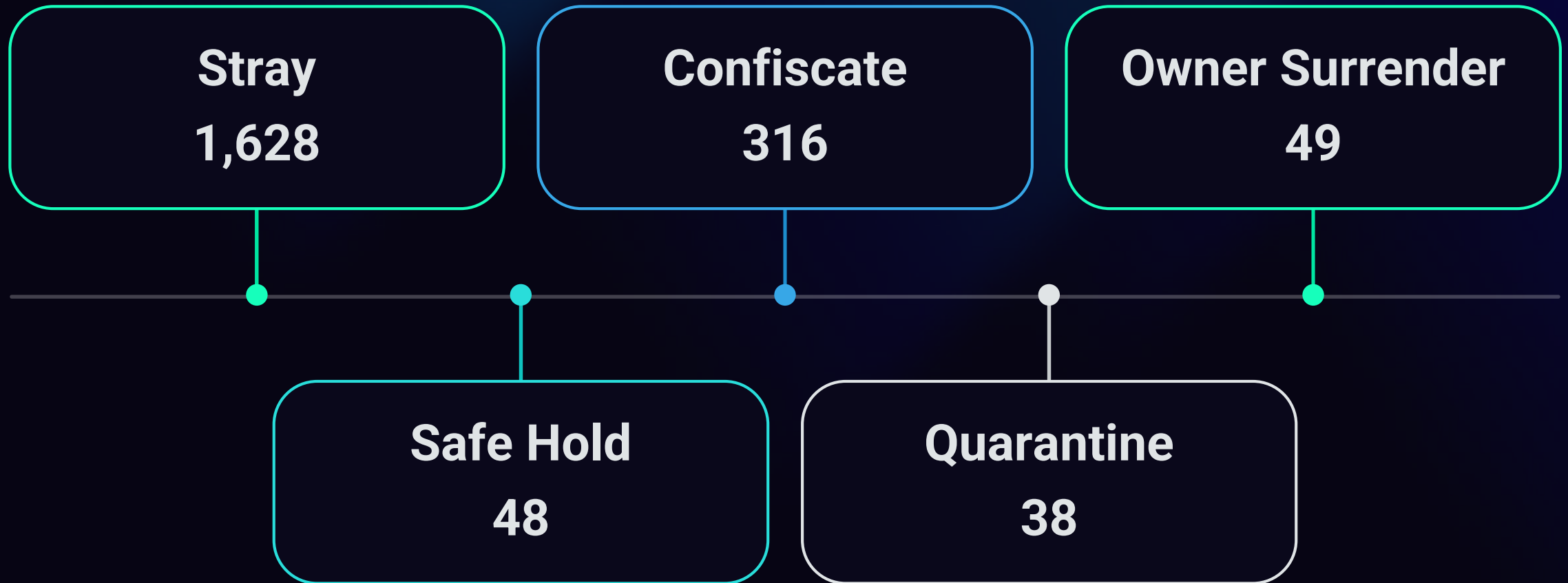


**Other Animals**

-61 vs Q2 2025

# Intake Summary -Intakes by Animal Type Q2 2026

## Top 5 Intake Reasons



# Where Animals Go Next



**Transfers: 1,093**

**-20.5% vs Q2 2025**

Moved to rescue partners



**Reunited with Family: 812**

**-16.0% vs Q2 2025**

Pets returned to owners



**Euthanized: 123**

**-13.4% vs Q2 2025**

Pets Euthanized for a variety of reasons (Bites, Animal/Human Aggression, Quality of Life, Owner request, No Rescue Resources, Outside Vet Euthanasia)



**Died: 12**

**-25.0% vs Q2 2025**

Pets that passed away while in care at the shelter

# Return-to-Owner Success: Benchmarking our success

Our "Return-to-Owner" rates significantly outperform national benchmarks, keeping more families together.



**WCRAS Average Reunification Q2 2026**

% of stray animals reunited with their families by WCRAS.



**National Average Reunification**

% of stray animals reunited with their families nationally.

