

The Second Judicial District Court Protection Order Help Center

**1 South Sierra Street
3rd Floor, Room 308**



Historical Perspective

1985 – NRS 33.050 and 33.060 approved by Nevada Legislature.

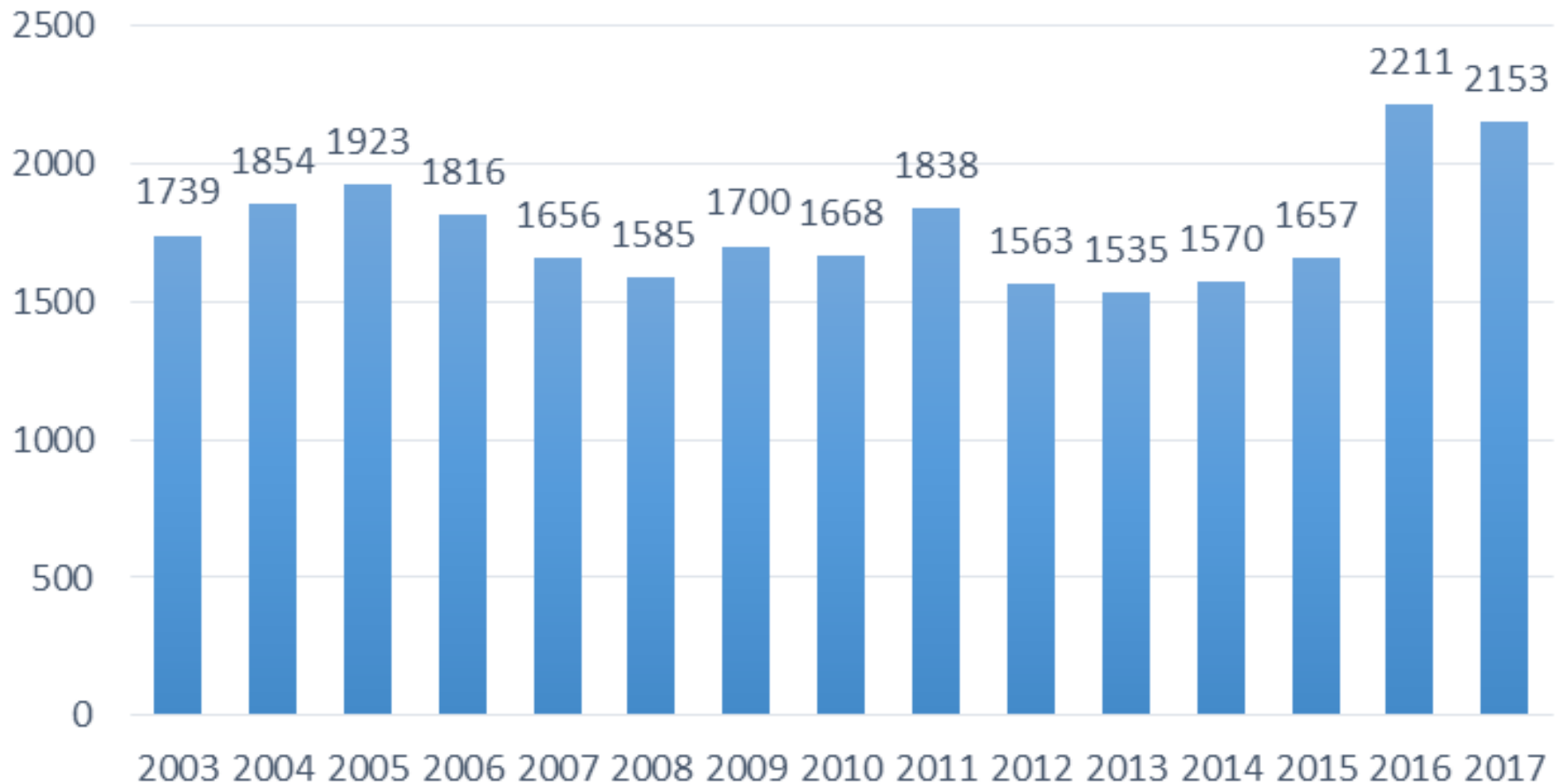
- NRS 33.050 requires Court to provide information about the protection order process and assistance in completing an application.
- NRS 33.060 requires law enforcement to serve a temporary protection order at no charge.

