

## INTRASTATE INTERLOCAL CONTRACT BETWEEN PUBLIC AGENCIES

A Contract Between the State of Nevada  
Acting by and Through Its  
Department of Health and Human Services

Agency #1 Name:	<b>Department of Health and Human Services</b>
Address:	<b>4126 Technology Way #100</b>
City, State, Zip Code:	<b>Carson City, NV 89706</b>
Contact:	<b>Director</b>
Phone:	
Fax:	
Email:	

Agency #2 Name:	<b>Washoe County</b>
Address:	<b>1001 E. Ninth Street</b>
City, State, Zip Code:	<b>Reno, NV 89514-2845</b>
Contact:	<b>Director Human Services Agency</b>
Phone:	
Fax:	
Email:	

WHEREAS, NRS 277.180 authorizes any one or more public agencies to contract with any one or more other public agencies to perform any governmental service, activity or undertaking which any of the public agencies entering into the contract is authorized by law to perform; and

WHEREAS, it is deemed that the services hereinafter set forth are both necessary and in the best interests of the State of Nevada;

NOW, THEREFORE, in consideration of the aforesaid premises, the parties mutually agree as follows:

- 1. REQUIRED APPROVAL.** This Contract shall not become effective until and unless approved by appropriate official action of the governing body of each party.
- 2. DEFINITIONS.** "State" means the State of Nevada and any state agency identified herein, its officers, employees and immune contractors as defined in NRS 41.0307. "vulnerable populations" means women, children, families, and seniors who are homeless or at significant risk for homelessness and need services and supports to ensure their safety and protection while transitioning back into the community.
- 3. CONTRACT TERM.** This Contract shall be effective as noted below, unless sooner terminated by either party as specified in *Section 4, Termination*. Contract is subject to Board of Examiners' approval (anticipated to be Enter Date). Term is based on satisfactory performance compared to Attachment B with five year reviews.

CETS# CU Provides
AGENCY REF# C XXXXX

Effective from:	October 31, 2018	To:	September 30, 2033
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**4. TERMINATION.** This Contract may be terminated by either party prior to the date set forth in paragraph (3), provided that a termination shall not be effective until 90 days after a party has served written notice upon the other party. This Contract may be terminated by mutual consent of both parties or unilaterally by either party without cause. The parties expressly agree that this Contract shall be terminated immediately if for any reason State and/or federal funding ability to satisfy this Contract is withdrawn, limited, or impaired.

**5. NOTICE.** All notices or other communications required or permitted to be given under this Contract shall be in writing and shall be deemed to have been duly given if delivered personally in hand, by telephonic facsimile with simultaneous regular mail, or mailed certified mail, return receipt requested, postage prepaid on the date posted, and addressed to the other party at the address set forth above.

**6. INCORPORATED DOCUMENTS.** The parties agree that this Contract, inclusive of the following attachments, specifically describes the scope of work. This Contract incorporates the following attachments in descending order of constructive precedence:

ATTACHMENT A:	SCOPE OF WORK AND DELIVERABLES
ATTACHMENT B:	PROPOSAL DATED July 2, 2018

**7. CONSIDERATION.** The parties agree that Contractor will provide the services specified in *Section 6, Incorporated Documents* at a cost as noted below:

\$ NO COST	per	
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Total Contract or installments payable at:	
--	--

Total Contract Not to Exceed:	\$
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**8. ASSENT.** The parties agree that the terms and conditions listed on incorporated attachments of this Contract are also specifically a part of this Contract and are limited only by their respective order of precedence and any limitations expressly provided.

**9. INSPECTION & AUDIT.**

- a. Books and Records. Each party agrees to keep and maintain under general accepted accounting principles full, true and complete records, agreements, books, and documents as are necessary to fully disclose to the other party, the State or United States Government, or their authorized representatives, upon audits or reviews, sufficient information to determine compliance with any applicable regulations and statutes.
- b. Inspection & Audit. Each party agrees that the relevant books, records (written, electronic, computer related or otherwise), including but not limited to relevant accounting procedures and practices of the party, financial statements and supporting documentation, and documentation related to the work product shall be subject, at any reasonable time, to inspection, examination, review, audit, and copying at any office or location where such records may be found, with or without notice by the other party, the State Auditor, Employment Security, the Department of Administration, Budget Division, the Nevada State Attorney General's Office or its Fraud Control Units, the State Legislative Auditor, and with regard to any federal funding, the relevant federal agency, the Comptroller General, the General Accounting Office, the Office of the Inspector General, or any of their authorized representatives.

- c. **Period of Retention.** All books, records, reports, and statements relevant to this Contract must be retained by each party for a minimum of three years and for five years if any federal funds are used in this Contract. The retention period runs from the date of termination of this Contract. Retention time shall be extended when an audit is scheduled or in progress for a period reasonably necessary to complete an audit and/or to complete any administrative and judicial litigation which may ensue.
- 10. BREACH; REMEDIES.** Failure of either party to perform any obligation of this Contract shall be deemed a breach. Except as otherwise provided for by law or this Contract, the rights and remedies of the parties shall not be exclusive and are in addition to any other rights and remedies provided by law or equity, including but not limited to actual damages, and to a prevailing party reasonable attorneys' fees and costs.
- 11. LIMITED LIABILITY.** The parties will not waive and intend to assert available NRS chapter 41 liability limitations in all cases. Contract liability of both parties shall not be subject to punitive damages. To the extent applicable, actual contract damages for any breach shall be limited by NRS 353.260 and NRS 354.626.
- 12. FORCE MAJEURE.** Neither party shall be deemed to be in violation of this Contract if it is prevented from performing any of its obligations hereunder due to strikes, failure of public transportation, civil or military authority, act of public enemy, accidents, fires, explosions, or acts of God, including, without limitation, earthquakes, floods, winds, or storms. In such an event the intervening cause must not be through the fault of the party asserting such an excuse, and the excused party is obligated to promptly perform in accordance with the terms of the Contract after the intervening cause ceases.
- 13. INDEMNIFICATION.** To the fullest extent permitted by law, Washoe County shall indemnify, hold harmless and defend, not excluding the State's right to participate, the State from and against all liability, claims, actions, damages, losses, and expenses, including without limitation, reasonable attorneys' fees and costs, arising out of Washoe County's operations on the premises, Washoe County's operation and maintenance of the premises, the business conducted by Washoe County on the premises, and any alleged negligent or willful acts or omissions of Washoe County, its officers, employees, agents and clients on the premises.
- 14. INSURANCE.**
1. State, at its sole cost and expense, shall secure and maintain fire and all risk insurance on the building in which the Premises is located in an amount and coverage determined by the State. State shall also secure and maintain a policy of comprehensive general liability coverage, in an amount of not less than \$1,000,000 per occurrence, and at least \$2,000,000 annual aggregate during the term or any extended term of this Agreement.
  2. Washoe County, at its sole cost and expense, shall maintain fire and all risk insurance on all contents owned by Washoe County, located at the Premises. Washoe County shall also secure and maintain a policy of comprehensive general liability coverage, in an amount of not less than \$1,000,000 per occurrence, and at least \$2,000,000 annual aggregate during the term or any extended term of this Agreement.
  3. Parties may fund any financial obligation relating to its negligence and liability through a program of self-funding administered by its Risk Management Division.
  4. Parties hereby expressly waive and release any cause of action or right of recovery which they may have hereafter against the other Party for any loss or damage to the Premises, or to the contents thereof belonging to either, caused by fire, explosion, or any other risk covered by insurance.
  5. Parties shall obtain a waiver, from any insurance company in which the Parties carry fire and all risk coverage insuring the building, improvements and contents, waiving its subrogation rights against the other Party.
- 15. INDEPENDENT PUBLIC AGENCIES.** The parties are associated with each other only for the purposes and to the extent set forth in this Contract, and in respect to performance of services pursuant to this Contract, each party is and shall be a public agency separate and distinct from the other party and, subject only to the terms of this Contract, shall have the sole right to supervise, manage, operate, control, and direct performance of the details incident to its duties under this Contract. Nothing contained in this Contract shall be deemed or construed to create a partnership or joint venture, to create relationships of an employer-employee or principal-agent, or to otherwise create any liability for one agency whatsoever with respect to the indebtedness, liabilities, and obligations of the other agency or any other party.