Our impressive **39% overall Return-to-Owner rate** means that a large portion of all stray animals we intake are successfully returned to their homes. This rate is 3.5 times higher than the national average of 11% ([Shelter Animals Count 2025 Year-End Annual Report](#))

# Return-to-Owner Success: The anatomy of a reunion



## WCRAS Stray Reunification - 590

A large portion of all stray animals entering our care are successfully returned home.

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**39%**

**Field Reunifications -  
231**

Animals identified and returned by officers in the community, diverting shelter intake entirely.

**40%**

**Shelter Reunifications -  
237**

Animals brought to the facility by the public and reclaimed by owners at the front desk.

**21%**

**Field -to-Shelter  
success - 122**

Animals picked up in the field but reclaimed at the shelter after processing.



# Field Reunification ROI: Maximizing Impact, Minimizing Costs

 Field Reunifications reduce shelter crowding, lower operational costs, and return pets home faster.

| Field Reunifications | Cost Saving Per Dog  | Cost Saving Per Cat | Q2 Total Estimated Savings    |
|----------------------|----------------------|---------------------|-------------------------------|
| <div>231</div>       | <div>\$202.90</div>  | <div>\$92.44</div>  | <div>\$46,649</div>           |
| 229 Dogs · 2 Cats    | \$46,464 saved in Q2 | \$185 saved in Q2   | Estimated operational savings |



# Power in Partnerships: Q2 Rescue Transfers

 Our network of dedicated rescue partners transferred 1,093 animals this quarter.

| Partner                                      | Cats | Dogs | Other | Total |
|----------------------------------------------|------|------|-------|-------|
| <a href="#">Nevada Humane Society</a>        | 588  | 321  | 7     | 916   |
| SPCA of Northern Nevada                      | 30   | 8    | 0     | 38    |
| Res-Que                                      | 0    | 18   | 8     | 26    |
| Fly Away Bird Rescue                         | 0    | 0    | 23    | 23    |
| Northern Nevada Poultry Fanciers Association | 0    | 0    | 17    | 17    |
| Other                                        | 12   | 42   | 19    | 73    |
| Total                                        | 630  | 389  | 74    | 1,093 |

# Compassionate Care: Q2 Euthanasia Overview

 Our commitment to animal welfare includes quality of life (QOL) end-of-life decisions that consider the physical, social, and emotional aspects of a pet's life.

| Euthanasia Reason | Cats | Dogs | Other | Total |
|-------------------|------|------|-------|-------|
| Quality of Life   | 61   | 11   | 9     | 81    |
| Behavior          | 0    | 30   | 0     | 30    |
| Wildlife          | 0    | 0    | 10    | 10    |
| Rabies Testing    | 0    | 2    | 0     | 2     |
| Owner Request     | 0    | 1    | 0     | 1     |
| Total             | 61   | 44   | 19    | 124   |

# Calls for Service - Top Call Types



## Stray Animal - 1,711

Animals at large or contained



## Welfare - 498

Neglect, abuse, abandonment



## Bite Investigation - 364

Bite incidents requiring officer follow-up



## Patrols - 531

Proactive surveillance for public safety.



## Deceased Animal - 413

Deceased Animals requiring pickup



## Other - 846

Unrestrained animals, Permit inspections, Assists, Wildlife, citizen request etc.



# Citations & NCPs Issued



**License Required - 344**

Requirement to License Dog



**Animal at Large - 64**

Animal running at large



**Rabies Required - 47**

Requirement to vaccinate for Rabies



**Restraining Animal - 31**

Failure to properly restrain animal (Leash, Fence, etc. )



**Dangerous/Vicious Dog Hearing - 15**

Notification of Dangerous/Vicious dog determination hearing



**Noise - 13**

Keeping of a noisy animal



**Quarantine Animal - 13**

Requirement to quarantine animal after bite incident.



**Other - 55**

Cruelty; Endangering; torture/overdrive/kill; variance permit required; unsanitary conditions; waste disposal; nuisance, etc.

