



WASHOE COUNTY

Integrity Communication Service

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STAFF REPORT

BOARD MEETING DATE: March 26, 2019

DATE: March 6, 2019

TO: Board of County Commissioners

FROM: Dana Searcy, Management Analyst
(775) 328-2720, dsearcy@washoecounty.us

THROUGH: John Slaughter, County Manager

SUBJECT: Recommendation to acknowledge and approve the Washoe County FY19-20 Strategic Plan goals, initiatives and the Commission Goal Team Sponsors. (All Commission Districts)

SUMMARY

This item recommends the Board acknowledge and approve the Washoe County FY19-20 Strategic Plan goals, initiatives and the Goal Team Commission Sponsors, which were developed by the Washoe County Strategic Planning Committee and further refined during a Board workshop on January 22, 2019.

Washoe County Strategic Objective supported by this item: Stewardship of our community.

PREVIOUS ACTION

January 22, 2019: During a Board workshop, the Board of County Commissioners discussed and gave direction regarding the Washoe County Strategic Plan.

BACKGROUND

The strategic planning process was initiated in the fall of 2014 with Phase I and included the formation of a Strategic Planning Committee and coordination with our outside consultant, OnStrategy. This committee, led by the Office of the County Manager was comprised of various fiscal and key staff from a cross section of departments throughout the organization.

The committee and consultant assisted in gathering information for the planning process which included developing input tools that were used with elected officials, department heads, employees and Washoe County citizens. With the input gathered by late 2014, Phase 2 focused on the strategic direction of the County and the Board of County Commissioners conducted a strategic planning workshop on January 9, 2015 during which they clarified their

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vision for the County in 2020, established the County's Strategic Priorities for FY16-18 and supporting goals for fiscal year 2016.

Phase 3 focused on building the plan to implement the strategic direction established in previous phase and Washoe County Department leaders met on January 14, 2015 to identify initiatives they would implement to support the County wide goals and cross functional goal teams were established to drive initiatives that require collaboration between multiple departments. In addition, the strategic goals were incorporated into the budget process.

Phase 4 of the process focuses on the ongoing management of the strategic plan. County leadership, with the support of the Strategic Planning Committee, has established a strategic plan management process. This process consists of quarterly progress updates, monitoring key performance indicators (KPIs) and regular plan updates to ensure the organization remains aligned in support of the strategic priorities and accountable to achieving results. Strategic plan updates result from collective information from stakeholders including: the community, Staff, Strategic Planning Committee, Department Heads and the Board of County Commissioners. For example, in FY18 at a Board workshop a new strategic goal "Fiscal Sustainability" was created as a result of mutual emerging priorities.

FISCAL IMPACT

There is no fiscal impact related to approval of this item.

RECOMMENDATION

Recommendation to acknowledge and approve the Washoe County FY19-20 Strategic Plan goals, initiatives and the Commission Goal Team Sponsors.

POSSIBLE MOTION

Should the Board agree with staff's recommendation, a possible motion would be: *"Move to approve the Washoe County FY19-20 Strategic Plan goals, initiatives and the Commission Goal Team Sponsors."*