



**April 2019**



**AGENDA ITEM #7B**



April 2019

# Call Volume by Battalion



## North Battalion Covers:

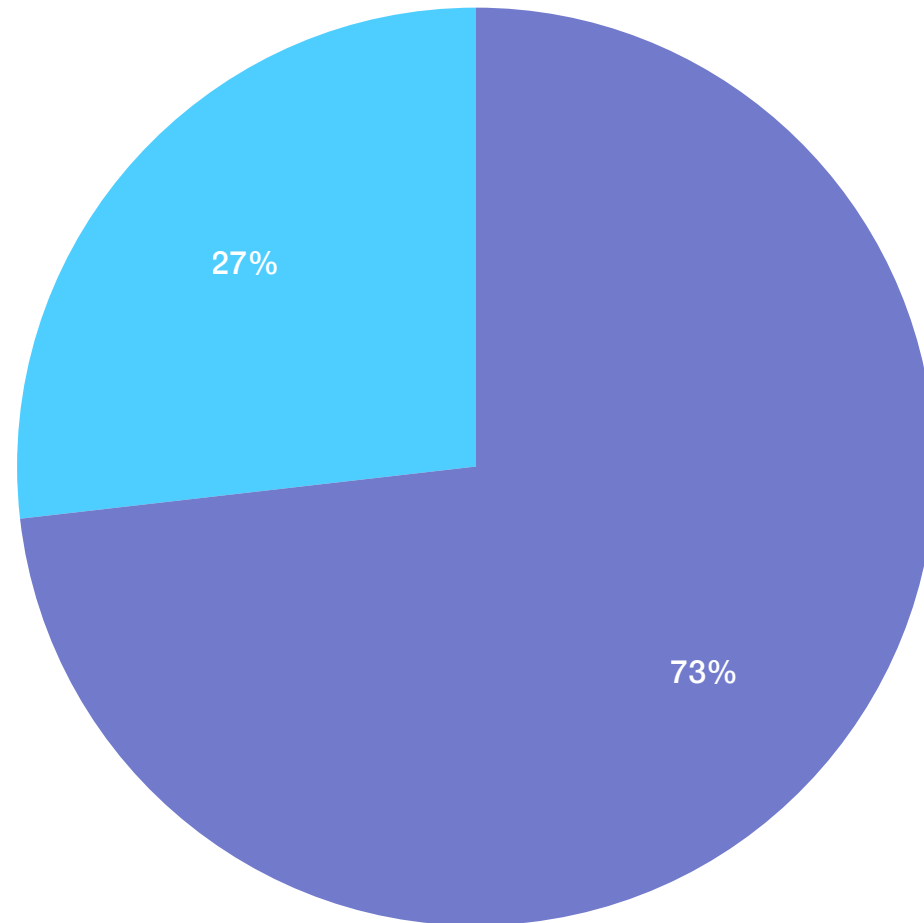
45 - Sun Valley  
46 - Spanish Springs  
44 - Stead  
42 - Cold Springs  
40 - Verdi/Mogul

## South Battalion Covers:

I -80 Corridor  
33 - Foothill Road  
37 - Hidden Valley  
32 - East Washoe Valley  
36 - Arrowcreek  
39 - Galena  
30 - West Washoe Valley

## Call Volume

|                      |       |
|----------------------|-------|
| North Battalion      | 625   |
| South Battalion      | 229   |
| Total                | 854   |
| Total Calls 2019 YTD | 3,424 |