# Cruelty Investigations



## Hot Car - 170

Investigations of an animal being left in a car during hot weather.



## Deprive Food/Water/Air/ Shelter - 105

Investigations of a pet not being provided food, water, wholesome air, or shelter



## Other - 90

In distress, tethering, suspicious, endangering, fighting, neglect, etc.



## Cruelty - 61

Cases of intentional harm or mistreatment



## Abandoned - 55

Animals left without owners or care.



## Follow-ups - 44

Officer follow ups on ongoing investigations



## Unsanitary - 36

Situations with pets being kept in unsanitary living situations.



## Vet Care - 24

Cases that required the owner to obtain timely vet care



# Investigations & Permits Overview

## Warrants

**Warrants Issued - 0**

Total warrants issued for investigations

## Permits

**Dangerous/Vicious - 33  
active permits**

**Variance - 19 active permits**

**Exotic - 6 active permits**

**Commercial - 34 active  
permits**



# Hot Cars Kill: Community Awareness Campaign

⊗ Every minute counts — a car can reach deadly temperatures in as little as 10 minutes.

**170**

Calls This Quarter

Reports received for pets left in hot cars

**51**

**Owners contacted**

Contact with a pet owner was made

**46**

**Gone on arrival/ Unable to locate**

Officer arrived on scene and offending vehicle had left or was unable to be located.