1987 – Court enters into agreement with Domestic Violence Resource Center (DVRC), formerly CAAW, to provide application assistance.

2018 – DVRC gives notice to the Court in June regarding TPO assistance. The Court assumes the process of assisting applicants apply for protection orders and increases the number of locations at which a protection order application can be processed.



New TPO Filings 2003-2017



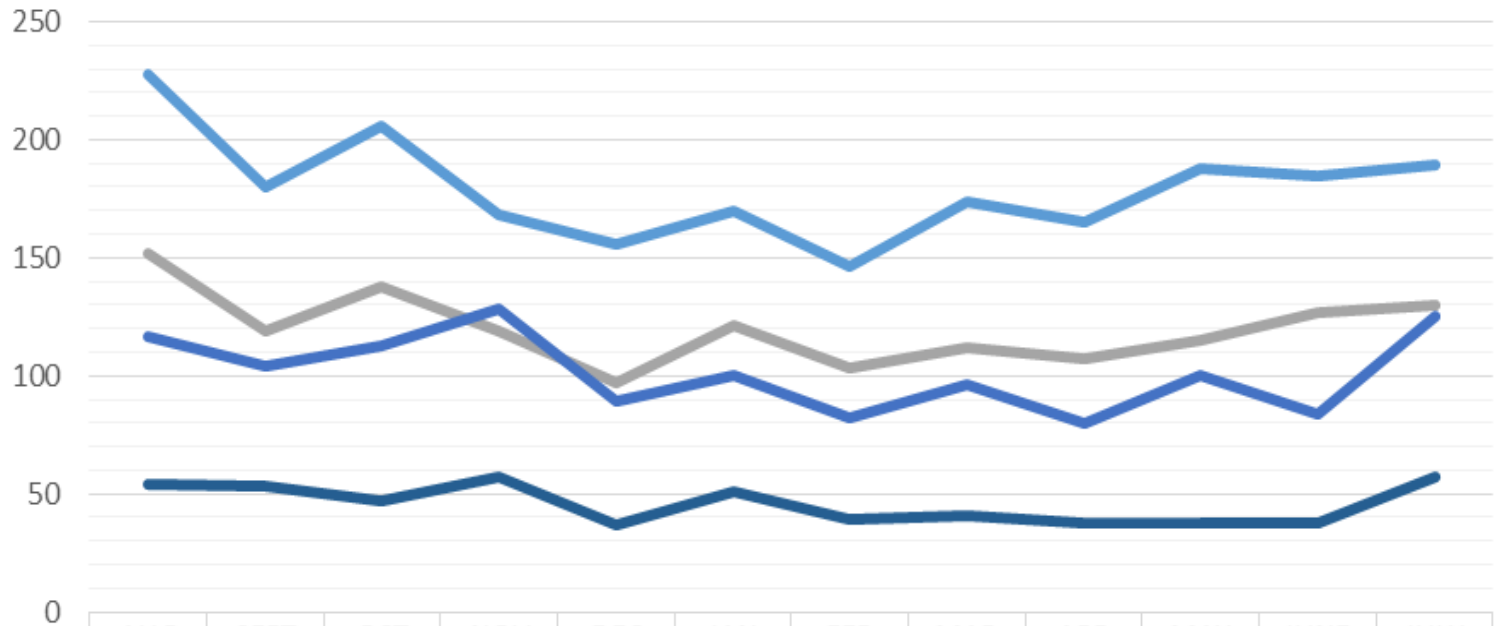
Domestic Violence Business Unit

SJDC Family Division

- Staffing
 - 1 Judge
 - 2 Court Masters
 - 3 Court Clerks
 - 2 Filing Office Deputy Clerks
 - 1 WCSO Bailiff
- Filings
 - 2,155 TPO applications filed and reviewed 08/2017-07/2018
 - 1,440 TPOs issued
 - 550 EPOs issued