● North Battalion  
● South Battalion

April 2019

# Types of Response



## EMS:

Medical, Auto Accident, Extrication, Rescue

## Good Intent:

Canceled, Controlled Burning, Smoke Report,  
No Emergency Found

## Public Assist:

Person in Distress, Unauthorized Burning  
Assist Invalid, Animal Problem/Rescue

## False Alarm:

System Malfunction, Unintentional Alarm,  
Mischievous Alarm, False Report

## Fire:

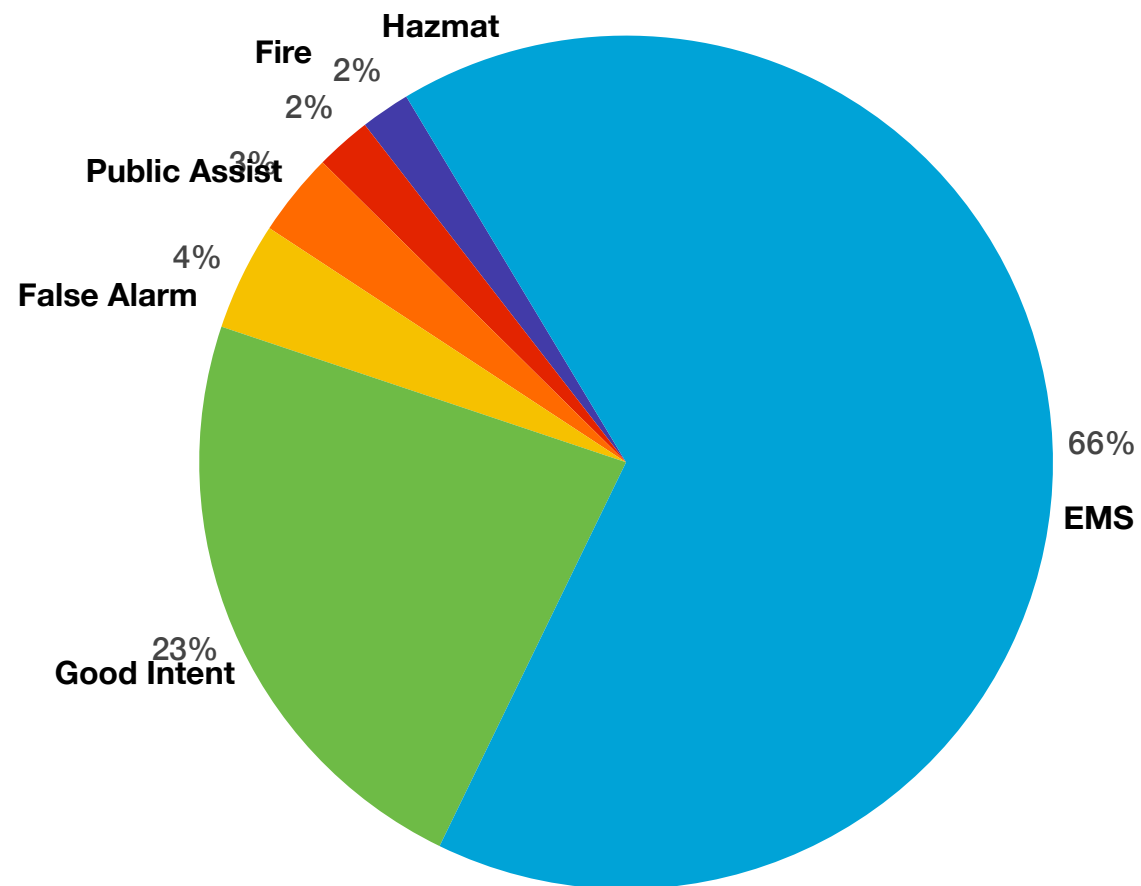
Structure Fire, Wildland Fire, Vehicle Fire,  
Rubbish Fire

## Hazmat:

Combustible Spill/Leak, Chemical Release,  
Electrical Problem, Bio Hazard

## Call By Type of Response

|               |     |
|---------------|-----|
| EMS           | 562 |
| Good Intent   | 196 |
| Public Assist | 35  |
| False alarm   | 27  |
| Fire          | 18  |
| Hazmat        | 16  |
| Weather       | 0   |