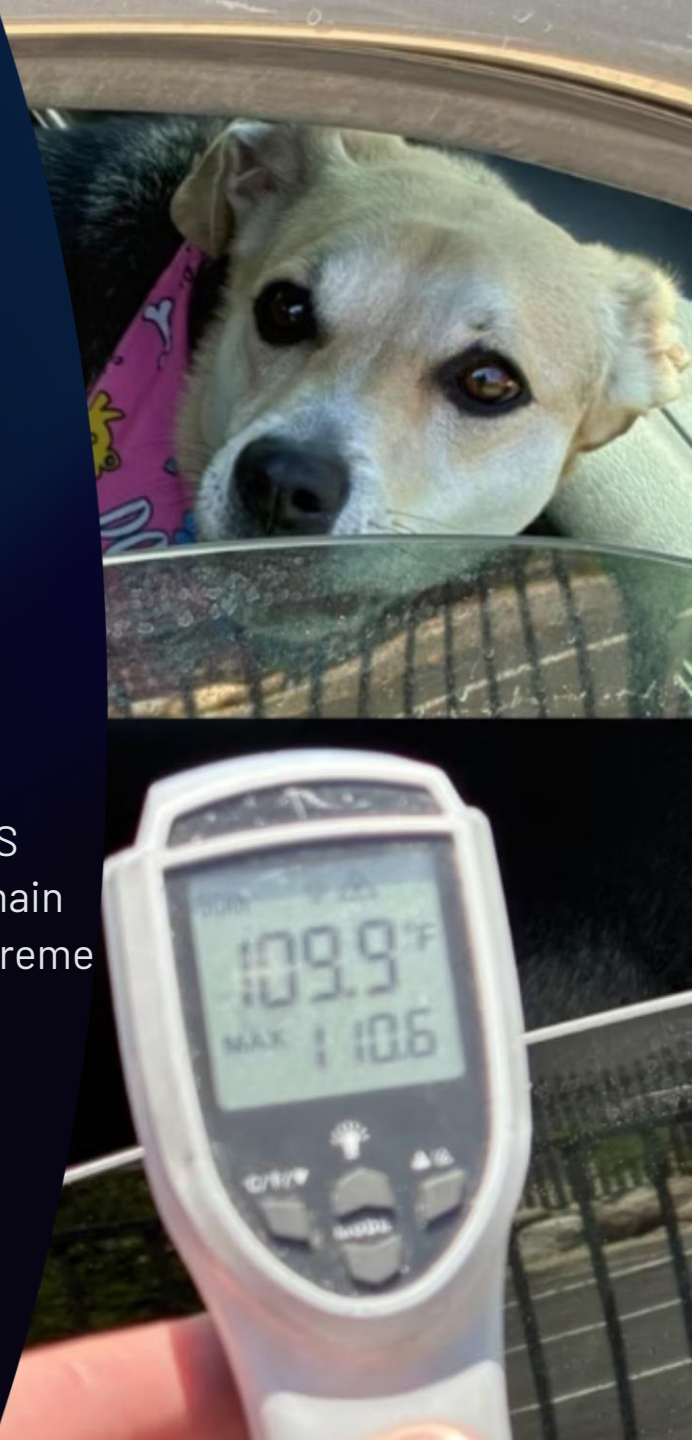
**9**

**Citations issued**

Citations for violation of NRS 202.487.1 Allowing a pet to remain unattended in vehicle during extreme heat/cold

**Other Outcomes Include**

Education, Notice of Violation, Notice of Civil Penalty, Reunification





# Our Team

1

## **47 Staff Members**

Dedicated professionals collaborating to achieve our mission.

2

## **10 Active Volunteers**

Passionate community members supporting our initiatives.

3

## **356 Volunteer Hours**

Impactful contributions made this quarter through dedicated time.

Volunteer-led initiatives and events continue to strengthen shelter operations and community engagement, working hand-in-hand with our staff.



# Celebrating 25 Years of Service

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**Congratulations on Your Retirement, Field Supervisor Cindy Doak!**

# Community Outreach Initiatives & Partnerships

## Public Microchip Scanning Stations

Self-service scanning stations at key community locations for quick identification of found animals.

## Karma Box Partnership

Collaborating with Res-Que to provide pet food and supplies through community Karma Boxes for those in need.

## CARES Spay/Neuter & Vaccination

Subsidized programs to reduce pet overpopulation and prevent common diseases for residents experiencing homelessness.

## Free Microchips & ID Tags

Providing essential identification for Washoe County residents to ensure lost pets can be reunited.

## Social Media

Active campaigns for lost & found alerts, and educational content.

## Lost & Found Texting Program

Connecting citizens with resources to report and search for lost or found pets.

## Affordable Vaccination Clinics

Regular clinics offering low-cost vaccinations to protect pets and public health.

## Senior Pet Food Distributions

Supporting elderly pet owners by providing free pet food, ensuring pets stay in loving homes.

## Volunteer Program

Engaging dedicated community members to support shelter operations, animal care, and outreach events.

# Community Outreach & Engagement

17

## Community Events

Vaccine clinics, pet food distributions, school assemblies, other events

674

## People Assisted

Through clinics and pet food distributions

1,004

## Animals Helped

Through clinics and pet food distributions

161K+

## Social Media Views

Raising awareness and inspiring action





# Community Event Highlights

Our team actively engaged with the community through various events this quarter, encouraging responsible pet ownership and promoting animal welfare.

5

## Educational Presentations

Career days, disaster prep,  
animal safety talks

6

## Booth Events

Free pet ID tags & info at  
community events

557

## Free Pet ID Tags

Over double Q2 2025 (233 tags)

### Booth Events (6)

- Older Americans Month
- Wag N Wheels
- Aces Pet-Friendly Game Day
- Sun Valley Dive into Summer
- State Fair of Nevada
- Sun Valley Food Truck Event

### Educational Presentations (5)

- Career Days (Trainer & Cold Springs Middle Schools)
- Disaster Preparedness Presentation (Sparks CERT)
- Kids on Digs (Interactive Disaster Prep)
- Animal Safety Talk (Community Services Agency)





# Pet Food: Growing Support

Through partnerships and direct outreach efforts, we provided pet food support across our community in Q2 2026.

## Senior Services Partnerships

- Homebound Seniors (Meals on Wheels): Pet food supplied monthly through Senior Services partnership
- **NEW:** Cold Springs Family Center: Pet food delivered monthly through partnership with Senior Services

## Community support partnership

- Res-Que Pet Karma Boxes: Weekly pet food supplied to Res-Que volunteers to stock Res-Que's Community Pet Karma Boxes



# Senior Pet Food Program: Cold Springs Partnership

Our new collaboration with Washoe County Senior Services and the Cold Springs Family Center addresses critical needs, ensuring senior pet owners have access to essential pet food right in their community.