CETS# CU Provides
AGENCY REF# C XXXXX

16. **WAIVER OF BREACH.** Failure to declare a breach or the actual waiver of any particular breach of the Contract or its material or nonmaterial terms by either party shall not operate as a waiver by such party of any of its rights or remedies as to any other breach.
17. **SEVERABILITY.** If any provision contained in this Contract is held to be unenforceable by a court of law or equity, this Contract shall be construed as if such provision did not exist and the nonenforceability of such provision shall not be held to render any other provision or provisions of this Contract unenforceable.
18. **ASSIGNMENT.** Neither party shall assign, transfer or delegate any rights, obligations or duties under this Contract without the prior written consent of the other party.
19. **OWNERSHIP OF PROPRIETARY INFORMATION.** Unless otherwise provided by law or this Contract, any reports, histories, studies, tests, manuals, instructions, photographs, negatives, blue prints, plans, maps, data, system designs, computer code (which is intended to be consideration under this Contract), or any other documents or drawings, prepared or in the course of preparation by either party in performance of its obligations under this Contract shall be the joint property of both parties.
20. **PUBLIC RECORDS.** Pursuant to NRS 239.010, information or documents may be open to public inspection and copying. The parties will have the duty to disclose unless a particular record is made confidential by law or a common law balancing of interests.
21. **CONFIDENTIALITY.** Each party shall keep confidential all information, in whatever form, produced, prepared, observed or received by that party to the extent that such information is confidential by law or otherwise required by this Contract.
22. **PROPER AUTHORITY.** The parties hereto represent and warrant that the person executing this Contract on behalf of each party has full power and authority to enter into this Contract and that the parties are authorized by law to perform the services set forth in paragraph (6).
23. **GOVERNING LAW; JURISDICTION.** This Contract and the rights and obligations of the parties hereto shall be governed by, and construed according to, the laws of the State of Nevada. The parties consent to the jurisdiction of the Nevada district courts for enforcement of this Contract.
24. **ENTIRE AGREEMENT AND MODIFICATION.** This Contract and its integrated attachment(s) constitute the entire agreement of the parties and such are intended as a complete and exclusive statement of the promises, representations, negotiations, discussions, and other agreements that may have been made in connection with the subject matter hereof. Unless an integrated attachment to this Contract specifically displays a mutual intent to amend a particular part of this Contract, general conflicts in language between any such attachment and this Contract shall be construed consistent with the terms of this Contract. Unless otherwise expressly authorized by the terms of this Contract, no modification or amendment to this Contract shall be binding upon the parties unless the same is in writing and signed by the respective parties hereto, approved by the State of Nevada Office of the Attorney General.



IN WITNESS WHEREOF, the parties hereto have caused this Contract to be signed and intend to be legally bound thereby.

**Washoe County**

Public Agency #2

Marsha Berkgigler

Date

Chair, Washoe County Commission

Title

**Department of Health and Human Services**

Public Agency #1

for Richard Whitley, MS

Date

Director,

Department of Health and Human Services

Title

Signature – Nevada State Board of Examiners

APPROVED BY BOARD OF EXAMINERS

Approved as to form by:

On

(Date)

Deputy Attorney General for Attorney General, State of Nevada

On

(Date)

## **ATTACHMENT A**

### SCOPE OF WORK

STATE OF NEVADA, DEPARTMENT OF HEALTH AND HUMAN SERVICES

*And*

WASHOE COUNTY

### **PURPOSE**

The intent of this memorandum is to institute an agreement allowing Washoe County to lease space on the Department of Health and Human Services, Northern Nevada Adult Mental Health to operate its Washoe County vulnerable-populations programs.

### **PREMISES**

The State of Nevada is the owner of the real property at the Department of Health and Human Services, Northern Nevada Adult Mental Health at: 605 South 21<sup>st</sup> Street, Sparks, NV 89431; buildings 606, 604, 601, 603, 325, 345, 335, 480 Galletti Way, buildings 8C, 8 Central, 8 South, 2A, 14, and 15 (the "Premises").

### **USE OF PREMISES**

Washoe County, through County staff and contracted providers shall use and occupy the Premises for the purpose of operating vulnerable population programs. Washoe County has had the opportunity to inspect the Premises and accepts the Premises 'as-is.' As such, the Premises are leased 'as-is' and the State does not warrant or guarantee that the Premises are in compliance with applicable building codes and fire/life safety codes, and ADA requirements. Therefore the Premises may not be suitable for the stated Use of the Premises.

### **CONDITION OF PREMISES**

At the end of term, Washoe County shall, at the expiration or termination of the Contract, restore the premises to as good a condition as when received, excluding conditions caused by acts of God, ordinary wear and tear, and approved alteration and improvements.

Current Condition of the Premises – The Premises are leased 'as-is' and may not be suitable in their current condition for the stated Use of Premises.

Washoe County is solely responsible for performing an assessment of all Premises to determine occupancy needs, building code compliance, ADA requirements and State Fire Marshal code compliance.

## **CONSTRUCTION OF IMPROVEMENTS**

Washoe County shall be solely responsible for financing the planning, design, and construction necessary to bring the Premises into code compliance (Project). The State of Nevada is not responsible for funding the project.

Washoe County shall pay all fees and costs associated with the planning, design, and construction of the Project, including but not limited to, any fees and costs associated with licensing and permits issued by agencies of the State of Nevada.

Entry and construction on the Premises by Washoe County and its contractors is subject to obtaining a temporary right of entry for construction from the Division of State Lands.

Washoe County understands that final approval of any planning, design, and construction efforts for the Project is contingent upon Washoe County its contractors securing all necessary permits, licenses, and authorizations from all required agencies of the State of Nevada. The Department of Health and Human Services agrees to fully assist and cooperate with the Washoe County in these efforts, but cannot guarantee the outcome. Final approval of the Project is contingent upon separate agreements and compliance with all polices, regulations, and laws of the State of Nevada as determined by the required agencies.

Washoe County must obtain a Right-of-Entry Agreement with the Division of State Lands to facilitate final design, construction, of the Project, including any utility connections, on the real property. As a part of a Right-of-Entry Agreement, Washoe County and its contractor must submit all requested insurance, performance bonds, and other requirements before any entry or construction may begin.

Before construction may begin Washoe County must submit all required plans, designs, construction-related materials, performance bond and required insurance for the construction projects to the Division of Public Works for final review, approval, and issuance of a permit. The Project will be subject to the State Public Works Division's Building Official inspection.

Washoe County shall give DHHS and SPWD notice of construction projects. The notice shall be given to the state a minimum of 60 days prior to construction notice to proceed. Each notice shall be accompanied by the anticipated start and end date.

Upon completion of construction of the Project, the State of Nevada by and through the Department of Health and Human Services shall maintain ownership of the Project. Washoe County will forever relinquish any right or claim of ownership of the Project and the State of Nevada shall thereafter maintain and control it, except as limited by this Agreement.

Washoe County agrees that it must follow all certification, permitting, inspection, licensing and review processes and procedures throughout the duration of the Project. This memorandum does not constitute a waiver of any requirements of the policies, regulations, and laws of the State of Nevada.

## **SERVICES**

Washoe County agrees, to provide through contract or their own programs the following services to include:

- a. Janitorial services
- b. Telephone services
- c. Computer and data services and repairs
- d. Interior and exterior pest control
- e. Snow and ice removal
- f. 24 hour per day 7 days per week security personnel

## **MAINTENANCE**

Washoe County shall take good care of the Premises and all personal property contained therein, and keeps the same in neat, clean and in good maintenance. Any and all repairs and/or maintenance must be performed by licensed contractors and in compliance with State Public Works Division, Building Official requirements, including plan check, permitting and inspection if required.