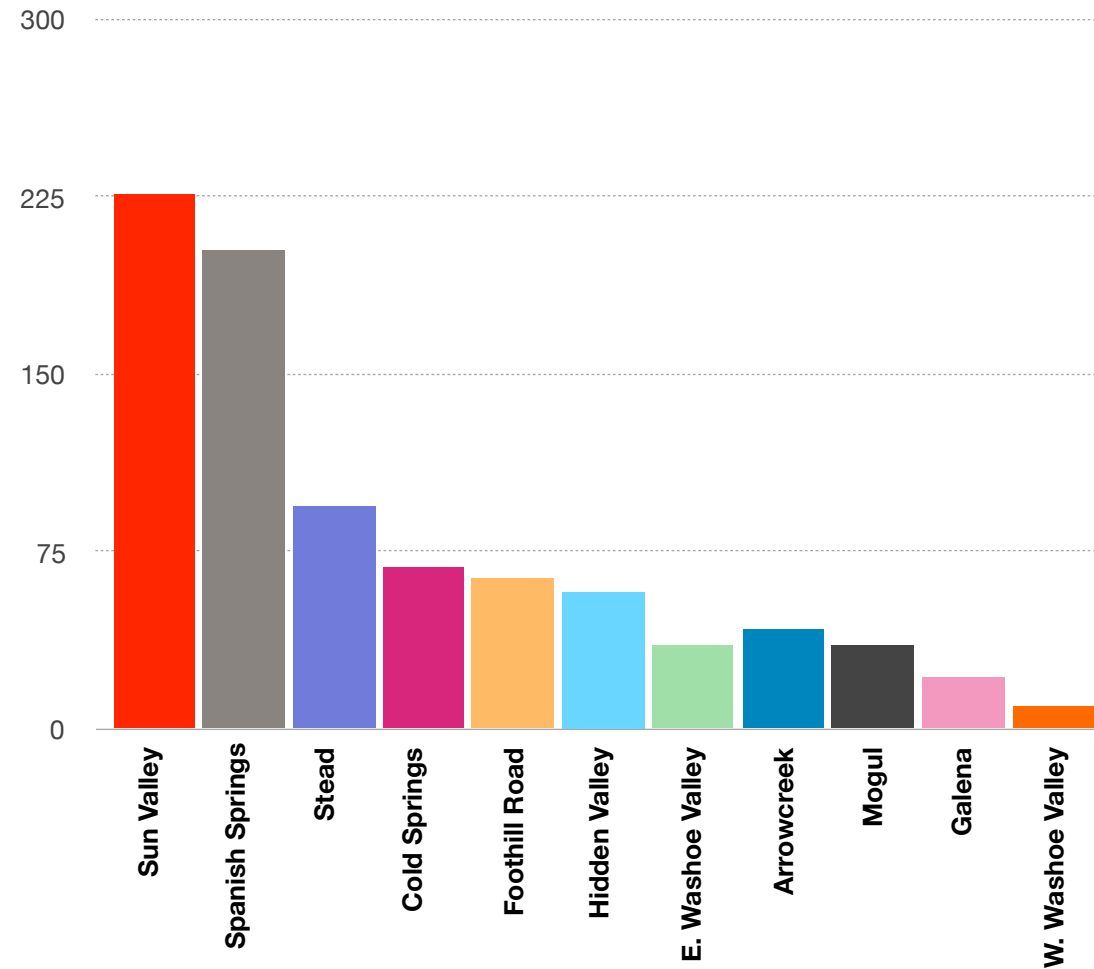


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# Response By Station



|                       |     |
|-----------------------|-----|
| 45 - Sun Valley       | 226 |
| 46 - Spanish Springs  | 202 |
| 44 - Stead            | 94  |
| 42 - Cold Springs     | 68  |
| 33 - Foothill Road    | 63  |
| 37 - Hidden Valley    | 58  |
| 32 - E. Washoe Valley | 35  |
| 36 - Arrowcreek       | 42  |
| 40 - Verdi/Mogul      | 35  |
| 39 - Galena           | 22  |
| 30 - W. Washoe Valley | 9   |







## Our Mission

Committed to excellence, service, and the protection of life and property in our community.

## Our Values

Integrity  
Innovation  
Professional Excellence  
Compassion  
Service  
Stewardship

## Our Vision

**P**rogressive organization with highly trained and competent members that have adopted innovative service delivery systems and are focused on resolving future challenges.

**R**ecognized as the regional fire and emergency services leader by our community, neighbors, and peers.

**I**nvested in the protection of our community through effective education, risk reduction and response.

**D**ynamic organization that meets the needs of the community we serve.

**E**ntrusted by the community to deliver the very best service with the resources provided.