## Animal Services

Repackages and prepares approximately **700 lbs** of pet food monthly.



## Senior Services

Facilitates monthly pickup and delivery to the Cold Springs Family Center every 4th Thursday.



## Cold Springs Family Center

Distributes the pet food to seniors and those in need.

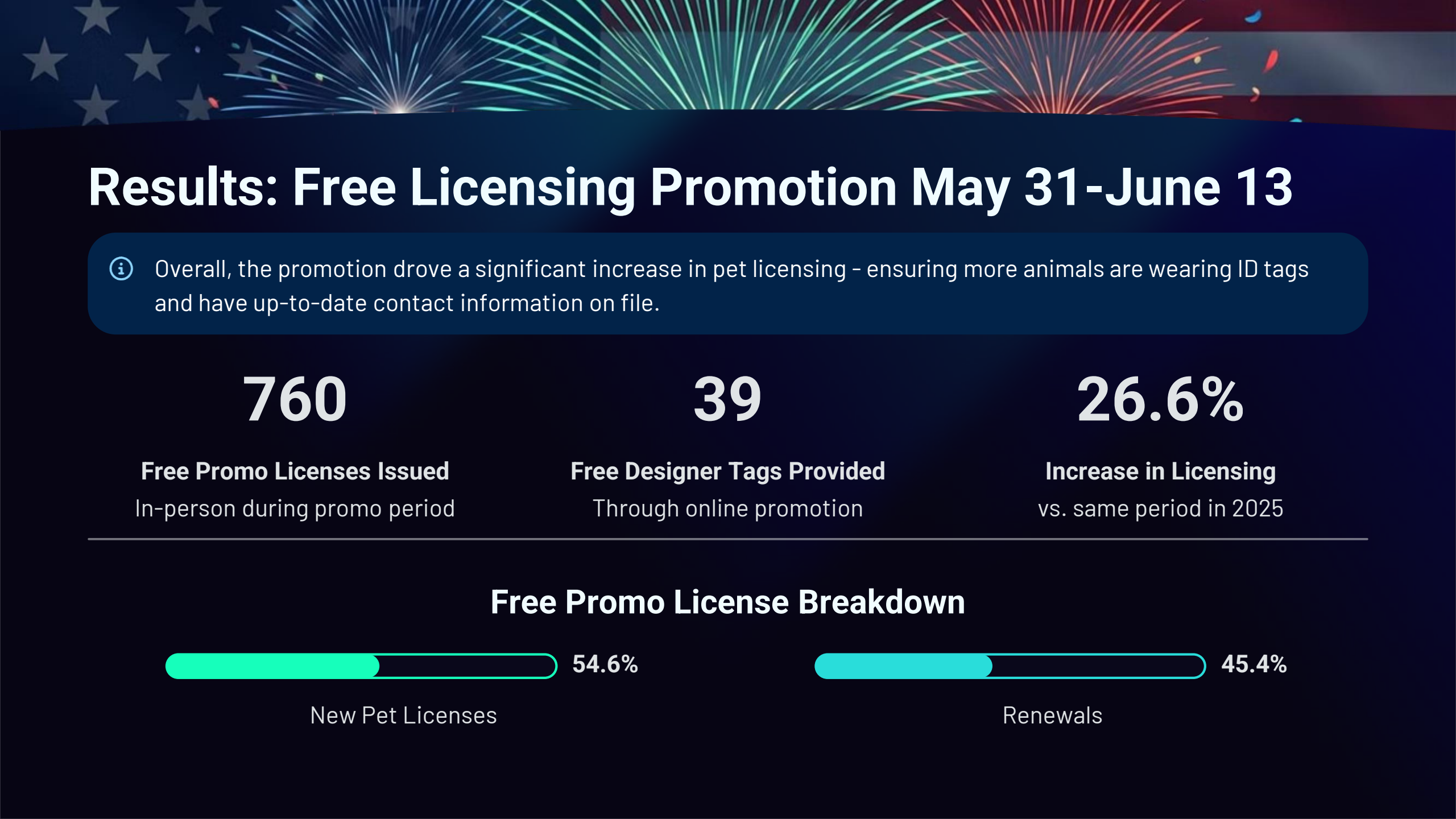


## Senior Pet Owners

Receive consistent support, overcoming previous transportation challenges.