Washoe County agrees to provide maintenance and make any and all necessary efforts to keep the buildings in good condition during the term of the Contract, including but not limited to:

- a. Fire sprinklers and systems, fire extinguisher service, life safety and security systems (as required by governmental authorities)
- b. Heating and air conditioning
- c. Hot water heaters and boilers
- d. Exterior and interior paint
- e. Exterior and interior lighting
- f. Plumbing
- g. Electrical
- h. Exterior and interior Walls
- i. Window and doors that fail
- j. Restrooms
- k. General roof maintenance, clearing gutters, and other clearing of debris
- l. Sidewalks associated with buildings identified in Premises section and mutually agreed upon between Washoe County and the Department of Health and Human Services.
- m. Fencing associated with buildings identified in Premises section and mutually agreed upon between Washoe County and the Department of Health and Human Services.
- n. Landscaping maintenance to include seasonal cleanup of grounds associated with the buildings identified in Premises section and mutually agreed between Washoe County and the Department of Health and Human Services.
- o. Utilities provided by the State to the premises occupied by Washoe County under this agreement shall be paid for by Washoe County to the State as a common expense due to the nature of the metering of utilities. The common expense shall be allocated as a percentage of square footage occupied by each party on the campus and paid per that percentage of the individual utility bill. For example electrical service is provided through one meter to the entire campus, Washoe County will pay based on the percentage of total square footage of the campus divided by the space occupied by Washoe County. A review for utility use abnormalities

shall be conducted by Washoe County and the State of Nevada to verify this approach at the end of year one. If it is determined that a better process to split the cost of utilities is appropriate Washoe County will make necessary adjustments.

Washoe County shall make all repairs and replacements to the premises which are necessary during the term of this lease to the standards of the current codes adopted by the SPWB and permitted by the authority having jurisdiction. In addition to Washoe County's maintenance obligations, Washoe County shall also be responsible for replacement of major buildings components including but not limited to boilers, HVAC and fire sprinklers and other systems as necessary. All work performed must be in conformance with State Public Works Board construction standards, building codes and other applicable codes, and permitting and inspection when required.

The State of Nevada by and through the Department of Health and Human Services shall be responsible for the building structural elements.

The State of Nevada, by and through the State Public Works Division maintains the roofs, pursuant to Preventative Maintenance Agreements. In the event any roof requires repairs it shall be performed in a manner consistent with those existing agreements. If replacement of a roof is necessary, the Department of Health and Human Services shall pursue replacement pursuant to the State's Capital Improvement Program. Any construction performed by State in connection with roof replacement shall include necessary actions to protect Washoe County Property and personnel from loss, damage, and injury and to the extent possible avoid disrupting Washoe County's use and occupancy of the premises.

#### **EQUIPMENT/OFFICE SUPPLIES**

Washoe County is responsible for supplying its own equipment and office supplies necessary for the operation of its program. Washoe County shall be permitted to use existing appliances in the building. Should any of these appliances fail, Washoe County shall be responsible for repairing or replacing these appliances.

#### **TERMINATION/REVIEW**

The term of this Contract shall be effective October 15, 2018 to September 30, 2033, unless sooner terminated by either party as set forth in the contract. Termination shall not be effective until 90 days after a party has served written notice upon the other party. This Contract may not be waived, modified, amended, or altered except in writing and signed by Washoe County and the Department of Health and Human Services.



## WASHOE COUNTY HUMAN SERVICES AGENCY

350 S. CENTER STREET POST OFFICE BOX 11130  
RENO, NEVADA 89520-0027  
PHONE: (775) 785-8600  
FAX: (775) 785-5640

DATE: July 2, 2018

TO: Michael J. Willden, Chief of Staff, Office of Governor Brian Sandoval

FROM: Amber L. Howell, Director Washoe County Human Services Agency

**RE: Moving the families, pregnant women, and individual women from the CAC to the NNAMHS campus.**

The Washoe County Human Services Agency (HSA) is proposing a shift in how we view and manage the homeless families, pregnant women and individual women in our community. Currently, all homeless populations, ranging from infants to seniors are housed on the Community Assistance Center (CAC) campus. While the current campus meets the basic needs of homeless, it is a co-mingled population of men and woman and in addition, children and infants all housed in one shelter. The CAC campus consists of the Family Shelter, the Men's Shelter, Women's Shelter, Restart, Good Shepherd's Clothing Closet, Reno Sparks Gospel Mission, Community Health Alliance clinic, and the Resource Center. All of these programs, while essential for the community as a whole, are not conducive to creating a safe and stable environment for the children, families and individual women residing on the same campus. This can result in many homeless families refusal to enter the family shelter; even if that means that they are unable to provide adequate housing for their children.

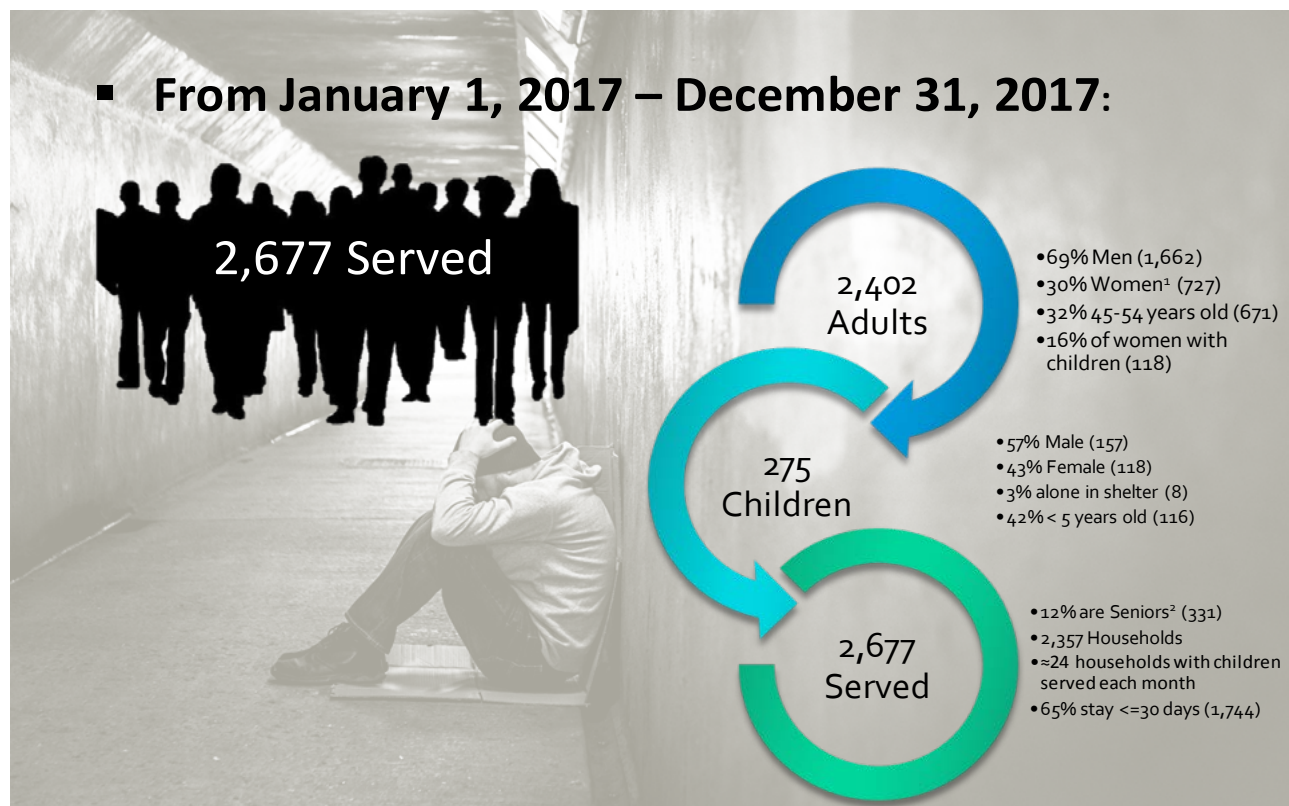
In 2017, there were 455 families that completed intakes to enter into the Family Shelter at the CAC. 109 families, 8 pregnant women and 198 children moved into the shelter and received active case management provided by the case managers that are assigned to that shelter by HSA. HSA has assigned two case managers to the family shelter since the opening of the CAC and they provide all of the supportive services to these families and pregnant women. They provide a thorough assessment of the families and identify what supports they have when they enter into the shelter and what resources they need to be able to move out of the shelter successfully, as every family's circumstance for homelessness is unique to them and must be addressed as such. Success is defined as having sustainable income and housing at the time of their exit. Even though income and housing are a focus, the case managers address the family as a whole and connect each individual family member or pregnant woman with the identified resources needed at assessment to improve their overall life, not simply get them out of homelessness.

