

**Environmental Health Services
Division Director Staff Report
Board Meeting Date: April 23, 2026**

DATE: April 16, 2026

TO: District Board of Health

FROM: Robert Fyda, Director
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SUBJECT: **Environmental Health Services Program Activities for: Consumer Protection** (Food Safety Plan Review & Operations, Commercial Plan Review, Foodborne Illness, Special Events, Permitted Facilities); **Environmental Protection** (Land Development, Safe Drinking Water, Vector-borne Disease Surveillance, Waste Management / Underground Storage Tanks).

Environmental Health Program Activities:

Consumer Protection Programs

Food Safety Plan Review & Operations

Special Processes & Program Standards Team

- Staff member, Jasmine Olvera, hosted the first Spanish-language Active Managerial Control (AMC) Program and Food Safety Overview course on March 31, 2026, and was attended by food handlers from six food establishments.
- Staff hosted two English-language AMC Program and Food Safety Overview courses with a combined attendance of food handlers from 16 food establishments.
- Staff member Jasmine Olvera completed standardization exercises.
- Staff completed review of the Liberty Dogs Hazard Analysis and Critical Control Point (HACCP) Plan and issued the conditional approval for the facility to commence utilization of a special process.
- Staff completed review of the Fig Tree Catering and Fifty Fifty Brewing Operational Plans for catering and use of an outdoor barbecue, respectively and issued conditional approval letters to both facilities.
- Staff followed up with a food establishment that reported eight ill employees with similar symptoms. Staff members disseminated stool kits and contacted all ill employees, successfully completing interviews with six of the ill individuals.

Food Safety Plan Review

- The team will be working with Reno Renaissance Hotel for the new change of ownership for the food establishments. The Reno Renaissance Hotel has submitted their application for new health permits and inspection times are being set up.
- Currently, the team is working with the project manager for the Mt Rose tubing hill tent facility to complete construction inspections for the kitchen in the building.

- The team met with City of Reno Business License staff to understand the amendment and change of ownership processes for business licenses. The focus of the meeting was to come up with a similar process that is consistent with City of Reno Business License processes when it comes to change of ownerships for health permits in food establishments.
- The Liberty Dogs Veteran Service Animal Facility has completed construction, and the kitchen has been signed off for all health permits and open to begin their food operation.

Temp Foods / Special Events / Mobile Foods

- In March, staff saw an increase in the number of new mobile food applications when compared to January and February.
- Staff finalized work on a new Accela record type and online application for mobile foods in preparation for a new mobile food truck platform which staff have worked on for the last several months with our TS team. Prior to this, all mobile foods used the same online application as our brick-and-mortar establishments along with a supplemental paper form. This new online application will allow staff to streamline the application process and eliminate the need for a separate paper form. Staff anticipate a transition to the new record type in mid-April.

Foodborne Disease Program

Epidemiology	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	YTD	2025
Foodborne Disease Complaints	15	6	19										40	99
Foodborne Disease Interviews	10	3	15										28	65
Foodborne Disease Investigations	0	1	1										2	5
CD Referrals Reviewed	8	9	8										25	104
Product Recalls Reviewed	12	14	16										42	198

Food Operations Enforcement and Investigations:

- A. *Carniceria Los Amigos, H20-0225FOOD, 677 E Moana Ln, Reno, NV*
 The health permit was suspended on 3/3/2026 for a 3rd consecutive inspection with a cold holding and date marking violation and six (6) critical violations. The operator was required to attend an office hearing prior to reinstatement of the permit. Staff are waiting for the facility to schedule an office hearing at this time.
- B. *KFC, H21-0130FOOD, 5175 Mae Anne Ave, Reno, NV*
 The health permit was suspended on 3/4/2026 for inability to dispose of sewage and wastewater. A plumber was able to service the lines while the inspector was onsite. The permit was reinstated same day.
- C. *KFC, H21-0132FOOD, 1805 Silverada Blvd, Reno, NV*
 The health permit was suspended on 3/10/2026 for inability to dispose of sewage and wastewater. The facility was required to repair the issue and contact NNPH for a reinspection. Staff are waiting for the facility to schedule a reinspection to verify the issue has been addressed.

Permitted Facilities

Commercial Plans / Development Reviews

- EHS received 181 Commercial Plans to review for the month of March which is a 63% increase over the same time period last calendar year.
 - 70 additional plans were received compared to the same time period last calendar year.

Program Highlights

- The program focused on school inspections to ensure timely completion based on school calendar.
- Staff are working with State of Nevada Childcare Licensing to address potential gaps in regulations and ensure consistency among regulatory agencies.
- Seasonal Aquatic Facility scheduling for seasonal openings is live on the website.
 - Aquatic Facilities received their annual opening checklist with information on the weblink to access the scheduling feature.
 - Seasonal Aquatic Facilities are required to have a routine opening inspection if they shutdown and winterize to ensure all equipment, drain covers, structural, and other required elements meet the minimum requirements to operate and maintain operational permits.
 - There are approximately 64 available appointments per week starting the first week in April to be able to accommodate Seasonal Aquatic Facilities in Washoe County.

