



WASHOE COUNTY

Integrity Communication Service

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STAFF REPORT

BOARD MEETING DATE: March 12, 2019

DATE: Thursday, March 07, 2019

TO: Board of County Commissioners

FROM: The 911 Emergency Response Advisory Committee

THROUGH: Craig Betts, Chief Information Officer

SUBJECT: Recommendation to approve utilization of funds from the Emergency 911 fund to reimburse the City of Reno [\$125,475] for expenses related to implementation of Emergency Fire Dispatch services; reimburse the City of Sparks [\$178,134.30] for expenses related to implementation of body-worn and in-vehicle camera technologies; and to purchase three (3) Harris Symphony Dispatch Consoles [\$139,443.65] for the Washoe County Regional Communications Center; as recommended by the 911 Emergency Response Advisory Committee on January 17, 2019. (All Commission Districts).

SUMMARY

On January 17, 2019 the 911 Emergency Response Advisory Committee approved utilization of E911 Fund monies to reimburse the City of Reno [\$125,475] for expenses related to implementation of Emergency Fire Dispatch services, reimburse the City of Sparks [\$178,134.30] for expenses related to implementation of body-worn and in-vehicle camera technologies, and for Washoe County to purchase three (3) Harris Symphony Dispatch Consoles [\$139,443.65] for the Washoe County Regional Communications Center.

The City of Reno is implementing Emergency Fire Dispatch protocols in their PSAP and requested reimbursement [\$125,475] from the E911 Fund through the 911 Emergency Response Advisory Committee on January 17, 2019 to offset the costs related to the ProQA-Priority Dispatch Medical Software, licensing, training, quality assurance, support and accreditation associated with implementing Emergency Fire Dispatch services.

The City of Sparks continues to implement Body-worn and in-vehicle camera technologies as required and authorized by NRS 289.830 and NRS 244A.7645, and requested reimbursement [\$178,134.30] from the E911 Fund through the 911 Emergency Response Advisory Committee on January 17, 2019 to offset the following costs 1) \$20,000 - the remaining fiscal year payments to date (not previously requested) and to the end of the fiscal year for the dedicated internet line through Charter; 2) \$250 - one-time \$250 installation cost which was not requested previously from Charter; 3) \$2,100 -

AGENDA ITEM # _____

Installed internet connections on the “SWAT” building where the external wi-fi antennas are being mounted to allow the offload of data from vehicle cameras; 4) \$3,120 & \$3,915; Purchase of more user licenses to meet “unknown” needs from Axon; 5) \$12,923; Purchase of more body cameras to meet “unknown” needs from Axon; 6) \$600; license for additional server for fleet camera system from Axon; 7) \$67,520; purchase of fleet cameras from Axon; 8) \$67,706.30; purchase of vehicle modems to run fleet system related to Fleet and Body Worn Camera systems for the City of Sparks - at a total cost not to exceed \$178,134.30.

The Washoe County Sheriff’s Office Public Safety Answering Point (PSAP) Communication Center has replaced the majority of their old, outdated and limited capability radio consoles, however there is not enough radio consoles to maintain the existing or growing radio communication needs of the County. The Washoe County Sheriff’s office controls multiple agencies and routinely exceeds the recommended industry standard of 40 units per channel. One of the existing consoles will be utilized to replace and upgrade the one remaining antiquated Maestro console to align with the already updated console replacements, the second console will be used to retrofit a new workstation, pending acquisition, to expand the communication and dispatch services provided by Washoe County Sheriff’s Office Communications Center; and the third console will be used as a hot-swap console in the event a radio console failure but is also planned to be used as a training station for new and existing personnel. City of Reno and City of Sparks each have at least one additional radio console that is available in the event of a console break which allows for minimal downtime or loss of service to field units.

Washoe County Strategic Objective supported by this item: Safe, Secure and Healthy Communities & Regional and Community Leadership

PREVIOUS ACTION

On June 23, 2015, the Board of County Commissioners (Board) approved the payment from the Enhanced 911 Fund for the purchase of four (4) Harris Dailey-Wells Symphony Dispatch Radio Consoles in the amount of [\$161,297.40], for use by the Washoe County Communications Center.

