

Dixon, Erin P.

From: Kingsley, Chad
Sent: Thursday, August 22, 2024 8:00 PM
To: frank@leporiconstruction.com
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Subject: Follow Up the District Health Officer's Investigation for permit BLD-00149E
Attachments: EHS DHO Executive Summary for BLD-00149E Aug 2024.pdf

Hello, Mr. Lepori and Concerned Parties,

I appreciate your patience while I reviewed Mr. Lepori's concerns regarding permitting fees incurred on 7/5/2024. I have prepared an executive summary of my investigation. The process provides an excellent example of the complexity that clients/businesses must navigate, not only with NNPH but also with city and county officials (not including suppliers, builders, and contractors). Based on my summary's findings, I am unwilling to waive the July 5 increased fees. I am more than willing to explain in detail the reason why and the circumstances of the permitting process. While I understand these concerns, they did not portray NNPH's role in the permitting process or the whys of the four plan reviews.

I understand this is not a desired outcome. As District Health Officer, I am tasked to set the tone for our community and NNPH staff on public health, and part of that involves conservative, lean management to keep regulated fees as minimal as possible. However, that does not negate fees or their scheduled process. Equally, more staff for increased turnaround requires higher fees. NNPH's teams strive to provide courtesy and resourceful guidance to businesses. This partnership ensures that businesses pass inspections and become functional. No permitting agency wants to pass someone as a favor to have to shut them down on the first inspection. Additionally, an expectation of expedited services puts NNPH in a position of unethically displacing other businesses in a queue. To be better partners, Reno/Sparks/NNPH allows for multiple permitting processes, but this can be a disadvantage to businesses because of the number of plans/permits and multi-year steps. This is significantly more work for EH for pool/spa, as they have to review anywhere from 3 to 7 plans before they even get to the actual pool/spa plan, but it allows businesses to build first (tenants, leases, etc.) and then add pool/spa later.

I will always take prompt action to investigate these cases/concerns and provide grace to expedite, but NNPH will not compromise on regulations or processes that ultimately prevent harm. We will always strive to provide clarifying timelines and notes to give you full transparency for the full representation of the parties involved. Also, if NNPH is wrong, we will own it.

Please contact me if my summary or review requires further details and information or if you wish a verbal explanation.



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