Commercial Plans & Development Reviews		JAN 2026	FEB 2026	MAR 2026	APR 2026	MAY 2026	JUN 2026	JUL 2026	AUG 2026	SEP 2026	OCT 2026	NOV 2026	DEC 2026	YTD 2026	2025	2024	2023
Development Reviews		38	29	33										100	374	349	461
Commercial Plan Review Submittals		123	132	180										435	1,704	1,729	1,814
Total Reviews Conducted		158	187	240										585	2,479	2,469	2,270
Revision Resubmittal Rate		61%	52%	59%										57%	48%	52%	
# Plan Reviews exceeding 14 calendar days		12	13	5										30	140	438	
% Plan Review meeting Regional Goal		90%	90%	97%										93%	92%	75%	
Review Type Breakdown	Engineering	85	94	139										318	1,323	1,270	1,568
	Food	37	36	38										111	369	452	400
	Pool/Spa	5	9	8										22	55	96	84
	Vector	25	46	44										115	627	583	278
	Hotel/Motel	4	0	0										4	44	25	19
	Environmental	1	0	9										10	44	41	78
	UST / WM	1	2	2										5	17	34	7

Commercial Plan Review Detail	JAN 2026	FEB 2026	MAR 2026	APR 2026	MAY 2026	JUN 2026	JUL 2026	AUG 2026	SEP 2026	OCT 2026	NOV 2026	DEC 2026	YTD 2026	2025	2024
New Reviews Submitted (1st Review)	48	64	73										185	874	826
Reno	29	48	47										124	598	519
Sparks	7	7	13										27	144	171
Washoe	12	9	13										34	132	136
Average days in review (1st Reviews)	8	5	5										6	6	10
Revisions Submitted (2nd Review +)	75	68	107										250	810	903
Reno	53	48	74										175	560	619
Sparks	13	10	25										48	138	192
Washoe County	9	10	8										27	112	92
Average days in review (Revisions)	7	5	4										5	6	12

Vector-Borne Disease Program

Vector	JAN 2026	FEB 2026	MAR 2026	APR 2026	MAY 2026	JUN 2026	JUL 2026	AUG 2026	SEP 2026	OCT 2026	NOV 2026	DEC 2026	YTD 2026	2025	2024	2023
Total Service Requests	1	0	8										1	107	51	99
Mosquito Pools Tested	0	0	0										0	602	403	948
Mosquito Surveys and Treatments	0	0	0										0	651	151	242

Environmental Protection

Residential Septic & Well Plan Reviews

- A total of 86 plans were received in March, which is about a 30% increase as compared to March 2025. Inspection numbers for the month were the same as March 2025.
- Team leadership worked with Technology Services in March to improve and further streamline the well plan review in Accela. This included the development of standardized responses that can be easily selected to provide comments on a well permit. Staff are currently testing them out as plans are submitted and refinements will be made as needed.
- Team leadership is continuing to gather the required information for the “What Real Estate Professionals Need to Know About Well & Septic in Washoe County” course to be approved for Continuing Education credits by the Nevada Real Estate Division.
- The team attended an educational presentation from a local company that has developed a chamber system for graywater and stormwater. The system is not approvable to current NNPH regulations, but team leadership gave the company guidance on what information would be needed in order to consider approval. EHS staff from Carson City Health and Human Services and the Nevada State Health Authority attended as well.

Land Development	JAN 2026	FEB 2026	MAR 2026	APR 2026	MAY 2026	JUN 2026	JUL 2026	AUG 2026	SEP 2026	OCT 2026	NOV 2026	DEC 2026	YTD 2026	2025	2024	2023
Plans Received (Residential/Septic)	61	64	81										206	784	885	828
Residential Septic/Well Inspections	72	46	80										198	884	1,001	1,004
Well Permits	12	5	5										22	86	115	90

Safe Drinking Water

- One public water system was inactivated during the month of March per the request of the water system owner as they are not currently operating the system and have placed the property for sale.
- One sanitary survey was conducted in March - this survey was conducted jointly with BSDW staff. An EHS trainee also attended the survey as part of their preparation for the Registered Environmental Health Specialist exam.
- The Senior of the program presented at the annual Nevada Drinking and Wastewater Conference. The presentation was focused on how public water systems can maintain compliance with respect to water quality monitoring, water quality exceedances, sanitary surveys and water projects.
- The entire safe drinking water team attended various sessions at the Nevada Drinking and Wastewater Operator’s Conference as other workload and priorities allowed.
- The Senior of the program attended a training at EPA Region 9 Headquarters in San Francisco on Per- and polyfluoroalkyl substances (PFAS) that was tailored towards regulatory staff at the state and local level. The training covered monitoring requirements, determining compliance with the Maximum Contaminant Levels and Trigger Levels, and treatment options.
- Team leadership continued to process water projects via NDEP’s Planner program throughout March. Numerous water projects have been completed and placed into use throughout the county this Spring so there has been a continual flow of projects to work and train on. This project helps the water team handle tasks consistently with the State and it keeps the drinking water database updated and accurate.
- Throughout March, the team continued to work through a list provided by BSDW of numerous water systems with missing water quality results that were due during 2025. Many of the missing results were able to be provided by the water systems, and some are still being processed by the Nevada State Health Lab.