On January 12, 2016 the approved purchase of (3) Harris Dailey-Wells Symphony Dispatch Radio Consoles for the Sparks Police Department Public Safety Answering Point (PSAP) dispatch center at a cost of [\$139,103.51].

On July 28, 2016 the Board approved expenditures to reimburse the City of Sparks for purchase of (3) Harris Symphony Dispatch Consoles for use at the Sparks Police department’s Public Safety Answering Point (PSAP), [\$127,315.05], as recommended by the 911 Emergency Response Advisory Committee.

On October 10, 2017 the Board adopted an ordinance amending Chapter 65 of the Washoe County Code (“WCC”) by expanding the permissible use of the 911 telephone line surcharge to include the purchase and maintenance of portable and vehicular event recording devices, and all other matters properly relating thereto.

On January 16, 2018, the Board adopted the Washoe County Board of County Commissioners' Policy on the Use of 911 Surcharge Funds for the Body Camera Mandate Set Forth in Nevada Senate Bill 176 (2017).

On February 20, 2018 the Board adopted the Washoe County Regional 911 Emergency Response Advisory Committee Five Year Master Plan Update, prepared by the Galena Group Incorporated, as recommended by the 911 Emergency Response Advisory Committee ("911 Committee") on January 18, 2018; and approved the 911 Committee's recommendation to increase the 911 telephone line surcharge to \$0.85 per month for each customer access line to the local exchange of a telecommunications provider; \$0.85 per month for each telephone number assigned a customer by a supplier of mobile telephone service; and \$8.50 per month for each customer trunk line to the local exchange of a telecommunications provider.

On February 20, 2018 the Board approved a request pursuant to WCC 2.030 and 2.040 to initiate proceedings to amend WCC Chapter 65 in accordance with Senate Bill 176 from the 79th Legislative Session; and directed the County Clerk to submit the request to the District Attorney for preparation of a proposed ordinance to set the new E911 surcharge fee for phone lines/mobile service not to exceed \$1.00 per month and trunk lines not to exceed \$10.00 per month, and to specify that the allowable balance of the surcharge fund shall not exceed \$5,000,000.00. The Board also authorized the District Attorney to set the 911 surcharge rate by resolution in the amount of \$0.85 per month for each customer access line to the local exchange of a telecommunications provider; \$0.85 per month for each telephone number assigned a customer by a supplier of mobile telephone service; and \$8.50 per month for each customer trunk line to the local exchange of a telecommunications provider, as recommended by the 911 Committee, and as supported by the information and data provided in the Five Year Master Plan Update.

On March 13, 2018 the Board adopted the Business Impact Statement for the 911 Surcharge increase with a finding, based on staff's recommendation, that the proposed surcharge increase does not impose a significant economic burden on a business; nor does the proposed fee directly restrict the formation, operation or expansion of a business. As proposed, the 911 Surcharge would be increased by \$0.60 to \$0.85 per month for each customer access line to the local exchange of a telecommunications provider, increased by \$0.60 to \$0.85 per month for each telephone number assigned to a customer of mobile telephone service, and increased by \$6.00 to \$8.50 per month for each customer trunk line to the local exchange of a telecommunications provider.

On March 13, 2018 the Board authorized a Joinder Contract to purchase Body Worn Cameras (BWC) and related supplies through the State of Nevada "3273 - Contract for Services of Independent Contractor" awarded to Axon Enterprise, Inc. (formerly Taser International), 17800 N. 85th St, Scottsdale, AZ, 85255. Estimated expenditures are [\$730,579.25] per the contract term. If approved, authorize Purchasing and Contractors Manager to execute all relevant contract documents and agreements.

On March 27, 2018 the Board adopted an ordinance amending Chapter 65 of the Washoe County Code by modifying the permissible maximum 911 telephone line surcharge; by clarifying that the permissible use of the 911 telephone line surcharge includes the purchase and maintenance of portable event recording devices and vehicular event recording devices in accordance with the 2017 Nevada Legislature's enactment of Senate

Bill (“SB”) 176; and by specifying that the unencumbered fund balance shall not exceed \$5,000,000 at the end of any fiscal year, and all other matters properly relating thereto.