At any given time there are several women residing at the CAC shelter that do not have their children with them due to the inability to find housing and/or provide stability for themselves and their children. Some of those children are in foster care or living with relatives outside of the child welfare system. Therefore, children could return to their parents more expeditiously if housing and services were available, thus decreasing the length of time children spend in foster care or with relatives, separated from their parent(s).

The relocation of the woman, families and pregnant women from the CAC campus to the NNAMHS campus would not disrupt the access to services or resources provided to them. There are currently two designated HSA case managers who are employees of HSA and would relocate with them. Another consideration of the relocation is the fact that dinner is provided to the

families and pregnant women every night in the common area of the family shelter. The meals are provided by the Reno Sparks Gospel Mission. Washoe County has been grateful for the food service that the Reno Sparks Gospel Mission has provided over the years, however many of the families don't utilize this benefit, and prefer to purchase meals (see attachment C for percentage of SNAP participants) and cook independently. HSA wishes to propose the utilization of the full kitchens in each of the buildings at the NNAHMS campus, to create a more stable home environment, utilize their SNAP benefits, learn to budget, grocery shop and learn proper nutrition through the assistance of staff to gain further independence and daily living skills and meal planning, for themselves and/or their families, as an alternative to what is currently being provided by the CAC shelter.

HSA believes the identified populations will have the opportunity to transition from homelessness to a home-like setting while working on their stability and sustainability to increase success rates, ending the cycle of homelessness for those individuals. Last year there were 2,402 adults and 275 children that accessed the shelters and of those. Relocating the woman, families and children allows HSA and the community to specifically target subsets of the CAC population and create and provide specialized programming and services based on their unique needs. In return, this also allows the CAC to house males only to create and provide programming based on their needs and specialized care as well so all populations can be provided a safe and secure environment, increasing their opportunities for have long-term stability in their life and not return to homelessness.





The final consideration for families relocating campuses would be the on-site daycare provided by the Boys and Girls Club Early Learning Center. When the family shelter first opened there was not an on-site daycare option. The school district opened a playgroup that offered childcare four days a week for 6 hours a day, however the school district was no longer able to offer the program and there was a two year gap without childcare for the residence at the family shelter, therefore case managers helped the family's access alternative daycare options for that time period. In January 2018 the daycare reopened in response to a donation and is now managed by the Boys and Girls Club. This is a great supportive service being provided to the families that fortunately, can also be relocated to the NNAMHS campus. HSA has identified a building on the campus that would be perfectly suited for this purpose.

Once HSA is able to establish the women, families and pregnant women on the NNAMHS campus, we would like to explore the 18-25 youth homeless population at the campus as well.

Aside from moving the women, children and families, although separate, but complimentary is HSA's Crossroads program. HSA recently partnered with Grace Church to create Hope House. This house is part of the Crossroads program that partners active case management with sobriety and housing stability for woman who have children in the foster care system. Due to its success, Grace Church would like to offer funding for expansion and are interested in the cottages at the NNAHMS campus for Crossroads Woman.

I would be remiss, if I didn't personally thank Richard Whitley, Julie Kotcheaver and the Governor's office for the willingness to brainstorm and explore this once in a lifetime opportunity to really implement housing and services for these vulnerable populations to assist Washoe County with decreasing the number of homeless individuals by providing a safe, secure, healthy environment and accessibility to services and a new chance of hope for brighter futures.

I have attached a phased in plan that we would like to propose along with identified buildings per population.

I look forward to our continued partnership and collaboration and meeting you on July 20, 2018. Your empathy and compassion to those in need is obvious and much appreciated.

Sincerely,

A handwritten signature in blue ink, appearing to read "Amber Howell".

Amber Howell, Director  
Washoe County Human Services Agency

CC: Richard Whitley, Director, Department of Health and Human Services  
Andrew Clinger, Senior Advisor, Governor's Office  
John Slaughter, Washoe County Manager  
Kate Thomas, Washoe County Assistant County Manager



# WASHOE COUNTY VULNERABLE POPULATION & HOMELESSNESS STRATEGY

HOMELESS  
HOPELESS

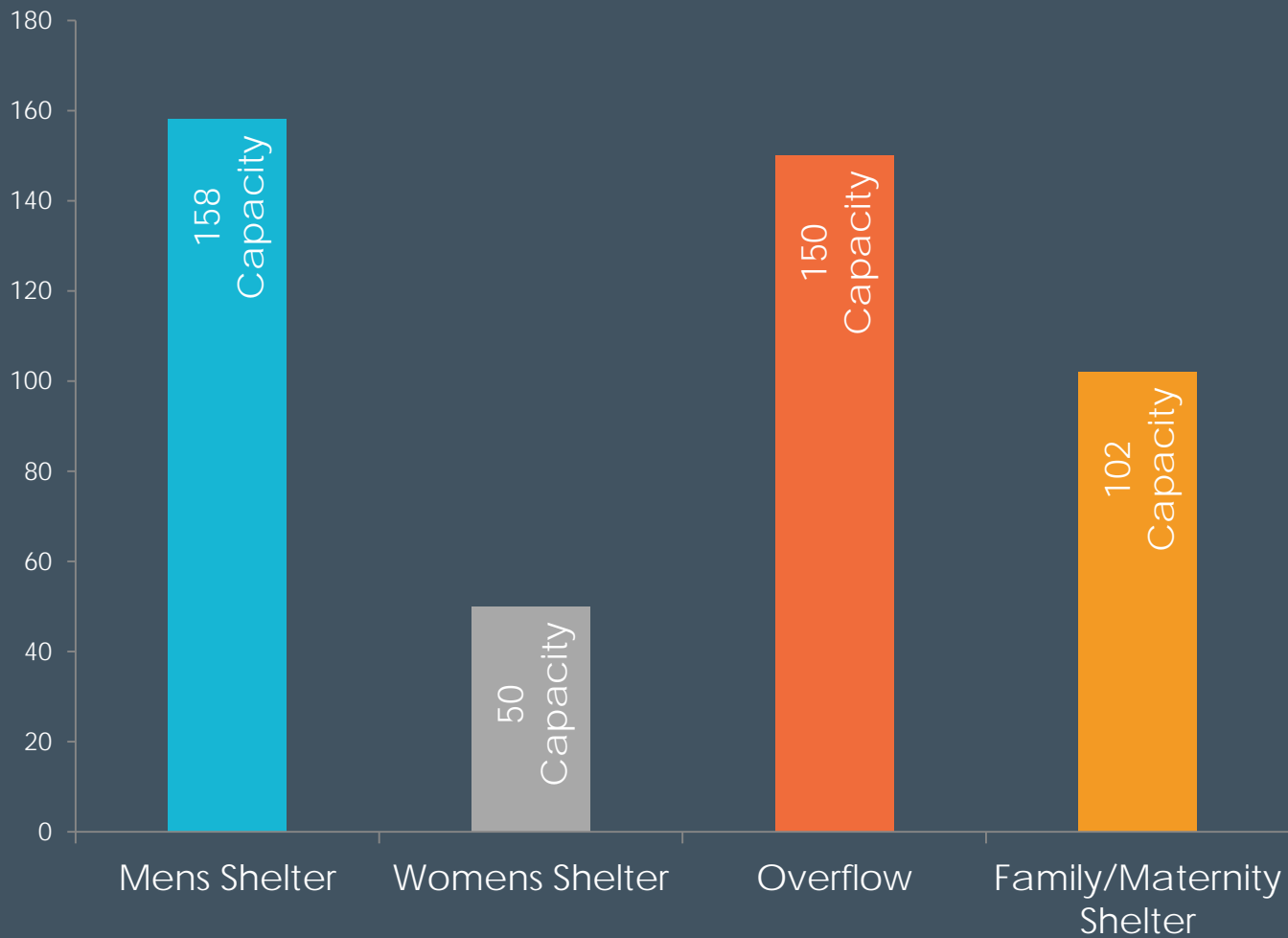


“

We are  
homeless  
not invisible.