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This partnership addresses transportation issues for seniors in Cold Springs, who previously struggled to access our regular distribution on 9th Street. After a successful pilot in February, monthly deliveries have been consistently maintained.



# Results: Free Licensing Promotion May 31-June 13

 Overall, the promotion drove a significant increase in pet licensing - ensuring more animals are wearing ID tags and have up-to-date contact information on file.

**760**

**Free Promo Licenses Issued**  
In-person during promo period

**39**

**Free Designer Tags Provided**  
Through online promotion

**26.6%**

**Increase in Licensing**  
vs. same period in 2025

## Free Promo License Breakdown



New Pet Licenses



Renewals



# FREE Dog License

**Did you adopt  
from a WCRAS  
rescue partner?**

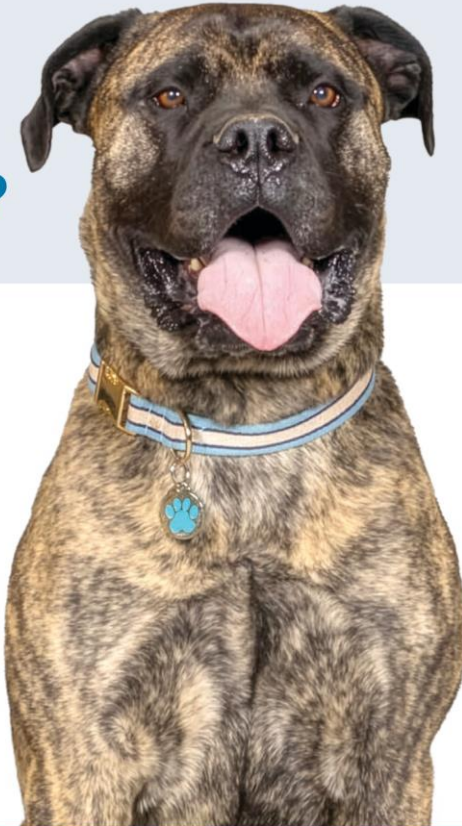
☒ Bring in your adoption  
paperwork & a current  
rabies certificate

 Get your first dog  
license free.



Visit Animal Services  
2825 Longley Lane, Suite A  
Reno, NV 89502

Questions? 775-353-8900  
[www.washoeanimals.com](http://www.washoeanimals.com)



Washoe County Regional Animal Services is  
not an adoption facility. Offer valid for dogs  
adopted through one of our transfer partners.



REGIONAL  
ANIMAL SERVICES

## Update: Free First-Time Adoption Licenses

We've launched a new initiative to increase licensing compliance  
and support pets adopted through our transfer partner network.



### Who Qualifies

Any pet adopted  
from an approved  
transfer partner,  
including alumni  
pets that were  
adopted but  
never licensed



### What You Need

Bring your  
adoption  
paperwork and  
proof of a current  
rabies  
vaccination to  
our front desk



### What You Get

A free first-time  
dog license for  
your pet!

# Clinic Medical Services Overview

Our dedicated clinic team provided essential medical care to numerous animals this quarter.



**TNR/RTF**  
**159**



**CARES  
Vaccinations**  
**31**



**Rescue & CARES  
Surgeries**  
**69**



**Cruelty Cases & Necropsies**  
**0**



**Other**  
**17**





**Happy Tail: Prada is  
Captured After Four  
Months on the Lam!**



# Looking Ahead

Next meeting: October 23, 9 am

-Ordinance revisions

