

Staff Report
Board Meeting Date: April 23, 2026

DATE: April 12, 2026
TO: District Board of Health
FROM: Dr. Chad Kingsley, District Health Officer
775-328-2416, CKingsley@nnph.org
SUBJECT: Presentation of the identified items for Northern Nevada Public Health to discuss with REMSA Health regarding the EMS Franchise Agreement, in accordance with the directive to confer on these items within six months of the agreement's approval on January 22, 2026.

SUMMARY

This report is provided for informational purposes to update the District Board of Health (DBOH) on the status of the directive for Northern Nevada Public Health (NNPH) to meet and confer with REMSA Health within six months of the EMS Franchise Agreement approved at the January 22, 2026, meeting.

The report summarizes operational, governance, and performance-related topics that NNPH will confer with REMSA Health on. These topics reflect concerns raised by jurisdictional fire agencies during two stakeholder workshops held on March 18, 2026, and April 1, 2026, as well as concerns identified by DBOH members during the January 22, 2026, meeting.

This information provides an overview of feedback and ongoing discussions intended to clarify, refine, and operationalize elements of the agreement to support alignment with regional EMS system goals, accountability, and performance expectations.

PREVIOUS ACTION

- In January 2026, the DBOH approved the revised Amended and Restated Franchise Agreement for Ambulance Service, effective July 1, 2026.
- In February 2023, the DBOH approved a revision to the Franchise to correct typographical and grammatical errors in the 2014 document and to modify the language in the Amended and Restated Franchise Agreement for Ambulance Service, specifically in Article 1.1 Definitions, Article 2.3 Level of Care, and Article 12 Reporting.
- An update to the Amended and Restated Franchise Agreement for Ambulance Service was approved at the District Board of Health meeting on August 25, 2022.

BACKGROUND

Following approval of the Franchise Agreement, Northern Nevada Public Health (NNPH) conducted further targeted stakeholder engagement to solicit system-wide input. Skilled nursing facilities, long-term care, and memory care providers were offered multiple opportunities to provide feedback, including a virtual group meeting on February 6, 2026, an in-person group meeting on February 12, 2026, and the option to participate in individually scheduled one-on-one virtual meetings. No facilities attended these opportunities or provided verbal or written feedback.

In addition, NNPH facilitated two stakeholder workshops on March 18, 2026, and April 1, 2026, to solicit further input from jurisdictional fire agencies and to summarize previous input from the prior eighteen months of revisions. These workshops summarized and identified a series of operational, governance, and system performance concerns requiring further discussion and clarification with REMSA Health.

DBOH members also identified substantive concerns during the January 22, 2026, meeting related to contractual clarity, compliance enforcement, governance structure, operational metrics, and long-term system accountability.

The attached list consolidates feedback from post-approval stakeholder engagement, fire service workshops, and DBOH discussions into a unified set of items to confer with REMSA Health.

FISCAL IMPACT

There is no anticipated fiscal impact

RECOMMENDATION

N/A

POSSIBLE MOTION

N/A

ATTACHMENTS:

- DBOH – 4-3-2026 - Items Identified for Confer with REMSA Health