



WASHOE COUNTY

Integrity Communication Service

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STAFF REPORT

BOARD MEETING DATE: February 25, 2020

DATE: Thursday, February 20, 2020

TO: Board of County Commissioners

FROM: Quinn Korbolic, IT Manager
775-328-2348, qkorbulic@washoecounty.us
On behalf of the E911 Emergency Response Advisory Committee

THROUGH: Craig Betts, Chief Information Officer

SUBJECT: Recommendation to approve the addition of six (6) Power911 Workstations to the Washoe County Great Migration agreement with West Safety Services; with four (4) of the workstations intended for the City of Sparks Public Safety Answering Point (PSAP) and two (2) intended for the Washoe County PSAP; for a cost not to exceed [\$138,480] annually; total expenditures to be funded within the adopted operating budget of the E911 Fund. (All Commission Districts)

SUMMARY

The 911 Emergency Response Advisory Committee was created with the intent to develop a plan for the enhancement of the County's 911 emergency response system and make recommendations to the County Commission concerning the expenditures of the money collected through the telephone line surcharge provided for by the Nevada State Legislature.

The 911 Emergency Response Advisory Committee has recommended that the Board of County Commissioners approve the addition of six (6) Power911 Workstations to the Washoe County Great Migration agreement with West Safety Services (formerly and again Intrado, Inc.); with four (4) of the workstations intended for the City of Sparks Public Safety Answering Point (PSAP) and two (2) intended for the Washoe County PSAP; for a cost not to exceed [\$138,480] annually. This 911 Emergency Response Advisory Committee recommendation was made because both Washoe County and Sparks PSAPs intend to expand their 911 call-handling capabilities.

Washoe County Strategic Objective supported by this item: Safe, Secure and Healthy Communities and Regional and Community Leadership

PREVIOUS ACTION

On June 25, 2013, the Board of County Commissioners approved the Intrado, Inc. "Change Order - Great Migration" agreement between Washoe County, and Intrado, Inc., providing a Next-Gen 911 call-handling solution at the three Public Safety Answering Points ("PSAPs") (Reno, Sparks and Washoe County), with a cost of [\$84,549] per month or [\$1,014,588] per year.

AGENDA ITEM # _____

BACKGROUND

NRS 244A.7645(3)(b)(1)(IV) provides that 911 surcharge funds may be used to pay for costs associated with maintenance, upgrade and replacement of equipment and software necessary for the operation of the enhanced 911 telephone system.

Additional 911 call-handling positions are requested at the City of Sparks and Washoe County PSAPs to accommodate the growing number of emergency calls received and to provide backup PSAP capabilities in the case that another PSAP were to lose the ability to take 911 calls due to loss of connectivity or any other issue impacting PSAP 911 call-handling services.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system. FY20 has sufficient budget authority in the Enhanced 911 Fund (208), Enhanced 911 Admin (800801), Service Contract (710200).

RECOMMENDATION

The 911 Emergency response Advisory Committee recommends that the Board approve the addition of six (6) Power911 Workstations to the Washoe County Great Migration agreement with West Safety Services; with four (4) of the workstations intended for the City of Sparks Public Safety Answering Point (PSAP) and two (2) intended for the Washoe County PSAP; for a cost not to exceed [\$138,480] annually; total expenditures to be funded within the adopted operating budget of the E911 Fund.

POSSIBLE MOTION

Should the Board agree with the recommendation, a possible motion would be: “Move to approve the addition of six (6) Power911 Workstations to the Washoe County Great Migration agreement with West Safety Services; with four (4) of the workstations intended for the City of Sparks Public Safety Answering Point (PSAP) and two (2) intended for the Washoe County PSAP; for a cost not to exceed [\$138,480] annually; total expenditures to be funded within the adopted operating budget of the E911 Fund.”