

NORTHERN NEVADA
Public Health

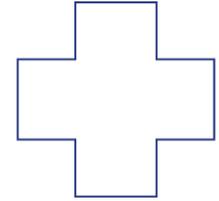
FY24 Strategic Plan Results

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Office of the District Health Officer

AHS

Accomplishments



District Goal: 5.3 Invest in expanded Health District capacity and targeted services to meet the needs of a growing and diverse community.

Division Goal 5.3.1 Increase workforce capacity.

- ✓ Expanded remote working with staff

District Goal- 5.5 Leverage technology to improve services, increase effectiveness and efficiency, and provide access to higher quality data.

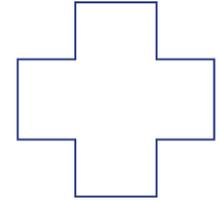
Division Goal- 5.5.3 Assure technology needs are addressed by a health district technology resource or County Technology Services.

- ✓ Implemented new technology in CCHS (the “aquarium”)



AHS

Accomplishments



District Goal- 6.1 Update the WCHDs financial model to align with the needs of the community.

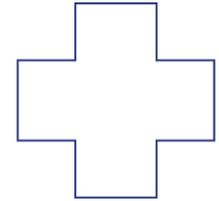
Division Goal- 6.1.1 Increase dedicated public health funding support to Washoe County.

- ✓ Fund for Healthy Nevada grant
- ✓ SB 118
- ✓ Budget development and spend-down plans
- ✓ Created new fee schedules for AQM, CCHS, and EHS



AHS

Challenges



District Goal- 5.1 Attract and retain a talented public health workforce to meet the needs of Washoe County.

Division Goal- 5.1.1 Create a positive and productive work environment.

- Ambiguity related to Korn-Ferry implementation required considerable staff time

District Goal 5.5 Leverage technology to improve services, increase effectiveness and efficiency, and provide access to higher quality data.

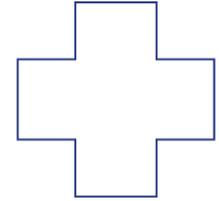
Division Goal- 5.5.3 Assure technology needs are addressed by a health district technology resource or County Technology Services.

- High workloads/increased responsibilities as TS gives more work to NNPH



AHS

Challenges



District Goal- 6.1 Update the WCHDs financial model to align with the needs of the community.

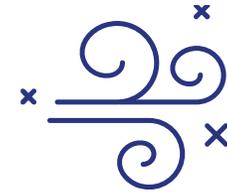
Division Goal- 6.1.1 Increase dedicated public health funding support to Washoe County.

- ✓ Budget reductions in many grants
- ✓ Increased expenditures related to salary, overhead, and inflation



AQM

Accomplishments



District Goal- 2.1 Protect people from negative environmental impacts.

Division Goal- 2.1.1 Monitor ambient air to assess attainment status of criteria air pollutants (Monitoring).

- ✓ Monitoring of criteria pollutants exceeded 96%

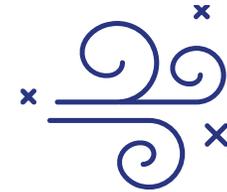
Division Goal-2.1.3 Reduce negative health impacts from regulated air pollutants in Washoe County. (Permitting & Compliance)

- ✓ 95% stationary source permits and building plans issued/reviewed within prescribed timeframes



AQM

Accomplishments



District Goal- 2.1 Protect people from negative environmental impacts.

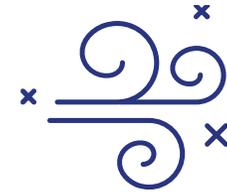
Division Goal- 2.1.2 Maintain and improve air quality through planning and community education (Planning).

- ✓ Completed update to Chapter 020 air quality regulations



AQM

Challenges



District Goal- 2.1 Protect people from negative environmental impacts.

Division Goal- 2.1.5 Reduce negative environmental health impacts associated with development and infrastructure.

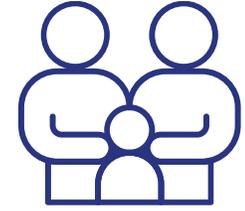
- Regional land use planning/infrastructure decisions

District Goal- 5.5 Leverage technology to improve services, increase effectiveness and efficiency, and provide access to higher quality data.

Division Goal- 5.5.1 Increase access to self-service platforms and systems.

- Accela barriers





CCHS

Accomplishments

District Goal- 1.3 Improve access to health care so people of all means receive the health care services they need.