# CURRENT STRUCTURE



Graph is total capacity of shelters broken into each category. Overflow is men & women; primarily men. Family/Maternity Shelter usually houses around 85 people.



# COMMUNITY ASSISTANCE CENTER

The Community Assistance Center (CAC) provides services to assist individuals who are homeless with resources and case management. HSA provides 2 million dollars in funding for the CAC.

The Community Assistance Center is made up of three shelters:

- Men's Shelter
- Women's Shelter
- Family Shelter
- Triage Center
- Children In Transition Office

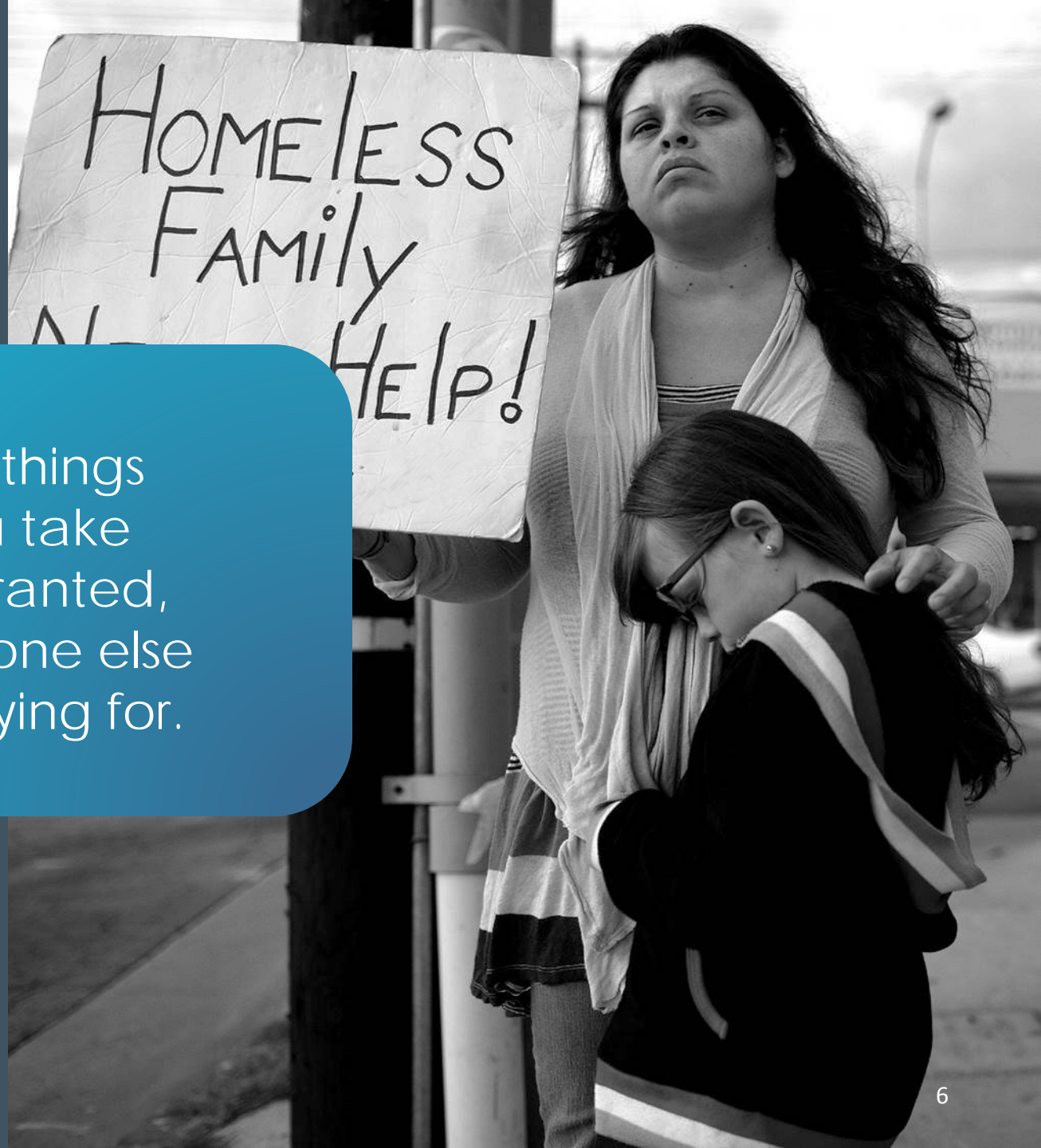


# CAC CAMPUS PLAYGROUND



“

The things  
you take  
for granted,  
someone else  
is praying for.





# REASONS THAT LEAD TO RESIDENTS' HOMELESSNESS



Cost of housing



Lack of income/ loss of employment



Health, mental & addiction issues



Evicted/ kicked out/ end of relationship/  
domestic violence circumstances



No family/ friend support system



Transient/ runaway

# WHAT RESIDENTS' NEED TO LIVE INDEPENDENTLY



Housing



Employment



Medical/ mental health assistance



Transportation



Program/ service availability



Vocational rehabilitation

# CROSSROADS

Washoe County Adult Services collaborates with the Catholic Charities of Northern Nevada providing supportive living arrangements for men and women transitioning out of homelessness. Clients in the program are given a safe and caring environment to live in, along with wrap-around social services including drug and alcohol counseling, employment support, volunteer/work opportunities and other tools to help them establish a new, more productive path in life.

The goal of Crossroads is to prevent relapses into homelessness and substance abuse, and to reduce public costs associated with jail, hospital and other emergency services.





“

We have come dangerously close to accepting the homeless population as a problem that we just cannot solve.

# CURRENT CHALLENGES/ NEW OPPORTUNITIES



Current Shelter does not bill Medicaid services



Lack of substance abuse and mental health services



Minimal health & dental access



Low incentive to make positive decisions and work towards independence



SNAP benefits continue to be provided while living at the shelter



Children need a more secure, child friendly daycare that includes a supportive learning environment and various social and recreational opportunities



