WASHOE COUNTY

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STAFF REPORT
BOARD MEETING DATE: July 24, 2018

DATE: Wednesday, July 18, 2018

TO: Board of County Commissioners

FROM: Christine Vuletich, Assistant County Manager
cvuletich@washoecounty.us, 775-328-2016

THROUGH: John Slaughter, County Manager

SUBJECT: Acknowledge receipt the National Association of Counties' 2018 Achievement Award for the Washoe Leadership Program. Manager's Office. (All Commission Districts.)

SUMMARY

The purpose of this agenda item is to acknowledge receipt of the National Association of Counties' (NACO) 2018 Achievement Award for "The Washoe Leadership Program" in the category of Personnel Management, Employment and Training.

Washoe County Strategic Objective supported by this item: Stewardship of our Community

PREVIOUS ACTION

In 2016, Washoe County Manager, John Slaughter, recommended and the Board of County Commissioners approved funding and staff support to bring the vision of the Washoe Leadership Program to life. The Washoe Leadership Program (WLP) originated from Washoe County's Strategic Planning process. The Strategic Goal of *Valued and Engaged Workforce* identified the need to focus on simplified workflows to improve service delivery and customer service; with a Board of County Commission's directed objective to develop a culture of "Yes".

BACKGROUND

Annually, the National Association of Counties recognizes participating counties nation-wide with their Achievement Awards, across eighteen categories of public service. In 2018 NACO has recognized Washoe County with its Achievement Award for "The Washoe Leadership Program" in the category of Personnel Management, Employment and Training. Launched in December 2016, the Washoe Leadership Program is an employee led engagement program that supports leadership, collaboration, service, communication, and appreciation. The objectives of the program are to:

- Encourage and facilitate professional development;

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- Provide opportunity for employees to build relationships and collaboration within and across departments;
- Encourage and facilitate a customer service culture;
- Support leadership opportunities; and
- Committee specific outcomes.

Key components of employee engagement are represented by five employee led committees, each with specific missions, goals and objectives. Within each committee is a leadership team that includes an advisor, chair, vice-chair, and subject matter expert. The Washoe Leadership Program committees identify, design, coordinate and execute projects across the organization. To date over 100 employees have been engaged in the creation and direction of the program, and touched thousands of staff by participation in Washoe Leadership Program activities and events.

FISCAL IMPACT

No fiscal impact.

RECOMMENDATION

It is recommended that the Board of County Commissioners acknowledge receipt of the National Association of Counties' 2018 Achievement Award for the Washoe Leadership Program.

POSSIBLE MOTION

Should the Board agree with staff's recommendation, a possible motion would be to *"move to acknowledge receipt of the National Association of Counties' 2018 Achievement Award for the Washoe Leadership Program."*