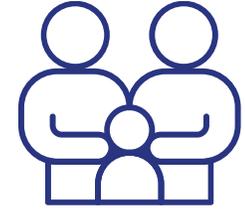
Division Goal- 1.3.2 Build a bridge between communities, clients and services with community health workers.

- ✓ Expanded the role of our Community Health Workers

Division Goal- 1.3.3 Provide efficient, effective and culturally sensitive services.

- ✓ Centralized Clerical Services
- ✓ 18 CCHS staff completed the Interpreter Certification course





CCHS

Accomplishments

District Goal- 6.4 Update the Health District's financial model to align with the needs of the community.

Division Goal- 6.1.3 Maximize revenue generated from cost recovery.

- ✓ Commercialization of COVID-19 vaccine
- ✓ Billing for Community Health Worker activities
- ✓ Increased contracted insurance companies from 10 to 12



CCHS

Challenges



District Goal- 1.2 Promote preventive health services that are proven to improve health outcomes in the community.

Division Goal- 1.2.2 Reduce the spread of disease through proactive surveillance, monitoring and intervention.

- Congenital Syphilis increased 340% from 2018-2023

District Goal-6.1 Update the Health Districts's financial model to align with the needs of the community.

Division Goal- 6.1.3 Maximize revenue generated from cost recovery.

- Decreased and delayed grant funding
- Difficulty maintaining the same level of service without staff



EHS

Accomplishments



District Goal- 5.5 Leverage technology to improve services, increase effectiveness and efficiency, and provide access to higher quality data.

Division Goal- 5.5.1 Increase access to self-service platforms and systems.

- ✓ Improved the functionality of Accela to provide a better customer experience

Division Goal 6.1.3 Maximize revenue generated from cost recovery.

- ✓ Created an Annual Itinerant Permit



EHS

Accomplishments

District Goal- 2.2 Keep people safe where they live, work and play.

Division Goal- 2.2.1 Improve safety of residents through education, inspections and enforcement.

- ✓ Implemented the Active Managerial Control Program
- ✓ Safe Drinking Water program conducted outreach



EHS

Challenges

District Goal- 2.2 Keep people safe where they live, work and play.

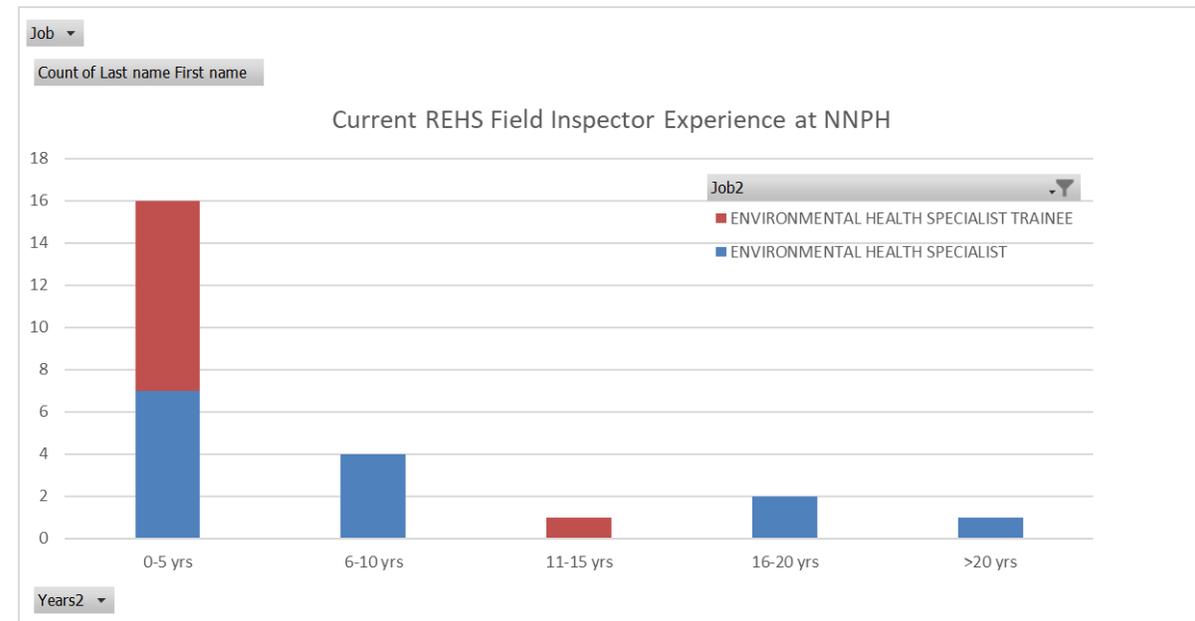
Division Goal- 2.2.1 Improve safety of residents through education, inspections and enforcement.