Ongoing drug use on campus

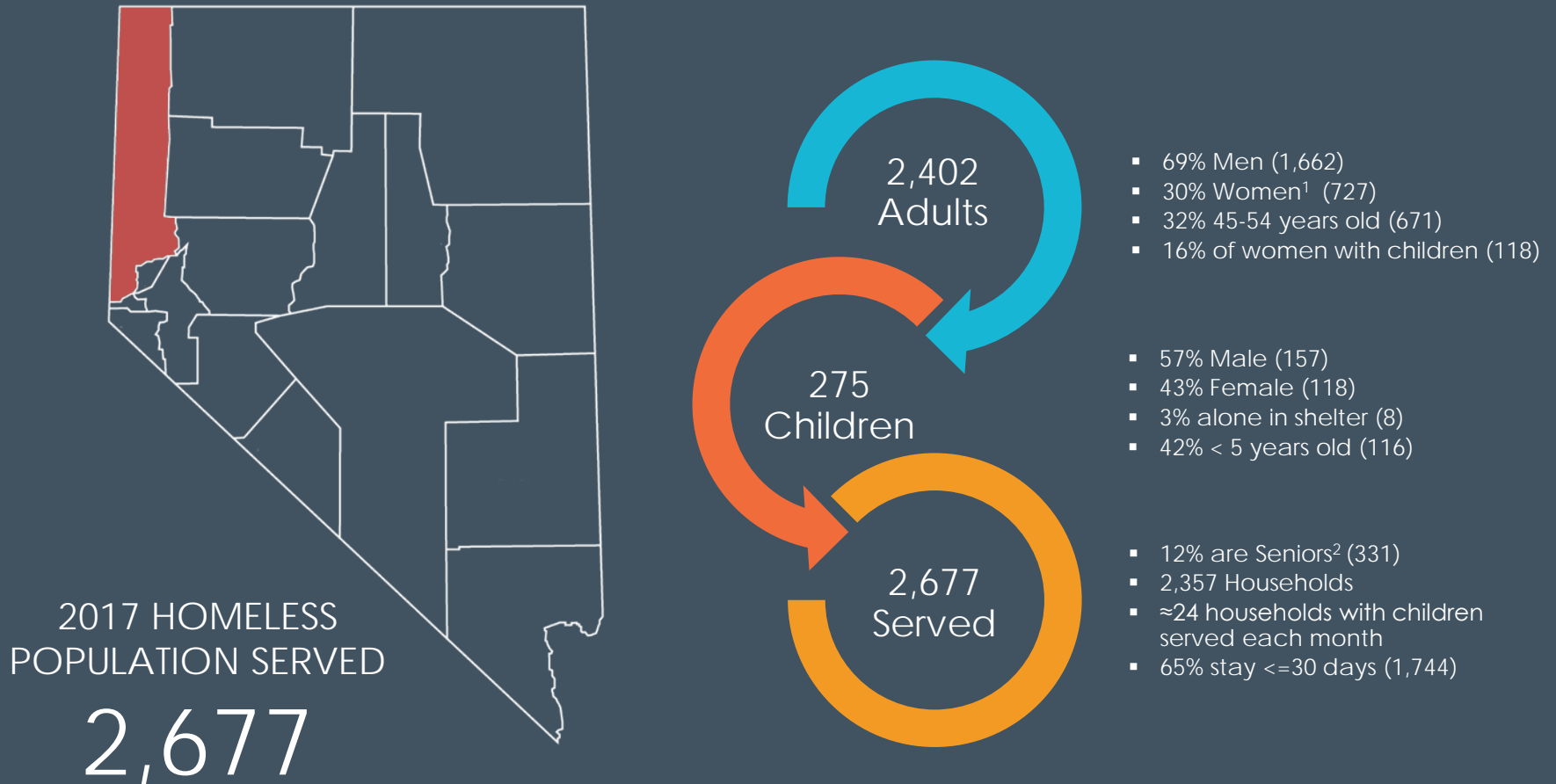


Co-mingling several populations leads to an increase in incidences and safety concerns for residents. The shelter is the #1 response location for MOST and REMSA.



Sex trafficking

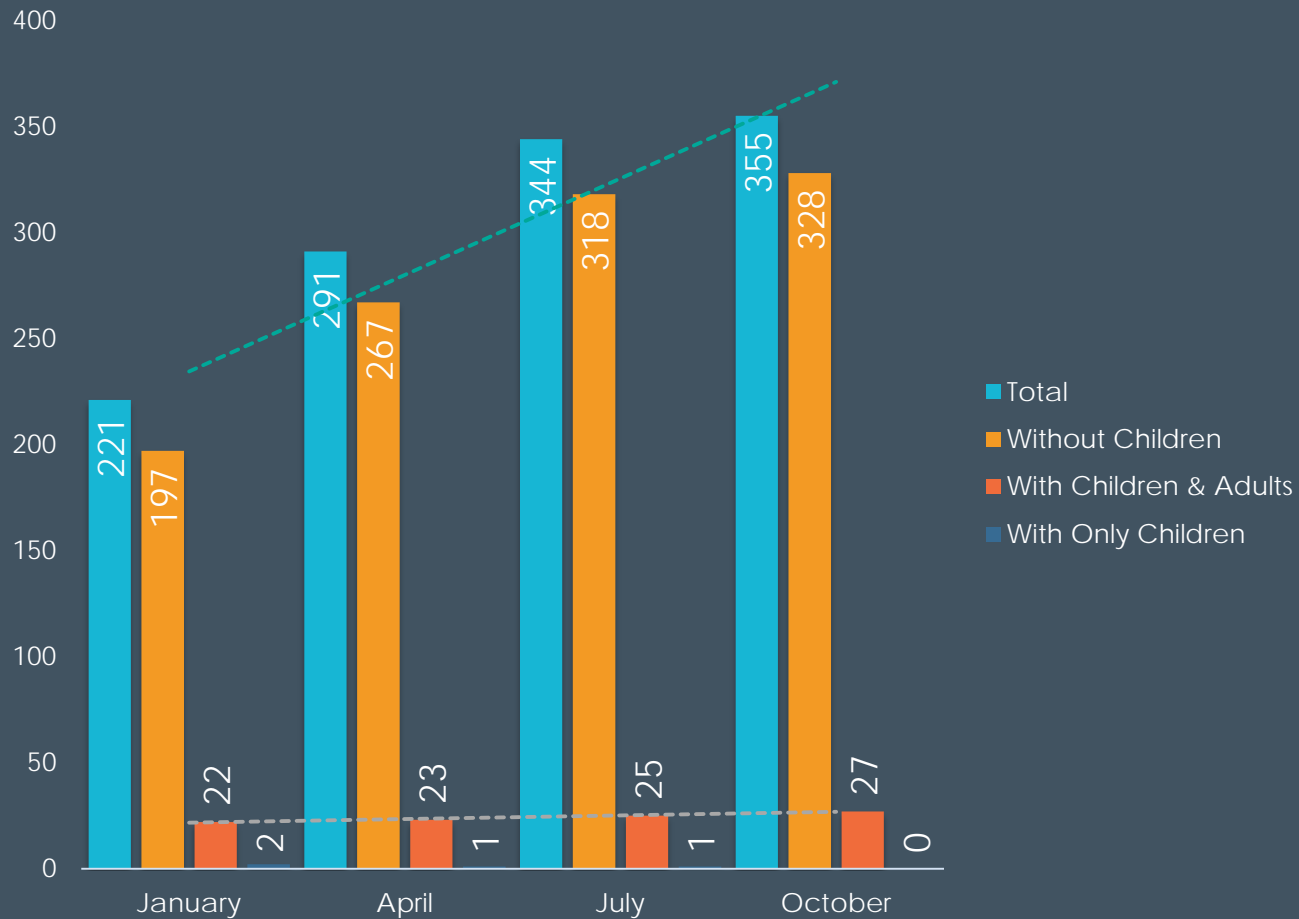
# CAC SERVICES LEVELS/DEMOGRAPHIC



<sup>1</sup> The remaining 1% are Trans.

<sup>2</sup> Seniors, for the purposes and data of this presentation, are those 62 and older.