Protection Order Volume 8/2017-7/2018



	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUNE	JULY
TPO Applications	228	180	206	168	156	170	146	174	165	188	185	189
TPOs Issued	152	119	138	119	97	121	103	112	107	115	127	130
EPO Hearings	117	104	113	128	89	100	82	96	80	100	84	125
EPOs Issued	54	53	47	57	37	51	39	41	38	38	38	57



TPO vs. EPO

- Temporary Protection Orders
 - Expires after 30 days unless EPO hearing is set
 - Hearing not required
 - Advanced notice to adverse party not required
- Extended Protection Orders
 - Up to one year
 - Hearing required within 45 days of TPO
 - Advanced notice of hearing to adverse party required



TPO Current Process

- Applications are completed in-person at the TPO Office
- Applicants remain at District Court until decision on TPO is made
 - Process takes approximately 4 hours
- DVRC provides:
 - Advocacy
 - Application assistance
 - Waiting room for applicants
 - Telephonic access to interpreters
 - Safety planning
 - Transportation



TPO New Process

Effective October 1, 2018

- TPO Office → Protection Order Help Center
 - Reconfigured space
 - Trained and experienced Court staff
 - Spanish speaking staff present
 - Telephonic access to other language interpreters
 - Electronic filing terminals
 - Application assistance
 - Open door policy
 - Safe waiting area
 - Current list of community resources
- Additional Locations for Application Assistance
 - Filing Office
 - Self Help Center
 - Law Library
- Waiting Time Reduced
 - Court staff will call applicant regarding next steps
 - Electronic notification and access to order
 - Applicant may choose to wait at courthouse or leave



TPO New Process

- Ability to apply for a TPO from anywhere in the community
 - Training is available to domestic violence advocates throughout the community
 - Staff from Safe Embrace, RPD and City of Reno trained 8/29
 - Training will continue to be available to advocacy groups upon request
 - Hope to expand training to social workers, hospitals, etc.
 - Remote availability of the process may prevent an applicant from having to come to the Court to submit a TPO application



EPO PROCESS

- No change to current process
 - Hearings typically scheduled 30 days after TPO is issued, no more than 45 days
 - Hearings are scheduled sooner if parties share custody of children
 - Protection order can be extended for up to one year



After-Hours Process

- Hours
 - Saturday, Sunday and Holidays
 - 8:00 a.m. – 10:00 p.m.
 - Monday – Friday
 - 5:00 p.m. – 10:00 p.m.
- Through September 30, 2018
 - No change in business practice
 - Answerwest answers initial calls and refers to SJDC employee
 - SJDC employee will continue to assist with application requests received after hours
- October 1, 2018
 - Answerwest to provide application assistance
 - Est. contract increase annually ~ \$6000



After-Hours Process

- Current Process
 - Adverse party arrested for domestic battery and is presently in custody
 - Adverse party served in jail
- Long Term Goal
 - TPO could be issued so long as requirements of NRS 33.020 satisfied



Domestic Violence Resources

- Washoe Legal Services
 - Two full time attorneys and one full time legal assistant
 - Educational program available to all parties on how to prepare for an EPO hearing
 - Will provide legal representation at EPO hearings for individuals accepted as clients
 - <https://washoelegalservices.org/programs/domestic-violence/>
- Safe Embrace
- Domestic Violence Resource Center
- Numerous other community and agency-based advocates.



Challenges

- SJDC Staffing
 - Possible increased staffing needed
- Service Issues
 - 2 dedicated WCSO deputies for TPO service needed
 - Evictions take precedence
 - Lack of information can make service difficult
- Limited Advocacy Resources
 - Not within the providence of the Court
- Safety Planning
 - Community resources stretched thin
 - Not within the providence of the Court





Questions