- Staff turnover
- Limited capacity among existing staff to train new staff

District Goal- 5.5 Leverage technology to improve services, increase effectiveness and efficiency, and provide access to higher quality data.

Division Goal- 5.5.1 Increase access to self-service platforms and systems.

- Accela



EPHP

Accomplishments



District Goal- 3.2 Inform the community of important community health trends by capturing and communicating health data.

Division Goal- 3.2.1 Increase data integrity and data standardization.

- ✓ Vital Statistics staff processed all 52,294 certificates registered, sold and corrected within 96 hours, exceeding the target of 90%.

District Goal- 3.2 Inform the community of important community health trends by capturing and communicating health data.

Division Goal- 3.2.2 Regularly share timely public health data and trends with the community.

- ✓ Almost 80 reports and Epi News were published in FY24 to endure health education and awareness



EPHP

Accomplishments



District Goal- 3.2 Inform the community of important community health trends by capturing and communicating health data.

Division Goal- 3.2.3 Build the capacity of the health district to process data.

- ✓ Completed the Data Sharing Agreement with EMS agencies with the set up of the file transfer protocol for better and more secure data sharing between partners

District Goal- 4.7 Improve the ability of the community to respond to health emergencies.

Division Goal- 4.7.1 Improve public health emergency preparedness.

- ✓ Full-scale Chemical Exercise successfully executed in April 2024



EPHP

Challenges



District Goal- 1.2 Promote preventive health services that are proven to improve health outcomes in the community.

Division Goal- 1.2.2 Reduce the spread of disease through proactive surveillance, monitoring and intervention.

- Funding shifts/restrictions

District Goal- 3.2 Inform the community of important community health trends by capturing and communicating health data.

Division Goal- 3.2.1 Increase data integrity and data standardization.

- Supporting registration system updates ongoing for Vital Statistics



EPHP

Challenges



District Goal- 4.5 Enhance the regional emergency medical services system.

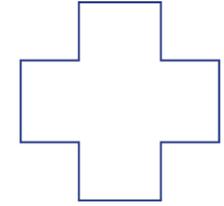
Division Goal- 4.5.1 Provide EMS oversight to enhance system performance.

- Temporary gaps in staffing during turnover and coverage with limited capacity



ODHO

Accomplishments



District Goal- 3.1 Ensure community access to actionable public health information via website, media and social media.

Division Goal- 3.1.2 Position the Health District to be the trusted, reputable source of public health information for our community.

- ✓ Transformed NNPH's social media presence to connect with the community
- ✓ Increased accessibility to information among Spanish Speaking communities

District Goal- 3.3 Drive better health outcomes in Washoe County through improved public health systems and policies.

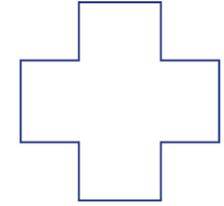
Division Goal- 3.3.1 Advocate for state and local policies that positively impact public health using a health in all policies framework.

- ✓ Gained consensus with public health stakeholders on 2025 legislative priorities



ODHO

Accomplishments



District Goal- 4.6 Engage the community in public health improvement.

Division Goal- 4.6.2 Engage the community in planning for community health improvement with a focus on disparate health outcomes.

- ✓ Over 70% of the initiatives were achieved and continue to make progress on deliverables.

District Goal- 5.2 Meet and exceed national public health best practice standards.

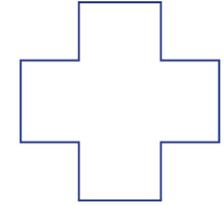
Division Goal- 5.2.1 Maintain National Public Health Accreditation.

- ✓ Successfully launched a QI program aimed to strengthen the organization's relevance and viability to meet its goals and strengthen NNPH's impact in the community.



ODHO

Accomplishments



District Goal- 5.3 Invest in expanded Health District capacity and targeted services to meet the needs of a growing and diverse community.

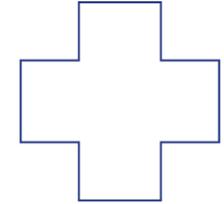
Division Goal- 5.3.2 Increase organizational capacity to address health equity and reduce disparate health outcomes.

✓ 92% of initiatives were achieved in FY24



ODHO

Challenges



District Goal- 6.1 Update the WCHDs financial model to align with the needs of the community.

Division Goal- 6.1.1 Increase dedicated public health funding support to Washoe County.

- Unknown regarding sustainable funding



Questions?