# HOUSEHOLDS SERVED



60% ↑

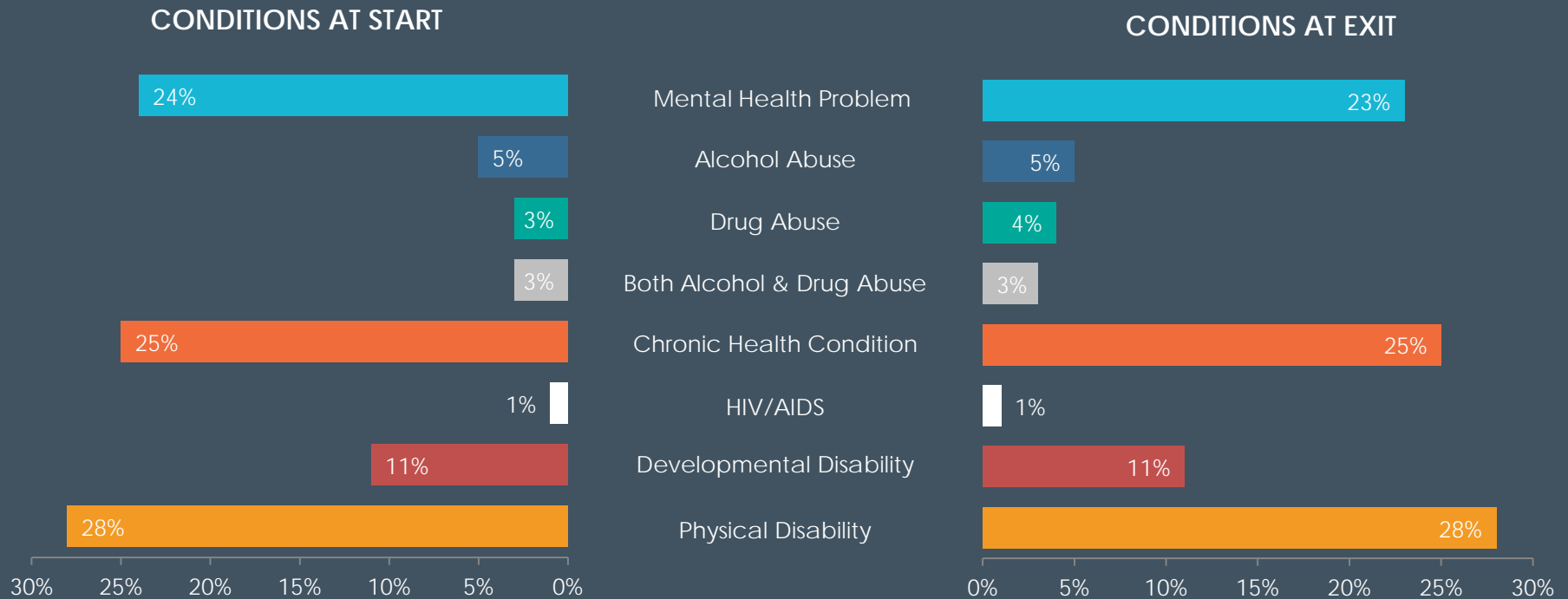
Increase from  
January – October 2017

Graph is based off Point-in-Time calculations of households served; report was ran the last Wednesday of each referenced month.

Source: HUD Annual Performance Report; NV-501 Volunteers of America (VOA); 01/01/2017-12/31/2017



# PHYSICAL & MENTAL HEALTH CONDITIONS



**67%** had 2 or more conditions from Start to Exit

**Mental Health Problem** = leading reported condition of those who have children with them at the CAC

# CAC ENTER & EXIT STATISTICS

## LIVING SITUATION

- 43% in Emergency Shelter; paid for with emergency shelter voucher

## EXIT DESTINATION

- 17% into permanent housing
- 16% into temporary housing

## NON-CASH BENEFITS

- 55% receive >1 source
- 44% receive NO benefits

## LENGTH OF STAY

- 65% ≤ 30 days
- 11% ≥ 91 days<sup>3</sup>

## INCOME

- 52% have no income
- 58% from SSI and SSDI for those who reported receiving income

## HEALTH CARE

- 20% do not have insurance
- 74% receiving Medicaid or Medicare



<sup>3</sup> 90 days is the maximum amount of days that clients can stay. However, due to extenuating circumstances, clients may have that time extended.

“

Maybe home is  
nothing but two  
arms holding you  
tight when you're  
at your worst.