Safe Drinking Water	JAN 2026	FEB 2026	MAR 2026	APR 2026	MAY 2026	JUN 2026	JUL 2026	AUG 2026	SEP 2026	OCT 2026	NOV 2026	DEC 2026	YTD 2026	2025	2024
Sanitary Survey	0	1	1										2	20	23
Level 1 Assessments	0	0	0										0	2	6
Level 2 Assessments	0	0	0										0	4	2
Water Projects Received	0	0	0										0	2	23

Waste Management / Underground Storage Tanks (USTs)

- UST staff inspected 21 fuel sites; one on-site reinspection and 10 compliance document review re-inspections in March.
- Staff received 23 complaints for the month of March and conducted 60 on-site inspections.
- Solid Waste Management staff inspected 12 permitted waste management facilities / liquid waste trucks and conducted six (6) re-inspections. One (1) opening inspection on a waste management permit occurred during the month.
- Team leadership began conversations with County Manger's office regarding collaboration on a new waste characterization study. The last waste characterization study for Washoe County was conducted in 2016. The waste characterization study examines waste streams in Washoe County to assist in planning and waste diversion.

EHS Inspections	JAN 2026	FEB 2026	MAR 2026	APR 2026	MAY 2026	JUN 2026	JUL 2026	AUG 2026	SEP 2026	OCT 2026	NOV 2026	DEC 2026	YTD 2026	2025	2024	2023
Child Care	9	14	16										39	133	119	133
Food/Exempt Food	282	290	322										894	4,434	3,803	3,576
Schools/Institutions	45	59	31										135	301	276	300
Tattoo/Permanent Make-Up	13	18	5										36	128	285	110
Temporary IBD Events	2	0	1										3	122	147	36
Liquid Waste Trucks	13	8	2										23	170	161	113
Mobile Home/RV Parks	15	1	6										22	103	97	108
Public Accommodations	3	1	3										7	88	126	68
Aquatic Facilities/ Pools/Spas	13	22	39										74	836	847	739
RV Dump Station	2	0	0										2	23	2	14
Underground Storage Tanks	22	22	31										75	234	210	202
Waste Management	23	21	18										62	194	139	166
Temporary Foods/Special Events	15	44	23										82	1,452	1,342	1,358
Complaints	58	63	62										183	895	654	760
TOTAL	515	563	559										1,637	9,113	8,208	7,683
EHS Public Record Requests	234	251	249										734	2,186	3,361	4,962

Complaint Breakdown	JAN 2026	FEB 2026	MAR 2026	APR 2026	MAY 2026	JUN 2026	JUL 2026	AUG 2026	SEP 2026	OCT 2026	NOV 2026	DEC 2026	YTD 2026	2025	2024	2023
EHS - Invasive Body Decoration	0	0	0										0	5	4	1
EHS - Food	22	34	22										78	408	276	248
EHS - General	1	1	1										3	6	4	4
EHS - Hotels/Motels	2	2	1										5	28	23	20
EHS - Liquid Waste	9	4	10										23	74	64	62
EHS - Mobile Home/RV Park	1	0	0										1	7	6	9
EHS - Pools/Spas	0	2	2										4	25	16	3
EHS - Schools	0	1	0										1	8	33	3
EHS - Solid Waste	22	17	25										64	220	157	177
EHS - Vector	0	0	0										0	100	59	98
EHS - Waste Mgt	1	2	0										3	11	12	3
EHS - Wells	0	0	1										1	3	4	0

New Openings	JAN 2026	FEB 2026	MAR 2026	APR 2026	MAY 2026	JUN 2026	JUL 2026	AUG 2026	SEP 2026	OCT 2026	NOV 2026	DEC 2026	YTD 2026	2025	2024	2023
Child Care	0	3	0										3	15	10	8
Food/Exempt Food	17	22	33										72	380	428	524
Schools/Institutions	0	0	0										0	4	3	3
Tattoo/Permanent Make-Up (IBD)	0	1	1										2	39	32	38
Liquid Waste Trucks	3	2	0										5	24	41	21
Mobile Home/RV Parks	2	0	0										2	6	6	42
Public Accommodations	0	0	0										0	3	4	19
Aquatic Facilities/ Pools/Spas	0	0	1										1	71	26	48
RV Dump Station	1	0	0										1	4	0	0
Waste Management	2	1	1										4	13	9	13
TOTAL	25	29	36										90	559	559	716