



# WASHOE COUNTY

Integrity Communication Service

[www.washoecounty.us](http://www.washoecounty.us)

## STAFF REPORT

BOARD MEETING DATE: July 24, 2018

**DATE:** Wednesday, July 18, 2018

**TO:** Board of County Commissioners

**FROM:** Craig Betts, Chief Information Officer,  
[cbetts@washoecounty.us](mailto:cbetts@washoecounty.us) (775) 328-2355

**THROUGH:** Christine Vuletich, Assistant County Manager

**SUBJECT:** Acknowledge receipt of the Center for Digital Government Survey, in partnership with National Association of Counties (NACO) recognition as a 2018 leader in Washoe's technology efficiency, collaboration, and disaster response practices. Technology Services. (All Commission Districts)

---

### SUMMARY

The purpose of this agenda item is to acknowledge receipt of the Center for Digital Government Survey, in partnership with National Association of Counties' (NACO), recognition of Washoe as a 2018 leader in technology efficiency, collaboration, and disaster response practices. The survey identifies the best technology practices among participating U.S. counties including initiatives that streamline delivery of government services, encourage open data, collaboration and shared services, enhance cybersecurity and contribute to disaster response and recovery efforts.

**Washoe County Strategic Objective supported by this item:** Stewardship of our Community

### PREVIOUS ACTION

August 14, 2012: The Board executed a Resolution of Accomplishment to acknowledge Washoe County's second place award in the 2012 Center for Digital Government's Digital Counties Survey which recognizes leading examples of counties using information and communications technology, for the population range (250,000 – 499,999).

August 23, 2011: The Board executed a Resolution of Accomplishment to acknowledge Washoe County's first place award in the 2011 Center for Digital Government's Digital Counties Survey which recognizes leading examples of counties using information and communications technology, for the population range (250,000 – 499,999).

AGENDA ITEM # \_\_\_\_\_

## **BACKGROUND**

The Center for Digital Government (CDG) conducts an annual survey of participating U.S. counties to identify technology achievements and initiatives then recognizes the counties that are providing technology leadership in areas including efficiency, collaboration, and disaster response practices at the annual NACO conference.

In 2018, CDG recognizes Washoe with an eighth-place ranking in counties ranging in size from 250,000 – 499,000 population. This recognition represents the sixth time that Washoe has placed in the survey's top 10 leaders culminating in its first-place ranking in 2011.

The survey results are based on characteristics that comprise digital counties:

- Open (Transparency/open data/data governance)
- Citizen-centric (Government experience with mobile and digital services)
- Collaborative (Shared services/collaborative initiatives)
- Secure (Cybersecurity measures/initiatives)
- Staffed/Supported (Hiring and retaining competent IT personnel)
- Connected (Broadband/wireless infrastructure)
- Efficient (Data-driven; Budget/cost control)
- Resilient (Disaster recovery/continuity of operations)
- Innovative (Innovative initiatives and new technologies)
- Best Practices

The Center for Digital Government is a national research and advisory institute focused on technology policy and best practices in state and local government. CDG is a division of e.Republic. This is the 15<sup>th</sup> year that CDG has conducted its survey.

## **FISCAL IMPACT**

No fiscal impact.

## **RECOMMENDATION**

It is recommended that the Board of County Commissioners acknowledge receipt Center for Digital Government Survey, in partnership with National Association of Counties (NACO) recognition as a 2018 leader in efficiency, collaboration, and disaster response practices.

## **POSSIBLE MOTION**

Should the Board agree with staff's recommendation, a possible motion would be to "move to acknowledge receipt of the Center for Digital Government Survey in partnership with National Association of Counties (NACO) recognition as a 2018 leader in Washoe's technology efficiency, collaboration, and disaster response practices."