On March 27, 2018 the Board adopted a resolution to set Washoe County’s 911 telephone line surcharge to: \$0.85 per month for each customer access line to the local exchange of a telecommunications provider; \$0.85 per month for each mobile telephone number assigned a customer by a supplier of mobile telephone service; and \$8.50 per month for each customer trunk line to the local exchange of a telecommunications provider, to be effective May 1, 2018; and all other matters properly relating thereto.

BACKGROUND

Nevada Revised Statute (NRS) 289.830 requires uniformed peace officers who routinely interact with the public to wear portable event recording devices (body-worn cameras) while on duty. The City of Reno, the City of Sparks, and Washoe County have initiated portable event recording device programs within each of their respective law enforcement organizations. NRS 244A.7645 authorizes the use of 911 telephone line surcharge revenues for the purpose of paying the costs associated with the acquisition, maintenance, storage of data, upgrade and replacement of equipment and software necessary for the operation of portable event recording devices and vehicular event recording devices or systems that consist of both portable event recording devices and vehicular event recording devices; and for (I) paying recurring and nonrecurring charges for telecommunication services necessary for the operation of the enhanced telephone system; (II) Paying costs for personnel and training associated with the routine maintenance and updating of the database for the system; (III) Purchasing, leasing or renting the equipment and software necessary to operate the enhanced telephone system, including, without limitation, equipment and software that identify the number or location from which a call is made; and (IV) Paying costs associated with any maintenance, upgrade and replacement of equipment and software necessary for the operation of the enhanced telephone system.

In accordance with policy adopted by the Board of County Commissioners on January 16th, 2018, the City of Reno, City of Sparks and Washoe County are responsible for paying all costs assessed by the mutually agreed upon vendor, Axon Enterprise, Inc. Each jurisdiction may submit requests for reimbursement to the 911 Emergency Response Advisory Committee (ERAC). If payment is recommended by the 911 ERAC, the Board may approve requests for reimbursement of permissible expenses, in whole or part, from the 911 surcharge fund; provided however, that expenses will only be reimbursed to the extent that sufficient monies exist in the 911 special revenue fund.

FISCAL IMPACT

Sufficient funds exist in the Fiscal Year 2019 budget in the E911 Special Revenue Fund (F208) in the amount of \$443,052.95: C800801 (Enhanced 911 Admin), account 710400 (Payments to Other Agencies) in the amount of \$125,475 and C800802 (E911 Public Safety Cameras), account 710400 (Payments to Other Agencies) in the amount of \$178,134.30 for the reimbursements to the City of Reno and City of Sparks; C800801 (Enhanced 911 Admin), account 781004 (Equipment Capital) in the amount of

\$139,443.65 for the purchase of three (3) Harris Symphony Dispatch Consoles for the Washoe County Regional Communications Center.

RECOMMENDATION

It is recommended that the Board approve utilization of funds from the Emergency 911 fund to reimburse the City of Reno [\$125,475] for expenses related to implementation of Emergency Fire Dispatch services; reimburse the City of Sparks [\$178,134.30] for expenses related to implementation of body-worn and in-vehicle camera technologies; and to purchase three (3) Harris Symphony Dispatch Consoles [\$139,443.65] for the Washoe County Regional Communications Center; as recommended by the 911 Emergency Response Advisory Committee on January 17, 2019.

POSSIBLE MOTION

Should the Board agree with the 911 Emergency Response Advisory Committee's recommendation, a possible motion would be: Move to approve utilization of funds from the Emergency 911 fund to reimburse the City of Reno [\$125,475] for expenses related to implementation of Emergency Fire Dispatch services; reimburse the City of Sparks [\$178,134.30] for expenses related to implementation of body-worn and in-vehicle camera technologies; and to purchase three (3) Harris Symphony Dispatch Consoles [\$139,443.65] for the Washoe County Regional Communications Center; as recommended by the 911 Emergency Response Advisory Committee on January 17, 2019.