# NNAMHS CAMPUS PROPOSAL

## PHASE 1

### 8 CENTRAL HOMELESS FAMILIES

AT CAC: 21 ROOMS

#### UTILIZING EXISTING STAFF

- 2 HSA CASE MANAGERS
- 1 VOA SHELTER MANAGER
- 6 VOA FTE'S
- 6 VOA PT'S

### 8 SOUTH HOMELESS WOMEN

AT CAC: 50 BEDS

#### UTILIZING EXISTING STAFF

- 1 VOA CASE MANAGER
- 1 VOA SHELTER MANAGER
- 6 VOA FTE'S
- 6 VOA PT'S

### 8 C HOMELESS FAMILIES

AT CAC: 6 ROOMS

#### UTILIZING EXISTING STAFF

- FAMILY STAFFING/CASE MANAGEMENT

### 604 HOMELESS POST PARTUM

AT CAC: 12 ROOMS

#### UTILIZING EXISTING STAFF

- VOA FAMILY STAFFING/CASE MANAGEMENT

### SRC HOMELESS SHELTER LEARNING CENTER

AT CAC: 40 CHILDREN

#### UTILIZING EXISTING STAFF

- STAFFED THROUGH BOYS & GIRLS CLUB

## PHASE 2

### ENLIVEN SENIOR DAYBREAK

AT 9TH: 22 CLIENTS

#### UTILIZING EXISTING STAFF

- RELOCATE ALL SENIOR SERVICES STAFF

### 601 INDEPENDENT LIVING/ SUBSTANCE ABUSE

AT CAC: 50 BEDS

NEEDS SIGNIFICANT REHAB

### MOBILE PANTRY TO INCREASE FOOD SECURITY & SELF SUFFICIENCY

## PHASE 3

### KITCHEN SENIOR NUTRITION

AT 9TH: 22 CLIENTS

#### UTILIZING EXISTING STAFF

- RELOCATE ALL STAFF

## ADDITIONAL ITEMS NEEDED

SECURITY

FOOD & SNAP BENEFITS

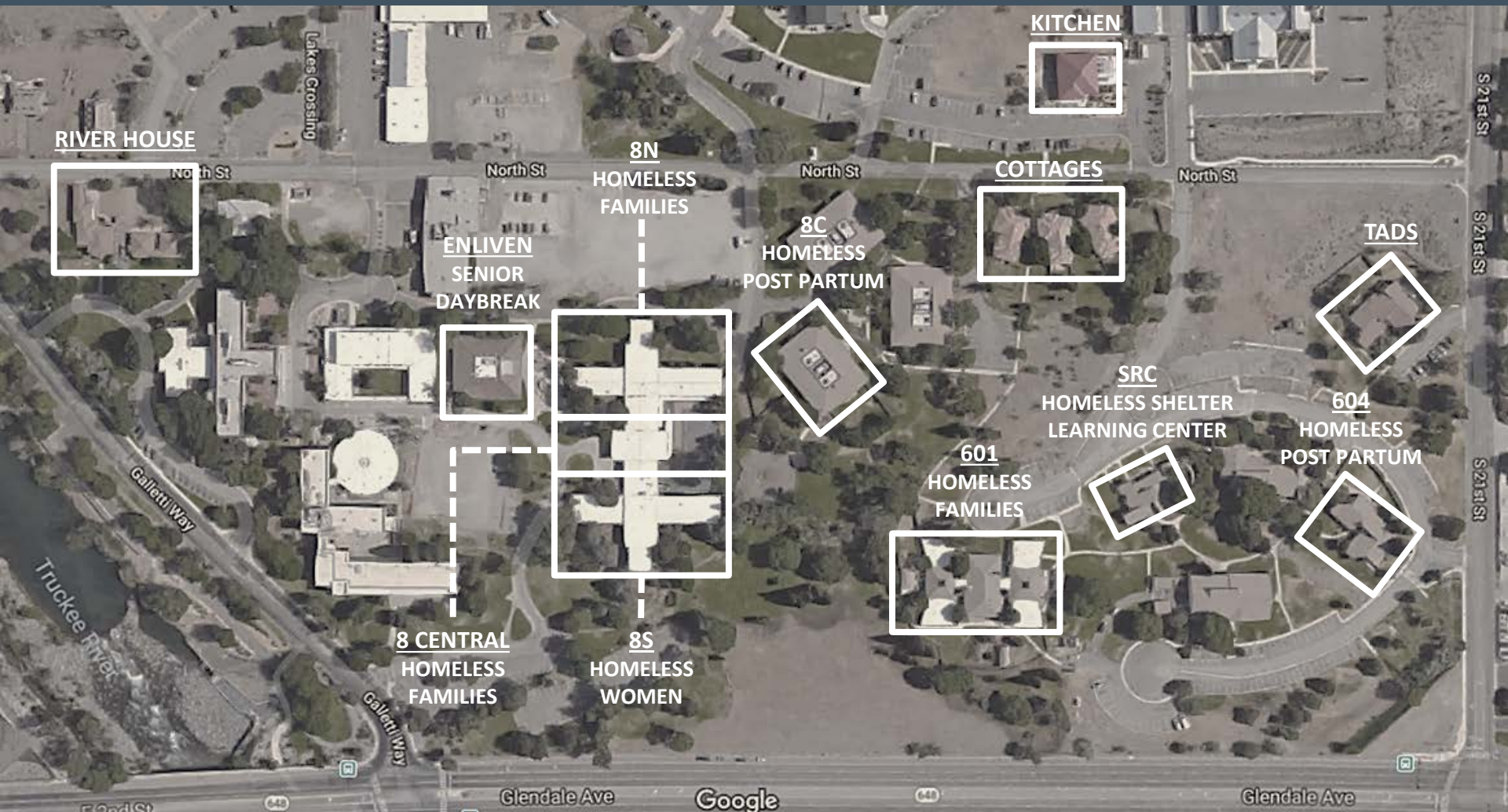
LAUNDRY

MAINTENANCE

BY SHIFTING POPULATIONS TO  
NNAMHS, FREES UP TO **212 BEDS**  
AT RECORD ST.

REQUIRES REHAB TO PROVIDE  
LONG TERM HOUSING

# NNAMHS CAMPUS PARCEL MAP





A black and white photograph of a person sitting on the ground, hunched over with their head buried in their arms. They are wearing a dark hoodie, light-colored pants, and sneakers. The background shows a concrete wall and a metal fence. The overall mood is one of despair and isolation.

“

The greatest cruelty  
is our casual  
blindness to the  
despair of others.

# DAYBREAK

The Daybreak program is a licensed adult day program offered at the Washoe County Senior Center on 9th Street, in Reno. Daybreak provides a safe and secure environment for cognitively or physically impaired adults. Services are designed to provide social and health assistance; as well as, community support to adults who need supervision and supportive care outside of the home, and serves as an alternative to institutional care. The Daybreak program also offers respite for caregivers, allowing seniors to age in place- promoting healthy caregiving.

Daybreak is the only medically based program in the region supported by full-time nurses. Community Health Aides provide personal care support, social activities, and therapeutic activities including physical and cognitive exercises, as well as a noon meal and daily snacks.





# EXPECTED OUTCOMES/ GOALS

1

Separate populations at Community Assistance Center

- Relocate women, children and families



2

Implement a targeted approach for programming of the male population focused on their unique needs and access to resources



- Eliminate overflow
- Reduce visibility of homelessness downtown

3

Expand Crossroads Program success



Utilize NNAMHS campus availability

- Consolidate HSA resources on campus
- River House / TADS currently at NNAMHS

4

“

I always wondered why somebody didn't do something about homelessness, then I realized I AM somebody.



# GOALS & RESIDENTS' PLANS



Access to mental health and substance abuse resources



Decrease admission to jail and emergency room stays



Preservation of families to prevent foster care placements



Be self supporting and have a productive life



Get an education



Maintain stability



Find and keep employment



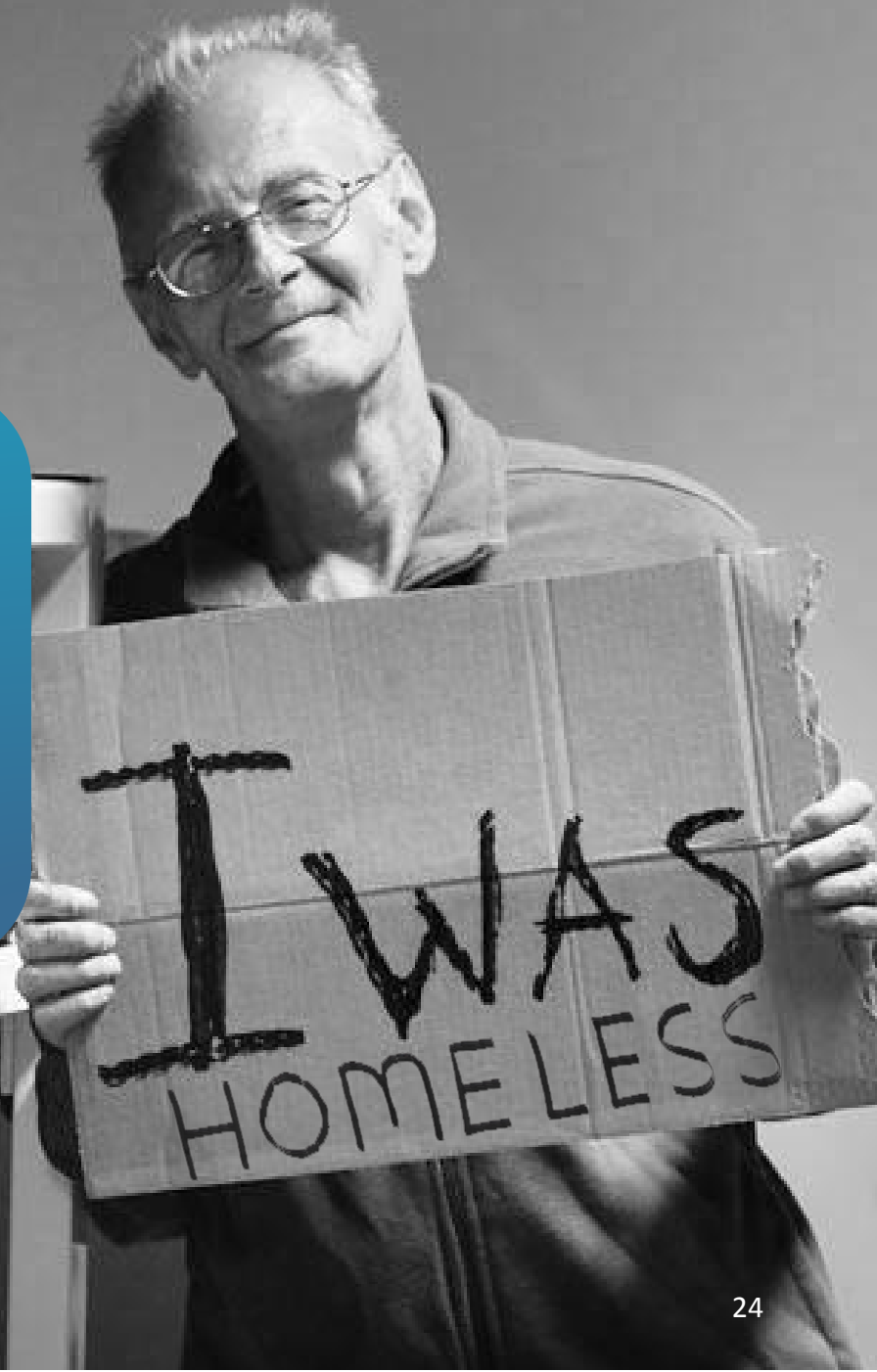
Help others in same circumstances



Reconnect with family/friends

“

I was homeless  
and you gave me  
shelter!



# YOU ARE NOT FORGOTTEN

?

Questions?