



# WASHOE COUNTY

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## STAFF REPORT

**BOARD MEETING DATE:** July 14, 2020

**DATE:** Thursday, July 09, 2020

**TO:** Board of County Commissioners

**FROM:** Christine Vuletich, Assistant County Manager, Finance & Administration  
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**THROUGH:** Eric Brown, County Manager

**SUBJECT:** Accept Resignation due to Retirement of Craig Betts, Chief Information Officer Effective July 10, 2020; Accept County Manager's Recommendation; and Appoint Information Technology Manager, Quinn Korbolic to the Position of Acting Chief Information Officer, and approve a salary adjustment of 10%, effective July 14, 2020. (All Commission Districts.)

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### **SUMMARY**

The County Manager is recommending that the Board of County Commissioners accept the resignation due to retirement of Washoe County Chief Information Officer, Craig Betts and accept the County Manager's recommendation to appoint Information Technology Manager, Quinn Korbolic to the position of Acting Washoe County Chief Information Officer, and approve a 10% salary adjustment, effective July 14, 2020.

**Washoe County Strategic Objective supported by this item:** Regional and Community Leadership.

### **PREVIOUS ACTION**

On February 23, 2015, the Board of County Commissioners confirmed the appointed Craig Betts to the position of Chief Information Officer, effective March 3, 2015.

### **BACKGROUND**

Under Washoe County Code 5.455, the Chief Information Officer shall be appointed by the County manager, with approval of the Board of County Commissioner, and shall serve at the pleasure of the County Manager in the unclassified service of Washoe County. Options available for the selection of a candidate to appoint to the position include directly appointing an individual as Chief Information Officer; appointing an individual as Acting Chief Information Officer for a defined period concluding with a permanent appointment of a Chief Information Officer and conducting an open and competitive recruitment. The County

**AGENDA ITEM # \_\_\_\_\_**

Manager is recommending the appointment of an individual as Acting Chief Information Officer while the open and competitive recruitment process is being conducted in order to conclude with a permanent appointment of a Chief Information Officer.

The position of Chief Information Officer (CIO) is a high-level department head position with leadership responsibilities for a staff of over eighty individuals in the Technology Services Department. The department provides technical assistance, enterprise technology infrastructure management, applications management and development, cyber security, geographic information systems services, public safety radio systems management and support, and imaging and records services to County departments, offices and agencies.

Craig Betts has retired from the position of CIO after serving in this position for Washoe County for over five years. In his tenure Mr. Betts has led his team to many accomplishments, such as the implementation and administration of the regional permitting system Accela, and more recently the implementation of Microsoft Teams, which has greatly facilitated the ability of County staff to telework during the COVID-19 pandemic. He also implemented a new organizational structure and focused on developing his staff to become a high performing team with both the technical and the managerial skills to provide excellent customer service as well as efficient operations of the department.

In the interest of furthering continuity and stability in the operations of the Technology Services Department while a recruitment for the new CIO can be conducted, the County Manager is recommending the Board appoint Information Technology Manager, Quinn Korbolic, to the position of Acting CIO. Mr. Korbolic has the experience, education, knowledge, work ethic and integrity required for this position.

Mr. Korbolic has worked in the Technology Services Department since 2016 as the manager of the Regional Services Division where he has been successful in leading the rebuild of the County's public-facing Geographic Information Systems (GIS) web site, the ongoing replacement of the County's public safety radio system and, most recently, implementation of an agreement between regional agencies for the management and use of the regional public safety radio system. Previously, Mr. Korbolic worked in consulting as a technology project manager and application developer; and in academics researching the application of GIS in long-range urban planning, culminating the in the award of a PhD in Geography.

It is for these reasons that the County Manager is recommending that the Board of County Commissioners appoint Quinn Korbolic as the Interim Washoe County Chief Information Officer.

### **FISCAL IMPACT**

Funding for this position is available in the Department of Technology Services Fiscal Year 2020-21 budget.

### **RECOMMENDATION**

It is recommended that the Board of County Commissioners accept the resignation due to retirement of Washoe County Chief Information Officer, Craig Betts and accept the County

Manager's recommendation; and appoint Information Technology Manager, Quinn Korbolic to the position of Acting Chief Information Officer, and approve a 10% salary adjustment effective July 14, 2020.

**POSSIBLE MOTION**

Should the Board agree with the recommendation, a possible motion would be "accept the resignation due to retirement of Washoe County Chief Information Officer, Craig Betts and accept the County Manager's recommendation; and appoint Information Technology Manager, Quinn Korbolic to the position of Acting Chief Information Officer, and approve a 10% salary adjustment, effective July 14, 2020."